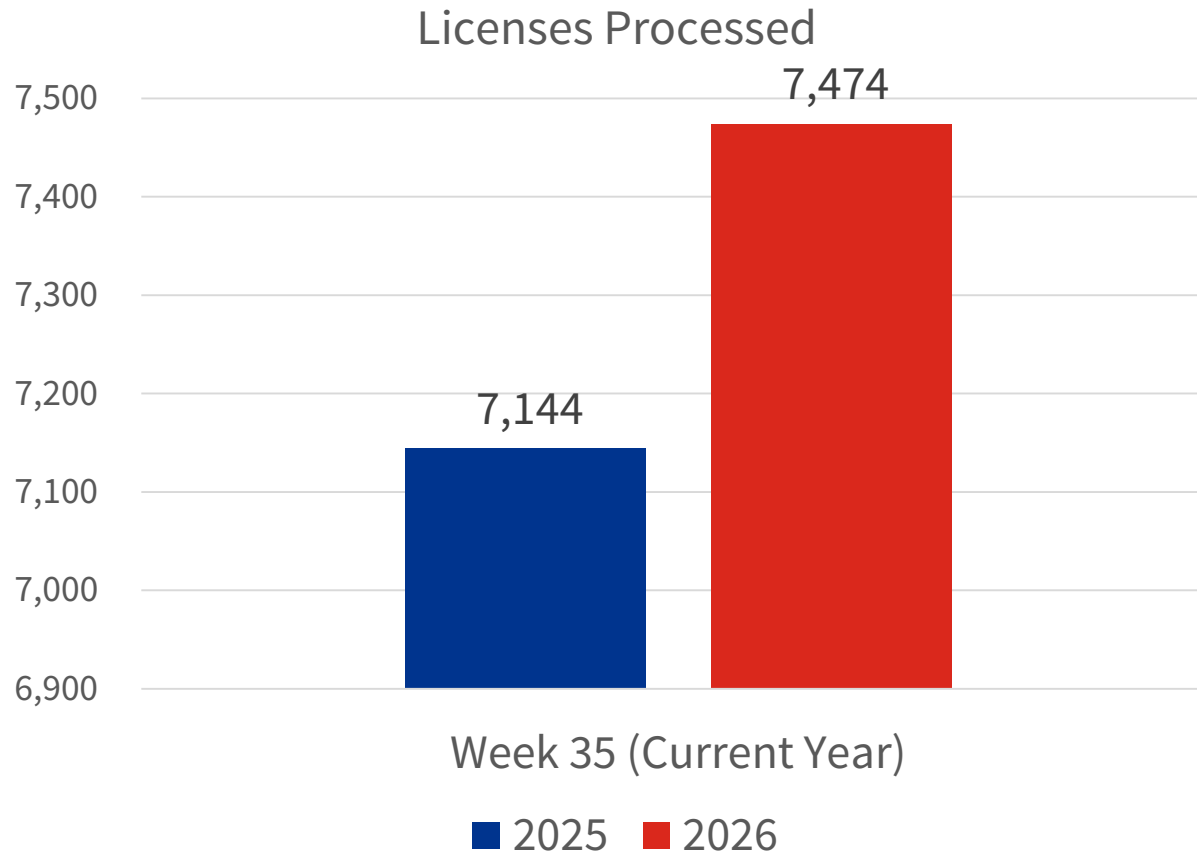




REVENUE DIVISION UPDATE

PRESENTED: SEPTEMBER 8, 2026

3RD QUARTER UPDATE



330

more licenses processed than last year

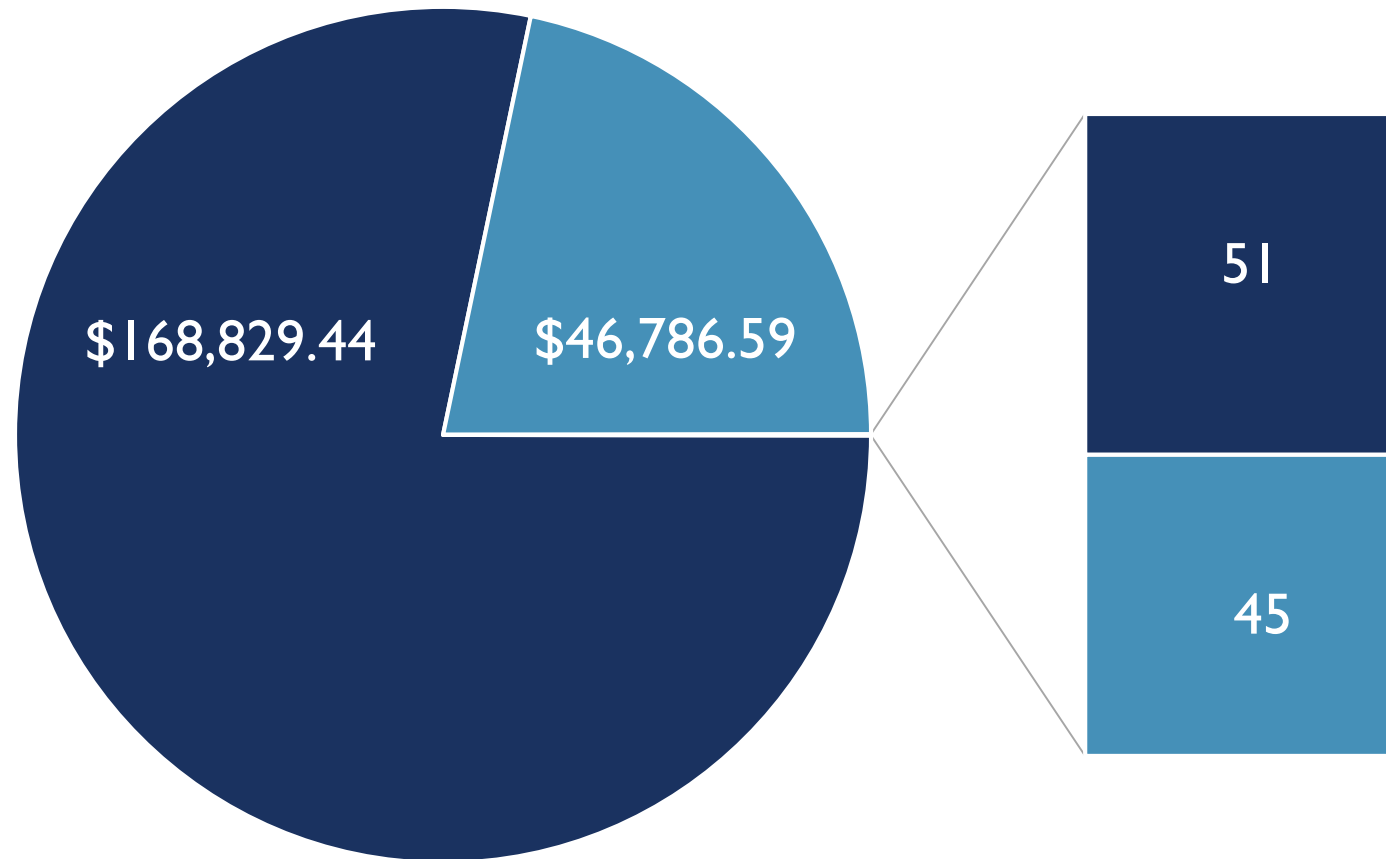


5%

year-over-year increase

3RD QUARTER UPDATE

LOCKBOX



■ \$ Problems ■ \$ Pending ■ # Problems ■ # Pending

3RD QUARTER UPDATE

- 2026 license processing is current.
- Pending problem letters were reviewed and secondary contact was attempted.
- 1,721 courtesy delinquency notices were mailed by July 1st with a response date of July 21, 2026.
- 1,133 delinquent businesses were turned over to Code Enforcement on August 3rd.
- Approx. 15% or 175 businesses are out of county.
- Code Enforcement is opening and actively working cases for other 900+ businesses.

COLUMBUS CONSOLIDATED GOVERNMENT
Georgia's First Consolidated Government



FINANCE DEPARTMENT
REVENUE DIVISION – OCCUPATIONAL TAX

3111 Citizens Way, COLUMBUS, GEORGIA 31902
P.O. BOX 1397, COLUMBUS, GEORGIA 31902-0139
706-225-4100, OPT 1

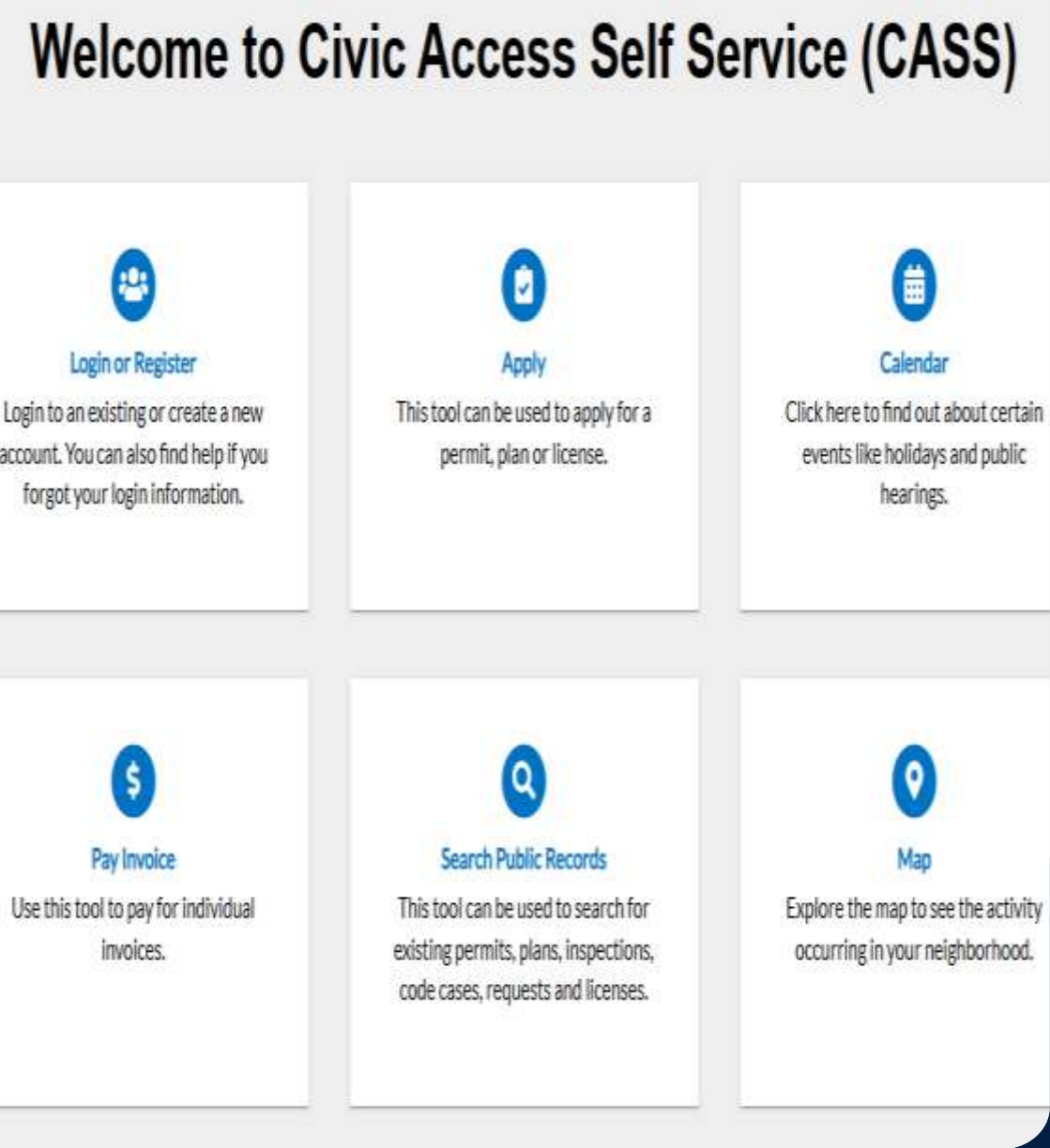
DELINQUENCY NOTICE

ABC TOWN LLC - 7111999-01-2025
245 GEORGIA ST
JOHN A SMITH
COLUMBUS, GA 31904

July 1, 2026

To Whom It May Concern:

Our records indicate that you have been delinquent since tax year **2026** with renewing your business license in Columbus, GA/Muscogee County.



3RD QUARTER UPDATE

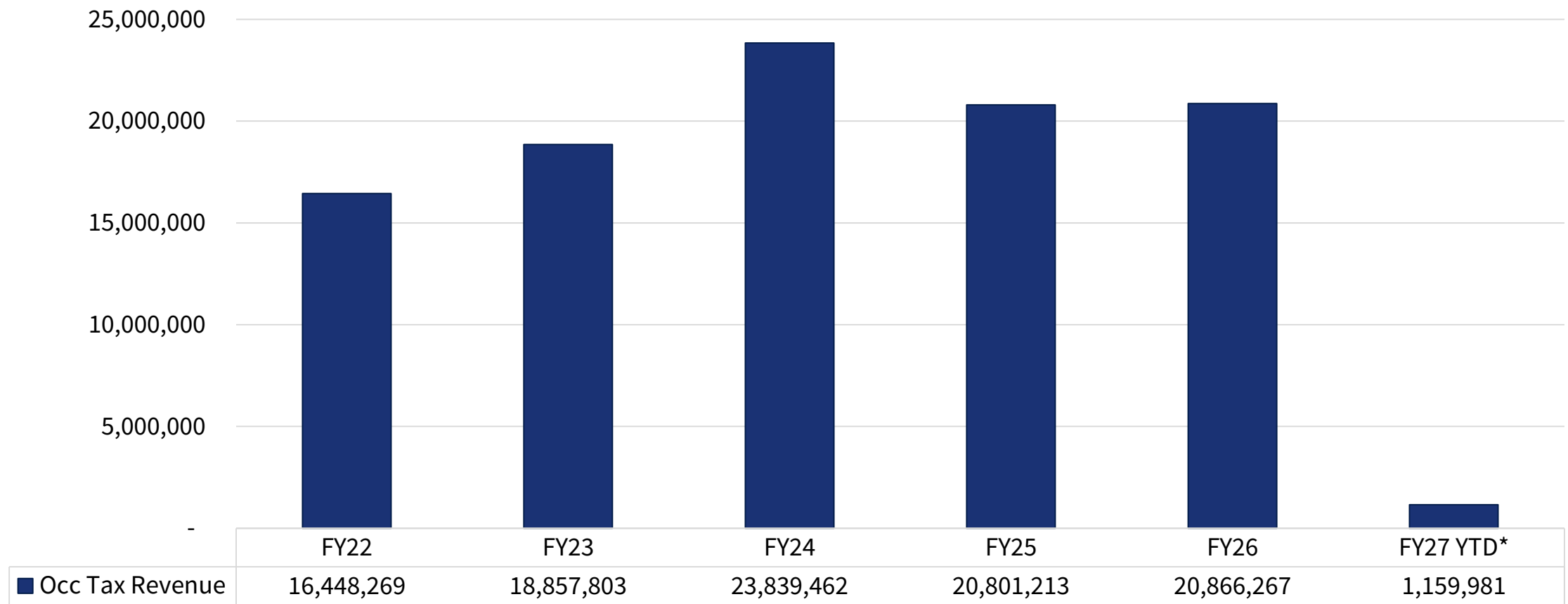
- Civic Access Self Service (CASS) Portal is live and available for reporting and remitting excise taxes.
- Mixed Drinks (3% Liquor Tax), Hotel/Motel, Vehicle Rental and Alcohol Distributor excise taxes may be reported and paid online.
- QR code and web page references to CASS Portal have been created and posted in the Revenue Division and online.

Web Address to CASS Portal is:

<https://columbusga-energovpub.tylerhost.net/Apps/SelfService#/home>

OCCUPATION TAX REVENUE

YEAR-OVER-YEAR COLLECTIONS



*Unaudited

2026 AND BEYOND FOR OCCUPATION TAX

- Continue working towards additional automations to improve efficiency. i.e. in January 2026, we implemented internal system improvements such as auto-calculation of taxes & fees to include penalties and interest.
 - Continuously reviewing/updating operational policies and procedures as processes change.
 - Evaluate engaging a consultant to conduct an Occupation Tax Fee and Structure Study in the upcoming months.
-
- Information Technology and Finance met with a potential vendor for a new licensing system. Cost to implement is approx. \$5-7 million with recurring annual fees of \$1.5-2.7 million.
 - Vendor has 69 Tax & Revenue Clients (37 US States, 20 US Municipalities, 12 International)
 - Currently utilized by Georgia Dept of Revenue for Sales Tax Reporting & Driver Services and the City of Atlanta for Business & Alcohol Licensing.



QUESTIONS?

GET IN TOUCH



www.columbusga.gov



706-225-4000



webmaster@columbusga.gov



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31901