

**Columbus Consolidated Government  
Council Meeting Agenda Item**

<b>TO:</b>	Mayor and Councilors
<b>AGENDA SUBJECT:</b>	Client Success Management and Consulting Services Agreement for the Upgraded Court Management System
<b>INITIATED BY:</b>	Finance Department

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It is requested that Council approve the agreement from Tyler Technologies (Dallas, TX), for the provision of Client Success Management and Consulting services. The initial fee for the services, in the amount of \$33,333.34, will cover the period from 4/1/21 – 7/31/21; the first renewal for the period from 8/1/21 - 7/31/22, and all subsequent terms, will be in the approximate amount of \$100,000 annually.

The Client Success Manager and Consulting services are needed to facilitate the ongoing maintenance and support of the Tyler Technologies Odyssey Court Management Product. The services include facilitation of support and consultation of business processes and functionality within the Odyssey computer system.

The requested services are beyond the previous agreement for the upgrade and maintenance of the new Court Management system, awarded to Tyler Technologies, per Resolution #344-18. Consequently, Tyler is considered the only known source for this agreement per the Procurement Ordinance, Article 3-114.

Funds for the initial fee of \$33,333.34 are available in the FY21 Budget: Special Projects/Capital Project Fund – Capital Projects – General Fund Supported Capital Project – Software Lease - Court Management System Upgrade OLOST; 0508 – 660 – 1000 - CPGF-6541- 22945 - 20200. Funding for the subsequent years of the agreement will be budgeted as: General Fund – Information Technology - Software Lease; 0101-210-1000-ISS-6541.

**A RESOLUTION**

NO. \_\_\_\_\_

**A RESOLUTION AUTHORIZING THE AGREEMENT FROM TYLER TECHNOLOGIES (DALLAS, TX), FOR THE PROVISION OF CLIENT SUCCESS MANAGEMENT AND CONSULTING SERVICES. THE INITIAL FEE FOR THE SERVICES, IN THE AMOUNT OF \$33,333.34, WILL COVER THE PERIOD FROM 4/1/21 – 7/31/21; THE FIRST RENEWAL FOR THE PERIOD FROM 8/1/21 - 7/31/22, AND ALL SUBSEQUENT TERMS, WILL BE IN THE APPROXIMATE AMOUNT OF \$100,000 ANNUALLY.**

**WHEREAS**, the Client Success Manager and Consulting services are needed to facilitate the ongoing maintenance and support of the Tyler Technologies Odyssey Court Management Product. The services include facilitation of support and consultation of business processes and functionality within the Odyssey computer system; and,

**WHEREAS**, the requested services are beyond the previous agreement for the upgrade and maintenance of the new Court Management system, awarded to Tyler Technologies, per Resolution #344-18. Consequently, Tyler is considered the only known source for this agreement per the Procurement Ordinance, Article 3-114.

**NOW, THEREFORE, THE COUNCIL OF COLUMBUS, GEORGIA, HEREBY RESOLVES AS FOLLOWS:**

That the City Manager is hereby authorized to enter into an agreement from Tyler Technologies (Dallas, TX), for the provision of Client Success Management and Consulting services. The initial fee for the services, in the amount of \$33,333.34, will cover the period from 4/1/21 – 7/31/21; the first renewal for the period from 8/1/21 - 7/31/22, and all subsequent terms, will be in the approximate amount of \$100,000 annually. Funds for the initial fee of \$33,333.34 are available in the FY21 Budget: Special Projects/Capital Project Fund – Capital Projects – General Fund Supported Capital Project – Software Lease - Court Management System Upgrade OLOST; 0508 – 660 – 1000 - CPGF- 6541- 22945 - 20200. Funding for the subsequent years of the agreement will be budgeted as: General Fund – Information Technology - Software Lease; 0101-210-1000-ISS-6541.

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Introduced at a regular meeting of the Council of Columbus, Georgia, held the \_\_\_\_\_ day of \_\_\_\_\_, 2021 and adopted at said meeting by the affirmative vote of \_\_\_\_\_ members of said Council.

Councilor Allen voting \_\_\_\_\_.  
Councilor Barnes voting \_\_\_\_\_.  
Councilor Crabb voting \_\_\_\_\_.  
Councilor Davis voting \_\_\_\_\_.

Councilor Garrett voting \_\_\_\_\_.  
Councilor House voting \_\_\_\_\_.  
Councilor Huff voting \_\_\_\_\_.  
Councilor Thomas voting \_\_\_\_\_.  
Councilor Tucker voting \_\_\_\_\_.  
Councilor Woodson voting \_\_\_\_\_.

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Sandra T. Davis, Clerk of Council

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B.H. "Skip" Henderson III, Mayor