



3957 Polk St NE Rental License Revocation Appeal Hearing

NOTICE OF REDACTION

Certain information contained within these exhibits has been redacted to protect the privacy and interests of the parties involved. Unredacted versions of these documents are maintained by the City and are available upon request, subject to applicable laws governing access to government data.

APPEAL REQUEST

Dated 9/8/2026

 Outlook

Fw: Request for Agenda Placement and Appeal: Unjust Cancellation of Rental License —3957 Polk St NE

From Aaron Chirpich [REDACTED]
Date Tue 9/8/2026 10:54 AM
To Dan O'Brien [REDACTED]
Cc Bradley Roddy [REDACTED]

Looping you in. We will have to discuss what the formal appeal process is.



Aaron Chirpich - MPA | City Manager
City of Columbia Heights | Administration Department
3989 Central Avenue NE | Columbia Heights, MN 55421
[REDACTED]

From: Sara Ion [REDACTED]
Sent: Tuesday, September 8, 2026 8:17 AM
To: Aaron Chirpich [REDACTED]
Subject: Fw: Request for Agenda Placement and Appeal: Unjust Cancellation of Rental License —3957 Polk St NE

From: Alioune THIAM [REDACTED]
Sent: Monday, September 7, 2026 7:22 AM
To: Sara Ion [REDACTED]
Subject: Request for Agenda Placement and Appeal: Unjust Cancellation of Rental License —3957 Polk St NE

Hi Sara,

I am writing to formally request guidance on the appeals process to overturn the decision to cancel the rental license for my property, and to request that this matter be placed on the upcoming City Council agenda so that I can present the facts directly to them.

I fully intended to attend the July 26th meeting in person to address this matter, but I encountered an unavoidable, last-minute conflict with pre-planned travel that I could not reschedule.

The administrative action taken to revoke my license is based on misleading information and a fundamentally biased process. I have diligently performed all required corrections and provided verifiable proof of completion every single time city inspectors visited the property. Despite my full compliance and transparent record of completed work, officials chose to ignore this evidence and acted in clear bad faith.

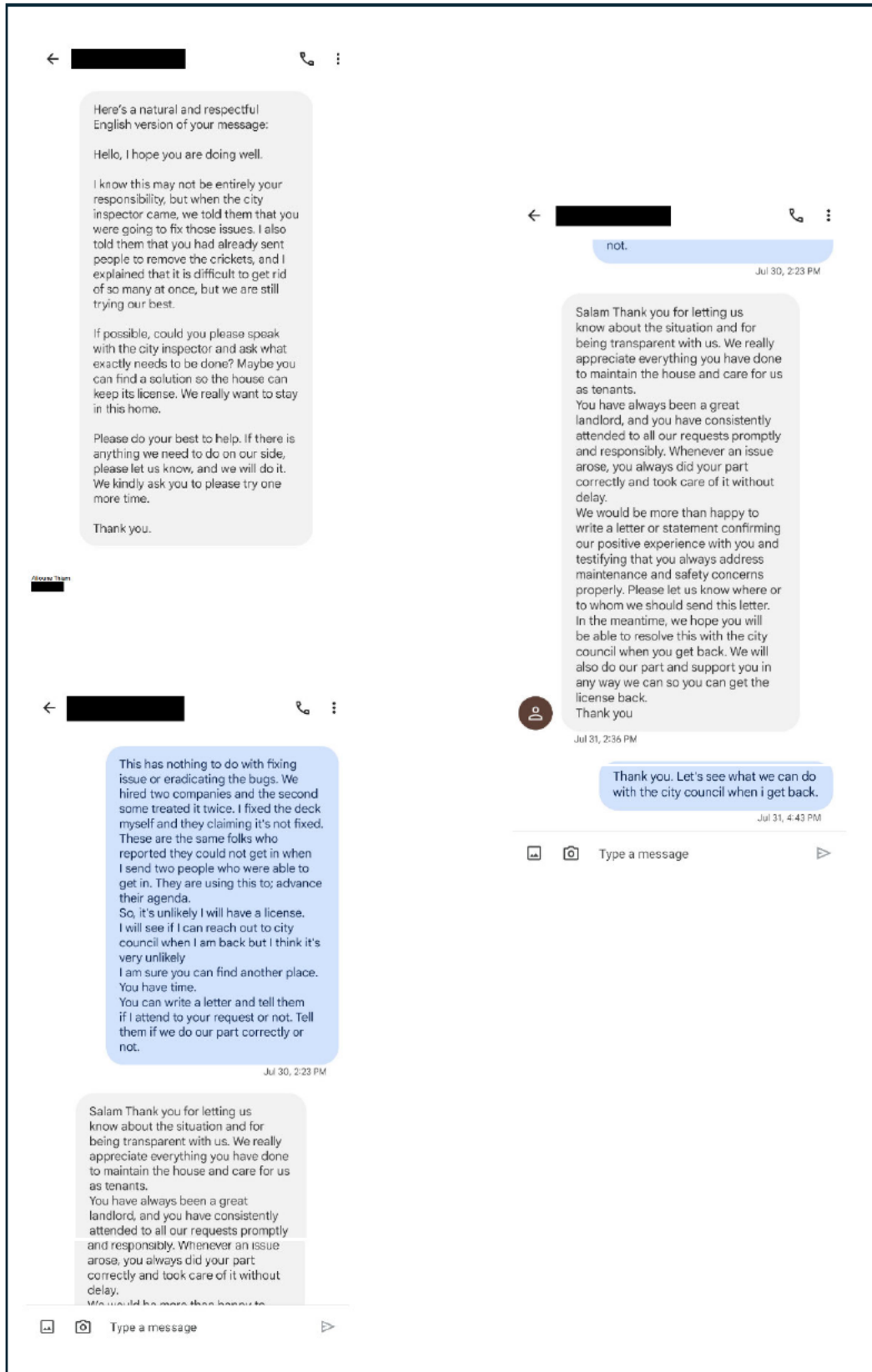
This bad-faith conduct went as far as inspectors failing to show up for scheduled visits and subsequently filing false reports claiming that "no one was home" to manufacture grounds for non-compliance. This is entirely unacceptable, undermines public trust, and is not something the City Council should endorse or allow to stand.

I request that this item be added to the next available council agenda so I can make my case, present the documented proof of my compliance, and hold the department accountable for these misrepresentations. Please let me know the required steps and documentation needed to secure my place on the agenda. Please, keep in mind that at the end of the day it's human beings we are talking about. This action has a negative impact on lives (mine and my family but also the tenants).

Sincerely,

INFESTATION

Screen shots of text messages given to city inspection office by the Property Owner





TIMELINE

3957 POLK STREET NE

On 4/22/2026, City inspectors conducted an inspection of the property and identified multiple violations of City Code, including violations involving life-safety conditions. A compliance letter identifying the violations and required corrective actions was sent to the responsible party of record by both regular mail and email.

Due to the nature of the identified life-safety violations, those items were scheduled for reinspection on 5/4/2026. All remaining violations were provided approximately 30 days from the date of the initial inspection to achieve compliance.

On 5/4/2026, city inspectors attempted to perform an inspection of life safety violations but were unable to gain access for the inspection.

On 5/13/2026, City inspectors conducted a reinspection of the previously identified life-safety violations and found that all but one had been corrected. During the same visit, inspectors also conducted a status check of the remaining non-life-safety violations. These violations were not yet due for compliance, with a compliance deadline of 6/12/2026. The status check identified several items that remained uncorrected as of the date of the inspection.

On 5/20/2026, City inspectors conducted a follow-up inspection of the previously identified life-safety violations and confirmed that all such violations had been corrected.

On 6/12/2026, City inspectors conducted a reinspection of the remaining violations and found that violations remained uncorrected. A review of City records also determined that the property owner had not submitted an extermination service or treatment plan, documentation of completed extermination services, or other evidence demonstrating that such services had been performed. A Statement of Cause and Notice of Public Hearing regarding consideration of revocation of the rental license was subsequently sent to all required parties, including the license holder and occupants or tenants of the property.

On 7/5/2026, the property owner emailed City staff a screenshot of a text message indicating that an appointment with Greenix Pest Control had been scheduled for 5/13/2026.

On 7/6/2026, the property owner forwarded City staff an email from Greenix Pest Control dated 5/8/2026 stating that a technician was on the way to the property. The email did not indicate whether the scheduled service involved interior treatment, exterior treatment, or both.

Also on 7/6/2026, the property owner emailed City staff a screenshot of a text message from Greenix Pest Control dated 5/4/2026 requesting completion of a customer satisfaction survey following service.

On 7/16/2026, City inspectors conducted a reinspection of the property in advance of the City Council public hearing regarding the proposed rental license revocation and found that violations remained uncorrected. A review of City records further determined that the property owner had not submitted an extermination service or treatment plan, documentation of completed extermination services, or other evidence demonstrating the scope or completion of extermination services.

On 7/24/2026, City inspectors conducted an additional reinspection of the property in advance of the City Council public hearing and found that violations remained uncorrected. City staff also confirmed that the property owner had not submitted any additional documentation establishing the scope or completion of extermination services.

On 7/27/2026, the public hearing for revocation of the rental license was held and the City Council revoked the rental license for the property. This was the first revocation of the rental license that the Licensee had an interest in within the past five years. The Licensee remained eligible to obtain a new rental license after correcting any outstanding violations and applying for a new rental license.

On 7/28/2026, all parties, including the License Holder and any occupants or tenants, were given appropriate notice of the rental license revocation.

On 9/7/2026, our office received an email appeal of the Council Revocation decision. The License Holder's written request does not expressly identify or separately state specific grounds for appeal. Based on the statements contained in the request, the apparent basis for the appeal is the License Holder's contention that the rental license revocation was based on inaccurate or misleading information and an unfair or biased administrative process. The License Holder asserts that required corrections were completed, evidence of compliance was provided to City staff, and certain inspection records did not accurately reflect the circumstances of scheduled inspections. The License Holder also requests an opportunity to present documentation and additional information directly to the City Council.

On 9/25/2026, a Notice of Appeal Hearing was sent to all required parties, including the license holder and occupants or tenants of the property. The notice also advised that a final inspection of the property would be conducted on 10/5/2026, prior to consideration of the appeal by the City Council.

On 10/5/2026, City inspectors conducted the scheduled pre-appeal inspection of the property and found that violations remained uncorrected.

On 10/6/2026, the public hearing originally scheduled for 10/12/2026 was rescheduled due to a holiday scheduling conflict. A Notice of Appeal Hearing Date Change was sent to all required parties, including the license holder and occupants or tenants of the property, advising that the hearing had been rescheduled for 10/26/2026. The notice also advised that a final pre-appeal inspection would be conducted on 10/19/2026, prior to consideration of the appeal by the City Council.

On 10/19/2026, City inspectors conducted the final pre-appeal inspection of the property. Inspectors confirmed that one of the two remaining violations, involving a damaged deck handrail, had been corrected. The remaining violation, involving the cockroach infestation, had not been verified as corrected.

On 10/20/2026, the property owner emailed City staff a screenshot of a German cockroach treatment plan and service schedule, along with partial service report documentation relating to the previously identified cockroach infestation.

The treatment schedule identified pest control services on the following dates:

- 5/4/2026
- 5/14/2026
- 8/13/2026
- 8/25/2026
- 9/3/2026
- 9/16/2026
- 10/9/2026
- 10/15/2026

The supporting documentation included service reports dated:

- 5/14/2026
- 9/3/2026
- 9/15/2026
- 10/9/2026
- 10/15/2026
- 10/19/2026

No corresponding service reports were provided for the scheduled treatments dated 5/4/2026, 8/13/2026, or 8/25/2026. A service report dated 10/19/2026 was also provided, although that date was not included in the submitted treatment schedule.

While the documentation indicates that pest control services have been performed, the submitted records are incomplete and contain discrepancies between scheduled treatment dates and supporting service reports. The documentation does not, by itself, establish that the cockroach infestation has been fully eliminated or that the outstanding violation has been corrected.

As of 10/22/2026, the rental license for the property remains revoked pursuant to the City Council's action on 7/27/2026, and the property remains occupied by tenants. All previously identified property maintenance and life-safety violations have been corrected, except for the violation involving the cockroach infestation.

The property owner has submitted documentation indicating that pest control services have occurred; however, the documentation remains incomplete and does not conclusively establish that the infestation has been eliminated. Accordingly, the City has not verified compliance with the remaining violation.

The property owner's appeal of the rental license revocation remains pending before the City Council, with the appeal hearing scheduled for 10/26/2026. The rental license remains revoked unless and until further action is taken in accordance with applicable City Code and the Council's determination.

NOTICE OF VIOLATION

Page 1 of original inspection notice sent for 5/4/2026 inspection.

Notice sent to addresses of Property Owner on file.



COLUMBIA HEIGHTS

PROPERTY MAINTENANCE

REDISCOVER THE HEIGHTS

825 41st Avenue NE • Columbia Heights, MN 55421 • Ph: (763) 706-8156 • Email: fireinspections@columbiaheightsmn.gov • heightsfire.com

NOTICE OF VIOLATION

April 22, 2026

Alioune Thiam
3605 4th Avenue South
Minneapolis, MN 55409

PROPERTY

📍 3957 Polk St NE
Columbia Heights, MN 55421

NEXT INSPECTION

Between 2:00 PM
and 3:00 PM



Dear Property Owner:

On 4/22/2026 our inspector conducted an inspection of your rental property and found conditions representing violations of City and/or State Fire Code that require your attention. The results of the inspection are listed in the attached inspection report summary. The nature of the violations determines the time frame the city allows the responsible party to correct code violations. **This Inspection contains life safety violations that will be inspected on 5/4/2026. Unless specified otherwise, all other violations will be inspected for compliance approximately 30 days from the date of this letter.** Please read through the correction order violation details carefully and contact our office immediately if you do not understand any of the violations or feel that you cannot correct the violations in the assigned time frame.

Our inspector returns on 5/04/2026 between 2:00 PM and 3:00 PM to determine compliance with this correction order. If the violations are on the interior of the property, the presence of you or your representative is required to provide access to interior areas. If the property owner has not corrected the violations prior to the inspector's return, the inspectors are unable to gain access to the unit(s) for inspection because the tenants were not legally notified of the inspection (MN Statute 504B.211), or you or your representative did not show up at the appointed time, the city will schedule a license revocation and abatement hearing with the City Council and any additional inspections are charged at a rate of \$150 fee per inspection. Any person or owner who has had an interest in two or more licenses revoked by the City Council is ineligible to hold or have an interest in a rental occupancy license for a period of five years.

In addition to revocation of the rental license the city may issue a citation and/or abate the outstanding violations by hiring a contractor to bring the property into compliance. The property owner is financially responsible for all legal, abatement, and administrative fees. The city recovers unpaid fees through a special assessment against the property, payable with the property taxes the following year.

Please call 763-706-8156 or email fireinspections@columbiaheightsmn.gov immediately if you have any questions regarding this notice.

Columbia Heights Inspection Office
(OVER)



NOTICE OF VIOLATION

Page 2 of original inspection notice sent for 5/4/2026 inspection.

COMPLIANCE ORDER: VIOLATION DESCRIPTION AND DETAILS

Columbia Heights Property Maintenance • 825 41st Ave NE • Columbia Heights, MN 55421 • 763-706-8156 • fireinspections@columbiaheightsmn.gov

Thiam, Alioune

📍 3957 Polk St NE Columbia Heights, MN 55421

INSPECTED DATE

📅 4/22/2026 2:00 PM

INSTRUCTIONS

🕒 Below are the details of the code violations found during the inspection. Please correct all violations in this order in a workmanlike manner prior to your next inspection date.

📞 Call our office **IMMEDIATELY** at 763-706-8156 if you need clarification of any of the violation details or have questions regarding this notice.

📅 Inspectors will perform a follow-up inspection on 5/04/2026 between 2:00 and 3:00.

🏠 There is a \$150 inspection fee if you or your representative fails to meet our inspectors for any scheduled inspection or for any follow-up re-inspections after the initial re-inspection.

⚠️ Failure to correct violations can result in the revocation of your rental license by the City Council, a citation, and/or all remaining uncorrected violations are subject to correction (abatement) by a contractor hired by the city. The property owner is personally responsible for all costs for inspection fees, the abatement and administrative fees and is assessed to the property's taxes until paid.

📋 **Minnesota Statute 504B.211 requires landlords to make a good faith effort to give the tenant reasonable notice of your intent to enter for inspection purposes. Inspectors will not conduct inspections of properties where the tenant(s) do not receive reasonable notice by the landlord and our office will schedule a license revocation hearing.**

INSPECTION INFO

Status: **Unsatisfactory**

PMC Interior/Exterior

Violations Found

Inspection #: 26-0000483

Inspector: C Allen

NEXT INSPECTION



Between
2:00 PM and
3:00 PM

**!! This Inspection has
Life Safety Violations !!**

NEED TRANSLATION?

¿Habla español? Traducir en:

Af-soomaali ku hadal? Ku tarju:

نحدث بالعربية؟ ترجمة في:

<https://translate.google.com/>

VIOLATION DESCRIPTION AND DETAIL

Violation # 1

* LIFE SAFETY VIOLATIONS *

**LIFE SAFETY
VIOLATION

§ 5A.212 (D) Shall install a listed and functional carbon monoxide alarm on each floor and within ten (10) feet of each room lawfully used for sleeping purposes. CO alarms must be hardwired into the electrical wiring, directly plugged into an electrical outlet without a switch, or battery powered.

Violation # 2

* LIFE SAFETY VIOLATIONS *

**LIFE SAFETY
VIOLATION

§ 5A.212 (C) SHALL IMMEDIATELY REPLACE ALL MISSING/INOPERABLE/EXPIRED SMOKE ALARMS THROUGHOUT THE HOME.

- Smoke alarms are required by the fire code to be replaced when they exceed 10 years from the date of manufacture. The date is located on the back of the alarm. If there is no date, the smoke alarm is over 10 years old.
- Replace when the smoke alarm fails an operability test.
- Smoke alarms shall be replaced with the same type of power supply (HARD-WIRED WITH HARD-WIRED; BATTERY-OPERATED WITH BATTERY-OPERATED).

Violation # 3

§ 5A.203 (R) Doors:

A) Shall repair/replace front door to close and lock correctly.

B) Shall repair/replace glass sliding door to function properly.

Doors and assemblies that need to be replaced due to damage or deterioration shall be replaced with doors and assemblies that meet the intended rating.

NOTICE OF VIOLATION

Page 3 of original inspection notice sent for 5/4/2026 inspection.

Violation # 4 § 5A.202 (L) Shall have a professional exterminator check the building for cockroaches. Shall properly treat infested areas as needed. All structures and interior/exterior property shall be kept free from insect, bird, and rodent infestation. All structures in which insects, birds or rodents are found shall promptly be exterminated by an approved process that will not be injurious to human health.

Shall provide proof of all work performed/extermination to the Fire Department inspection office at FireInspections@ColumbiaHeightsMN.Gov or mail to:

Columbia Heights Fire Department
825 41st Avenue NE
Columbia Heights, MN 55421

Violation # 5 Shall repair deck throughout property in accordance with code § 5A.203 (K) Shall maintain in a **structurally sound manner and in good repair** any/all exterior stairways, decks, porches, or balconies.

QUESTIONS?

If you have any questions regarding this notice of violation or feel that you cannot complete the repairs in the time frame assigned, please call the Columbia Heights Fire Department Inspection Office at 763-706-8156 or email us at fireinspections@columbiaheightsmn.gov

WORKMANLIKE

All repairs, maintenance work, alterations or installations shall be executed and installed in a skilled and professional manner including obtaining all necessary city/state permits, inspections, approvals of the authority having jurisdiction, adherence to all applicable codes, installation to manufacturer's specifications, the use of proper materials for designed purposes, installation to current architectural or engineering standards, surfaces (material, color, texture) to conform to current surrounding areas, and all work shall be generally plumb, level, square, in line, undamaged and without marring adjacent work.

RIGHT OF APPEAL

Minnesota Statutes and City Code state that any person may appeal an order issued to them or action taken by the local governing body on issues regulated by fire or city code. Appeals may be made only within the initial violation period to determine the suitability of alternate materials and types of construction, to provide for reasonable interpretations of the provisions of the code, and for variances from orders issued.

INFESTATION

Email from Property Owner stating a company had been hired.



Fw: Copy of German Roach Plan from Greenix for 3957 Polk St NE

From Alioune THIAM [REDACTED]

Date Sat 5/2/2026 1:26 PM

To Jeri Caron [REDACTED]

1 attachment (82 KB)

Greenix_German_Roach_Plan_3585.pdf;

This message contains an attachment, shared file or folder from someone outside of our organization. Please ensure you trust the person sending this message and you're expecting to receive an attachment. Please contact the IT Department if you have any suspicions.

We have hired greenix to treat the roaches. They will start Monday 4-6 PM

[REDACTED]

----- Forwarded Message -----

From: "Greenix" [REDACTED]
To: [REDACTED]
Sent: Sat, May 2, 2026 at 1:17 PM
Subject: Copy of German Roach Plan from Greenix

View Your Account: [Customer Portal](#)
Account Number: [REDACTED]

Logo

Greenix
[REDACTED]

Copy of German Roach Plan from Greenix

Hi Alan Thiam,
We are excited for this opportunity to serve you. We pride ourselves on performing high-quality work and using the very best products and practices on the market. We promise to do our best to keep you satisfied.

Zakery Comsa
[REDACTED]

PO Box 734929
Chicago IL, 60673
[REDACTED]

You are receiving this email because you are a customer of Greenix

INFESTATION

Service agreement DATED 5/2/2026 for initial assessment inspection to develop a treatment plan.

SERVICE AGREEMENT



Greenix
7800 3rd St N
Oakdale, MN 55128

Service Address

Alan Thiam
3957 polk ST NE
Columbia Heights, MN 55409

Customer Information

Notes:

Target Pest

German Cockroaches

Customized Protection

Our first visit is called an 'Initial Service'. This service is designed to assess your specific needs and create a service plan that is tailored for your home. Following the Initial Service, we may schedule additional services ("Regular Services") depending on the specific needs of your home. The timing of your scheduled services will be communicated to you by your service professional or Greenix support representative.

Please note that this specialized service does not include any guarantees, warranties, or offers for complimentary services. To the extent that Target Pests still persist following the completion of your scheduled services, please call or text us at [REDACTED] for additional support.

Agreement Term and Scheduling of Services

The Initial Term of the Service Agreement will begin on the date the Initial Service is performed and will continue until your final scheduled service has been completed.

Additional Terms and Conditions

This Service Agreement is subject to the Terms and Conditions attached hereto. By signing below, you accept the Terms and Conditions and agree to abide by such Terms and Conditions.

Initial Service

Initial Quote:	\$399.90
Initial Discount:	(\$0.00)
Sub Total:	\$399.90
Tax (8.125%):	\$32.49
Initial Service Total:	\$432.39

Regular Services

Service Charge:	\$0.00
Tax (8.125%):	\$0.00
Regular Service Total:	\$0.00

Billing Info

Alan Thiam
3957 polk ST NE
Minneapolis, 55409

Payment Info

Alan Thiam
I authorize Greenix to automatically bill my debit/credit card upon completion of each service.

If this Agreement is canceled before the end of the Initial Term, you understand that effectiveness of the treatments outlined in this Agreement may be diminished.

You, the buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the attached notice of cancellation form for an explanation of this right.

C [REDACTED] on: Saturday, 05/02/2026

INFESTATION

Email to inspection office dated 7/5/2026.

INFESTATION

Email to inspection office dated 7/6/2026.



Outlook

We hired greenix to handle the pest at 3958nPolks St NE

From Alioune THIAM [REDACTED]

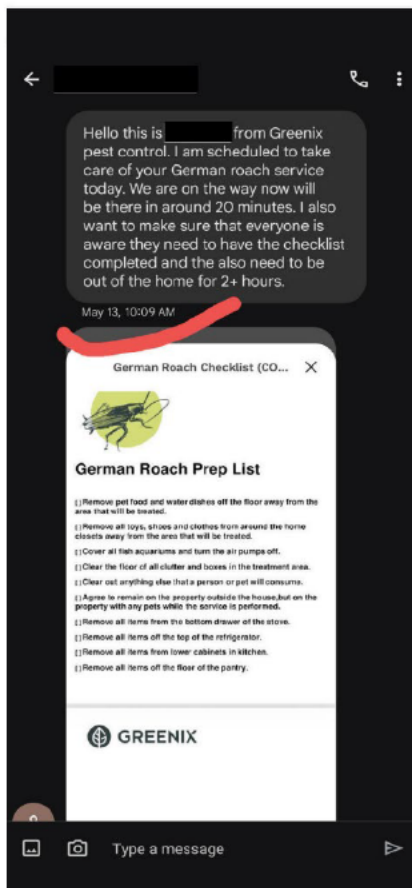
Date Mon 7/6/2026 12:02 AM

To Jeri Caron [REDACTED]

1 attachment (574 KB)

Screenshot 20260706 000139 584.png;

Jeri



INFESTATION

Email to inspection office dated 7/6/2026.



Fw: Upcoming Service Appointment on Tuesday, May 12th

From Alioune THIAM [REDACTED]
Date Mon 7/6/2026 12:05 AM
To Jeri Caron [REDACTED]

This message originated from outside the City of Columbia Heights email system. Use caution when clicking hyperlinks, downloading pictures or opening attachments. If necessary, contact sender by phone. WHEN IN DOUBT, THROW IT OUT!

Treatment confirmation with the address

[REDACTED]

----- Forwarded Message -----

From: "Greenix" [REDACTED]
To: [REDACTED]
Sent: Fri, May 8, 2026 at 4:09 PM
Subject: Upcoming Service Appointment on Tuesday, May 12th

View Your Account: [Customer Portal](#)

Logo

Greenix

Upcoming Service Appointment on Tuesday, May 12th

Hi Alan Thiam!

Just a quick reminder from your local Pest Nerds at Greenix. Your appointment for German Roach Plan at 3957 Polk ST NE is coming up on . Unless otherwise specified by the service type or discussed with our team, this is an exterior service, and you do not need to be home. You can call or text us at [REDACTED] with any requests, questions, or instructions for this service.

The Greenix team is committed to protecting your home from pest invasions with our time-tested five-step home treatment plan. Our exterior seasonal treatments specifically target those creepy crawlies where they are most vulnerable, then build an additional layer of protection around the home to keep them from coming back.

We appreciate your business and look forward to keeping you safe and your home pest-free.

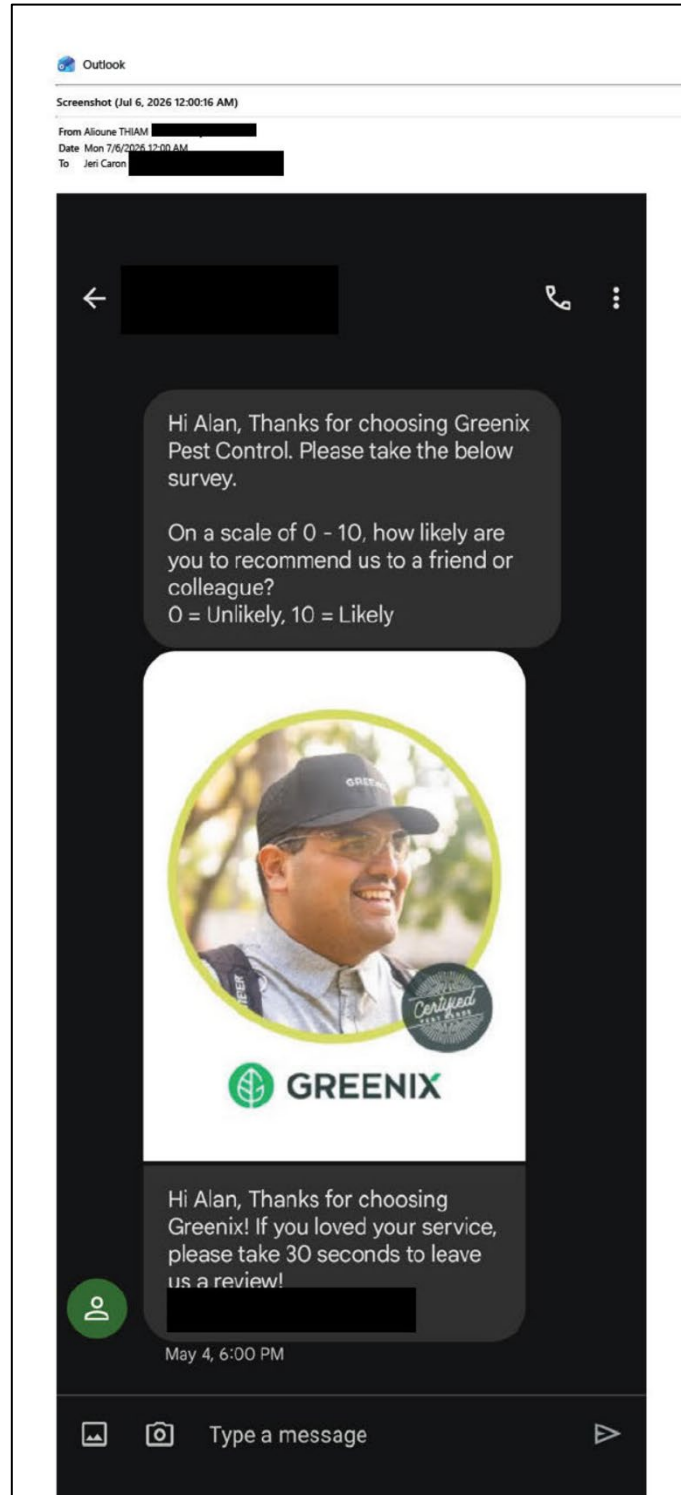
Team Greenix,
[REDACTED]

PO Box 734929
Chicago IL, 60673

You are receiving this email because you are a customer of Greenix

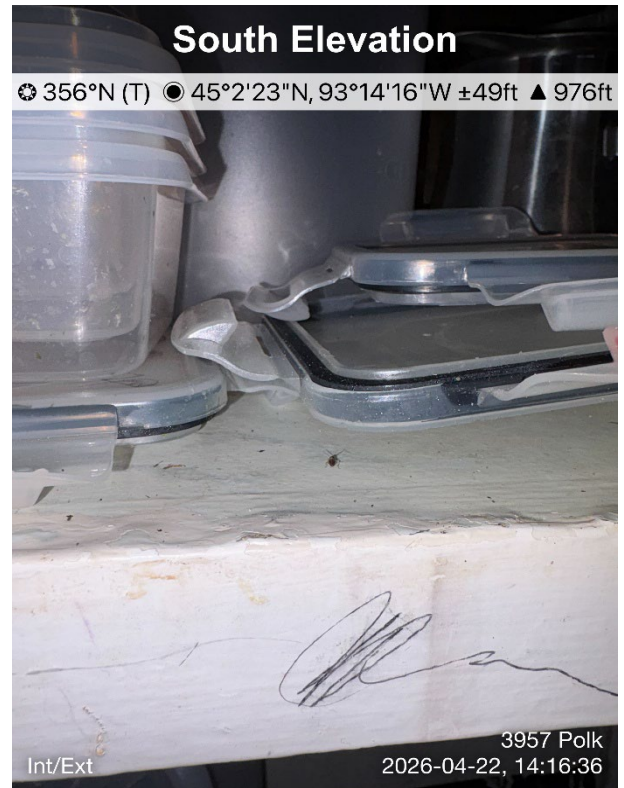
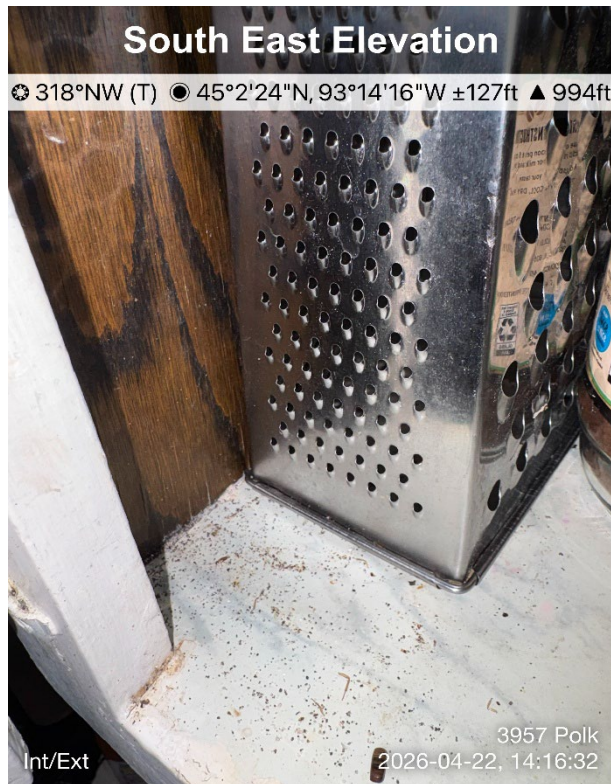
INFESTATION

Email to inspection office dated 7/6/2026.



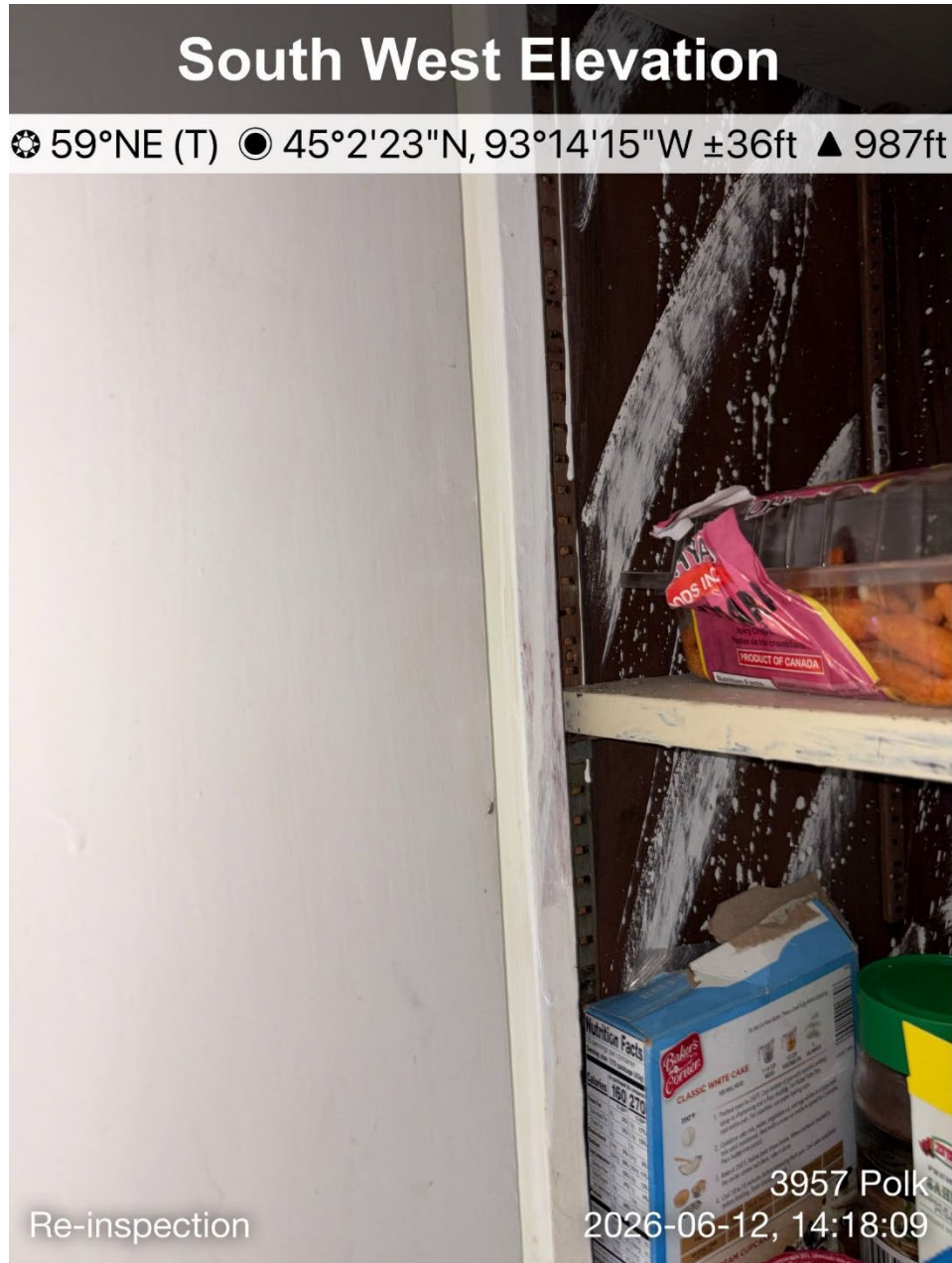
INFESTATION

4/22/2026 Status check inspection photos. Taken during a life-safety violation inspection. Note that violations were not required to be corrected at this time/ This is only a status update.



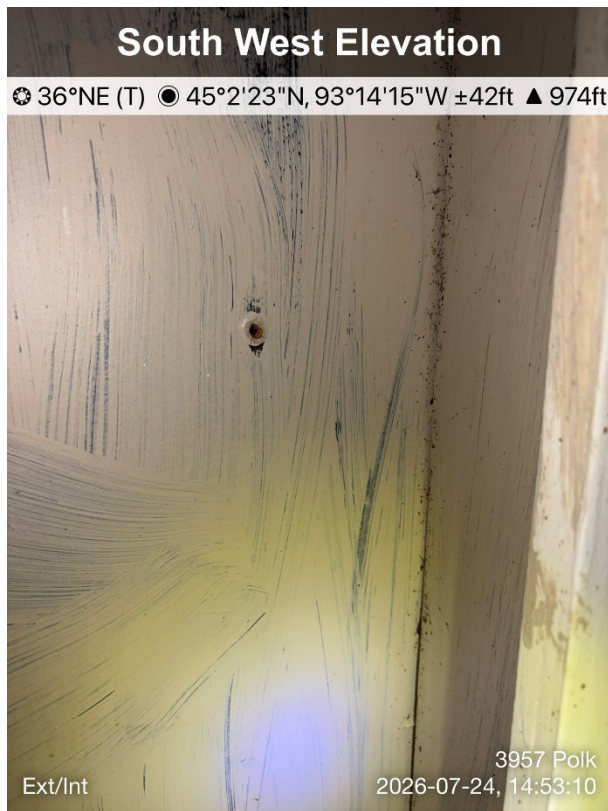
INFESTATION

6/12/2026 Cockroach infestation initial compliance inspection.



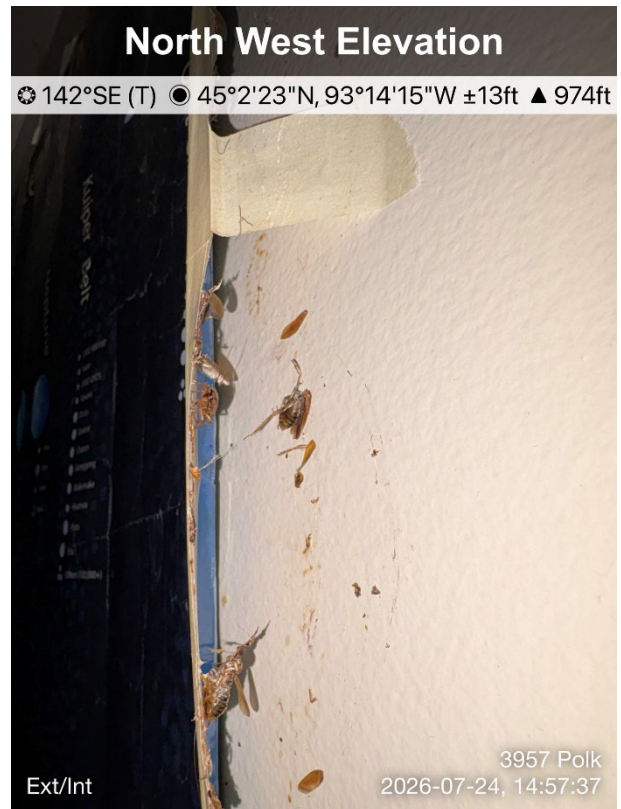
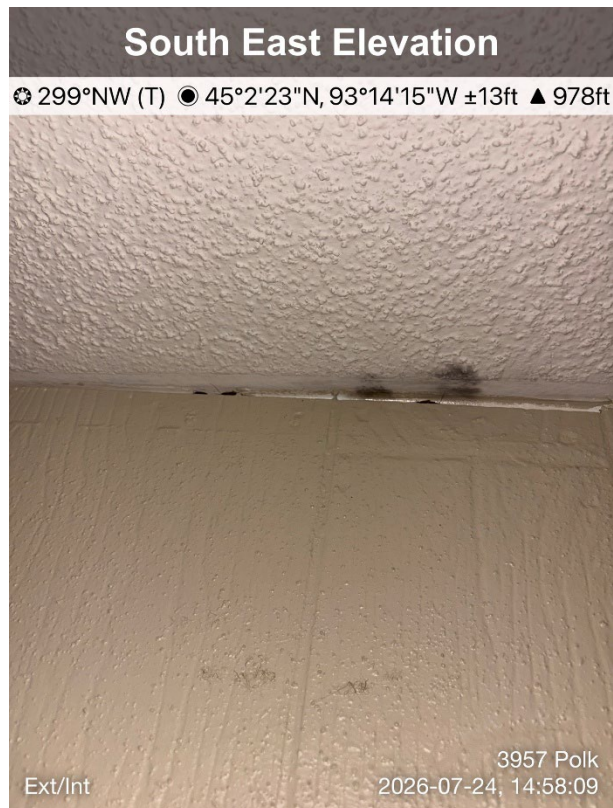
INFESTATION

7/24/2026 Revocation Pre-council inspection.



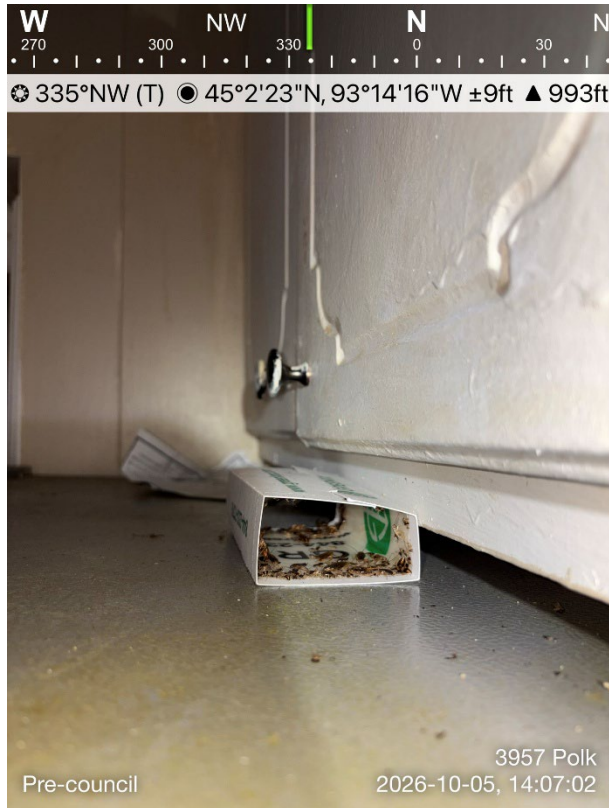
INFESTATION

7/24/2026 Revocation Pre-council inspection.



INFESTATION

10/5/2026 Initial Appeal Hearing Pre-council inspection



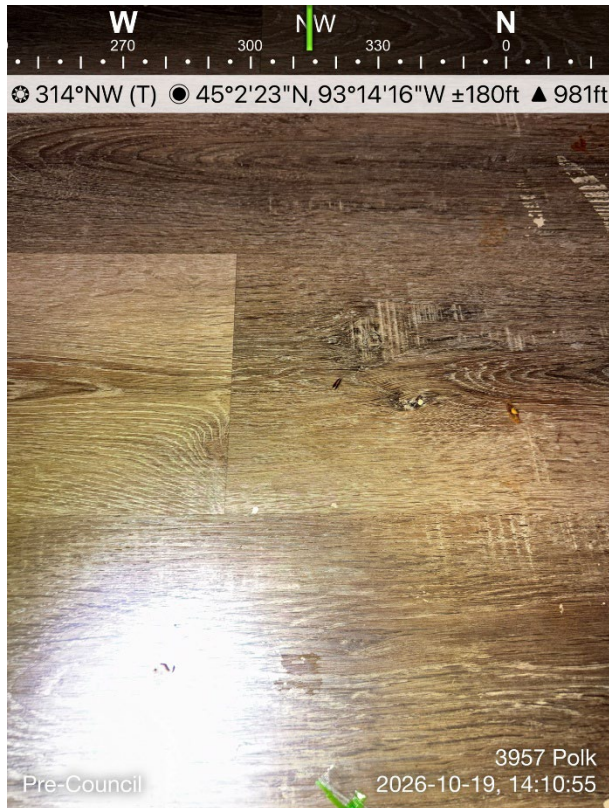
INFESTATION

10/5/2026 Initial Appeal Hearing Pre-council inspection



INFESTATION

10/5/2026 Initial Appeal Hearing Pre-council inspection



INFESTATION

Screen shot of German Cockroach Treatment Plan received 10/20/2026.

Subscriptions*

*Please note, "Upcoming" service dates are approximate and will likely change when the service is actually scheduled.

German Roach Plan

10/15/26 ✓ Completed	10/22/26 - Upcoming	10/29/26 - Upcoming
11/5/26 - Upcoming	11/12/26 - Upcoming	11/19/26 - Upcoming
11/26/26 - Upcoming		

Service History

▲ 10/15/26 - German Roach Plan	\$0.00
▲ 10/09/26 - German Roach Plan	\$0.00
▲ 09/16/26 - German Roach Plan	\$0.00
▲ 09/03/26 - German Roach Plan	\$0.00
▲ 08/25/26 - German Roach Plan	\$0.00
▼ 08/13/26 - German Roach Plan Initial	\$0.00
▼ 05/14/26 - German Roach Plan	\$0.00
📅 05/04/26 - German Roach Plan Initial	\$0.00



INFESTATION

5/14/2026 Service Report received 10/20/2026

Service Notification
Greenix
PO Box 734929
Chicago, IL 60673
United States
20191493



GREENIX
PEST CONTROL EXPERTS

Customer Service
(844) 233-7378
<https://www.greenixpc.com/>
office@greenixpc.com

Customer Information

Customer: Alan Thiam
Customer ID: [REDACTED]
Account #: [REDACTED]
Invoice #: [REDACTED]
Address: 3957 Polk ST NE
Columbia Heights, MN 55421
United States
County: Anoka
Phone: [REDACTED]

Service Information

Tech: Michael Sanford
License(s) #: CA 20263197 (MN)
SPCA 20263196 (MN)
Supervisor: Jason Borton
License(s) #: CA 20255966 (MN)
SPCA 20255965 (MN)
Date: 05/14/2026
Service Description(s): German Roach Plan
Service Time: 8:00 am - 10:00 am
Time In: 9:44 am
Time Out: 10:27 am
Wind: 7 mph SSE
Temperature: 66.00 °F
Humidity: 36 %
Serviced Interior: No

Location Instructions

Products Used

GENTROL IGR CONCENTRATE - Zoecon
[(S)-Hydroxypropene 9%]
EPA REG. # 2724-351
EPA Lot #

Diluted Amount: 0.000 gals
Concentrated Amount: 0 floz
Dilution Rate: 0.78130000%
Mix Ratio: 1 floz / 1 gals
Active Ingredient: 9%

Application Method: Direct Spray
Application Rate: 1 oz per gallon, 1 gallon per 1500 sqft of surface

Label Link: <https://www.domyown.com/msds/Gentrol-IGR-Label1.pdf>
Target Issues: Beetles, Cockroaches, Flies
Target Areas: Cracks & Crevices, Interior

GENTROL POINT SOURCE - Zoecon
[(S)-Hydroxypropene 90.6%]
EPA REG. # 2724-469
EPA Lot #

Diluted Amount: 0.000 each
Concentrated Amount: 0 each
Dilution Rate: 100.00000000%
Mix Ratio: 1 each / 1 each
Active Ingredient: 90.6%

Application Method: Placement
Application Rate: one device to treat up to a 75 square foot area

Label Link: https://abelsds.com/images/user_uploads/Gentrol%20Point%20Source%20Label%2010-1-17.pdf
Target Issues: Cockroaches
Target Areas: Cabinets, Closets, Kitchen

MAXFORCE IMPACT - Bayer
[Clothianidin 1%]
EPA REG. # 432-1531
EPA Lot #

Diluted Amount: 0.000 grams
Concentrated Amount: 0 grams
Dilution Rate: 100.00000000%
Mix Ratio: 1 grams / 1 grams
Active Ingredient: 1%

Application Method: Gel Placement
Application Rate: 1 gram (peasize) per spot, use as needed.

Label Link: <https://www.environmentalscience.bayer.us/-/media/pr/unitedstates/documents/resource-library/product>
Target Issues: Cockroaches
Target Areas: Interior, Kitchen

Equipment Summary

Technician Comments:

Hi there, this is Mikey with a quick recap of your treatment today today's main focus was our flushing treatment for German cockroach activity. I use product PT 565 in all high activity places please allow four hours before re-entering the home. I also placed multiple glue boards around high activity areas to catch the stragglers from running and place growth regulator pucks in areas where I treated so we can decrease the population through, not allowing them to breed in populate if you have any questions or concerns, feel free to reach out otherwise have a wonderful rest of your day. Thank you.

Appointment Notes

Greenix is committed to the safety of our customers and our environment. All materials used by Greenix have been registered by the Environmental Protection Agency. Please avoid unnecessary contact with materials and comply with all instructions and recommendations from our technicians. Thanks for your patronage! National Emergency Poison Control: (800)222-1222

Tech Signature:

INFESTATION

9/3/2026 Service Report received by city inspection office 10/20/2026

Service Notification
Greenix
PO Box 734929
Chicago, IL 60673
United States
20191493



Customer Service
(844) 233-7378
<https://www.greenixpc.com/>
office@greenixpc.com

Customer Information

Customer Alan Thiam
CustomerID [REDACTED]
Account # [REDACTED]
Invoice # [REDACTED]
Address 3957 Polk ST NE
Columbia Heights, MN 55421
United States
Anoka
County [REDACTED]
Phone: [REDACTED]

Service Information

Tech Jayden Palmer
License(s) # 20294836 (MN)
20295326 (MN)
Supervisor Thomas Ortiz
License(s) # CA 20283147 (MN)
Master SPCA 20283145 (MN)
Date 09/03/2026
Service German Roach Plan
Description(s)
Service Time 8:00 am - 8:00 pm
Time In 3:26 pm
Time Out 4:04 pm
Wind 6 mph SE
Temperature 84.00 °F
Humidity 68 %
Serviced Interior Yes

Location Instructions

Products Used

GENTROL IGR CONCENTRATE - Zoecon
(S)-Hydroxypropene 9%
EPA REG. # 2724-351
EPA Lot #

Diluted Amount: 0.000 gals
Concentrated Amount: 0 floz
Dilution Rate: 0.78130000%
Mix Ratio: 1 floz / 1 gals
Active Ingredient: 9%

Application Method: Direct Spray
Application Rate: 1 oz per gallon, 1 gallon per 1500 sqft of surface

Label Link: <https://www.domyown.com/msds/Gentrol-IGR-Label1.pdf>
Target Issues: Beetles, Cockroaches, Flies
Target Areas: Cracks & Crevices, Interior

GENTROL POINT SOURCE - Zoecon
(S)-Hydroxypropene 90.6%
EPA REG. # 2724-469
EPA Lot #

Diluted Amount: 0.000 each
Concentrated Amount: 0 each
Dilution Rate: 100.00000000%
Mix Ratio: 1 each / 1 each
Active Ingredient: 90.6%

Application Method: Placement
Application Rate: one device to treat up to a 75 square foot area

Label Link: https://labelsds.com/images/user_uploads/Gentrol%20Point%20Source%20Label%2010-1-17.pdf

Target Issues: Cockroaches
Target Areas: Cabinets, Closets, Kitchen

MAXFORCE IMPACT - Bayer
(Clothianidin 1%)
EPA REG. # 432-1531
EPA Lot #

Diluted Amount: 0.000 grams
Concentrated Amount: 0 grams
Dilution Rate: 100.00000000%
Mix Ratio: 1 grams / 1 grams
Active Ingredient: 1%

Application Method: Gel Placement
Application Rate: 1 gram (peasize) per spot, use as needed.

Label Link: <https://www.environmentalscience.bayer.us/-/media/pr/unitedstates/documents/resource-library/product>
Target Issues: Cockroaches
Target Areas: Interior, Kitchen

Equipment Summary

Technician Comments:

Used gentrol spray with glueboards and roach bait to help decrease roach problems, Cx said they have been seeing less activity so after a couple more visits the problem should be irradiated

Appointment Notes

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Tech Signature:

INFESTATION

9/16/2026 Service Report/Invoice received by city inspection office 10/20/2026

Welcome Ash

The Technician is Ash

Business
123456789
(9876)

Response to Evidence
\$0.00
View Details

Document ID: 123456789
As a user, you can view the response to evidence and the technician's signature.

German Roach Plan

10/16/26 Completed	10/25/26 Upcoming	11/01/26 Upcoming
11/13/26 Upcoming	11/22/26 Upcoming	12/01/26 Upcoming
11/29/26 Upcoming		

Service History

10/06/26 - German Roach Plan

\$0.00

09/16/26 - German Roach Plan

\$0.00

Date

09/16/26

Completed At

3:34 pm

Technician

Ashley Lewis

Invoice #

20252302

Service Total

\$0.00

Balance

\$0.00

Service Notes

Just a quick recap of today's service. Activity is still very high from what I saw so we heavily treated the entire home with perimeter sprays on both levels, glue traps, bait traps, and an insect growth regulator. We infested everything cleared from all cabinets in the kitchen for next service to perform another flush out treatment, as it is much needed to guarantee success. I'll go ahead and set the next spot for Monday and if you have any questions you can always give me a call! Thanks and have a great day!

Service Documents

Appointment Products

Product	Manufacturer	Label	SKU #
CONTROL AER (INSECTICIDE)	Zenon	(S) 2724-101 (SKU for \$55.14) (https://www.dunperron.co.uk/documents/2724-101.pdf)	
CONTROL POINT SOURCE (Baits)	Zenon	(S) 2724-469 (SKU for \$55.14) (https://www.dunperron.co.uk/documents/2724-469.pdf)	
AXION ROACH GEL	Synagro	(S) 100-1484 (SKU for \$55.14) (https://www.dunperron.co.uk/documents/100-1484.pdf)	
LABORATORY SPECIMENS	100% ProBact	Sample (SKU for \$55.14) (https://www.dunperron.co.uk/documents/100-1484.pdf)	
SAMPLE #1	100% ProBact	Sample (SKU for \$55.14) (https://www.dunperron.co.uk/documents/100-1484.pdf)	

Equipment

Technician Documents / Images

09/03/26 - German Roach Plan

\$0.00

08/25/26 - German Roach Plan

\$0.00

08/13/26 - German Roach Plan Initial

\$0.00

05/14/26 - German Roach Plan

\$0.00

05/04/26 - German Roach Plan Initial

\$0.00

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Fieldnotes

Fieldnotes Inc. (https://www.fieldnotes.com/)

Greenix

P.O. Box 70429

Phoenix, AZ 85076

(602) 233-7378

https://www.greenix.com/

(https://www.greenix.com/)

INFESTATION

10/9/2026 Service Report received by city inspection office 10/20/2026

Service Notification
Greenix
PO Box 734929
Chicago, IL 60673
United States
20191493



GREENIX
PEST CONTROL EXPERTS

Customer Service
(844) 233-7378
<https://www.greenixpc.com/>
office@greenixpc.com

Customer Information

Customer Alan Thiam
Customer ID [REDACTED]
Account # [REDACTED]
Invoice # [REDACTED]
Address 3957 Polk ST NE
Columbia Heights, MN 55421
United States
County Anoka
Phone: [REDACTED]

Service Information

Tech Jabril Leaks
License(s) # CA 20253939 (MN)
SPCA 20253938 (MN)
Supervisor Jason Borton
License(s) # CA 20255966 (MN)
SPCA 20255965 (MN)
Date 10/09/2026
Service Description(s) German Roach Plan
Service Time 8:00 am - 8:00 pm
Time In 4:18 pm
Time Out 4:48 pm
Wind 12 mph SE
Temperature 71.00 °F
Humidity 37 %
Serviced Interior Yes

Location Instructions

Products Used

GENTROL IGR CONCENTRATE - Zoecon
[(5S)-Hydroperene 9%]
EPA REG. # 2724-351
EPA Lot #

Diluted Amount: 0.250 gals
Concentrated Amount: 0.25 flozs
Dilution Rate: 0.78130000%
Mix Ratio: 1 floz / 1 gals
Active Ingredient: 9%

Application Method: Direct Spray
Application Rate: 1 oz per gallon, 1 gallon per 1500 sqft of surface

Label Link: <https://www.domyown.com/msds/Gentrol-IGR-Label1.pdf>

Target Issues: Beetles, Cockroaches, Flies
Target Areas: Cracks & Crevices, Interior

GENTROL POINT SOURCE - Zoecon
[(5S)-Hydroperene 90.6%]
EPA REG. # 2724-469
EPA Lot #

Diluted Amount: 0.000 each
Concentrated Amount: 0 each
Dilution Rate: 100.00000000%
Mix Ratio: 1 each / 1 each
Active Ingredient: 90.6%

Application Method: Placement
Application Rate: one device to treat up to a 75 square foot area

Label Link: https://abelsds.com/images/user_uploads/Gentrol%20Point%20Source%20Label%2010-1-17.pdf

Target Issues: Cockroaches

Target Areas: Cabinets, Closets, Kitchen

MAXFORCE IMPACT - Bayer
[Clothianidin 1%]
EPA REG. # 432-1531
EPA Lot #

Diluted Amount: 4.000 grams
Concentrated Amount: 4 grams
Dilution Rate: 100.00000000%
Mix Ratio: 1 grams / 1 grams
Active Ingredient: 1%

Application Method: Gel Placement
Application Rate: .1 gram (peasize) per spot, use as needed.

Label Link: <https://www.environmentalscience.bayer.us/-/media/pr/unitedstates/documents/resource-library/product>

Target Issues: Cockroaches
Target Areas: Interior, Kitchen

SHOCKWAVE 1 AEROSOL - MGK
[Pyrethrins .50%, Piperonyl Butoxide 1%, N-Octyl bicycloheptene dicarboximide 1.5%, bifenthrin .05%, 2-[1-methyl-2-(4-phenoxypheoxy) ethoxy] pyridine (pyriproxyfen) 2%]
EPA REG. # 1021-2804
EPA Lot #

Diluted Amount: 1.000 ozs
Concentrated Amount: 1 ozs
Dilution Rate: 100.00000000%
Active Ingredient: 3.25%

Application Method: Aerosol
Application Rate: Spot Treatment

Label Link: https://abelsds.com/images/user_uploads/Shockwave%201%20Label%204-1-20.pdf

Target Issues: Ants, Centipedes, Cockroaches, Flies

Target Areas: Corners, Cracks & Crevices, General Pest Hot Spots

Equipment Summary

Technician Comments:

Just a quick recap of today's service. We treated the home interior for roaches on all levels, with a heavy focus on the kitchen with sprays, baits, and a crack and crevice flush treatment where applicable. We'll be back next week for the full flush treatment and just let me know if you would like any info on the things we need done before the service! Just for reference we would like all cabinets and draws in the kitchen, cleaned out along with having nothing on the floors or counters for the best chance at a successful service.

Thanks again for having me and if you have any questions, just give me a call. Have a great night.

Appointment Notes

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Tech Signature: