

COLUMBUS IRON WORKS CONVENTION AND TRADE CENTER AUTHORITY

MONTHLY MEETING
JUNE 29, 2023
12:00 PM
BOARDROOM
(SECOND LEVEL)

AGENDA

| i. | CALL | TO | ORDER | - CHAIRMAN | JONATHAN | PAYNE |
|----|------|------|-------|------------|-----------------|-------|
| | CALL | . 10 | UKDEK | - CHAIRMAN | JUNAINAN | PAIN |

- II. APPROVAL OF MINUTES
 - A. REGULAR MEETING APRIL 27, 2023
- III. FINANCIAL REPORT NICHOLE BURKMAN
 - A. APRIL 2023
 - B. MAY 2023
- IV. CATERING UPDATES HAYLEY TILLERY
 - A. APRIL 2023
 - B. MAY 2023
- V. SALES REPORT HAYLEY TILLERY
 - A. APRIL 2023
 - B. MAY 2023
- VI. FACILITY UPDATE HAYLEY TILLERY
 - A. TRADE CENTER HVAC SYSTEM REPAIR/ REPLACE STRATEGY
 - B. PARKING GARAGE UPDATE
- VII. ADJOURNMENT



COLUMBUS IRON WORKS CONVENTION AND TRADE CENTER AUTHORITY

MINUTES OF THE MONTHLY MEETING JUNE 29, 2023 12:00 PM

The monthly meeting of the Columbus Iron Works Convention and Trade Center Authority was held Thursday, June 29, 2023, at 12:00 PM in the Boardroom of the facility.

Authority Members Present: Chairman Jonathan Payne, Vice Chairman Carson Cummings, Craig Burgess, and John Stacy

Authority Members Absent: Jessica Ferriter

Administrative Members Present: Executive Director Hayley Tillery, Assistant Director Skip Hansberger, Finance Manager R. Nichole Lewis, and Secretary Chasity Deppe

CALL TO ORDER

At 12:00 PM, Chairman Jonathan Payne called the meeting to order and welcomed the members and staff.

APPROVAL OF MINUTES

A. REGULAR MEETING - APRIL 27, 2023

All members were asked if they had received and read the minutes from the previous regular meeting dated April 27, 2023. With no additions or corrections to be made, Chairman Jonathan Payne made a motion to approve the minutes as written. John Stacy second the motion which was carried unopposed by all members present.

FINANCIAL REPORT - NICHOLE BURKMAN

- A. APRIL 2023 See attached report.
- B. MAY 2023 See attached report.

Chairman Jonathan Payne made a motion to approve both the April and May 2023 financial reports as prepared and presented by Finance Manager R. Nichole Lewis. Craig Burgess second the motion that was carried unopposed by all members.

OAK VIEW HOSPITALITY GROUP - CATERING UPDATES - HAYLEY TILLERY

A. APRIL 2023

B. MAY 2023

Executive Director Hayley Tillery briefly shared the catering update report as provided by Oak View for the months of April and May 2023. See attached reports.

SALES REPORT - HAYLEY TILLERY

A. APRIL 2023

B. MAY 2023

Executive Director Hayley Tillery gave the sales report for the months of April and May 2023. Hayley stated for the month of April there were 30 call-in clients, 15 walk-in clients, 64 planning kit requests and 13 requests for proposals with 26 contracts issued. There were 86 event days during the month. Hayley added the facility received an overall client survey score of 95, based on 4 surveys. For the month of May 2023, there were 32 call-in clients, 15 walk-in clients, 94 planning kit requests and 11 requests for proposals with 22 contracts issued. There were 76 events days during May. There was an overall score of 97, based on 7 completed surveys.

FACILITY UPDATE - HAYLEY TILLERY

Executive Director Hayley Tillery shared with the members her overview of recent events, including current and completed facility projects and employee updates. Please see attached report.

A. TRADE CENTER HVAC SYSTEM REPAIR / REPLACE STRATEGY It was brought to the attention of the Authority that the facility's HVAC system was in need of repair / replacement. Hayley shared with the members a memo from Robert Stansell, Facilities Maintenance Supervisor which stated that the large 660-ton chiller was inoperable, and the facility was currently being cooled by the smaller 330-ton unit. Based on soaring outside temperatures, Robert suggested renting a 500-ton air cooled rental chiller for two months at a cost of \$70K. Skip Hansberger, Assistant Director stated that he had been working and monitoring the chiller situation and that even with the outside heat, he felt based on the small number of events the facility had scheduled during the next two months, the small unit could continue to maintain a comfortable inside temperature for clients. Adding that small portable cooling units could also be purchased, if necessary, at a lower price than renting.

After an in-depth discussion, Chairman Jonathan Payne made a motion to continue the current course of action of operating with the smaller 330-ton unit with a backup plan in place to rent the 500-ton unit if needed prior to the larger 660-ton unit becoming operational by mid-August.

B. PARKING GARAGE UPDATE Executive Director Hayley Tillery stated that she had been in some exciting meetings recently regarding the Trade Center Parking Garage. Hayley stated she had met with developers, architects, engineers, and city officials and had been invited to speak at the city council meeting July 11 to verbally convey what has been discussed. Hayley continued that the facility had money allocated for a parking garage but after meeting with the architects and engineers the current parking garage could not be renovated but would have to be rebuilt. Hayley added, in the recent meeting there had been discussion of building the parking garage across the street, where the hotel expansion was originally planned and potentially building a new 120 room hotel on the site where the current

parking garage sits, with a connecting bridge from both the new garage and new hotel to the facility. Hayley assured the members she would continue to keep them updated on any developments.

ADJOURNMENT

With no further items of business to discuss, Chairman Jonathan Payne adjourned the meeting at 1:25 PM. The next regular meeting, which is held bimonthly on the fourth Thursday, every other month, will be held Thursday, August 24, 2023.

Jonathan Payne, Chairman

Columbus Iron Works Convention and

Trade Center Authority

Hayley Tillery, Executive Director Columbus Georgia Convention and

Trade Center



COLUMBUS GEORGIA CONVENTION AND TRADE CENTER FY 23 – APR & MAY 2023 FINANCIAL HIGHLIGHTS The Year of Change

R. Nichole Lewis

REPORT 1 - REVENUE SUMMARY

- > April 2023, there were 84 event days with 22,445 attendees.
- > F&B Revenue was \$393,009; Operations Revenue was \$244,204; Total revenue \$637,213.
- > April 2022, there were 77 event days with 17,734 attendees and a total Revenue of \$380,552.
- > Top Events

| April 2023 | | April 2022 (Last | Year) |
|--|---------------|--|---------------|
| Event | Total Revenue | Event | Total Revenue |
| GA Association of Water Professionals | \$74,098 | AUSA - Association of United States Army Industry Day | \$40,665 |
| Dancing Stars of Columbus | \$60,525 | GA Dept of Corrections Ed Training & Conference | \$39,294 |
| AUSA - Association of United States Army Industry Day | \$53,900 | COTH Sunday Service | \$33,972 |

- May 2023, there were 77 event days with 17,376 attendees.
- > F&B Revenue was \$274,482; Operations Revenue was \$160,341; Total revenue \$430,448.
- ➤ May 2022, there were 67 event days with 21,339 attendees and a total Revenue of \$450,344.
- > Top Events

| May 2023 | | May 2022 (Last | t Year) |
|--------------------------|---------------|---------------------------|---------------|
| Event | Total Revenue | Event | Total Revenue |
| Teacher of the Year Gala | \$55,092 | Dancing Stars of Columbus | \$57,168 |
| COTH Sunday Service | \$33,543 | Teacher of the Year Gala | \$43,716 |
| UCA Awards Banquet | \$23,309 | Sullivan Cup Armor Ball | \$43,259 |

REPORT 3 – YEAR TO DATE 2023 PROFIT & LOSS STATEMENT

➢ REVENUES

- o Operating Revenue
 - Catering Commission Revenue \$699,621.
 - Equipment Rental is 33% higher than this time last year at \$203,952.
 - Space Rental is \$1,564,432.
 - Total Operating Revenue of \$2,658,217.
- o Tax/Other Source Revenue
 - Total Tax/Other Source Revenue is \$1,463, 895.
- Total Year to Date Revenues as of May 2023 is \$4,122,112.

EXPENSES

- o Labor Cost
 - Total labor expenses were \$1,236,379; 13% more than last year, 11% less than anticipated.
- Operating Expenses
 - Contractual services were \$140,264, which is almost what was anticipated.
 - Utilities were \$426,275, which is 53% of the total operating expenses.
 - Total Operating Expenses were \$800,254.
- Other Expenses
 - Total other expenses were \$457,730.
- o Total Year to Date Expenses as of May 2023 is \$2,494,362.

NET PROFIT

o Total Year to Date Revenues Net Profit as of May 2023 is \$1,627,750.

REPORT 4 - FY 2023 YTD FIVE YEAR COMPARISON

Revenue

- O Space Rental is 38% higher than the 5- year average.
- Operating Revenue is 20% higher than the average.
- o Total Revenue YTD is 21% higher than the average.

Expenses

- o Labor Costs are 9% higher than the 5-year average.
- O Contractual Services are 29% lower than the average.
- Utilities are 7% higher than the average.
- Other expenses are 19% lower than the average.

Net Profit

Net Profit is 53% higher than the 5-year average.



COLUMBUS GEORGIA CONVENTION AND TRADE CENTER FY 23 – APRIL 2023 FINANCIAL HIGHLIGHTS

R. Nichole Lewis

REPORT 1 - REVENUE SUMMARY

- April 2023, there were 84 event days with 22,445 attendees.
- Church of the Highlands was charged a total of \$112,683 for April 2023
- > Top Events

| April 2023 | | April 2022 (Last | Year) |
|--|---------------|--|---------------|
| Event | Total Revenue | Event | Total Revenue |
| GA Association of Water Professionals | \$74,098 | AUSA - Association of United States Army Industry Day | \$40,665 |
| Dancing Stars of Columbus | \$60,525 | GA Dept of Corrections Ed Training & Conference | \$39,294 |
| AUSA - Association of United States Army Industry Day | \$53,900 | COTH Sunday Service | \$33,972 |

- F&B Revenue was \$393,009; Operations Revenue was \$244,204; Total revenue \$637,213.
- April 2022, there were 77 event days with 17,734 attendees and a total Revenue of \$380,552.

REPORT 2 – APRIL 2023 PROFIT & LOSS STATEMENT

- > REVENUES
 - Operating Revenue
 - Catering Commission Revenue was \$122,539 for March 30-April 26.
 - Client electrical usage was \$11,372.
 - Equipment Rental was \$28,018.
 - Space Rental was \$200,633.
 - Total Operating Revenue of \$356,743.
 - o Tax/Other Source Revenue
 - Total Tax/Other Source Revenue is \$144,435.
 - O Total Revenue of \$501,178 for April 2023, 93% more than anticipated.

EXPENSES

- Labor Cost
 - Total labor expenses were \$120,647.
- Operating Expenses
 - Building maintenance was \$1,403.
 - Contractual services were \$9,669.
 - Utilities were \$28,205.
 - Total Operating Expenses were \$46,135.
- Other Expenses
 - Total other expenses were \$6,654.
- Total Expenses were \$173,436.
- NET PROFIT
 - o Net Profit for April 2023 was \$327,742.

REPORT 3 – YEAR TO DATE 2023 PROFIT & LOSS STATEMENT

> REVENUES

- o Operating Revenue
 - Catering Commission Revenue \$656,556.
 - Equipment Rental is 33.3% higher than this time last year at \$187,756.
 - Space Rental is more than double what was anticipated for this time this year at \$1,427,329.
 - Total Operating Revenue of \$2,451,012.
- o Tax/Other Source Revenue
 - Total Tax/Other Source Revenue is \$1,305,197.
- Total Year to Date Revenues as of April 2023 is \$3,756,208.

EXPENSES

- o Labor Cost
 - Total labor expenses were \$1,113,863; 17% more than last year, 22% less than anticipated.
- Operating Expenses
 - Contractual services were \$128,406, which is almost what was anticipated.
 - Utilities were \$397,241, which is 53% of the total operating expenses.
 - Total Operating Expenses were \$742,469.
- Other Expenses
 - Total other expenses were \$441,567.
- Total Year to Date Expenses as of April 2023 is \$2,297,899.

➤ NET PROFIT

o Total Year to Date Revenues Net Profit as of April 2023 is \$1,458,309.

REPORT 4 - FY 2023 YTD FIVE YEAR COMPARISON

> Revenue

- Space Rental is 38.9% higher than the 5- year average.
- Operating Revenue is 18.9% higher than the average.
- Total Revenue YTD is 22.3% higher than the average.

> Expenses

- Labor Costs are 11.6% higher than the 5-year average.
- o Contractual Services are 27.3% lower than the average.
- Utilities are 13.7% higher than the average.
- Other expenses are 13% lower than the average.
- Total Expenses are 3% higher than the average.

Net Profit

Net Profit is 52.7% higher than the 5-year average.



COLUMBUS GEORGIA CONVENTION AND TRADE CENTER FY 23 – MAY 2023 FINANCIAL HIGHLIGHTS

R. Nichole Lewis

REPORT 1 - REVENUE SUMMARY

- May 2023, there were 77 event days with 17,376 attendees.
- ➤ Church of the Highlands was charged a total of \$51,226 for May 2023
- > Top Events

| May 2023 | | May 2022 (Last | t Year) |
|--------------------------|---------------|---------------------------|---------------|
| Event | Total Revenue | Event | Total Revenue |
| Teacher of the Year Gala | \$55,092 | Dancing Stars of Columbus | \$57,168 |
| COTH Sunday Service | \$33,543 | Teacher of the Year Gala | \$43,716 |
| UCA Awards Banquet | \$23,309 | Sullivan Cup Armor Ball | \$43,259 |

- F&B Revenue was \$274,482; Operations Revenue was \$160,341; Total revenue \$430,448.
- May 2022, there were 67 event days with 21,339 attendees and a total Revenue of \$450,344.

REPORT 2 - MAY 2023 PROFIT & LOSS STATEMENT

- > REVENUES
 - o Operating Revenue
 - Catering Commission Revenue was \$43,064.56 for April 27-May 31.
 - Client electrical usage was \$8,684.
 - Equipment Rental was \$16,196.
 - Space Rental was \$134,103.
 - Total Operating Revenue of \$204,206.
 - Tax/Other Source Revenue
 - Total Tax/Other Source Revenue is \$158,698.
 - Total Revenue of \$362,904 for May 2023.

➤ EXPENSES

- Labor Cost
 - Total labor expenses were \$120,928.
- Operating Expenses
 - Building maintenance was \$6,143.
 - Contractual services were \$11,858.
 - Utilities were \$29,034.
 - Total Operating Expenses were \$57,784.
- Other Expenses
 - Total other expenses were \$16,163.
- Total Expenses were \$194,875.

➤ NET PROFIT

Net Profit for May 2023 was \$168,029.

REPORT 3 - YEAR TO DATE 2023 PROFIT & LOSS STATEMENT

> REVENUES

- o Operating Revenue
 - Catering Commission Revenue \$699,621.
 - Equipment Rental is 33% higher than this time last year at \$203,952.
 - Space Rental is \$1,564,432.
 - Total Operating Revenue of \$2,658,217.
- o Tax/Other Source Revenue
 - Total Tax/Other Source Revenue is \$1,463, 895.
- Total Year to Date Revenues as of May 2023 is \$4,122,112.

EXPENSES

- Labor Cost
 - Total labor expenses were \$1,236,379; 13% more than last year, 11% less than anticipated.
- Operating Expenses
 - Contractual services were \$140,264, which is almost what was anticipated.
 - Utilities were \$426,275, which is 53% of the total operating expenses.
 - Total Operating Expenses were \$800,254.
- Other Expenses
 - Total other expenses were \$457,730.
- o Total Year to Date Expenses as of May 2023 is \$2,494,362.

➤ NET PROFIT

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REPORT 4 - FY 2023 YTD FIVE YEAR COMPARISON

Revenue

- o Space Rental is 38% higher than the 5- year average.
- Operating Revenue is 20% higher than the average.
- o Total Revenue YTD is 21% higher than the average.

Expenses

- Labor Costs are 9% higher than the 5-year average.
- Contractual Services are 29% lower than the average.
- Utilities are 7% higher than the average.
- Other expenses are 19% lower than the average.

Net Profit

Net Profit is 53% higher than the 5-year average.

| | CATI | CATERING APRIL 2023 |
|-----------|---|--|
| DATE | NAME OF EVENT | COMMENTS |
| 7/7/7000 | 2007/1/KT | Great service! Food was good. Thanks for accommodating all the last-minute changes! See you next year. |
| 4/5/2023 | COTH 1st Wednesday – Karan | Great first event! Thanks for all the special planning. |
| | Thomas-McDaniel Wedding | The food was great! Thank you for all your help in planning our big event! |
| 4/13/2023 | 4/13/2023 Army Sniper Association – Ron | Everyone loved the food. Bread pudding was outstanding. |
| 4/14/2023 | 4/14/2023 Owens/Willis Wedding | The food was good and staff was great! |
| 4/15/2023 | 4/15/2023 AKA Pink Ice – Pursia Jackson - | The Food was great! The staff was very helpful. |
| 4/15/2023 | 4/15/2023 Rivertown Dance - Sharon Spivey | Everything went well. |
| 4/19/2023 | 4/19/2023 The Variable | Thank you for going above and beyond for our last-minute group! The food and service were great! |
| | | Thank you for guiding us through this process and making our event Outstanding. The food was great and the service was fantastic. It was like having our mom there helping |
| 4/19/2023 | 4/19/2023 OCS Grad Party | us through. |
| 4/20/2023 | 4/20/2023 COTH Freedom Conference | The food was good. |
| 4/20/2023 | 4/20/2023 Staff Appreciation Kinetic Credit Union | Everything went well. |
| 4/21/2023 | 4/21/2023 Central High School Prom | The food was good and the staff was friendly. |
| 4/27/2023 | 4/27/2023 Trade Center Authority | Everyone loved the food and the servers! |
| 4/29/2023 | 4/29/2023 Clanton Vow Renewal | Food was good, but the beef tips were very salty! Thanks for all your help! |
| 4/29/2023 | 4/29/2023 Heidi Sanchez | The food was great! We loved the bartenders and Bernice! |

| CLIENT SURVEY SCORES | RES | ANI | CL | STC | ME | USTOMER COMMENTS: APRIL 2023 (4 SURVEYS) |
|--|-----|---|---|--|---|---|
| | EC | PLANNING | EAEAT DAY | F&B | OVERALL POST EVENT | COMMENTS: Verbal, Survey, or Email |
| MARCH 25 2023 | | | | | | |
| ROTARY DISTRICT 6900 TRAINING ASSEMBLY | HT | 76 | 96 | 100 | 100 98 | Some of the projectors did not have remotes and could not be turned on. One or two needed assistance from the IT support before working. Once those were secured, everything worked well. Haley Taghon and Lori Worley were exceptional. |
| MARCH 31,2023 | | | | | | |
| IBP SEMINAR | PJH | 16 | 75 1 | NA 8 | 88 8 | 84 Payten Jordan was exceptional. |
| APRIL 8, 2023 | | | | | | |
| | | | | | | one was amazing and extremely helpful. If engagement from the Trade Center states talked about how good everything vnd cheese and meatballs. The catering and accommodating. The only feedballe food home. The room was very cold thanking guest the food was suitable to |
| THOMAS - MCDANIEL WEDDING | EL | 100 | 100 | 100 | 100 100 | great. We felt comfortable and not judged. (again) Everyone was amazing.) Of The catering manager and new chef we met during the tasting were exceptional. |
| APRIL 28, 2023 | | | | | | |
| AMERICAN BUILDINGS/ NUCOR BUSINESS DINNER | EL | 100 | 94 | 5 86 | 6 06 | Make sure there is enough dessert or something to offer as a substitute. Staff in room was very professional and accommodating. |
| OVERALL AVERAGE SCORE | | 66 | 91 | 66 | 95 9 | 95 |
| CLIENT COMMENTS | | | | | | |
| AUSA 4/4-5/23 | TB | Just a quick r because of yo was fantastic customer ser game day. Sh flexibility. Tl | uick no e of you stastic a er serv ay. She ity. Th | and y and y and desice. I w really anks fc | our teaserves a serves a vas trul was grant in this hartainly | Just a quick note to say thank you for your great support for Industry Day. It was an outstanding event mostly because of you and your team. This was my first time deeply involved in the planning and execution. Tiffany was fantastic and deserves a big atta-girl!!. She is super squared away, organized, and laser focused on customer service. I was truly impressed she was able to track all of the changes and make everything right on game day. She really was great. Mike was also very helpful. Really appreciated his responsiveness and flexibility. Thanks for his hard work. Anyway, you and your team are true professionals who make complex things look easy. I certainly couldn't have done it without you and your team. Stay well. VR, Ed |
| GA WATER PROFESSTIONALS 4/16-19/23 | MM | I just heard | | om one | of the | rom one of the attendees that the food was the best they've ever had at our events:) |

| CLIENT SURVEY SCORES | | AND (| SOS | TON | 1ER | COMME | USTOMER COMMENTS: MAY 2023 (7 SURVEYS) |
|---|----|----------|-----------|-----|-----------------|--|--|
| | EC | PLANNING | EVENT DAY | H&B | OVERALL OVERAL | | COMMENTS: Verbal, Survey, or Email |
| MAY 5, 2023 | | | | | | | |
| HOT TUB EXPO | HS | 100 | 100 | 100 | 100 100 | | It was awesome working with the team! Hannah Skipworth was exceptional. |
| MAY 12, 2023 | | | | | | | |
| MANCHESTER HIGH SCHOOL GRADUATION | НТ | 100 | 100 | 100 | 100 | Hayley was calls and e Tillery was | Hayley was wonderful to work with and she was very responsive to all calls and emails. The ballroom was perfect for our graduation. Hayley Tillery was exceptional. |
| MAY 16, 2023 | | | | | | | |
| 3/75 VOLUNTEER RECOGNITION DINNER | HS | 100 | 100 | 100 | 100 | Food was 100 assisted wit | Food was AMAZING!! Your venue is the best! All the people that assisted with food and beverage setup were exceptional. |
| MAY 17, 2023 | | | | | | | |
| UGA INSTITUTE OF PLANT BREEDING, GENETICS & GENOMICS | EL | 100 | 100 | 100 | 100 1 | 100 See email c | See email comment below. |
| MAY 20, 2023 | | | | | | | |
| CMAC SCHOLARSHIP LUNCHEON | Н | 06 | 98 | 96 | 59 | Payten wa understood she was o anxious be could not g system. It discuss prict the tenderr The set up consistency responses o up crew to POTATOE | Payten was timely with responses and sharing the contract once I understood the process. I was concerned about the delayed response, but she was out of town when I originally submitted the request. I was anxious because of an experience with a different planner. The technician could not get our music Playlist to feed through the Trade Center's sound system. It would be great to have the required connections on site and to discuss prior to the day of the event. One half of the audience raved about the tenderness of the beef tips, the other said they were not tender at all. The set up was great. The menu of items was good. Tech support and consistency with food would have made the event exceptional. The timely responses once a contract was signed, the immediate attention of the set-up crew to make adjustments to the set-up, the peach cobbler, the YUKON POTATOES and the temperature and overall atmosphere of the Trade Center were EXCEPTIONAL. Thank you Payten! |

| COULTE TANK | | | | | | | |
|--|----|---------------------|------------------|------------------|--------------------|--------|---|
| MAX 21, 2023 | | | | | ĺ | | |
| WILLIS ELEVEN INC., SCHOLARSHIP BANQUET | EL | 100 | 100 | 100 | 100 | 100 | All the staff were very professional. Everything was fine(We would have loved to take the left over food home with us, since it was paid 100 100 for). Everything was great. Lori and food service were exceptional. |
| | | | | | | | Everything was done to our satisfaction and we were provided contact information in the event we had issues. The food was very delicious and the beverages were cold. Repeat clients should receive some type of discount. Emily Laskowski was very professional, patient, kind and |
| BROOKS WEDDING (JAMAR & SHAYLA) | EL | 97 | 92 | 86 | 95 | 95 | 95 helpful. |
| OVERALL AVERAGE SCORE | | 98 | 97 | 66 | 94 | 97 | |
| CLIENT COMMENTS | | | | | | | |
| | | Morgan, pleasure | n, Tha re wor | ink yo king v | u for a vith yc | ll you | Thank you for all your help least week with our Annual Law Day Luncheon! It was such a working with you and I appreciate your patience with all my last-minute questions and requests. |
| LAW DAY LUNCHEON 5/4/23 | | Thank | you a | nd all | the Tr | ade C | Thank you and all the Trade Center staff that helped make the event a success! |
| | | Hi Em | ily, I j | ust wa | inted to | say ' | Hi Emily, I just wanted to say we were thoroughly impressed!! Hopefully we can get more UGA groups |
| UGA IPBGG RETREAT 5/17/23 | | to come your way. | ie youi | r way. | | | |

APRIL 2023 SALES RECAP



MONTHLY REVENUE

CITY WIDE IMPACT

Trade Center Revenue \$244,204

(Sent from the Columbus Visitor's Bureau)

Total Revenue \$637,213 \$271,020

MONTHLY SALES

Does not include Catering Sales

ASSOCIATIONS / CONFERENCES

\$29,956

\$27,272

| 112 | Event Days | Sales |
|------|------------|---------|
| 2023 | 9 | \$3,365 |
| 0000 | - 1 | \$120 |

CIVIC

CONSUMER/ TRADE SHOWS

| | Event Days | Sales |
|------|------------|-------------|
| 2023 | 0 | \$ 0 |
| 2022 | 0 | \$0 |

CORPORATE

MILITARY

| Event Days Sales | | | _0 ¥ | Event Days | s Sales |
|------------------|---|---------|------|------------|----------|
| 2023 | 8 | \$7,395 | 2023 | 8 | \$31,397 |
| 2022 | 8 | \$9,966 | 2022 | 2 | \$3,146 |

RELIGIOUS

7

2023

2022

\$96,226 2023 18 2022 \$59,666 SIGNATURE EVENTS

| | | Event Days | Sales |
|---|------|------------|-------------|
| | 2023 | 0 | \$ 0 |
| , | 2022 | 2 | \$1,812 |

SOCIAL

| Event Days Sales | | |
|------------------|----|----------|
| 2023 | 26 | \$44,281 |
| 2022 | 26 | \$34,667 |

SPORTS/ ENTERTAINMENT

| | Event Days | Sales |
|------|------------|----------|
| 2023 | 4 | \$20,423 |
| 2022 | 5 | \$36,062 |

WEDDINGS

| | Event Days Sales | | |
|------|------------------|---------|--|
| 2023 | 6 | \$7,517 | |
| 2022 | 6 | \$3,599 | |



FY23 22,445

vs

FY22 17,734

FY23 April attendee count is up by 4,711 people compared to FY22.

YEARLY UPDATE

ASSOCIATIONS/ CONVENTIONS/ CONFERENCES

32%

27/85

CIVIC

84/65

 $\mathbf{129}^{9}$

CONSUMER SHOWS

> 14/15 Current/Goal

CORPORATE

 $162\,\%$

34/21 Current/Goal 160%

MILITARY

24/15

RELIGIOUS

126/150

SPORTS / ENTERTAINMENT SOCIAL

 $2\,0\,0\,\%$

103/125

RECEPTIONS

6/3 Current/Goal



WEDDINGS AND

SALES INQUIRIES

122 INQUIRIES CALL-INS 30 WALK-INS 15 64 PKR'S 13 RFP'S

CONTRACTS SENT

OVERALL SURVEY SCORE

Based on 4 surveys

MAY 2023 SALES RECAP



MONTHLY REVENUE

CITY WIDE IMPACT

(Sent from the Columbus Visitor's Bureau)

\$251,650

Trade Center Revenue \$160,341

Total Revenue \$430,448

MONTHLY SALES

Does not include Catering Sales

\$4,804

\$48,575

\$58,508

ASSOCIATIONS / CONFERENCES

2023 \$11,552

| • | | | | |
|---|---|---|---|---|
| - | - | _ | - | • |
| | | | | |
| | | | | |

2023

2022

CIVIC

8

Sales

\$150 \$704

CONSUMER/ TRADE SHOWS

| | Event Days | Sales |
|------|------------|----------|
| 2023 | 6 | \$18,602 |
| 2000 | | \$20 F82 |

CORPORATE

MILITARY

| _ | Event Days Sales | | |
|---|------------------|---|----------|
| | 2023 | 7 | \$15,298 |
| | 2022 | 7 | \$6.906 |

| Event Days Sales | | | |
|------------------|---|---------|--|
| 2023 | 5 | \$7,093 | |
| 2022 | 3 | \$6,622 | |

RELIGIOUS

Event Days

8

15

2022

2023

2022

SIGNATURE EVENTS

| Event Days Sales | | | | |
|------------------|---|-------------|--|--|
| 2023 | 3 | \$1,378 | | |
| 2022 | 0 | \$ 0 | | |

SOCIAL

| Event Days Sales | | | |
|------------------|----|----------|--|
| 2023 | 24 | \$45,943 | |
| 2022 | 21 | \$42,996 | |

SPORTS/ ENTERTAINMENT

Event Days Sales \$5,950 2023 2022 0 \$0

WEDDINGS

| Event Ditys Sites | | |
|-------------------|---|-------------|
| 2023 | 2 | \$3,271 |
| 2022 | 0 | \$ 0 |



FY23 17,376

V S

FY22 21,339

FY23 May attendee count is down by 3,963 people compared to FY22.

YEARLY UPDATE

ASSOCIATIONS/ CONVENTIONS/ CONFERENCES

 $\overline{35\%}$

30/85

CIVIC

92/65

CONSUMER SHOWS

107%

16/15

186%

CORPORATE

39/21

MILITARY

187%

28/15

RELIGIOUS

89%

134/150

SOCIAL

96%

120/125 Current/Goal

SPORTS / ENTERTAINMENT

233

7/3

WEDDINGS AND RECEPTIONS

30/32

Current/Goal

SALES INQUIRIES

152 INQUIRIES 32 CALL-INS

WALK-INS

94 PKR'S

15

11 RFP'S

CONTRACTS SENT

OVERALL SURVEY SCORE

Based on 7 surveys

Conference/Convention Event Leads

| Event Leads | FY24 | FY25+ |
|-------------------------|-----------|-----------|
| # of Events | 11 | 26 |
| Total Attendees | 5,375 | 15,675 |
| Total Rental Revenue | \$106,071 | \$452,530 |

| | | Event Name | | | | e, | of America Conference | d Expo |
|-----------------------------|----------|------------|--------------------|---------------------|-------------------------------------|---|---|---|
| | | | Dinosaur Adventure | Enrichment Services | 2023 Annual Georgia Tree Conference | Threat Level Midnight-Columbus GA ISSA Conference | Southeastern Synod of Evangelical Lutheran Church of America Conference | SHRM Georgia State Council Annual Conference and Expo |
| | Rental | Revenue | \$15,000 Di | \$19,000 | \$4,200 | \$2,000 | \$21,460 | \$18,000 |
| | | Attendees | 3000 | 400 | 150 | 150 | 200 | 300 |
| usiness | Fiscal | Year | FY23 | FY24 | FY24 | FY24 | FY24 | FY25+ |
| Leads Converted to Business | Calendar | Year | 2023 | 2023 | 2023 | 2023 | 2024 | 2024 |
| Leads Co | Event | Month | ylut | August | October | October | May | September |

| Fiscal Year | Fiscal Year 2024 (July 2023-June 2024) |)23-June | | | |
|-------------|---|----------|-----------|----------|---|
| Event | Calendar | Fiscal | Attendees | Rental | Event Name |
| August | 2023 | FY24 | 120 | \$2,600 | American Peanut Shellers- 2023 Pre-Harvest Meeting |
| October | 2023 | FY24 | 225 | \$8,000 | Technical College System of Georgia (TCSG) Student Affairs Summit |
| November | 2023 | FY24 | 800 | \$8,735 | GA FBLA South/Central Georgia Fall Leadership Conference |
| November | 2023 | FY24 | 800 | \$13,000 | GA CTI Fall Conference |
| December | 2023 | FY24 | 250 | \$9,390 | BBB Meeting |
| February | 2024 | FY24 | 1300 | \$7,820 | GA FBLA Middle School State Conference |
| February | 2024 | FY24 | 250 | \$7,926 | American Fisher Society |
| March | 2024 | FY24 | 009 | \$17,000 | Georgia Association of Gifted Children Annual Conference |
| March | 2024 | FY24 | 30 | \$1,600 | 2024 Governing Board Meeting- Georgia Retired Educators Association |
| April | 2024 | FY24 | 200 | \$6,000 | Georgia Farm Bureau- Office Leadership Conference |
| April | 2024 | FY24 | 200 | \$12,000 | Creative South |
| April | 2024 | FY24 | 300 | \$12,000 | Georgia Association of Women in Public Safety (GAWPS) Conference |

| | Event Name | Rotary Conclave | Georgia Grown Symposium | Georgia Family Connection Partnership (GaFCP) 2024 Conference | Georgia ASYD Conference (After School & Youth Development) 2024 | Georgia Association of State Facilities Administrators | Georgia Association of Code Enforcement | ITS GA Annual Meeting | American College of Physicians Georgia Chapter- Annual Meeting | GRPA 2024 State Conference | CTI Fall Conference | Georgia Transit Association 2024 Annual Conference | Georgia Science Teachers Association Conference | Christian Product Expo (CPE) | Georgia Emergency Communications Conference | GA Association of Water Professionals | 2025 Georgia School Nutrition Association (GSNA) Annual Conference | Southeastern Synod of Evangelical Lutheran Church of America Conference | 2025 District Convention- Georgia District of Kiwanis International | American College of Physicians Georgia Chapter- Annual Meeting | Georgia HOSA Fall Leadership Conference | CTI Fall Conference | Georgia Transit Association 2025 Annual Conference | Libertarian Party Convention 2026 | Southeastern Synod of Evangelical Lutheran Church of America Conference | CTI Fall Conference | |
|--------------------------------|-------------------|-----------------|-------------------------|---|---|--|---|-----------------------|--|----------------------------|---------------------|--|---|------------------------------|---|---------------------------------------|--|---|---|--|---|---------------------|--|-----------------------------------|---|---------------------|--|
| | Rental Revenue | \$4,700 Rc | \$6,500 | _ | \$12,000 G | \$21,400 G | \$18,815 G | TI 888'6\$ | \$20,000 Aı | \$17,000 G | \$13,000 C | \$10,520 | \$24,605 G | \$21,000 CI | \$11,000 G | \$10,000 G | | | \$10,500 | \$20,000 A | \$18,632 G | \$13,000 C | | \$67,228 Li | \$21,460 S | \$13,000 C | |
| | Attendees | 300 | 200 | 400 | 650 | 350 | 350 | 200 | 200 | 325 | 800 | 200 | 1750 | 750 | 200 | 400 | 700 | 200 | 300 | 200 | 1500 | 800 | 200 | 1000 | 200 | 800 | |
| 2024+) | = . | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | FY25+ | |
| Fiscal Year 2025+ (July 2024+) | Calendar Year | 2024 | 2024 | 2024 | 2024 | 2024 | 2024 | 2024 | 2024 | 2024 | 2024 | 2024 | 2025 | 2025 | 2025 | 2025 | 2025 | 2025 | 2025 | 2025 | 2025 | 2025 | 2025 | 2026 | 2026 | 2026 | |
| Fiscal Year | Event | August | August | September | September | September | September | October | October | November | November | December | February | February | March | April | April | May | August | October | November | November | December | May | May | November | |



Overview of Recent Events

Date: June 29, 2023

Current Projects

- American Rescue Plan / SPLOST
 - o Trade Center 2.25 million HVAC System
 - o Bid Proposal for Trade Center parking garage.

Completed Projects/Updates

- Riverwalk & Fountain cleanup after major river flooding (in-house) April
- Repair hydraulic leak in Scissor Lift (In-house) April
- Fountain chlorine metering pump repair (in-house) May
- Repaint curb at entrance to parking garage (in-house) May
- Annual Boiler inspections May
- Annual Vent Hood inspections May
- Installation of Fire Suppression System Test Headers per updated Fire Code May
- Admin Offices flooding from a faulty sprinkler head Fuller Fire at-fault and is covering all cleanup costs –
 May & June

Employee Updates

Active Job Postings

- Operations Part-Time need to advertise. (1) position
- Facilities Full-Time processing candidate pools (1) position
- Facilities Full-Time (temporary) processing candidate pool (3) positions

TOTAL: 5 positions available

Mayor's Summer Youth Program – currently have (4) students assigned to Trade Center Operations

Authority Meeting Agenda

- August 24th Covering FY23, July
- October 19th Covering August & September



COLUMBUS GEORGIA
CONVENTION & TRADE CENTER

MEMORANDUM

To: Trade Center Authority

From: Robert Stansell, Facilities Maintenance Supervisor

Date: June 6th, 2023

Re: Rental Chiller

The Columbus Convention and Trade Center is facing a crisis with its HVAC Cooling System. Currently, the 660 Ton Carrier Chiller is not operational at the present time. Also, the 330 Ton Carrier Chiller is the only chiller that is operational that works in tandem with the 660 Ton Chiller when both are operational. As stated previously the large chiller (660 Ton) is inoperable at this time.

The summer months (June-August) have temperatures ranging from 90 degrees-100 degrees Fahrenheit on a normal summer day. These outside temperatures with high humidity will place the entire facility under tremendous strain using only the small chiller (330 Ton). This extra cooling load requirement on the small chiller could be the result of countless number of shutdowns. As a result, the Trade Center will see uncomfortable temperatures for our customers and staff. We are currently experiencing shutdowns on a regular basis.

I have taken measures to bring the large chiller (660 Ton) back into operation. At this time, it will require a new motor starter, actuator valve and the compressor motor to be rewind. Other miscellaneous items are being changed to get this chiller back into operation.

Unfortunately, due to extremely long lead times for the new starter, our contractor has stated the arrival could be in late July or early August. I'm having 1st Mechanical Services to do everything possible prior to the arrival of the new starter.

Due to the potential the 330 Ton Chiller could experience a similar fate I would like to propose as a limited solution to get the Trade Center back to a normal situation.

- Provide the Trade Center with a 500 Ton Air Cooled Rental Chiller for approximate two (2) months at a cost of \$35,000/month with a total cost of \$70,000.
- I obtained three (3) quotes from local qualified contractors to provide this rental chiller to include installation of all electrical, plumbing and required air hoses. The contractor will be totally responsible for maintaining the operation of the rental chiller.
- Three (3) days at a minimum will be required to obtain the chiller and install it into our current chilled water system if approval is granted.

By providing this system to maintain the required temperatures the following will be maintained:

- 1) Assuring temperatures will be maintained for our clients and events without the loss of cooling.
- 2) Negate any loss of revenue for the Trade Center because of inhabitable conditions that otherwise would result with the loss of comfortable temperatures.
- 3) Create a "bridge of time" for the completion of repairs for the large chiller and providing less requirement of cooling for the small chiller to operate.
- 4) Prevent the potential loss of the small chiller compounding the loss of revenue and relationships with our clients.
 - Therefore, I recommend based on my many years of facilities maintenance and engineering experience we take this course of action in order to maintain the Trade Center to its highest standards.