



# INTEGRATED WASTE UPDATE

COUNCIL MEETING

APRIL 11<sup>TH</sup>, 2023

# AGENDA

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**STAFFING  
CHALLENGES**

**SERVICE  
IMPACT**

**AM WASTE**

**PEAK  
SEASON**

**OPERATIONAL  
CHANGES**

**VEHICLE  
RECOGNITION**

**STRATEGY  
FOR BULK  
COLLECTION**

**COUNCIL  
APPROVAL  
REQUESTED**

**GETTING  
THE WORD  
OUT**

**QUESTIONS**

# INTEGRATED WASTE COLLECTIONS FY21, FY22 & FY23

## FULL TIME CDL OPERATORS

	FY21 (PC)	FY22	FY23
• HOUSEHOLD WASTE	32	32	32
• RECYCLING	12	12	12
• YARD WASTE	14	0	0
• GRAB-ALL's	10	10	10
• STAFFED POSITIONS	68	54	54
• VACANCY	17	14	14
• TOTAL # OPERATORS	51	40	40

# **BULK WASTE COLLECTION SERVICES IMPACT**

- **DUE TO COVID: PERSONNEL & EQUIPMENT SHORTAGES**
- **CDL OPERATORS & FLEET MECHANICS**
- **AUGUST 2021: AM WASTE BEGAN PROVIDING CONTAINERIZED YARD WASTE COLLECTION SERVICE FOR THE CITY**
- **TURNUED OVER 14 DAILY ROUTES TO AM WASTE (56 WEEKLY)**
- **AM WASTE COST: \$470,372.00 PER MONTH**
- **AM WASTE EXPENSES TO DATE \$9,407,440.00 FOR SERVICES**

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**PEAK SEASON  
WASTE  
COLLECTION**

**TIME PERIOD: MARCH 1<sup>ST</sup>  
THROUGH OCTOBER 31<sup>ST</sup>**

**IMPACTS THAT EFFECTED BULK  
COLLECTIONS OPERATIONS FY22**

**PERSONNEL & EQUIPMENT  
SHORTAGES**

**COVID-CONSTITUENTS  
WORKING FROM HOME**

**EMPLOYEE SALARIES - PAY COMP  
HAS BEEN IMPLEMENTED**

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## **OPERATIONAL CHANGE**

**CURRENTLY WE HAVE DAILY BULK  
COLLECTION ROUTES GO UP/DOWN  
EACH STREET ON THAT ROUTE**

**RECOMMEND IMPLEMENTATION OF  
A “CALL IN” SERVICE**

# OPERATIONAL CHANGE CONT.

**BENEFITS TO A CALL IN SERVICE**

**BETTER CUSTOMER SERVICE**

**EXTENDS LIFE OF EQUIPMENT**

**REDUCES THE OPPORTUNITIES OF ACCIDENTS**

**FUEL SAVINGS**

**FLEXIBILITY OF STAFF**

**STILL COLLECTED ON NORMAL SCHEDULED DAY**

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# RATE STUDY RECOMMENDATIONS

- FORTH COMING
  - WASTE COLLECTION FEE'S
  - ADDITIONAL CART FEE'S
  - TREE FEE's (collection & disposal)



# VEHICLE RECOGNITION



HOUSEHOLD WASTE



# VEHICLE RECOGNITION



WHITE RECYCLING

# STRATEGY FOR BULK COLLECTION

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**A CITY-WIDE SWEEP 1<sup>ST</sup> WEEK OF April 2023.**

**10 GRAB-ALLS WILL BE DEPLOYED DAILY (12 TOTAL)**

**BACK-UP (12) REAR-LOADERS STANDY BY ON WED & SAT IF NEEDED.**

## COUNCIL ACTION



- WE ARE REQUESTING COUNCIL'S APPROVAL TO BEGIN BULK CALL-IN-SERVICE
- APRIL 1, 2023
- JULY 1, 2023

# **MEDIA BLITZ**

**GETTING THE WORD OUT  
FOR BULK WASTE  
COLLECTION.**

**RADIO MEDIA, CABLE  
TELEVISION, BROADCAST  
TELEVISION, CCG TV, CCG  
WEB PAGE & SOCIAL  
MEDIA.**





**QUESTIONS**