Dear Mr. Perez, 4/5/2022

I am writing regarding the entertainment permit No. 22-02 up for consideration by Coachella. The project location is 85321 Avenue 44, Coachella, CA, 92236. The owners names are Leonel and Margarita Lopez.

I live in the Four Seasons at Terra Lago community near the back gate which backs up to Avenue 44. I moved here last year after taking an early retirement from a position as a healthcare revenue cycle department manager for a large health system on the east coast. The reason for my early retirement was medical and relates to my being a disabled veteran and several diagnoses which cause me to remain at home most times. I have made my home an oasis of calm to help manage my condition.

On numerous occasions I have been disturbed by loud music emanating from the 85321 Avenue 44 location. Usually on Saturdays, signs out on the street saying "Event Location" have been displayed along with balloons. It appears the owners of this property have conducted events in the past without proper city permits. This frequent disturbance has caused me to be unable to enjoy the backyard of my home on the evenings they are hosting events. The noise from music is very disturbing and at times I have heard it inside my home as well. My backyard is 1952.95 feet from the location. It has caused me significant distress and resulted in the loss of enjoyment in my property on these evenings.

I am aware that several residents of our community have had issues with this residence. The NextDoor and Facebook groups for our community have several discussion threads where residents have posted their frustrations with the noise. I am aware on several occasions police have been called (in one case Indio by mistake). A record obtained from the Riverside County Sheriff's Office in Thermal shows multiple calls for noise complaints on 1/22/22 and another on 3/12/22. A review of our community social pages shows multiple weekends with comments "the party house is at it again". A petition circulated in our community generated 35 signatures in a couple of days. One neighbor about four blocks away sent me a video file of a recording she made from her backyard. The music is very loud, and her home is over 2200 feet from the location.

I am aware the City of Coachella noise ordinance lists a limit of 55 decibels after 10pm for commercial property. I believe this property is zoned for both residential and commercial. One of our residents spoke with a Riverside County Deputy Sheriff who was dispatched to the residence and who recorded a decibel level of 47.2 at our back gate off Avenue 44. This reading however was taken at the incorrect location. Per the noise ordinance the measurement should be taken 50 feet from the source of the noise. If a reading of 47.2 was taken almost 2000 feet from the source (as the crow flies per Google maps), I believe it is obvious that it was much louder than 55 decibels 50 feet from the source.

The owner of the property has posted on NextDoor that she's aware there were occasions where things got "out of hand" in the past but assures us this will not be the case going forward. At this time, I am willing to give them the benefit of the doubt. The fact they are seeking a permit and have made substantial upgrades to their property (as indicated by the photographs they submitted) indicates they wish to

establish a viable business. It is not my desire to see their permit denied. I am very supportive of capitalism and small businesses and commend them on their efforts.

My only request is that the business comply with the City of Coachella noise ordinances. I would ask they take decibel measurements during events 50 feet from the source of the noise (amplified music) and keep the volume within the ordinance limits. I am aware there is a clause in the ordinance for exemptions and do not support any kind of exemption being given in this case. The proximity of this home to a large retirement community as well as a new under-construction DR Horton community almost next door to them requires the ordinance be obeyed and enforced.

If you have any questions, please feel free to contact me. I plan to attend the city council meeting when this matter is brought up for decision to discuss the past events and my wish that their business succeed while following the noise ordinance.

Thank you,

Erik J. Kilbo

43675 Brovello Drive Indio, CA 92203

Phone: 480-241-2933

Email: erikkilboaz@gmail.com

From: <u>Deborah Schuster</u>
To: <u>Gabriel Perez</u>

Subject: Special event application

Date: Tuesday, March 29, 2022 5:15:04 PM

Dear Mr. Perez,

My husband and I are homeowners since November 2021 at Four Seasons at Terra Lago. Our home backs up to Ave 44 east of the dirt road leading to Rancho Escondido, the proposed venue.

Since November there have been numerous events held at that location with extremely loud music playing on Saturday evenings. One particular night in December, the music lasted until 1 am and prevented us from sleeping with our windows CLOSED. More recently, a couple of weeks ago, the music continued past 11 pm and was loud enough for a deputy to be dispatched to investigate.

Each time this happens, we are unable to enjoy sitting in our yards, in what we thought would be a tranquil retirement home. Each time we have called the Sheriff's non emergency number and asked for personnel to be dispatched. Some evenings multiple residents have called multiple times with what appeared to be no follow up as the music continued unabated.

All of us who are affected, while over the age of 55, are robust, active people who enjoy a great party as much as the next person. Some are even professional musicians whose livelihoods depends on parties such as these.

While we have concerns about traffic congestion on an unlit, dangerous Ave 44, our first concern is the applicant's adherence to the city's noise ordinances. There are multiple new communities being built on Ave 44 who will also be subject to illegal noise levels, should this problem continue.

We expect and will continue to demand that the City Council ordinance compliance department be staffed to monitor and respond to resident complaints. I corresponded with this department in January and was told the resources didn't exist to put much if any time into following up on my complaint. This is unacceptable. Further, the Sheriff's department must also cooperate in enforcing the regulations governing this event property.

We are insisting that the existing laws be complied with, and that there are consequences, including suspension of permits, etc if the enjoyment of our neighborhood is denied us. We are reasonable people who have been more than patient while these problems have continued unchecked. We look forward to the City Council's consideration of these concerns while reviewing this application.

Sincerely,

Deborah and Bob Schuster

We, the undersigned, are residents of Four Seasons at Terra Lago in Indio. Many of our homes back up to Ave 44 at Terra Lago Parkway, approximately 1.4 miles east of Golf Center Parkway.

The past three Saturday nights (1/8, 1/15, 1/22) residents of 85321 Ave 44, in the city of Coachella, have held events with live music at decibels so high we must close all our windows to escape the blasting noise. We cannot sit in our yards comfortably when this occurs. In fact, the event on January 15th continued until 1 am! Needless to say, it is difficult to sleep until the event ends. These events, promoted with event parking signs at the driveway entrance started in 2021, and are in violation of Title 7.04, Noise Control.

Many of us called Sheriff Dispatch multiple times seeking their assistance. Sometimes sheriffs are dispatched, sometimes not. According to Rene Rosales, Coachella's Code Compliance Manager, the city is aware of the problem but is short staffed and has been unsuccessful in its attempts to reach the homeowner. Mr. Rosales also confirmed the homeowner does not have a permit for such events.

We respectfully request that this weekly disturbance of the peace be addressed immediately by the City and law enforcement. Many of us moved here recently for a quality of life we are being denied. We look forward to a speedy resolution.

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From: <u>kis1011@aol.com</u>
To: <u>Gabriel Perez</u>

 Subject:
 85321 Avenue 44...ie PARTY HOUSE

 Date:
 Sunday, April 3, 2022 11:04:41 AM

I understand the venue located off Avenue 44 (85321 Avenue 44) near Four Seasons is applying for a license/permit for their events.

Let me say this venue has been nothing but a noise issue since they started! We cannot open our windows, sit in our yards, entertain outside or anything else because the music is So Loud!

I cannot believe they are being allowed to do this so close to residences! We have lived here since 2019 and it has been quiet up until this place started with their events! It makes weekends here completely unbearable. Not only is it loud but Avenue 44 is very dark when the sun goes down and I can't help but think of all the accidents that will occur when the events let out. I'm sure alcohol is being served at these events!

My Husband and I are very concerned about a permit/license being granted to this venue!

If you don't believe us about the noise you should get over here and listen for yourself!

I guarantee there will be a whole lot of complaints regarding the noise every time it happens if there is no resolve to this!

Please reconsider giving them a venue license!

Karen Salamone 43875 Treviso Drive Indio CA 92203 From: <u>Larry Caris</u>
To: <u>Gabriel Perez</u>

Subject: Special Event Application

Date: Sunday, April 3, 2022 8:32:46 PM

Dear Mr. Perez,

My wife and I are homeowners at K.Hovnanian's Four Seasons at Terra Lago. Our home backs up to Avenue 44 east of the dirt road leading to Rancho Escondido, the proposed venue. To say that my wife and I are not happy campers regarding this venue is an understatement! Since we moved to our new home in December, 2021, there have been a number of events at this proposed location which have featured

extremely loud music on Saturday evenings which have lasted well beyond the 11:00 PM limit, with one even ending at about 1:00 AM!!

When the music is playing, it is impossible to enjoy our backyard, and we even hear the music in our house with the windows closed, making it extremely difficult to sleep. This is not right, nor is it fair.

We wish the owners of the venue no ill will. We just ask that they recognize that they do have neighbors, and that they have the common decency to respect noise and time ordinances.

Sincerely, Larry & Phyllis Caris From: Lou ann Karimabadi
To: Gabriel Perez

Subject: Rancho Escondido Request for Special Event Facility

Date: Tuesday, March 29, 2022 8:28:15 AM

Hello Mr. Perez,

I am writing to comment on the request for a Special Event Facility on Ave. 44, Coachella. I just want to let you know that while I do not object to a family having a business, it has been some concern of the noise levels that have been occurring for quite some time at the property. I live across the road in Four Seasons Terra Lago 55 plus community and the noise from the music has at many times been so loud that you can feel it pounding in your chest and m any times far into the morning hours, i.e. 2:30 a.m. Many residents have called the police.

Also, with a venue that is requesting up to 200 people, traffic is a large concern especially if alcohol will be served.

Again, I do not object to a business and a family's livelihood, I just hope that the City will require compliance with and enforce Code Violations of any kind if indeed, this venue is approved.

Thank you.

Lou Ann Karimabadi 949-940-5347 barrique@yahoo.com From: Michelle F
To: Gabriel Perez
Subject: Noise issue

Date: Sunday, April 3, 2022 10:02:45 AM

Hello,

I am building a home in Four Seasons Terra Lago and just got wind of a "party house" on avenue 44 in which appears to be right behind where I am building as well as the entire phase of new homes. I'm sure you are aware this is a 55 plus community and generally speaking, we are looking for a quiet and calm environment. I understand the noise levels from this house go on way past midnight exceeding noise ordinance levels. I also understand they are trying to obtain some kind of license. While I don't want to get in the way of someone's livelyhood, I certainly want to be able to have a good night's sleep so I oppose anything that will get in the way of that and the noise level sounds like it's going to be way too much. It sounds like the police are being contacted continuously regarding this nuisance wasting tax dollars. Please do something to take care of this nuisance so it doesn't continue.

Thank you,

Michelle Frye

From: Tom and Julie
To: Gabriel Perez

Subject: Rancho Escondido entertainment noise concerns

Date: Monday, April 4, 2022 12:06:21 PM

4/4/2022

Dear Gabriel Perez,

My name is Julie Christenson and I'm a resident of Four Seasons Terra Lago. Your name was given to me as a contact to email for the City of Coachella about my concerns. I'm writing you regarding the property named Rancho Escondido, address 85321 Avenue 44 in Coachella. It's my understanding the homeowner is currently applying for a permit to host music events for up to 200 people.

Based on previously held music events at this address, prior to having an approved permit, I have concerns about the environmental and quality of life it has created during the events. The excessive noise seems to have been beyond the city established decibel level as well as the time limits established by the city.

Under Title 7, Chapter 7.04.040, "Prohibited noise generally", the events held have met many of the violation guidelines. The events have also fallen under Chapter 7.04.050- "Disturbing excessive, offensive noises, Declaration of certain acts constituting." As well as Chapter 7.04.030, "Sound level limits as related to fixed noise sources".

I understand the homeowner is working diligently to meet the requirements of the permit application to hold these events. It's been brought to my attention the homeowner is trying to provide a livelihood for her family with the income from the events and I have no ill will towards her or her means, but based on passed events held and the disregard of the city ordinances for such events, I'm concerned about future compliance city ordinances. Additional concerns are:

- * Is alcohol being served at the events and how is excessive alcohol use going to be addressed?
- * The entrance to the event is located on a two-lane street that doesn't have a street light which creates a traffic safety concern
- * Traffic management for patron arrival and departure

Thank you for your consideration, Julie Christenson