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RIVERSIDE COUNTY SHERIFF'S OFFICE

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Intradepartmental Memorandum

To: Gustavo Romo, Coachella City Manager
From: Captain Andres Martinez
Reference: Coachella STVR Call for Service Analysis

Date: August 10, 2026

1. Purpose

This report summarizes (a) the location of all registered short-term rentals (STRs) in the City of Coachella, (b) the volume of law-enforcement calls for service generated at STR addresses over the past 12 months, (c) the reasons those calls were placed, and (d) how those calls are distributed across the city's neighborhoods.

2. Key findings

- 583 calls for service were dispatched to STR addresses during the 12-month period — 264 at licensed properties and 316 at unlicensed properties. That is about 3.2% of the 18,169 calls handled city-wide in the same period.
- Loud music, party and noise complaints are the single largest driver: 228 calls (39% of all STR calls), including 215 coded specifically as noise disturbances.
- Calls are highly concentrated. 125 of 276 licensed properties (45%) generated at least one call; 29 licensed properties generated three or more. The single highest was 84131 Palermo Ct with 13 calls.
- Three reporting districts — 81A5 (Calle Larriva / Chavez / Rodriguez), 80C4 (Camino Bahia / Chichen Itza / Camino Maya) and 82D2 (Palermo Ct / Siena Ln / Torino Pl) account for 216 calls, 37% of all STR calls.
- Unlicensed properties generated more calls in total than licensed ones (319 vs 264) and a markedly different mix, with proportionally more domestic violence, restraining-order and property-crime calls.

3. Calls for service — volume

Property group	Calls	Properties with ≥ 1 call	Avg calls/property
Licensed STR's	266	125 of 276 properties (45%)	0.96
Unlicensed STR's	316	150 of 505 properties (30%)	0.63
Total STR's	582	275 properties	0.75
City-wide Call Volume	16,193	—	—

Monthly distribution

Month	Licensed	Unlicensed	Total
2025 – August	19	24	43
2025 – September	14	15	29
2025 – October	12	21	33
2025 – November	23	17	40
2025 – December	22	22	44
2026 – January	27	27	54
2026 – February	16	37	53
2026 – March	28	32	60
2026 – April	15	21	36
2026 – May	26	33	59
2026 – June	32	24	56
2026 – July	28	46	74

Volume is year-round rather than festival-only. The highest single month was July 2026 (74 calls) and the lowest was September 2025 (29 calls).

5. Reasons for calls

Reason category	Licensed	Unlicensed	Total	Share
Loud music / party / noise	151	77	228	39%
Other disturbances (arguments, unknown trouble)	21	44	65	11%
Suspicious activity / alarms / area checks	22	38	60	10%
Administrative / assist / follow-up	17	37	54	9%
Domestic / family violence & restraining orders	10	41	51	9%
Welfare / medical / mental health	13	25	38	7%
Other / miscellaneous	13	17	30	5%
Property crime (burglary, theft, vandalism, fraud)	7	20	27	5%
Traffic / parking	7	12	19	3%
Violence / weapons	3	8	11	2%

6. Calls per neighborhood

The Sheriff's Department records location by reporting district. The principal streets in each district are listed to identify the neighborhood for reference.

Principal streets	STR's Total	Calls Volume		
		Lic.	Unlic.	Total
Calle Larriva, Calle Chavez, Calle Rodriguez	40	86	9	95
Camino Bahia Av, Chichen Itza Rd, Camino Maya	29	28	47	76
Palermo Ct, Siena Ln, Torino Pl	19	38	8	46
San Mateo Av, Chiriaco Summit St, Pinto Ln	21	10	25	35
Lapis Dr, Nicklecreek Dr, Shadowrock Dr	6	11	19	30
Calle Leandro, Calle Diego, Calle Gregorio	6	0	29	29
San Capistrano Dr, San Solano Rd, Calle Tolosa	18	12	17	29
Paseo Barcelona, Paseo Cadiz, Paseo Cordova	14	14	14	28
Corte Solis, Avenida Verano, Calle Ocaso	15	10	9	19
Camino Coras, Avenida San Domingo, Camino Magdalena	9	10	7	17
Fiesta Rd, Sierra St, Calendula Av	7	3	12	15
Avenida Raylynn, Avenida Aleenah, Avenida Grace	7	0	15	15
Nelson St	1	0	14	14
Capitola Av, Miramar Ct, Catalina Av	9	7	6	13
Corte Percebe, Redondo Sur, Corte Molino	6	1	11	12

The 15 districts above account for 472 of 583 STR calls (81%). STR calls were recorded in 39 districts in total.

7. Highest-volume STR addresses

Address	Status	Calls
52798 Calle Leandro	Unlicensed	19
52300 Nelson Ave	Unlicensed	14
84131 Palermo Ct	Licensed	13
83680 Lapis Dr	Unlicensed	10
83001 Camino Bahia	Unlicensed	9
83560 Lapis Dr	Licensed	9
48974 Chichen Itza Rd	Licensed	9
84431 Calle Larriva	Licensed	8
84464 Calle Larriva	Licensed	7
83537 Lapis Dr	Unlicensed	7
84167 Fiesta Rd	Unlicensed	7
48399 Camino Maya	Unlicensed	7
84459 Calle Chavez	Licensed	6
50062 Paseo Cordova	Unlicensed	6
84434 Calle Chavez	Licensed	6

These 15 addresses account for 137 calls — 24% of all STR calls — at 15 of the 781 STR properties identified citywide.

8. Method and limitations

- Calls were linked to STR properties by matching the CAD address (house number and street) to the address on the City's STR list. Matching is exact on house number and street name; calls recorded only at an intersection or with a non-standard location cannot be linked and are excluded.
- A call at an STR address does not establish that the short-term rental activity caused the call, or that the guest rather than the owner or a neighbor was involved. Owner-occupied properties are included in the STR list.
- Calls per neighborhood use Sheriff's reporting districts, not City-designated neighborhood boundaries.