

**Columbus Consolidated Government
Council Meeting Agenda Item**

TO:	Mayor and Councilors
AGENDA SUBJECT:	Calltower for Cloud-Based Phone System for Information Technology – Federal GSA Cooperative Purchase
INITIATED BY:	Finance Department

It is requested that Council approve the purchase of Calltower from Team Consulting Inc. (TCI) (Washington, DC) over a 3-year period as follows: Year 1 - \$53,568.90; Year 2 - \$46,914.00 and Year 3 - \$46,914.00. The purchase will be accomplished by cooperative purchase via Federal GSA Contract # GS-35F-328GA. Additionally, it is requested that Council approve payments for the ongoing license and subscription fees after the initial purchase.

CallTower is a cloud-based phone service provider that seamlessly integrates with several cloud based Voice Over IP (VoIP) systems. This allows for greater mobility of the cloud-based phone system, in addition to the reduced infrastructure needs. Additionally, this system offers the CCG the ability to port over existing phone numbers ensuring employees are able to keep the same number, even on a new phone system. The system is also globally redundant helping eliminate unnecessary downtime. It will also enable the CCG IT engineers to secure phone traffic better and ensure critical Cybersecurity updates are more easily applied.

General Services Administration (GSA) is the Federal purchasing cooperative providing products and services for purchase by state and local governments. The City’s Procurement Ordinance, Article 9-101, authorizes the use of cooperative purchasing.

Funding for Year 1, in the amount of \$53,568.90 is available in the FY23 Budget: American Rescue Plan Fiscal Recovery Fund – Federal ARP – Federal Revenue Recovery – Capital Expenditure – Over \$5,000 - Revenue Recovery - Cyber Security Upgrades; 0218-691-1300-ARRR-7761-40492-20230.

Funding for Year 2: \$46,914.00 and year 3: \$46,914.00 will be budgeted in subsequent fiscal years as follows: General Fund – Information Technology – Telephone, 0101 – 210 – 1000 – ISS – 6621 and LOST/Infrastructure – Information Technology – Infrastructure/LOST - Computer Equipment, 0109 – 210 – 9901 – LOST – 7751.

Funding for the ongoing license and subscription fees will also be budgeted in the subsequent fiscal years.

A RESOLUTION

NO. _____

A RESOLUTION AUTHORIZING THE PURCHASE OF CALLTOWER FROM TEAM CONSULTING INC. (TCI) (WASHINGTON, DC) OVER A 3-YEAR PERIOD AS FOLLOWS: YEAR 1 - \$53,568.90; YEAR 2 - \$46,914.00 AND YEAR 3 - \$46,914.00. THE PURCHASE WILL BE ACCOMPLISHED BY COOPERATIVE PURCHASE VIA FEDERAL GSA CONTRACT # GS-35F-328GA. ADDITIONALLY, THIS RESOLUTION AUTHORIZES PAYMENTS FOR THE ONGOING LICENSE AND SUBSCRIPTION FEES AFTER THE INITIAL PURCHASE.

WEHREAS, CallTower is a cloud-based phone service provider that seamlessly integrates with several cloud based Voice Over IP (VoIP) systems. This allows for greater mobility of the cloud-based phone system, in addition to the reduced infrastructure needs. Additionally, this system offers the CCG the ability to port over existing phone numbers ensuring employees are able to keep the same number, even on a new phone system. The system is also globally redundant helping eliminate unnecessary downtime; and,

WHEREAS, General Services Administration (GSA) is the Federal purchasing cooperative providing products and services for purchase by state and local governments. The City’s Procurement Ordinance, Article 9-101, authorizes the use of cooperative purchasing.

NOW, THEREFORE, THE COUNCIL OF COLUMBUS, GEORGIA, HEREBY RESOLVES AS FOLLOWS:

That the City Manager is hereby authorized to purchase Calltower from Team Consulting Inc. (TCI) (Washington, DC) over a 3-year period as follows: Year 1 - \$53,568.90; Year 2 - \$46,914.00 and Year 3 - \$46,914.00. The purchase will be accomplished by cooperative purchase via Federal GSA Contract # GS-35F-328GA. The City Manager is further authorized to make payments for the ongoing license and subscription fees after the initial purchase. Funding for Year 1, in the amount of \$53,568.90 is available in the FY23 Budget: American Rescue Plan Fiscal Recovery Fund – Federal ARP – Federal Revenue Recovery – Capital Expenditure – Over \$5,000 - Revenue Recovery - Cyber Security Upgrades; 0218-691-1300-ARRR-7761-40492-20230.

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Funding for the ongoing license and subscription fees will also be budgeted in the subsequent fiscal years.

Introduced at a regular meeting of the Council of Columbus, Georgia, held the ____ day of _____, 2023 and adopted at said meeting by the affirmative vote of _____ members of said Council.

Councilor Allen voting _____.
Councilor Barnes voting _____.
Councilor Cogle _____.
Councilor Crabb voting _____.
Councilor Davis voting _____.

Councilor Garrett voting _____.
Councilor House voting _____.
Councilor Huff voting _____.
Councilor Thomas voting _____.
Councilor Tucker voting _____.

Sandra T. Davis, Clerk of Council

B.H. "Skip" Henderson III, Mayor