

Positions Assessment

Finance Department

Council Referral January 28, 2025 By Human Resources D

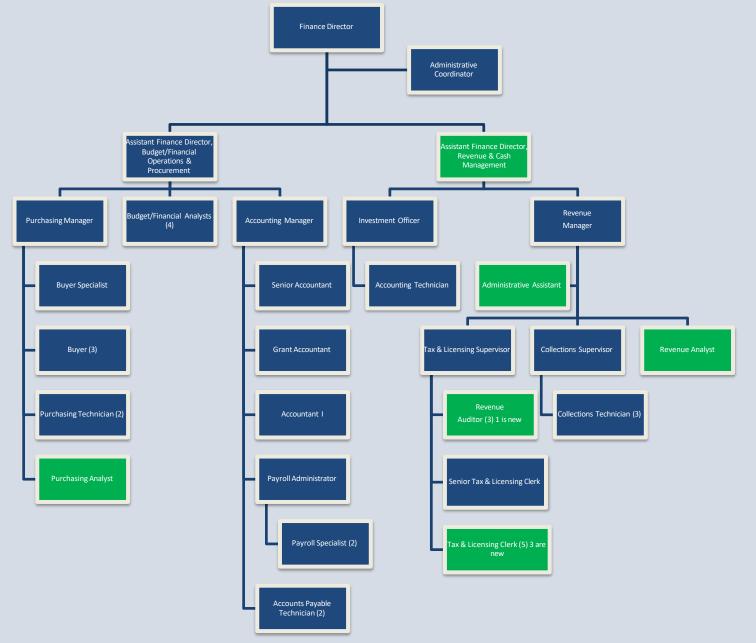




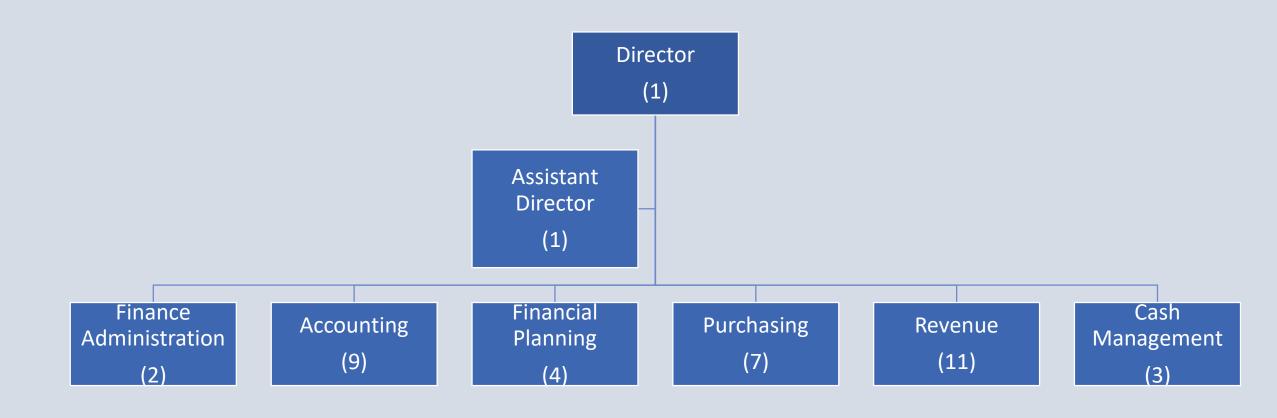


Finance Department Organizational Chart





Finance Department Organization Chart Six (6) Cost Center Divisions



Fiscal Year	Finance Dept. Budget	Finance Employees	Revenue Employees	Total Employees	CCG Adopted Budget
FY25	\$3,021,289	25	10	35	\$336,319,162
FY24	\$2,807,183	25	11	36	\$334,293,276
FY23	\$2,566,772	23	11	34	\$314,533,253
FY22	\$2,414,104	23	11	34	\$296,552,993
FY21	\$2,221,057	23	11	34	\$280,509,351
FY20	\$2,167,923	23	12	35	\$284,781,626
FY19	\$2,257,877	23	12	35	\$275,340,292
FY18	\$2,208,319	23	12	35	\$268,031,916
FY17	\$2,090,782	22	12	34	\$270,013,787
FY16	\$2,246,542	24	12	36	\$265,724,993
FY15	\$2,261,162	24	12	36	\$263,646,639

CCG's Operating Budget increased by more than \$72.6 million. # of Finance/Revenue employees unchanged.

Finance 10-Year Snapshot Budget and Employees



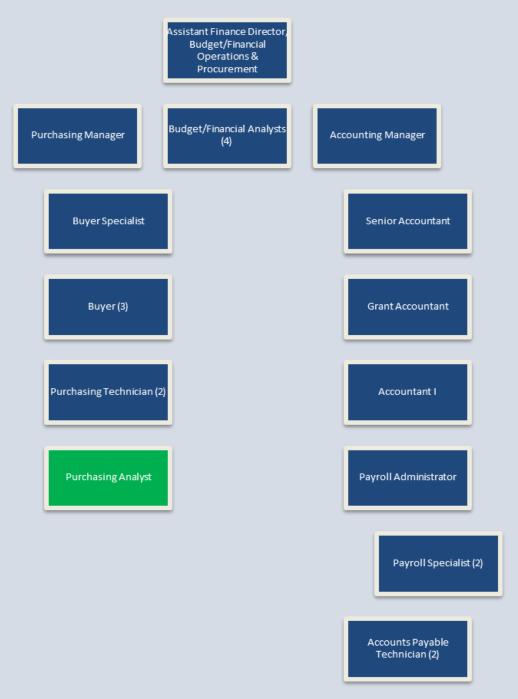
Departments with two Assistant Directors or two Deputy Directors



Assistant Finance Director

FY03 Budget
The Financial Planning
Division Manager position
was reclassified to
Assist. Finance Director

Position located in the Financial Planning Division



Needs Assessment Key Indicators

Increased workload. Employees consistently working longer hours, <u>overtime</u>

Work quality decline to meet deadlines

<u>Customer complaints</u> *increase due to increased delays in service delivery*

Can't take on new projects due to <u>capacity</u> limitations

Turnover rate increase due to workload

Seasonal Fluctuations <u>workload spikes</u>, additional staff needed

Cross-training <u>opportunities missed</u> with temporary staffing



Needs Assessment Key Indicators

FY23 6.9% of Revenue

personnel expenses was for **overtime**. (42,992.61 overtime / 619,097.30 personnel expenses)

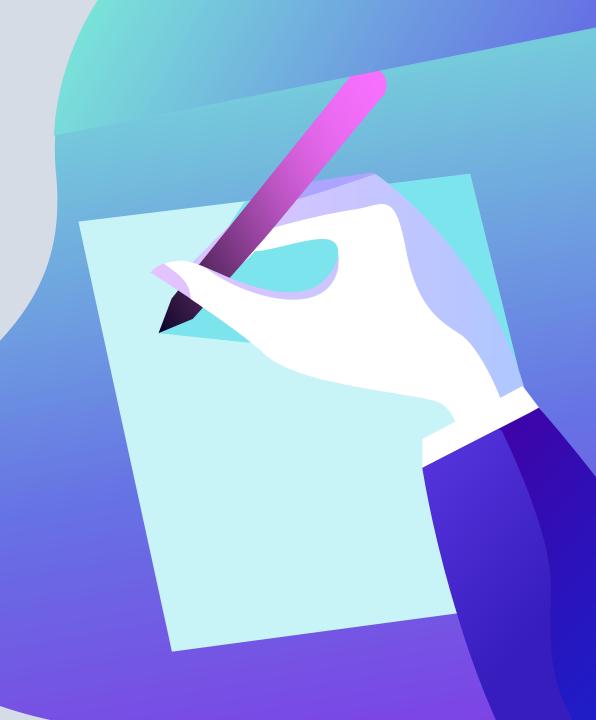
FY24 5.0% of Revenue personnel expenses was for overtime. (34,911.37 overtime / 689,962.15 personnel expenses)

Positions unfunded and deleted from

the Revenue Division budget in 2006:

2- Fiscal Techs, 2 Customer Service Reps, and

1 Admin Tech



Average Employee Years of Service





Auditors Recommended Additional Personnel External Audits and Internal Audit Reports



Mauldin & Jenkins

Recommended more staffing in Revenue Division

Troutman Pepper

Recommended more staffing in Revenue Division

Increase employee retention and training

Acuitas Inc.

Recommended more staffing in Revenue Division

Increase employee retention and training

CCG Internal Auditor

Recommended more staffing in Purchasing Division

Assessment of Finance Positions Requested in FY25 Budget

- Three (3) License & Tax Clerk G115
- One (1) Revenue Auditor G121
- One (1) Revenue Analyst G123
- One (1) Administrative Assistant G115
- One (1) Assistant Finance Director G132
- One (1) Purchasing Analyst G123

Assessment of Finance Positions Requested in FY25 Budget

- New Positions Evaluated by HR and Evergreen Solutions
 - Revenue Analyst G123
 - Assistant Finance Director G132
 - Purchasing Analyst G123
- Positions are appropriately classified and graded



Thank You

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