



A Community Mental Health / Developmental Disabilities / Addictive Diseases Program

*Administration
P.O. Box 5328
2100 Comer Avenue
Columbus, GA 31906*

*(706) 596-5588
FAX (706) 596-5589*

**NEW HORIZONS BEHAVIORAL HEALTH
BOARD OF DIRECTORS
2100 Comer Avenue – New Horizons Training Room
Columbus, GA 31906**

Date of Meeting: August 14, 2023

Members Present: Damon Hoyte, Edwina Turner, Joseph Williams,
David Ranieri, Nancy Schroeder, Karen Johnson,
LaVerne Chaffin, and April Hughes

Members Excused: Sandra Gill, Linda McElroy, and Ed Harbison

Staff Present: Andrea Winston, Denise Wade McLeod, Susan Gallagher,
Randall Newberry, Cyndy Pattillo, Karen Cotton-Everett,
Dr. Pamela Shaw, Gloria Mott, Tara Malone, Chloe Landreth,
and Molly Jones

CALL TO ORDER: The meeting was called to order by Board Chair Damon Hoyte at 3:30 p.m.
A quorum was established at that time.

RECOGNITION OF GUEST(S) ATTENDING TODAY'S MEETING: Mac Moye, Stewart
County Manager and Terry Edwards, potential Board Member candidate from Harris County. Ms.
Winston introduced Ms. Edwards, a former New Horizons employee, who is currently the
Executive Director of Family Connection in Harris County.

*** SECRETARY'S MINUTES (Approval of June 12, 2023 minutes):** M/S/P Joseph
Williams/Edwina Turner to approve the June 12, 2023 minutes, Board approved.

FINANCIAL REVIEW: Susan reported New Horizons closed the month of May with a monthly
surplus of \$281,271 and a YTD surplus of \$3,286,863. We continued to trend below budget in
Medicaid Waivers, Federal Funds, County Funds, Medicare Funds, and GIA-FFS. However, we
continued trending positively in Medicaid Fees, Contract Revenue, and Grant in Aid. One negative
number listed in Other Local Actual for May was an accounting entry to close a program. May
expenditures in some areas continued to trend higher than budgeted. These included motor vehicle
expense, supplies, equipment, food costs, pharmaceuticals, direct benefits to clients, and travel
expense. Salary and benefits are much lower than budgeted, however, unemployment insurance
was higher due to the change from Healthcare Staffing to payroll. We continue to analyze
expenditures to ensure they are recorded correctly as actual historical information drives the budget
process.

June ended with a monthly surplus of \$1,145,688 and a YTD surplus of \$4,432,551. Revenue receivables recorded in June and the large Tax Credit were the biggest contributing factors to this large monthly surplus. Contract revenue was much higher than budgeted due to an increase in the number of AP Contracts and diligence of the finance staff. The Employee Retention Tax Credit, a one time payment, due to the American Recovery Plan Act, was secured through a Consulting Firm contract. Expenditures over budget were the same as those listed in May with the addition of legal fees and other operating. Under budget expenses included salaries and benefits, building rent, utilities, motor vehicle leases, telecommunications, and contract expenses.

Key Performance Indicators (KPIs) used by DBHDD to assess Community Care are assessed in the following areas: Safe, accessible, efficient, effective (positive clinical outcomes), financially and administratively stable, accountable, and competent (workforce). 4th Quarter Financial KPI scores were reviewed.

YEAR END PROGRAMMATIC ANALYSIS: A graph indicating Programs with a Loss for FY23, level of financial risk, and whether they are required by DBHDD was presented for review. Residential programs and several I/DD programs continue to be at high financial risk. A meeting is scheduled to discuss future plans for these programs.

***RESOLUTION FOR STABLE ACCOUNT DESIGNEE:** Stable accounts are available to eligible individuals with disabilities. They allow for saving of money over the \$2,500 limit without losing eligibility for certain public benefits programs, like Medicaid or Supplemental Security Income (SSI). This resolution authorizes and directs Andralescia Clark, Budget Analyst, to serve as the Controlling Officer and Linda Mincey, Representative Payee Program Staff, to serve as the Primary Contact for Stable Accounts established for individuals in Payee Services. M/S/P Joseph Williams/David Ranieri to approve the resolution, Board approved.

***FY24 PERFORMANCE IMPROVEMENT PLAN:** The FY24 PI Plan was sent to Board Members prior to the meeting for review. The Plan is administered by New Horizons Behavioral Health, through the Performance Improvement Committee with input from individuals, family members, and staff members. The purpose of the PI Committee is to ensure that leadership, clinical, and support employees demonstrate a continuous, consistent effort to provide quality services in a safe atmosphere respectful of the needs of individuals and families served. It is based upon the belief that attainment of the highest standards of quality can best be achieved by continuously improving performance and data-driven decision making in accordance with the agency's values. The plan outlines this purpose as well as how we seek input and feedback, our performance improvement structure, and the annual evaluation of the plan. Performance Improvement goals, that are program specific, fall in-line with CARF guidelines, and are measurable, are developed for each program annually and reported on quarterly or monthly. M/S/P Joseph Williams/David Ranieri to approve the FY24 Plan, Board approved.

FY23 STRATEGIC PLANREVIEW/FY24 STRATEGIC PLAN: The FY22/23 Strategic Plan lists objectives under the broader goals of Demonstrates superior treatment services, Financial viability, and Improving community awareness. Progress on objectives is updated quarterly by the leadership team and several program directors. Goals are broader and less measurable than the PI Goals.

With progress updates completed 6/30/23 on the FY22/23 Plan, the FY23/24 Plan has been developed and submitted to staff for input and review. Objectives can be added or deleted as needed.

PROGRAM HIGHLIGHT – INTEGRATED HEALTHCARE: Dr. Pamela Shaw and Gloria Mott reported on Integrated Healthcare services offered at the Reach program. Dr. Shaw came to New Horizons in 2012 and, through a SAMHSA grant, developed a partnership with Mercy Med and Dr. Grant Scarborough to add physical health services to the mental health services at Reach. Through Dr. Shaw's extensive training and experience, once the grant ended, she continued to provide physical health services to individuals at Reach as well as others not attending Reach. She has also received training and is providing MAT (Medication Assisted Treatment) to treat opiate and heroin use. Physical diagnoses treated or referred include hypertension, diabetes, asthma/COPD, weight loss, cholesterol, UTI, anemia, vision exams, and flu and covid vaccines. Referrals to cardiologists, endocrinologists, rheumatologists, dermatologists, and others for more specialized care are made as needed. Wellness and preventive measures are emphasized as are routine labs and tests. For the uninsured, referrals to Piedmont Outpatient, Mercy Med, Valley Healthcare and the Veterans Administration are given. Collaboration with our medical provider, Dr. Samraj, is a valuable part of their treatment. Andrea emphasized that Dr. Shaw is a rare commodity at New Horizons, providing both physical and mental health care. Knowing that many of our individuals do not receive the medical or preventive care they need, integrated care is a highly valued, much needed service and one we hope to expand into other programs.

DEVELOPMENT, MARKETING, & PUBLIC RELATIONS/BACK TO SCHOOL EVENTS: Chloe presented highlights from Back to School events throughout the eight county area. 1000 school pencil pouches, full of school supplies, were distributed at the events. Recovery on the River is September 8th at Woodruff Park in downtown Columbus from 6 to 8 pm. The event will be lots of fun with inspirational Recovery speakers featured, music, face painting, games, dancing, and food trucks. Board Members and staff are encouraged to attend. Susan Gallagher and Harry Tatum participated in the Congressional Military Family Caucus on the mental health and suicide prevention panel. The Talbotton Open House event highlighting the BHFit program was well-attended. Social media contacts are on the rise, FaceBook Live continues weekly, and upcoming community events were announced.

ANNOUNCEMENTS:

We continue to keep two Board Members and their families in our thoughts and prayers due to their recent loss of loved ones: Nancy Schroeder on the loss of her daughter and Karen Johnson on the loss of her son.

Mr. Hoyte thanked Chloe for her participation and for providing school supplies at the Back to School event in Chattahoochee County.

April Hughes commended New Horizons for the services provided by the Apex Program in Chattahoochee County and the benefits to the children in their area.

Terry Edwards expressed appreciation to Chloe and New Horizons for assisting with Back to School events in Harris County.

Mr. Moye thanked Susan for her assistance in helping to secure housing for an individual in the Stewart County area.

PUBLIC COMMENT: No public comments were made.

ADJOURNMENT: M/S/P Edwina Turner/Joseph Williams to adjourn the meeting and go into Executive Session at 4:26 p.m., Board approved.

EXECUTIVE SESSION: Tara Malone discussed, reviewed, and had Board Members complete the annual performance evaluation of our director. M/S/P Edwina Turner/Joseph Williams to end the Executive Session at 4:45 p.m. Board approved.

Ms. Winston requested a brief meeting following the September Board meeting to discuss recommendations and feedback from Board Member comments on her PMF.

ADJOURNMENT: At 4:50, M/S/P Joseph Williams/Edwina Turner to adjourn the meeting, Board approved.

Damon Hoyte
Chairperson