







MUSCOGEE

COUNTY PRISON PROGRAMMIN

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7175 Sacerdote Lane, Columbus, GA 31907

March 2025

OVERVIEW OF MCP

- Under the supervision of Warden H. Walker III
- 117 <u>Full-Time</u> Employees
- Average Population: 546 daily
- Average Daily Work Assignments: 200 (sent outside for work detail)
 - A variety of inside detail assignments as well (i.e., Laundry, Kitchen, Custodial Maintenance, Building Maintenance)
- Inmate capacity <u>Department of Corrections</u>
 - Available: 528
- Inmate capacity **County**
 - Available: 48









VENDORS AND PROVIDERS OF MCP

- Medical Vendor: CorrectHealth
 - provides "high quality, cost-effective, comprehensive" healthcare to correctional facilities in the Southeast region
 - clients include municipal and county governments, law enforcement agencies (from small, rural communities), jurisdictions in large metropolitan cities, state/regional correctional facilities, etc.
- Food Service Vendor: Aramark
 - Aramark provides food service and uniform services to hospitals, facilities, universities, school districts, stadiums, etc.
 - Their mission is to "....elevate experiences for officers, inmates, and their families to create a positive environment within the facilities we serve"



MCP

- Commissary Vendor: Stewart Commissary Sales
- Telephone Vendor: Combined Public
 - provides phone/video/text communications, kiosks, document scanning, and tablet services for detainees and their families
 - "To keep families and friends connected and to provide law enforcement agencies with more advanced investigative resources through innovative solutions" and "... To inspire progression in the criminal justice system for incarcerated individuals by providing resources, support, and opportunities that change lives"
 - Core values include "Accountability, Commitment, Customer Service, Innovation, Integrity, Relationships, Service"











- IN2WORK PROGR
- Sponsored by Aramark
- Certification for SERVSAFE Manager
- Six to eight week course with 12 classes
- Provides opportunities for offenders to obtain meaningful career employment upon their release into the community
- Offers scholarship opportunities for offender families
- Opportunity to obtain employment with Aramark upon release



IN2WORK

Use this guide to assist in preparation, teaching and during hands-on training for each IN2WORK class.

IN2WORK PHASE: KITCHEN BASICS

CERTIFICATION: SERVSAFE MANAGER

CLASSROOM INSTRUCTION: 2-3 HOURS/WEEK

TIMING: 6-8 WEEKS

| Class # | Chapter | Before Class | Classroom Instruction | Hands-On Training | Homework |
|------------|--------------------------------------|--|--|--|---|
| 1 | Introduction Health & Hygiene | Print Student Documents, one per student Print Quiz A - Health & Hygiene, one per student If ServSafe books are new, remove answer sheet from each book | Distribute workbooks & approved uniforms Review introduction Review expectations Distribute student documents for signature & collect Teach & complete Health & Hygiene chapter Allow students time to review study guide, pg. 24 Hand out Quiz A – Health & Hygiene, collect when complete | Tour kitchen Demonstrate and practice hand washing techniques | Health & Hygiene Crossword ServSafe Manager: Chapters 1 & 3 |
| 2 | Cleaning & Sanitation | Grade Quiz A – Health & Hygiene Print Quiz B (retakes) Print Quiz A - Cleaning & Sanitation, one per student Prepare for Sanitizer & Three Compartment Sink Demo Prep kitchen for Inspection opportunities | Hand out Quiz B – Health & Hygiene (retakes) Return and review Quiz A – Health & Hygiene Review Health & Hygiene Crossword Teach & complete Cleaning & Sanitation Allow students time to review study guide, pg. 47 Hand out Quiz A – Cleaning & Sanitation, collect when complete | Sanitizer Demonstration Three Compartment Sink Demonstration Kitchen walk thru Students should complete the Inspections Checklist on pg. 43. | Cleaning & Sanitation Crossword ServSafe Manager: Chapter 9 & 10 |
| 3 | Receiving, Storing & Serving Food | Grade Quiz A – Cleaning & Sanitation Print Quiz B (retakes) Print Quiz A – Receiving, Storing & Serving Food, one per student | Hand out Quiz B — Cleaning & Sanitation (retakes) Return and review Quiz A — Cleaning & Sanitation Review Cleaning & Sanitation Crossword Teach and compete Receiving, Storing & Serving Food chapter Allow students time to review study guide, pg. 72 Hand out Quiz A — Receiving, Storing & Serving Food, collect when complete | Storage room – FIFO demo, inspection of product upon receiving and correct storage locations | Receiving, Storing & Serving Food Crossword ServSafe Manager: Chapter 5 |
| 4 | Temperature for Food Safety | Grade Quiz A - Receiving, Storing Serving Food Print Quiz B. (retakes) Print Quiz A - Temperature for Food Safety, one per student Prepare Thermometer Calibration Demonstration | Hand out Quiz B – Receiving, Storing & Serving Food (retakes) Return and review Quiz A – Receiving, Storing & Sarving Food Review Receiving, Storing & Serving Food Crossword Teach and complete the Temperature for Food Safety chapter. Allow students time to review study guide, pg. 99 Hand out Quiz A – Temperature for Food Safety, collect when complete | Demonstrate Thermometer Calibration Allow students to practice if thermometer are approved by client | Temperatures for Food Safety Crossword ServSafe Manager: Chapters 2, 4 & 7 |

| Class # | Chapter | Before Class | Classroom Instruction | Hands-On Training | Homework |
|------------|--|---|--|--|--|
| 5 | Safety in the Workplace | Grade Quiz A - Temperature for Food Safety Print Quiz B (retakes) Print Quiz A - Safety in the Workplace, one per student Prepare Proper Cutting Techniques Demonstration | Hand out Quiz B – Temperatures for Food Safety (retakes) Return and review Quiz A – Temperatures for Food Safety Review Temperatures for Food Safety Crossword Teach & complete Safety in the Workplace chapter Allow students time to review study guide, pg. 123 Hand out Quiz A – Safety in the Workplace, collect when complete | Demonstrate proper cutting techniques Tour kitchen, inspect and correct safety risks Jeopardy Garne to prepare for Kitchen Basics Final Exam | Safety in the Workplace Crossword ServSafe Manager: Chapter 8 Review Kitchen Basics Study guides for each chapter for final exam |
| 6 | Success in Food Service Kitchen Basics Final Exam | Grade Quiz A – Safety in the Workplace Print Quiz B (retakes) Prepare for Jeopardy game review Print Kitchen Basics Final Exam Prepare for cooling and pull demo | Hand out Quiz B — Safety in the Workplace (retakes) Return and review Quiz A — Safety in the Workplace Review Safety in the Workplace Crossword Teach & complete the Success in Food Service chapter Hand out Kitchen Basics Final Exam, collect when complete | Demonstrate 2- & 4- hour cooling procedures using cooling logs Pull procedures, following recipe compliance | ServSafe Manager: Chapter 6 |
| 7 | ServSafe Manager | Grade Kitchen Basics Final exam Print Exam B (retakes) Print ServSafe Updates, one per student The service of | Hand out Kitchen Basics Final Exam B (retakes) Hand out ServSafe Updates Return and review Kitchen Basics Final exam Review questions from the Diagnostic Tests Teach from the ServSafe Manager book Chapters 1-3, complete all activities Complete Knowledge Assessments for each chapter and review | | ServSafe Manager: Review chapters 1-3, focusing on key terms |
| 8 | ServSafe Manager | | Teach from the ServSafe Manager book Chapters 4- 6, complete all activities Complete Knowledge Assessments for each chapter and review | ar | ServSafe Manager: Review chapters 2-4, focusing on key terms |
| 9 | ServSafe Manager | Print <u>ServSafe Diagnostic Test &</u> Answer Key, one per student | Teach from the ServSafe Manager book Chapters 7-9, complete all activities Complete Knowledge Assessments for each chapter and review Hand out ServSafe Diagnostic Test for homework. Explain that this test will show where the students need to focus and that the students should grade the test themselves | | ServSafe Manager: Review chapters 7-9, focusing on key terms Complete ServSafe Diagnostic Test and self grade. Come to next class with 3 focus areas |

| Class # | Chapter | Before Class | Classroom Instruction | Hands-On Training | Homework |
|------------|--------------------------------------|---|---|----------------------|---|
| 10 | ServSafe Manager | Print ServSafe Practice Test, one per student | Review Diagnostics test results Teach from the ServSafe Manager book Chapter 10, complete all activities Ask students for the 3 focus areas, review these topics in the ServSafe Managers book Hand out ServSafe Practice Test, collect when complete | | ServSafe Manager: Review chapters 10, focusing on key terms Study for ServSafe Managers Exam |
| 11 | ServSafe Manager Review | Grade ServSafe Practice Test — use: SSM Answer Key | Return and review ServSafe Practice Test Focus on ServSafe topics that students struggled with on the practice test | | Use the ServSafe practice test to study for the ServSafe Manager, Exem |
| 12 | ServSale Manager Review & Exem | Prepare to bring ServSafe Manager exam sheet Plan for the appropriate time (90 mins) for student to complete exam | Conduct ServSafe Manager exam Use the INZWORK instructor Playbook for questions on ServSafe exam procedures | | Pfen i2W graduation menu Choose class representative to speak at graduation (there car be more than one!) |

IN2WORK Instructors Next Steps:

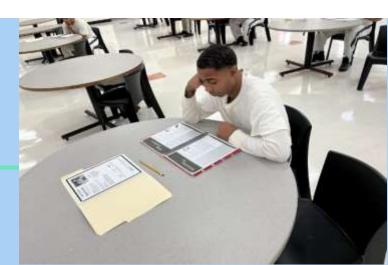
- Follow proper ServSafe protocols when returning or grading (where applicable) the Food Managers exam
- Communicate with the Corrections team to determine a graduation date & inform the IN2WORK team
- Mark the graduates complete in the IN2WORK tracker

Planning an IN2WORK Graduation:

- Use the tools available on the <u>IN2WORK</u> (<u>sharepoint.com</u>)
- Create email invite and attach the IN2WORK Graduation Invitation
- Contact the IN2WORK team with any questions



IN2Work Program





- completed
 - Presents the 5 steps towards making change in an individual (Precontemplation, Contemplation, Preparation, Action, and Maintenance)
- **OJT Programs**... 375 inmates completed
 - "On-The-Job Training", hands on experience and training
- Welding Certification ... 48 inmates completed
 - Re-Entry... 170 inmates

- Moral Recognition Therapy... 10 inmates
 - Form of cognitive-behavioral therapy that focuses on different aspects of moral reasoning
- OSHA 10-Hour Certification ... 140 inmates completed
 - "Occupational Safety and Health Administration"
 - Safety training for incarcerated workers
 - Removing the possibility of hazards towards workers' safety and health

GENERAL EDUCATION DIPLOMA/GED PROGRAM

- **GED**... 30 inmates received their GEDs
- GED classes are held on Monday and Wednesday evenings
- We consistently offer GED testing
- Our partners for the GED program is with Columbus Technical College







FY 23-24 --**Most GEDs in** the state of GA for a County facility efficient and effective GED program

FORKLIFT SAFETY TRAINING

- Forklift Certification...140 inmates completed
- Through Columbus
 Technical College











DOG TRAINING PROGRAM

- Proposed a 12 week program that would benefit the offenders we supervise and the community as a whole
- Grooming Training
- Animal Assisted Therapy
- Vet Health
- Opportunity for different trainings such as money management, substance abuse and different areas of Offender Reentry

ADDITIONAL PROGRAMS/SERVICES OFFERED

- <u>Commercial Cleaning</u> -- began February 26th through Columbus
 Technical College
- <u>Carpentry Class</u> -- Through Columbus Technical College
- Georgia Legal Services Provide offenders with assistance with obtaining medical services upon their release from primary
- Christian Concerts
 - offered for offenders



SCHEDULES AND IMPORTANT DAYS

- Department of Corrections Inmate
 Movement (transfers throughout the state for offenders)
 - Tuesdays and Thursdays –
 intake/new arrivals range from 2-20
 - County inmates on Fridays

SERVICES AVAILABLE FOR THE IMPAIRED

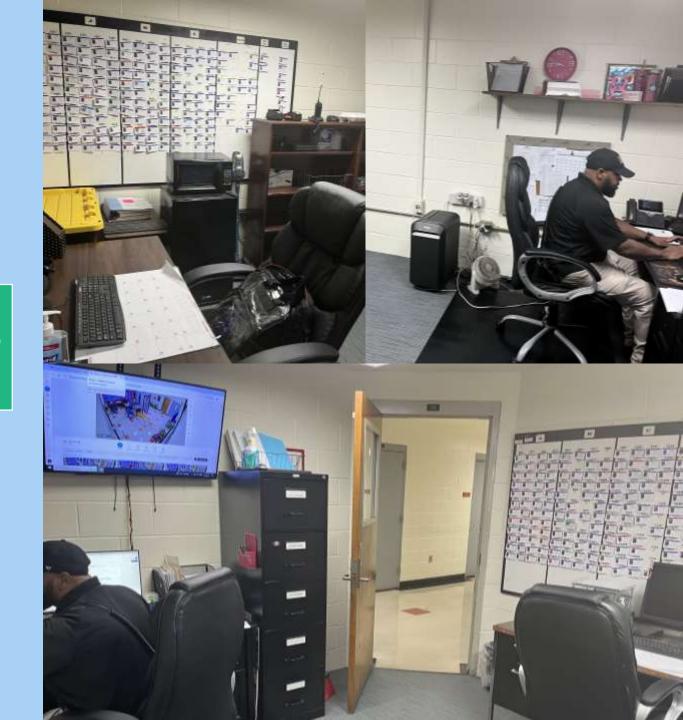
- MULTILINGUAL "language line" for the variety of cultures and non-native English speakers that come into the facility
- HEARING IMPAIRMENTS
 - CapTel telephones available
 - Pocket Talker 2.0 Personal Amplifiers available
 - VRI (Video Remote Interpretation)
 Interpretation app Sign Language services



OPPORTUNITIES FOR IMPROVEMENT

LT office is compact and lacks adequate working space Currently with the new Captain, this office space is shared

Requires
upgrades of
furniture, space
and efficient
equipment



OPPORTUNITIES FOR IMPROVEMENT

- Current SSG office
- Being shared by two SSGs
- Inside same room where control paneling is located
- Area not conducive for DR court for offenders which is also being held here
- Upgrades needed of equipment, space and working conditions







OPPORTUNITIES FOR IMPROVEMENT

- We currently have one multipurpose room where we do everything
- Visitation held for offenders and their families
- All trainings at MCP

EXPANDED MULTIPURPO SE AREA

- GED classes
- All offender classes and programs
- All skills training sessions for offenders
- Intake area for new arrivals
- Shift briefings













OPPORTUNITIES FOR IMPROVEMENT

- Upgrades needed to the dental area
- Currently in a compact room
- Limited space for offender and dentist to work efficiently
- Tools and equipment are outdated
- Removal of boxed area

