

**Columbus Consolidated Government
Council Meeting Agenda Item**

TO:	Mayor and Councilors
AGENDA SUBJECT:	Cloud-Based Phone System and Contact Center for Information Technology Department – Sourcewell Cooperative Purchase
INITIATED BY:	Finance Department

It is requested that Council approve the purchase of a cloud-based phone system (Webx Calling) and contact center (Webex Contact) from CDW Government LLC (Vernon Hills, IL) over a 7-year period as follows: Year 1: \$544,191.53; Year 2: \$271,549.20; year 3: \$271,549.20; Year 4: \$271,549.20; Year 5: \$271,549.20; Year 6: \$255,949.20 and Year 7: \$255,949.20, for a Grand total cost of \$2,142,286.73. The purchase will be accomplished by cooperative purchase via Sourcewell Contract # 081419-CDW. Additionally, it is requested that Council approve payment for the ongoing license and subscription fees after the initial purchase.

The Information Technology Department is requesting an upgrade of the existing on-premises, outdated VoIP phone system with a more modern and secure cloud-based system. This will allow for more varied options in how the CCG can handle business calls and allow for greater control and oversight of what is occurring on these lines. It will also enable the CCG IT engineers to secure phone traffic better and ensure critical Cybersecurity updates are more easily applied.

This purchase will be accomplished by Cooperative Purchase via Request for Proposal (RFP) #081419, initiated by Sourcewell, whereby CDW Government LLC was one of the successful vendors contracted to provide Technology Catalog Solutions. The effective date of the contract began December 1, 2019, and will expire on October 10/30/24. The contract may be extended for an additional year at Sourcewell’s discretion. Sourcewell is a Service Cooperative created by Minnesota Statute 123A.21. This statute was created in 1978 and revised in 1995 to allow participating governmental and municipal agencies to reduce the cost of purchased goods by leveraging their combined purchasing power. The RFP process utilized by Sourcewell meets the requirements of the City’s Procurement Ordinance; additionally, cooperative purchasing is authorized per Article 9-101 of the Procurement Ordinance.

Funding for Year 1, in the amount of \$544,191.53, is available in the FY23 Budget: American Rescue Plan Fiscal Recovery Fund – Federal ARP – Federal Revenue Recovery – Capital Expenditure – Over \$5,000 - Revenue Recovery - Cyber Security Upgrades; 0218-691-1300-ARRR-7761-40492-20230.

Funding for Year 2: \$271,549.20; year 3: \$271,549.20; Year 4: \$271,549.20; Year 5: \$271,549.20; Year 6: \$255,949.20 and Year 7: \$255,949.20 will be budgeted in the subsequent fiscal years as follows: General Fund – Information Technology – Telephone, 0101 – 210 – 1000 – ISS – 6621 and LOST/Infrastructure – Information Technology – Infrastructure/LOST - Computer Equipment, 0109 – 210 – 9901 – LOST – 7751.

Funding for the ongoing license and subscription fees will also be budgeted in the subsequent fiscal years.

A RESOLUTION

NO. _____

A RESOLUTION AUTHORIZING APPROVE THE PURCHASE OF A CLOUD-BASED PHONE SYSTEM (WEBX CALLING) AND CONTACT CENTER (WEBEX CONTACT) FROM CDW GOVERNMENT LLC (VERNON HILLS, IL) OVER A 7-YEAR PERIOD AS FOLLOWS: YEAR 1: \$544,191.53; YEAR 2: \$271,549.20; YEAR 3: \$271,549.20; YEAR 4: \$271,549.20; YEAR 5: \$271,549.20; YEAR 6: \$255,949.20 AND YEAR 7: \$255,949.20, FOR A GRAND TOTAL COST OF \$2,142,286.73. THE PURCHASE WILL BE ACCOMPLISHED BY COOPERATIVE PURCHASE VIA SOURCEWELL CONTRACT # 081419-CDW. ADDITIONALLY, THIS RESOLUTION AUTHORIZES PAYMENTS FOR THE ONGOING LICENSE AND SUBSCRIPTION FEES AFTER THE INITIAL PURCHASE.

WHEREAS, the Information Technology Department is requesting an upgrade of the existing on-premises, outdated VoIP phone system with a more modern and secure cloud-based system. This will allow for more varied options in how the CCG can handle business calls and allow for greater control and oversight of what is occurring on these lines. It will also enable the CCG IT engineers to secure phone traffic better and ensure critical Cybersecurity updates are more easily applied; and,

WHEREAS, this purchase will be accomplished by Cooperative Purchase via Request for Proposal (RFP) #081419, initiated by Sourcewell, whereby CDW Government LLC was one of the successful vendors contracted to provide Technology Catalog Solutions. The effective date of the contract began December 1, 2019, and will expire on October 10/30/24. The contract may be extended for an additional year at Sourcewell’s discretion. Sourcewell is a Service Cooperative created by Minnesota Statute 123A.21. This statute was created in 1978 and revised in 1995 to allow participating governmental and municipal agencies to reduce the cost of purchased goods by leveraging their combined purchasing power. The RFP process utilized by Sourcewell meets the requirements of the City’s Procurement Ordinance; additionally, cooperative purchasing is authorized per Article 9-101 of the Procurement Ordinance.

NOW, THEREFORE, THE COUNCIL OF COLUMBUS, GEORGIA, HEREBY RESOLVES AS FOLLOWS:

That the City Manager is hereby authorized to purchase a cloud-based phone system (Webx Calling) and contact center (Webex Contact) from CDW Government LLC (Vernon Hills, IL) over a 7-year period as follows: Year 1: \$544,191.53; Year 2: \$271,549.20; year 3: \$271,549.20; Year 4: \$271,549.20; Year 5: \$271,549.20; Year 6: \$255,949.20 and Year 7: \$255,949.20, for a Grand total cost of \$2,142,286.73. The purchase will be accomplished by cooperative purchase via Sourcewell Contract # 081419-CDW. The City Manager is further authorized to make payments for the ongoing license and subscription fees after the initial purchase.

Funding for Year 1, in the amount of \$544,191.53, is available in the FY23 Budget: American Rescue Plan Fiscal Recovery Fund – Federal ARP – Federal Revenue Recovery – Capital Expenditure – Over \$5,000 - Revenue Recovery - Cyber Security Upgrades; 0218-691-1300-ARRR-7761-40492-20230.

Funding for Year 2: \$271,549.20; year 3: \$271,549.20; Year 4: \$271,549.20; Year 5: \$271,549.20; Year 6: \$255,949.20 and Year 7: \$255,949.20 will be budgeted in the subsequent fiscal years as follows: General Fund – Information Technology – Telephone, 0101 – 210 – 1000 – ISS – 6621 and LOST/Infrastructure – Information Technology – Infrastructure/LOST - Computer Equipment, 0109 – 210 – 9901 – LOST – 7751.

Funding for the ongoing license and subscription fees will also be budgeted in the subsequent fiscal years.

Introduced at a regular meeting of the Council of Columbus, Georgia, held the ____day of _____, 2023 and adopted at said meeting by the affirmative vote of _____members of said Council.

Councilor Allen voting _____.
Councilor Barnes voting _____.
Councilor Cogle _____.
Councilor Crabb voting _____.
Councilor Davis voting _____.
Councilor Garrett voting _____.
Councilor House voting _____.
Councilor Huff voting _____.
Councilor Thomas voting _____.
Councilor Tucker voting _____.

Sandra T. Davis, Clerk of Council

B.H. "Skip" Henderson III, Mayor