

The background of the slide features a low-angle shot of a wooden ceiling with exposed beams and a grid of pipes. Two modern, cylindrical pendant lights hang from the ceiling, casting a warm glow. A large, circular seal is faintly visible on the ceiling, featuring a ship in the center and the text "COLUMBIA MUSCOGEE CONSOLIDATED CITY CHARTER 1828 GOVERNMENT 1971".

BUSINESS LICENSE LOCKBOX UPDATE

November 14, 2023

What's happening?

- In June 2022, the bank notified us of a potential change to their lockbox operations but delayed implementation.
- In August 2023, the bank notified us will be closing their local lockbox operations in December 2023.
- CCG is the last customer to migrate to the new lockbox platform.

Effective November 20, 2023, the mailing address for business license renewals will be:

Columbus Consolidated Government

PO BOX 96568

CHARLOTTE NC 28296-0568



What's next?

- The bank will courier the mail to the new lockbox location for the first 3 months post go-live.
- Mail received at the old address will be forwarded by the USPS to the new lockbox address for an additional 12 months.
- Finance will incur a new cost to receive the paperwork due to this change.



QUESTIONS?