

METRA SERVICE ADJUSTMENT TO SATURDAY'S SCHEDULE City Council Presentation June 8, 2021

Why is a Service Adjustment Needed? Low Ridership due to COVID-19 - May 2019 88,214 - May 2020 49,795 - May 2021 45,386 Severe shortage of CDL Bus Operators due to COVID-19 <u>34 (Since 1/27/20)</u> - Turnover

METRA Service Recommendation

- Reduce weekday service hours to Saturday's hours
- Bus service every hour on all routes
- 37 Bus Operators needed for Saturday's service
- Currently 26 Bus Operators
- 15 buses instead of 18
- Saturday's miles 2,983 (daily)
- Weekday miles 3,386 (daily)
- Difference of 2,015 miles (weekly)

What Does This Mean?

→<u>No Changes</u>

- Service from 4:30 a.m.- 8:30 p.m.
- Last lineup at 6:30 p.m. (Due to COVID-19)

→ <u>Changes</u>

- Hourly service on Routes 5 & 7
- Inform public of the changes effective July 3, 2021
 - -Saturday's Service
 - -Discontinuation of Health Dept Shuttle

Now Hiring CDL and Non-CDL Bus Operators

- Apply online at: <u>Governmentjobs.com/careers/columbusga</u>
- METRA's Website: <u>Columbusga.org/METRA</u>
- Call METRA at: 706-225-4581
- Call Human Resources at: 706-225-3648

Full Time Positions with Great Benefits!



Questions?