



Agenda Item Report

Meeting Type: Cable Commission

Meeting Date: October 28, 2024

Item Title: Cable Equipment Update

Submitted By: David Bennett, Communications & Economic Development Coordinator

Detailed Description of Subject Matter:

The City's new I.T. provider, Rhyme has been investigating a series of failed Payment Card Industry Data Security Standard (PCI) compliance checks. Each failed check has resulted in more frequent checks and the City (originally Recreation and Aquatic Center) has been getting billed about \$50 each time. Rhyme has identified the Cablecast system's security as the fault. They are working with Cablecast to address the issue of the system's firewall port forwarding rule. This is in addition to a couple other network related issues the Cablecast has recently had.

Currently Rhyme is attempting to segregate the Cablecast system from the City's firewall utilizing various sequential methods. The results have yet to be determined.

List all Supporting Documentation Attached:

Recent Cablecast Issues Summary

Action Requested of the Cable Commission:

Discussion, no other action requested