

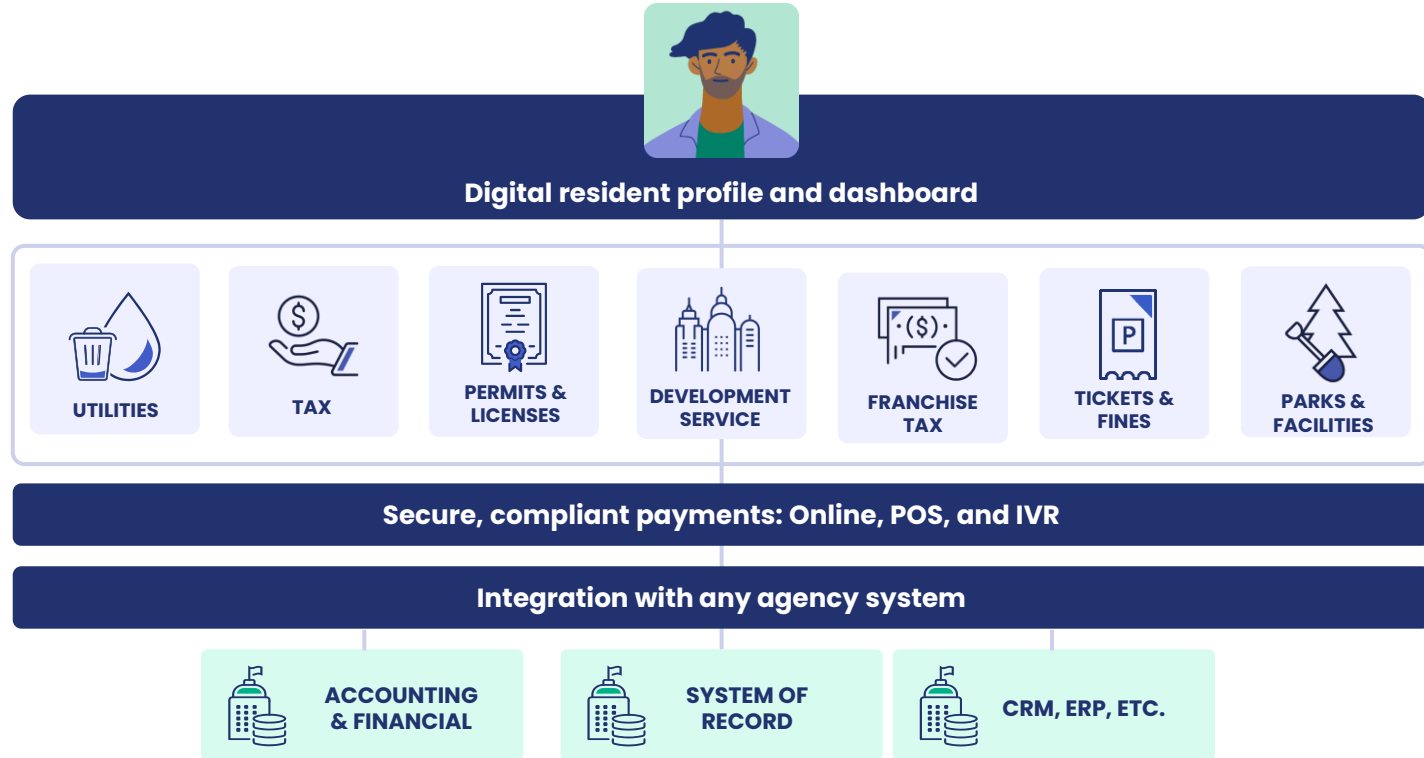


June 27, 2026

Modernizing payments



A great resident experience across dozens of government payments and services



The payment features you need and residents expect



Offer payment choice

- Credit
- Debit
- ACH
- Apple/Google Pay



Keep residents on track

- Autopay
- eBilling
- Installment plans
- Notifications and reminders
- Custom statement notations



Protect everyone

- Fraud prevention & detection
- Government-grade security
- PCI-DSS Level 1 compliance
- Chargeback management

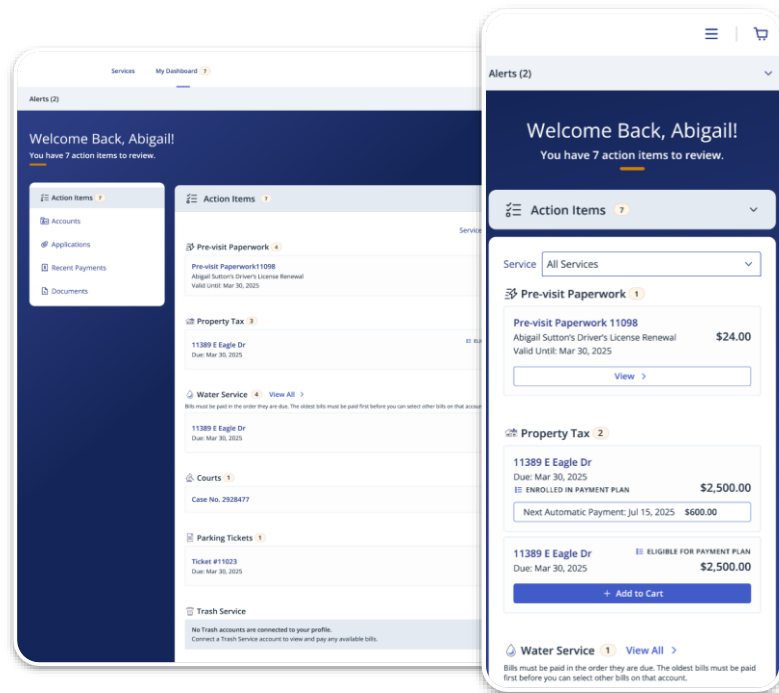


Ease financial processes

- One admin portal for all channels
- Faster reconciliation
- Manage refunds & failed payments
- Disbursement & remittance reporting

Smarter for government, easier for everyone

- Enhanced security and managed PCI compliance
- Flexible fee categorization and modern payments
- Seamless ERP and SOR integration
- Highly configurable for evolving workflows
- Improved efficiency with ProSight reporting
- ADA, Section 508, and WCAG accessibility compliance
- Full-service operations (reconciliation, chargebacks, and disputes)



Paylt architecture: Integration layer

- Paylt builds, tests, and activates all required integrations during implementation
- Integrate with any agency system via API, flat-file, or direct database connection
- Real-time record updates with monitoring for logging, alerts, and performance
- Reusable APIs and connectors accelerate time to launch
- Proven across 50+ government systems, from modern to legacy
- Provides ongoing integration support as backend systems evolve
- Remember: You own your data, not your SoR vendor



Government-grade security and compliance takes risk off your plate



Included Value Added Services



IMPLEMENTATION SERVICES

- Nimble team spanning technical to business change management experts
- Laser focused on user outcomes and speed to user task completion while fulfilling statutory requirements



CLIENT OPERATIONS

- Platform monitoring & troubleshooting
- Reporting
- Integration stability
- Manage service updates and changes as required



CUSTOMER CARE

- Customer support model based on department needs
- Omnichannel
- Branded self-serve
- Personalized support



MARKETING ADOPTION

- Proven campaigns to accelerate digital channel migration
- Brand and launch strategy
- Measured outcomes ready to share

Resident Experience:

- **Personalized Dashboard**
- **Paying Bills**
- **Requesting Services**





Welcome to myCoachellaCA!

The official government payment app of
Coachella, CA

myCoachellaCA helps you securely interact with a variety of
government services for the City

[Get Started](#)

[Pay as Guest](#)



Paylt[®]

Government services made
easy

Access and pay for government services online with this

[Help Center ↗](#)

[About Paylt](#)

Hi, Adam Jensen

Here you'll find the information you need to view, manage and pay your property tax bills, dog license fees, and more with the City

[Action Items 2](#)[Past Payments](#)

Action Items

Water & Sewer 2

3719 S 69TH ST
Jul 15, 2026

\$279.39 >

9600 SHADOW BRANCH LN
Jul 22, 2026

\$123.94 >

What can we help you do today?

0/100

 Search

Available Services



Log in to myCoachellaCA.

New to myCoachellaCA? [Create an account.](#)

Email Address

Password

[Show](#)

☐ Remember Me

Log In

[Forgot Password](#)

Or



Continue with Apple



Continue with Facebook



Continue with Google



[Continue as Guest](#)

NOTICE FOR PUBLIC COMPUTER USERS - If you sign in with Google, Apple, or Facebook you are also signing into that account on this computer. Remember to sign out when you're done.



Water & Sewer

Utilities Department

We've simplified the way you pay your water bills. Connect your account, review your bill, and make and schedule future payments in one place.

Things to do



Connect an Account

Easily connect a utility account to your profile.



Manage Utilities Service

Looking for a more streamlined approach? Choose this form-based workflow to quickly navigate starting, stopping, or transferring water service.



Leak Adjustment Request

If you have a leak, you may qualify for an adjustment to your water bill. Submit this online form to request consideration.



Enroll in AutoPay

Set up AutoPay



Available Bills (2)

View your bill details and pay one or more bills at once.

[Add All to Cart](#)

3719 S 69TH ST
Jul 15, 2026

\$279.39 >

9600 SHADOW BRANCH LN
Jul 22, 2026

\$123.94 >

Your Accounts & Requests

Accounts (2)

Manage your connected accounts, add new accounts and view your account history.

9600 SHADOW BRANCH LN
Account Number: 030259-53810



3719 S 69TH ST
Account Number: 030461-468



Requests (2)

View your submitted applications status and history for service requests.

Manage Utilities Service Transfer Service
SUBMITTED



Helpful Resources

Current Water & Sewer Rates

Discover more about current water and sewer rates.

[Rates](#) ↗

Rate Calculator

Estimate your water bill with the rate calculator

[Home](#) / [Water & Sewer](#) / [Available Bills](#)

Available Bills

View your bill details and pay one or more bills at once.

☐ Select All

3719 S 69TH ST


Account 030461-468

Due Date	Service Address	Account Number-Customer ID	Total
☒ Jul 15, 2026	3719 S 69TH ST	030461-468	\$279.39

[Bill Details](#)
9600 SHADOW BRANCH LN


Account 030259-53810

Due Date	Service Address	Account Number-Customer ID	Total
☒ Jul 22, 2026	9600 SHADOW BRANCH LN	030259-53810	\$123.94

[Bill Details](#)

Showing 1 - 2 of 2

2 items added to cart


 Account Number-
Customer ID: 030259-53810 **\$123.94**

 Account Number-
Customer ID: 030461-468 **\$100.00**
[Checkout](#)

Payment Information

 Total **\$405.33**

 Selected Bills **2/2 selected**
[Add \\$0.00 to Cart](#)
 2 of 2 selected bills are already in cart



3

Payment Method

Processing Fees Apply ⓘ

Saved payment methods



BANK OF AMERICA, N.A. ending in 6789

Account Holder: Adam Jensen



Visa ending in 0008

Exp 3/30



American Express ending in 0005

Exp 10/29



Mastercard ending in 8210

Exp 7/31

Add a payment method



Apple Pay



Payment Card



Bank Account



Save and Continue

Payment Summary



Visa ending in 0008

Exp 3/30

Subtotal: \$223.94

Convenience Fees ⓘ \$0.00

Processing Fees ⓘ \$6.40

Total \$230.34

Pay \$230.34

[← Back](#)

All fields are required unless specified optional

Manage Utilities Service

*Note: Desired Start, Stop, and Transfer Service Dates are **not guaranteed** and should be set at least one week from date of form submission to allow for administrative review and scheduling. Any incorrect information or failure to provide appropriate documents will delay your service management request.*

Manage Utilities Service

Select

✓ Start Service

Stop Service

Transfer Service

Water Off/On (Snow Birds/Seasonal)

Start Service Request

To start your water service, please enter all of the required account holder information below, upload the requested documentation, and enter your desired date to start your water service.

Contact Information

Account Holder First Name

Adam

Account Holder Last Name

Jensen

Email

[← Back](#)

All fields are required unless specified optional

Leak Adjustment Request

If you have a leak, you may qualify for an adjustment to your water bill. Submit the online form to apply for adjustment consideration.

In the box to the right, please be sure to include the following information:

- How and when the leak occurred
- When the leak was repaired
- Upload/attach copies of proof of repair (such as plumber's bill, parts receipt, etc.) OR if you, or others made the repair with parts on hand and have no receipts, please state that in the form.
- Include your account number and a daytime phone number so we can contact you if we have any questions

You can expect an emailed response and update in the myDerryME app from Municipal Water Systems within 15 business days from the date of your next bill, so that the adjustment can cover all possible water loss. In most cases, the credit will be applied after your next bill.

Please pay your current bill in full to avoid any late penalties. For customer payment assistance, call [\(207\) 555-1234](tel:(207)555-1234) ↗. *Please Note: No more than one adjustment shall be made to bills for water delivered in any 24-month period beginning on the first day of the billing period for which an adjustment is made.*

More information on Leak Adjustment Requirements can be found [here](#) ↗.

Contact Information

First Name

Adam

Last Name

Jensen

Email Address

ajensen+test@payitgov.com

Daytime Phone Number

(207) 555-1234

Format: 555-555-5555

Address on file for the Account

Street

Unit (Optional)

Required Information

Account Number

Please explain how and when the leak happened.

Date Leak Repaired (Optional)

Attachments

File Upload 1

File Upload (Optional)

Please attach copies of proof of repair, such as any bills, parts receipt, etc.



[Upload File](#)

Supports: .heic, .jpeg, .pdf, .png. (Max 1 file(s), 10mb)

[Add another File Upload](#)

Submit

Agency Experience:

- Transaction Search
- Processing Refunds



Transactions

Search

Filters

Date

Amount

Payment Method

Status

Service

Payment Channel

Payment Feature

Quick Filters

Search

Clear Search

Active Filters: Service: Grand Rapids Water

Results Showing 1 - 20 of 1318

Export

Date	Email	Service	Payment Method	Status	Subtotal	Total
07/02/2026 12:39 ...	jbarron+dev@payitgov.com	Grand Rapids Water	Visa 1111	Successful	\$12.34	\$12.34
06/11/2026 3:48 P...	jbarron+dev@payitgov.com	Grand Rapids Water	Visa 1111	Successful	\$25.00	\$25.00
06/11/2026 1:44 P...	choltman@payitgov.com	Grand Rapids Water	Visa 0004	Successful	\$30.00	\$30.00
05/04/2026 2:14 P...	dingersoll+test@payitgov.c...	Grand Rapids Water	American Express 4343	Successful	\$18.33	\$18.33
04/23/2026 2:44 P...	rking+gr2stage@payitgov.c...	Grand Rapids Water	Us Bank Na 7987	Successful	\$200.00	\$200.00
04/15/2026 5:25 A...	alexa+6@trustfoundry.net	Grand Rapids Water	Mastercard 5454	Successful	\$2.50	\$2.50
04/14/2026 10:58 ...	bleon+fortsmith+staging@...	Grand Rapids Water	Mastercard 5454	Successful	\$200.00	\$200.00
03/05/2026 12:23 ...	rking+gr2stage@payitgov.c...	Grand Rapids Water Service	Us Bank Na 0180	Failed	\$500.00	\$500.00

Transaction Details

Refund

Export

Mailing Address
41 S 59TH LN
KANSAS CITY, KS 66102

Customer Info
Chris Testrick Registered
choltman@payitgov.com
555-555-5555

Copy CID

View Profile

Transaction ID **f3a415bb-e8f1-45f7-843c-472aaf2eec38**

Date 06/11/2026

Payment Method Visa ending in 0004

Amount: \$30.00

External Account ID 2062099

Invoice # 4240122

\$30.00

Due Date 3/14/2024 @ 6:00 AM

Customer Name MANETT, THOMAS, C

Address 2309 KENT BLVD NE

Service Offering ID gr_water

Subtotal	\$30.00
Processing Fee	\$0.00
Convenience Fee	\$0.00
Total	\$30.00

Transaction History



Successful

6/11/2026 @ 1:57 PM
Transaction processed successfully



Processing

6/11/2026 @ 1:44 PM
Transaction was initiated

Transaction Notes

Add Note

No transaction notes available.

Transaction Details

Refund

Export

Mailing Address

41 S 59TH LN
KANSAS CITY, KS 66102

Customer Info

Chris Testrick Registered
choltman@payitgov.com
555-555-5555

Copy CID

View Profile

Refund



External Account ID 2062099

Invoice # 4240122

\$30.00

Due Date 3/14/2024 @ 6:00 AM

Customer Name MANETT,
THOMAS, C

Address 2309 KENT BLVD NE

Service Offering ID gr_water



Full Refund



Partial Refund

Refunding: \$30.00

Sub Total Amount: \$30.00

Refunded Fees will be added during preview

Refund Reasoning

Select

Notes (optional)

Preview Refund

Cancel

Transaction History



Successful

6/11/2026 @ 1:57 PM
Transaction processed
successfully



Processing

6/11/2026 @ 1:44 PM
Transaction was initiated

Transaction Notes

Add Note

No transaction notes available.

Transaction-Based Fees and other costs

- Point of Sale Devices: \$500 per device
- Per transaction
- ePayments
 - Credit/Debit Card: 2.49% + \$1 Transaction fee
 - ACH (eCheck): \$1.50 per transaction
- No other cost to the city. No ongoing costs, no ongoing fees.

Min \$1 translation fee Preliminary pricing example pricing is subject to Change. A formal quote will be provided once the project timeline is known.*