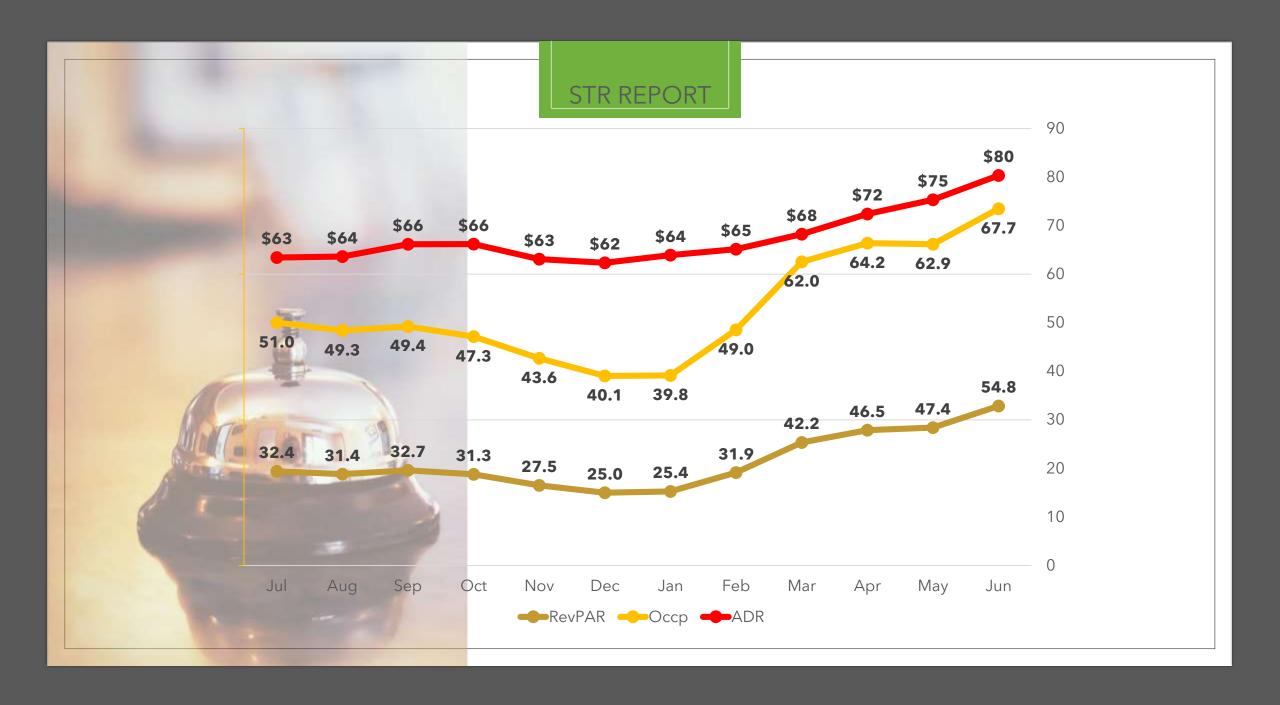


REVENUE VS. EXPENSES





*11 months without paid promotions

SOCIAL MEDIA

AUG 2021 SUMMARY

30

Profile visits.

New Yorkswers

403

18

Tweet impressions

44K

Merthers

5



MEETINGS HELD 112

ATTENDEES = 58,524

ROOM NIGHTS = 36,832

\$13.2 MILLION ECONOMIC IMPACT

LEADS SENT 134

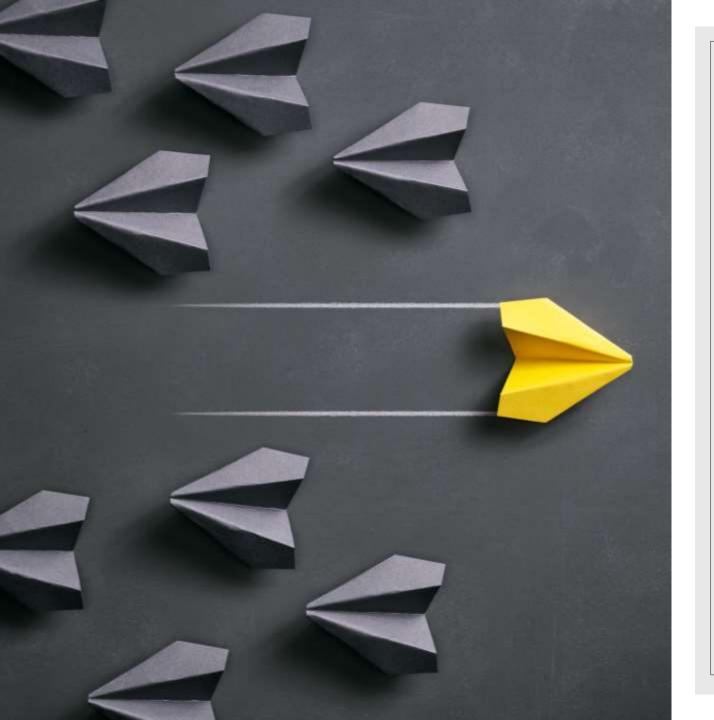
ATTENDEES = 35,400

ROOM NIGHTS = 38,139

\$11.9 MILLION ECONOMIC IMPACT







ACTIVITY

- ∘ TOUCHPOINTS = UP 52%
- CLIENT COMMUNICATIONS = UP 45%
- SITE VISITS = 20
 - 80% CONVERSION = \$2 MILLION IMPACT
- SERVICES RENDERED = 38 GROUPS
 - \$2.28 MILLION IMPACT



TOTAL GROUPS IMPACTED

161 GROUPS

127,896 ATTENDEES

62,661 ROOM NIGHTS

\$23 MILLION

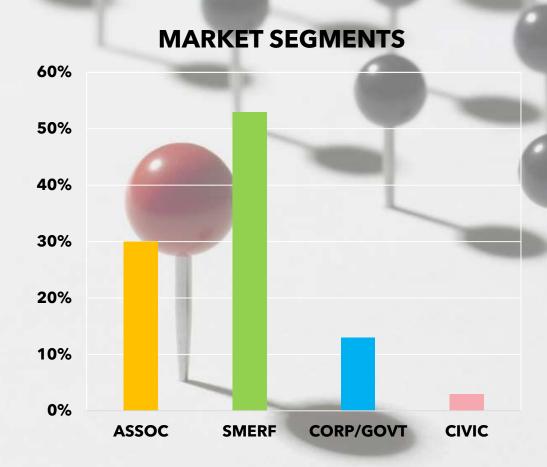
POSTPONED BUSINESS

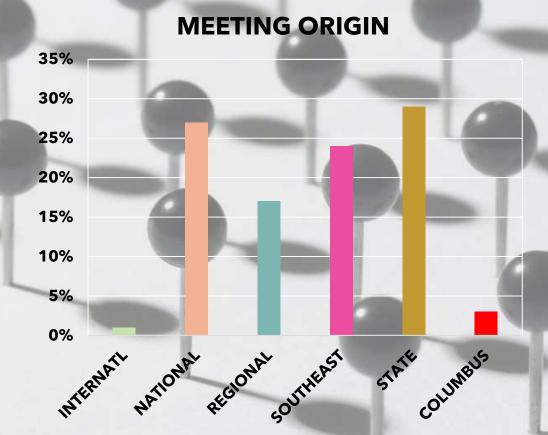
- 20 GROUPS
- 31,853 ATTENDEES
- 27,118 ROOM NIGHTS
- \$7.6 MILLION

RECOVERED GROUPS = 47%

- 12% VIRTUAL
- 7% AUG-NOV
- 71% CALENDAR 2021
- 8% CALENDAR 2022
- 1% CALENDAR 2023
- 3% CALENDAR 2024

CLIENT MIX







DIGITAL EDGE AWARENESS CAMPAIGN

| EMAIL | |
|--------------------|-------------|
| SENT | 20,494 |
| TOTAL OPENS | 3,598 |
| OPEN RATE % | 22.60% |
| TOTAL CLICKS | 299 |
| CLICK RATE | 87.8% |
| GOOGLE DISPLAY | |
| GOOGLE IMPRESSIONS | 3.6 MILLION |
| GOOGLE CLICKS | 11,117 |
| GOOGLE CTR | .31% |

TRP Grant

PROMOTION MARKETING

Northstar

TripAdviser



LOOKING FORWARD

GA DEPT. OF ECONOMIC DEVELOPMENT

- MORE JOBS 35,000
- MORE CAPITAL INVESTMENT
- MORE PROJECTS 72%
 - OUTSIDE ATLANTA AREA





20+ YEARS OF INFRASTRUCTURE INVESTMENT TO GROW TOURISM



NEW HOTELS
TRANSFORMED UPTOWN



GROW THE CONVENTION AND LEISURE MARKETS



NEW INVESTMENT IN VISITCOLUMBUS | CCVB

TOURISM IS AN ECONOMIC DEVELOPMENT STRATEGIC PLAN

"Continued and additional investment are needed so that Columbus can get its 'share of the pie' to leverage the state's focus on expanding tourism."

Mat Swift, GDEcD Board | GA Tourism Foundation Member

