



CITY OF COBURG • P.O. BOX 8316 • COBURG

OREGON 97408 • 541-682-7850 FAX 541-485-0655

Annual Limited Income Assistance FY 2022-23

Limited Income Assistance

The City of Coburg offers a *reduced fee* to income-eligible customers who are having trouble paying their utility bills; [Ord. A-224-A \(11.8\)](#).

This is a voluntary, value-added service offered by the City. Below, you will find information about these programs and how to access them.

If you are currently enrolled in the program you must **re-apply** every year during open enrollment. All rates are reset on July 1st.

If you would like to apply, the Limited Income Assistance for your Utility Bill. Application and income verification must be turned in to City Hall by **June 30th, 2022**. The form is available online at coburgoregon.org or at City Hall.

To discuss any issues related to your income and ability to pay your utility bill, contact Coburg Utility Billing at 541-682-7850.

Utility Billing Assistance

1. Open enrollment for this program is: **June 1, 2022 to June 30, 2022**.
Limited Income Assistance will go into effect on your August utility bill that covers your water usage for **July 1-31**.
2. No applications will be accepted after **June 30, 2022**, unless it is for a new account.
3. This is a program providing assistance for residential utility customers in the City Limits.
4. The applicant must provide the total **adjusted gross** income of all persons residing permanently at the applicant's address. A copy of 2021 federal tax return is the preferred supporting documentation.

Over

Table 1. Water/Wastewater Limited Income Assistance Eligibility
(FPL = Federal Poverty Level)

Household Size	Annual Gross Household Income		
	$\leq 100\% \text{ FPL}$	$\leq 125\% \text{ FPL}$	$\leq 150\% \text{ FPL}$
1	\$13,590	\$16,988	\$20,385
2	\$18,310	\$22,888	\$27,465
3	\$23,030	\$28,788	\$34,545
4	\$27,750	\$34,688	\$41,625
5	\$32,470	\$40,588	\$48,705
6	\$37,190	\$46,488	\$55,785
7	\$41,910	\$52,388	\$62,865
8	\$46,630	\$58,288	\$69,945
TUF	\$3.04	\$3.83	\$4.62
Water	\$23	\$29	\$35
Wastewater	\$56.70	\$62.70	\$68.70

Appeals

Applicants may appeal a final denial or revocation of eligibility for assistance by providing a written appeal that explains specifically why they believe the denial or revocation was issued in error. *The appeal must be received no later than 10 days after the denial.* The City Council will review appeals.

Notifying the City of a Change in Income

If a customer receiving Water or Wastewater rate assistance has a change in income that disqualifies him/her for relief assistance, then he/she must immediately provide written notice to the City of the change, and will no longer receive the assistance beginning the following billing cycle.