



STAFF REPORT
3/24/2021

TO: Honorable Mayor and City Council Members

FROM: William B. Pattison, Jr., City Manager/Executive Director

SUBJECT: Adopt Resolution No. WA-2021-02 Extending the Coachella Water Authority Temporary Suspension of Service Turnoffs, originally enacted by the Board of Directors by Resolution WA-2020-04, and ratifying the Order of the Executive Director Extending the Temporary Moratorium.

STAFF RECOMMENDATION:

Adopt Resolution No. WA-2021-02 Extending the Coachella Water Authority Temporary Suspension of Service Turnoffs, originally enacted by the Board of Directors by Resolution WA-2020-04 and ratifying the Order of the Executive Director Extending the Temporary Moratorium.

EXECUTIVE SUMMARY:

On March 24, 2020, the Authority adopted Resolution WA-2020-04, which directed the Executive Director to refrain from taking action that would result in the termination of service to residential customers, due to nonpayment, at least through June 1, 2020. The Temporary Suspension was extended numerous times. The Board of Directors adopted Resolution WA-2021-01 extending the Temporary Suspension through March 31, 2021. The proposed Resolution would readopt the same protections found in Resolution WA-2021-01 and extend the Temporary Suspension **through June 30, 2021.**

From now until the extension lapses on June 30, 2021, the Board of Directors and Executive Director will continue to monitor the situation and may rescind, modify, or further extend the Temporary Suspension as necessary.

ALTERNATIVES:

1. Do not adopt Resolution WA-2021-02.
2. Provide additional direction.

FISCAL IMPACT:

The Temporary Suspension has resulted in increased delinquency balances for utility customers. To date the increased delinquency balance is estimated to be \$206,000 from pre suspension levels. The projected increase resulting from this extension is \$62,000. The increase does not necessarily represent lost revenue since the majority of the delinquent accounts are expected to be collected through payment arrangements and over time once this Temporary Suspension is no longer in effect. The Authority should expect to collect at least 50% of these balances resulting in an estimated cost to the Authority of \$31,000 if this extension is implemented.

Attachments:

Resolution WA-2021-02