METRA Critical Vacancies Update

Department of Transportation/METRA

April 12, 2022



Critical Vacant Positions

Bus Operators –
 Commercial Driver's
 License (CDL) with
 Passenger Endorsement

Correctional Detail
 Officer (POST) Certified

Recruitment and Retention Issues

- Lack of qualified applicants (nationwide problem)
- Higher paid jobs
- Competitive paid jobs
- Shift and weekend work
- Fatigued due to shortage
- Better work opportunities i.e., promotions, incentives, etc.

Public Transit is Essential

Trips:

- Work
- Medical Appointments
- Shopping/Grocery/Retail
- Education
- Recreation

Other Concerns:

- Marginalized Communities Rely on Public Transit
- Federal Mask Mandate COVID (Extended)
- Additional duty requirements (Non-CDL vs CDL)

Critical Vacancies and Assignments

	Position Title	Department		# of	# of	Pending CDL
			Positions	Filled	Vacancies	
1	Bus Operator (CDL)	METRA	50	28	22	6
1	Correctional Detailed Officer (POST Certified)	METRA	1		1	1

Bus Operators
Needed Daily for
Reduced Service

38 (Employees) 2-4 (Off Daily)

Turnover Rate (July 2019 – March 2022) METRA Transit System

	FY20	FY21	FY22
Vacancies	20	22	27
New Hires	25	20	22
Separations	31	26	29





Questions?