

# PUBLIC WORKS

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COLLECTIONS UPDATE – JUNE 8, 2021

# PUBLIC WORKS CHALLENGES (DAY 274)

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- Availability of Labor
  - Still Running Approximately 42% of Inmate Labor (as of 7:00 a.m. each day)
- Availability of Equipment (Collection, Landfill, Cart Delivery, Code 2's)
  - Today – 19 Sanitation Trucks Down (Fleet – 8 Mechanics Short)
  - Emergency Outside Truck Repair Services Utilized – RFP in Process
- Availability of Trained Personnel
  - Not Able to Retain Drivers & Supervisors

# PUBLIC WORKS CHALLENGES (DAY 274)

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- Full Driver / Truck Crews
  - Household Garbage – 24
  - Recycling – 10 and Growing
  - Yard Waste – 14
  - Bulk Waste – 10
- Total – 58 Drivers & Trucks Needed – Today 46 Drivers
- All Available Supervisors Substitute For Drivers

# COLLECTION PRIORITY

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- 1<sup>st</sup> – Household Garbage
- 2<sup>nd</sup> – Recycling
- 3<sup>rd</sup> – Yard Waste
- 4<sup>th</sup> – Bulk Waste
- 5<sup>th</sup> – Evictions, Illegal Dumping, Special Requests – which get bumped higher

These inmate groups plus the Recycling Center are supplied by MCP at the expense of all other Divisions & Departments

# YARD WASTE & BULK COLLECTIONS

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- Both Waste Types Currently Behind Schedule
  - YW Average Behind Schedule – 3-4 weeks
  - Bulk Average Behind Schedule – 4-5 weeks
  - Inmate Numbers Improved – Marginally
  - Average 15 Trucks Down Daily – Rapidly Aging Fleet
    - Lifespan of Sanitation Trucks 5 – 6 Years
  - Driver Shortage – Currently 9 Short (32 Personnel Short in PW)



# WHY SO FAR BEHIND – UPHILL CLIMB

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- 49 (of 78 total) Drivers & Supervisors Left Public Works Since 1-1-20
  - 25 in 2020; 24 so far in 2021 – 50% Loss Increase Since 2020
  - Leads to Constant Retraining – Hiring and Training Takes Minimum of 30 Days
  - Lack of Route Consistency – Leads to Missed Cans, Customer Complaints
- Reasons Cited For Leaving:
  - Job Stress (Inmates, Hours, Pay) – Drivers Averaging 50 – 55 Hours / Week
  - CDL Pay No Longer Competitive – Not Even for Non-CDL Jobs

# ROOT CAUSES

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- Depleted Resources – Labor, Equipment, Technology
- Covid-19 – Effects Still Being Felt (3 Supervisors Currently Out)
- Inmate Counts Remain Low – 140 – 164 Over Past Week (39-46%)
- Daily Inmate Issues
  - DR's (behavioral issues) – Average 10 Per Week
  - Return to Camp, Complete Paperwork, Exchange Inmates – 2 Hours Lost for Each Occurrence

# HELP IS ON THE WAY

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- Amwaste Begins Yard Waste Collection 6-21-21
- Consists of 5 Trucks – 3 Man Crews / Truck (No Inmates)
- Will Operate 4 Days / Week (Monday, Tuesday, Thursday, Friday)
- Collecting Assigned Routes Until Complete
- City Crews Will Continue Collecting Other Routes



# LONG TERM SOLUTIONS

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- Fully Automate Collection Processes – HHG First
- Containerize All Waste Streams
- Eliminate Inmate Labor Dependency for Collections
- Increase Speed and Efficiency
- Improve Driver Job Satisfaction

# RECYCLING CART STATUS

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- 3815 Delivered Since January 1, 2021
- 1000+ Requests Currently Open – daily requests continue
- 4100 Ft. Benning Carts Available NOW!
- Transfer Logistics To Begin This Week
- Citizens with 18-Gallon Totes Will Receive Carts First

# QUESTIONS

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