



## CITY OF COBURG

CITY COUNCIL INFORMATION PACKET
DEPARTMENT INFORMATION AND PRIORITIES





## CITY ADMINISTRATION

ANNE HEATH, CITY ADMINISTRATOR



ANNE.HEATH@CI.COBURG.OR.US



541-682-7871



Anne Heath
City Administrator



## **CITY ADMINISTRATION**

#### Priority 1 – Personnel Management, Training and Retention

- The staff of the City are our priority asset. Our aim is to have a ready, well trained, and committed staff. The City's commitment to the staff is proper training, comparative benefits and compensation packages, and a healthy and productive work environment.
- Provide for growth and advancement in every department to the greatest extent possible.

#### Priority 2 – Leadership at Every Level

- Creating an environment where we are training leaders at every level.
- Providing opportunity and exposure to tasks where staff can practice leadership skills
- Promote ownership and responsible management of assigned tasks

#### Priority 3 – Successful Project Management

- Team attitude for tackling all projects of the City
- Competent Project Management which is responsible, and timely
- Maintain strong communication and relationships with project partners to ensure overall success of projects

## **CITY ADMINISTRATION**



#### **Priority 4 – Communication**

- Continued strong communication with the community through newsletters, social media, website and public notice.
- Strong communication between staff and City Council, Commissions and Committees
- Strong communication with Local, Regional and State Partners

#### Priority 5 – Fiscal Responsibility & Budget Management

- Maintaining strong fiscal consciousness through priority budgeting and budget management
- Maintain five-year outlook on revenues, expenses and capital projects
- Maintain strong and multi-level fiscal oversite.



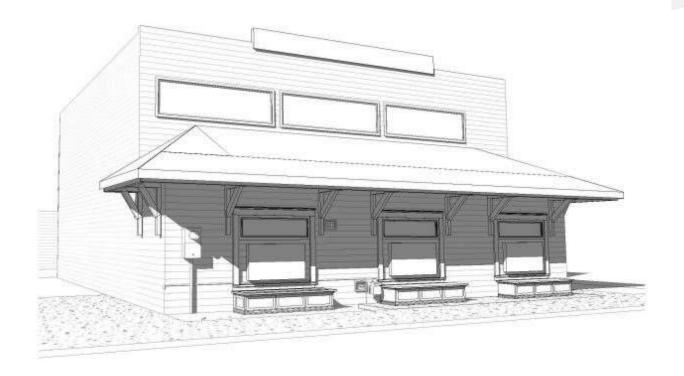
#### Priority 6 – Economic Growth, Community Health and Vitality

- Maintain a healthy growth which respects the historic heritage and culture of the community
- Support local business development, entrepreneurship and innovation
- Continue to address local land use, transportation, and development challenges through outreach to the region, County Commissioners, Legislature, and Regional Solutions Team
- Support the Community Vision statement by continuing to advocate for the small town, historic, quiet, healthy and safe community

## **CITY ADMINISTRATION**

#### **Priority 7 – Capital Improvements**

- City Hall Façade
- City Hall Carpet
- City Hall Parking possible expansion of parking to north
- City Hall Network, Communications & Computer





## **City Recorder Sammy Egbert**





## CITY RECORDER

#### **Priority 1 – Public Records Management/Retention**

- Educate and support individual departments on the public record laws and regulations that affect them directly. Review the retention schedules that are related to their jobs and documents
- Public records request policy needs to be reviewed and updated
- Historical documents scanned into the system so they are available electronically
- Identify Mayor and Councilors from the historical documents beginning in 1893 to current

#### Priority 2 – Public Meetings

- Public meeting laws continue to change and hybrid meetings are now the new normal.
- HB 2560 requires public governing bodies to make all meetings accessible remotely as well as provide the opportunity for the public to remotely submit written and oral testimony.
- Reviewing and updating policies and procedures for Council, Planning Commission and other Committees.

### CITY RECORDER

### **Priority 3 – Administrative Process and Policy**

- Strengthen support to all departments of the City as well as appointed and elected officials.
- Provide clear and consistent direction and clarify processes and expectations for completing administrative tasks.
- Strengthen the accountability.

#### **Priority 4 – Elections**

 2022 General Election is November 8, 2022. City will have Mayor and three City Councilors on the ballot. Notices and recruitment start in May



### **UTILITY BILLING**

# Priority 1 – Ensure Monthly Utility Billing and Collections are Accurate and Completed Timely

- Manage more then 600 utility accounts that have an accounts receivable of over 1.5 million dollars a year.
- Maintain, Improve and enforce all policies and procedures that includes monthly billing, past dues, accounts receivable, annual and monthly reporting, rate implementation, collection, lien notices, leak assistance, auto pay.
- Coburg Creek Utility Set-up



## OFFICE ADMINISTRATION

#### **Priority 1 – Customer Service**

- Providing support to all citizens who contact City Hall is important to all administrative staff.
- City policy and process are not always clear or easy to understand. We strive to provide customer with a clear and transparent answer to all questions.









# EMERGENCY MANAGEMENT

EMERGENCY MANAGER: JIM BELL

SUCCESSION MANAGER: BURKE HANSEN

JIM.BELL@CI.COBURG.OR.US

BURKE.HANSEN@CI.COBURG.OR.US

## **EMERGENCY MANAGEMENT**

#### **Accomplishments**



- 1. Joined and participate in Lane Preparedness Coalition (LPC) as needed (emergency managers from many Lane County organizations),
- 2. Developed "Just-in-Time" training for future emergency volunteers (for Coburg)
- 3. Assisted in developing routine meetings of Coburg Fire Chief, Public Works Dept. Head, Police Chief and City Administrator to facilitate good communications,
- 4. Assisted in Heat Refuge Outreach last summer at the Coburg Grange,
- 5. Completed training of FEMA coursework on Public Notification during emergencies and online training for traffic control/flagging.





#### **Priorities**

- Recruitment for additional Coburg Emergency Volunteer members,
- Acquire small scale/independent solar/wind energy capability for the city
- Develop Emergency Fuel Storage Capabilities
- Succession of Emergency Coordinator duties to Public Works