



Commercial Garbage Fee Window Decal Process Change

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Current Commercial Garbage Fee Customers

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Window Decals

- ▶ 198 current customers
- ▶ Business owners
 - ▶ Small business that we can accommodate with 32 gallon containers
- ▶ Spread throughout the city

Decal Stickers

- ▶ 7 current customers
- ▶ Uptown area ONLY
- ▶ Bag sticker on each bag
- ▶ Not containerized

Change in Purchase and Tracking Process for **Window Decal**

Current Process

- ▶ Annual Purchase of Window Decal
- ▶ Fiscal Year time frame
 - ▶ July to June
- ▶ Purchased through Finance, cash window
- ▶ Decal is put in Business window
- ▶ Address is given to Public Works
- ▶ Collections is made weekly

Proposed Process

- ▶ Commercial contacts Public Works to start collections
- ▶ Monthly fee
 - ▶ No fiscal time frame
- ▶ CWW water bill adds garbage fee
 - ▶ Mirrors residential garbage fee line item on monthly bill
- ▶ Collections is made weekly
- ▶ Contact Public Works to stop collections

Implementation

▶ June

- ▶ Public Works proposal for Ordinance change presented to Council
- ▶ 1st Reading-June 23- public comment heard

▶ July

- ▶ 2nd Reading-July 14
- ▶ Adoption July 14
- ▶ Notification letters sent to Window Decal customers
 - ▶ Follow up phone calls
 - ▶ Update data with current requested service
- ▶ Data sent to CWW
- ▶ Locations added to Collection Route maps

▶ August 1

- ▶ Implement new billing process
- ▶ Continue collections for renewing customers

▶ September

- ▶ Customer Service check—call customers