

City of Coachella, CA  
**Americans with Disabilities Act  
Public Right-of-Way Transition Plan Proposal**



October 29, 2025

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October 29, 2025

Lizzandro Diaz  
Building Official and Disability Access Coordinator  
53990 Enterprise Way, Coachella, CA 92236

Dear Mr. Diaz,

On behalf of Altura Solutions, LLC (Altura), it is our privilege to submit this proposal to assist the City of Coachella (City) in developing its Americans with Disabilities Act (ADA) Self-Evaluation and Transition Plan for the Public Right-of-Way (ROW). We understand that this project represents more than a compliance initiative, it reflects Coachella's vision of being a *diverse, vibrant, full-service city* where every resident and visitor can participate fully in civic life. At Altura, we share this vision. Guided by our belief that *Accessibility is Freedom*, we design plans that are **actionable, sustainable, and transformative**.

Altura is a national leader dedicated exclusively to ADA transition planning. Our staff has worked with cities across the country to build equitable and lasting accessibility frameworks. We understand that Coachella's rapid growth, cultural diversity, and commitment to high-quality infrastructure requires a plan that is as practical and inclusive as it is compliant.

For the City of Coachella, our tailored approach will:

- **Empower City Leadership** – Partner with staff to strengthen ADA capacity through targeted training, clear tools, and a practical roadmap aligned with Coachella's operations and budget.
- **Invest Strategically** – Apply safe harbor provisions and data-driven prioritization to focus resources on high-impact improvements near schools, transit stops, and civic destinations.
- **Reflect Community and Culture** – Engage residents through bilingual outreach, partnerships with local organizations, and accessible town halls that elevate community voices.
- **Deliver Lasting Tools** – Provide GIS-based maps and dashboards integrated with existing systems so the City can easily track progress, costs, and compliance over time.

We are also pleased to team with Hilliard Architects, a California-based CASp certified firm providing specialized expertise in California code compliance and design. By selecting Altura, the City will not only gain an ADA Transition Plan that meets state and federal requirements, but also a long-term roadmap for accessibility.

We are excited about the opportunity to collaborate with the City of Coachella and contribute to the City's legacy of accessible, people-centered growth.

Sincerely,



Jesús Lardizábal, President  
Altura Solutions, LLC  
(512) 410-7059 | jel@alturalp.com | www.alturalp.com

## B | APPROACH TO SCOPE OF SERVICES

Altura will use our proven method in producing a successful ADA Transition Plan. We bring over 19 years of experience and will apply best practices to the City of Coachella’s ADA Transition Plan for the Public Right-of-Way. We will use the following approach as a starting point for the project and adjust as needed. However, we recognize that every agency has varying needs and the appropriate approach will be developed as we continue to work with City staff.

As an ADA Transition Plan firm, we do not lose sight of the fact that this project is more than a site assessment analysis. **Altura understands that the project is a civil rights issue.** We will proceed with the full intention of assisting the City of Coachella to meet federal ADA civil rights requirements. Our focus will encompass both the physical built environment as well as the process by which the City of Coachella delivers services

### APPROACH:

1. Understand the City’s needs
2. Involve the community
3. Conduct facility and program assessments
4. Develop a Transition Plan that is easy to implement
5. Monitor and evaluate

## TASK 1: PROJECT MANAGEMENT

### PROJECT KICK-OFF

Altura will save the City staff time by clarifying roles, schedules, and tools during kickoff. In our experience, the process is vital for establishing the relationship between Altura and our clients, as well as reviewing project scope and expectations. The meeting will address any approach questions or tasks that need clarification.

The initiation process will include the following key elements:

- Establish Department goals
- Develop detailed project schedule
- Convene with staff and ADA Coordinator (if applicable)
- Establish City contacts for facility inspection process

### REVIEW OF EXISTING DOCUMENTATION

Our team will review the City’s current ADA Transition Plan for Facilities and Parks as well as other governing documents that the City uses in guiding development of the City. We understand that these plans will weave together to implement best accessibility measures for the City. Altura will also develop checklists for barrier assessments based on the Public Right-of-Way Accessibility Guidelines (PROWAG), ADA Accessibility Guidelines (ADAAG) and California Access Code. We will use this process as a starting point for discussions on what has worked for the City previously and where improvements can be made to ensure that the ADA Transition Plan for the ROW is supported by the community and implementable by the City.

## TASK 2: PUBLIC OUTREACH AND STAKEHOLDER ENGAGEMENT (ROW ONLY)

Altura will lead the project’s stakeholder and public participation process. Collecting public input and engaging with the community is an ADA Title II requirement to be performed during the ADA Transition Plan process. We will develop a Public Participation Plan that will outline how the public will be providing feedback on applicable programs, services, and activities (PSAs) as well as identify barriers to public facilities.

Stakeholder and public input are important factors in developing a prioritization process for corrections to identified architectural barriers at facilities as well as analysis of any PSAs. We can conduct public input via traditional open house style meetings or virtual meetings. Today, technology allows for various means of interacting with the community.

As part of the outreach, an online survey and pin map will be distributed to the public. We craft our questions and process to allow for both anecdotal information as well as empirical data. Altura will take the stakeholder input and quantify the information to allow for data driven decision making. Information can be easily shared and interpreted to demonstrate trends, show concerns based on demographics, and develop project priorities. Of course, all of this is done while working closely with City staff.

While engaging stakeholders, we will clearly demonstrate how their input was captured and ultimately implemented in the ADA Transition Plan. We will rely on City staff to assist in identifying the relevant stakeholder groups and local agencies to contact. Working with existing City partners and community members will foster trust and support for this project.

### TASK 3: PUBLIC RIGHT-OF-WAY ASSESSMENTS

Altura will use the PROWAG for elements in the public right-of way (ROW) and we have the experience in providing efficient assessments of sidewalks and curb ramps. Having worked with state transportation departments, we have inspected thousands of curb ramps and miles of sidewalk.

Altura has the experience to complete inspections in the public right-of-way using various methodologies:

Spearheading a unique approach to determine ADA compliance, Altura worked with the City of Evanston, IL in utilizing existing ROW CIP project priorities and master plans. With the priorities already established, City staff self-inspected the sidewalks and curb ramps to determine compliance as part of the capital improvement project planning process. Where deficiencies were noted, the pending street project added sidewalks and curb ramps to the scope of work. The funding that as originally slated for the inspections was shifted to funding sidewalk and curb ramp construction.

For the City of Georgetown, TX, we collected a sample of data for various types of streets (arterials, collectors, and neighborhood streets) and extrapolated the data across the entire City. This limited study provided savings which then provided the basis for the creation of a prioritized plan and funding for the new projects.

For the TxDOT ADA Transition Plan, Altura assisted in the inspection of all existing pedestrian infrastructure throughout the state. All sidewalks and curb ramps across the state were inspected and prioritized. Our unique team has the flexibility to provide the most appropriate and cost-efficient inspection methodology for the City. We are not going to push a one-size-fits-all methodology. Instead, we pride ourselves in finding the best unique solution for our clients.



*Performing a Crosswalk Inspection for ADA Compliance*

For the City of Coachella, we propose conducting an inspection of a limited sample size of each street type to save money while still complying with ADA Title II requirements. We understand that the RFP calls for an inspection of all City public right-of-way infrastructure, but we propose to inspect a sampling of parking lots, arterials, collectors, and local streets and intersections to determine a baseline of compliance. We will then extrapolate the findings to the entire City. In our experience of having surveyed thousands of curb ramps and miles of sidewalks, only about 15-20% of the existing infrastructure in the public ROW complies with the latest version of PROWAG. This is due to the technical standards changing for elements in the ROW. While the infrastructure was likely built to the standard at the time, it generally does not comply with the current PROWAG. Why spend time and money to verify the level of compliance?



The *BlueDAG* app will be used to collect the field data and allow for real-time review of the data. This app allows daily review of data collected and is compatible with GIS applications. The inspection teams will consist of staff with engineering, architecture, landscape architecture, urban planning, or construction project management experience. All inspection team members have extensive ADA compliance experience and/or are certified as accessibility specialists.

The accessibility standards that will be used for the ROW assessments are important. While PROWAG is a federal standard for accessible public right-of-way design, California has its own requirements, primarily through the California Building Code (CBC), that must also be followed. The stricter of the two standards typically applies. The appropriate standards allow for the proper scoping of each element in determining the severity of a barrier.

The inspections will capture the required data to determine if facilities have accessibility barriers. By analyzing all applicable elements, we can better determine how to prioritize and address barriers within facilities. The assessments will include elements such as scoping (how many are required to comply), signage, accessible routes, curb ramps, pedestrian push buttons, audible finder tones, and reach ranges. By capturing what is available to the public, the City will have a clear picture of how to prioritize alterations and facilities.

It is highly recommended that City staff participate in the assessments to become familiar with the standards and findings. This will be a portion of the recommended staff training process. It is our goal for City staff to use the same data collection application to perform assessments on an on-going basis after the project has been completed.

We propose using the Federal Highway Administration approved approach of assuming levels of compliance based on a small sample size. Instead of spending time on the inspection of the infrastructure, we will focus on prioritizing the City's pedestrian transportation network, review standard details for compliance, and start creating a system that ensures compliance in the ROW moving forward. We don't want to walk every mile of sidewalk at the cost of building sidewalks. The goal is to be prudent with existing funding and save money for the construction process.

## TRAINING EXPERTISE

- ADA Coordinator Training
- ADA Title II Requirements
- Public-Right-of-Way and Accessibility Requirements for Architects and Engineers
- Customer Service to People with Disabilities
- Transition Plan Implementation
- Designing for ADA Compliance
- Alterations and ADA Compliance
- Accessibility and Capital Improvement Planning
- ADA and Parks Programming
- Maintaining Website Compliance

### TASK 4: RIGHT-OF-WAY ADA TRANSITION PLAN DEVELOPMENT

Altura will deliver an ADA Transition Plan for the ROW that meets the City requirements as outlined in the RFP and the requirements of ADA Title II. Both the Facility Report and the ADA Transition Plan for the ROW will reflect the on-going commitment of the City of Coachella to achieving ADA compliance in the public spaces of the community. We pride ourselves in developing ADA Transition Plans for clients with a vision to deliver on the promise of the ADA and extend freedom to all members of the community.

We will provide a draft of the ADA Transition Plan for the ROW. The draft will provide City staff with the opportunity to provide comments on the format and content. All comments will be collected, and appropriate comments will be incorporated into the final version of the ADA Transition Plan. Working with our clients, we develop ADA Transition Plans that reflect the community's vision and values. For the City of Georgetown in Texas for example, the momentum generated by the Transition Plan directly led to the successful voter approval of an ADA specific bond package. The community rallied behind the plan's vision and need for accessibility.

We look forward to working with the City of Coachella to deliver an ADA Transition Plan for the ROW that reflects the unique demands and vision of both City staff and community. As an ADA Transition Plan firm, we specialize in delivering on these types of tasks.

### DELIVERABLES

- Public Right-of-Way ADA Self-Evaluation
- Barrier Inventory & Assessment Data (with GIS-compatible data, photos, associated compliance codes)
- Prioritization & Phasing Plan with Cost Estimates and Schedule for barrier removal
- Final Public ROW ADA Self-Evaluation and Transition Plan (editable format and accessible PDF)
- Monitoring, Tracking & Reporting Framework
- Presentation to City Council or designated committee (if requested)

## TASK 5: IMPLEMENTATION FRAMEWORK AND STAFF TRAINING

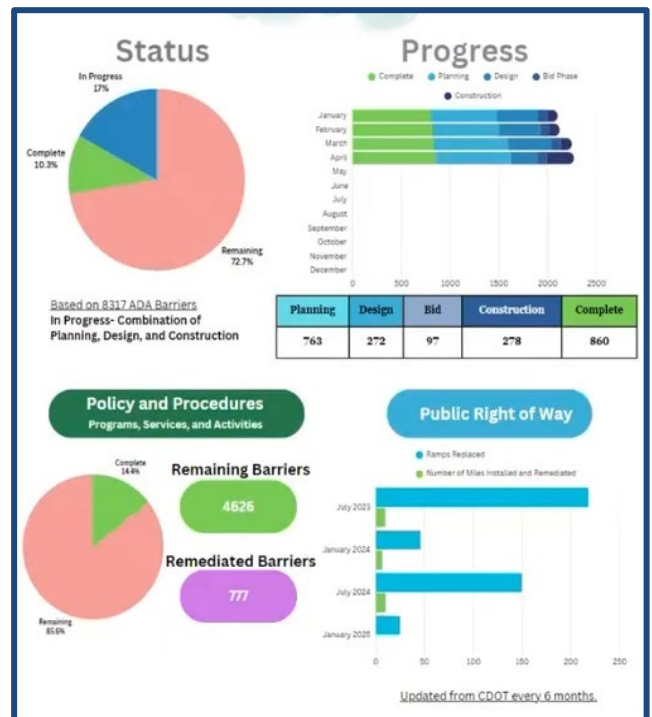
The training of staff is critical to ensure the ADA Transition Plan is implemented properly and that the City can make ADA compliance sustainable as an organization. Altura has experience in providing various accessibility trainings that will assist staff in providing outstanding service to the community and help ensure access for all.

Altura will provide training sessions to staff regarding the listed ADA topics per the RFP. The trainings will be specialized for staff depending on their roles and responsibilities within the organization. The training sessions will be recorded to allow the City to retain the information and provide the training to staff on an on-going basis.

### ON-GOING ADA DASHBOARD TRACKING

A Dashboard Tracking System is a centralized, collaborative tool designed to track and manage ADA Transition Plan data across departments. Built within a customized SharePoint site, the dashboard allows for real-time data visualization and updates of identified barriers and the integration of all ADA work across the ROW, facilities, parks, and programs. Altura can develop the dashboard without the need for a proprietary software package that the City must purchase to maintain access to the data.

Data is initially imported from Excel spreadsheets formatted as tables, which are then converted into dynamic SharePoint lists. These lists are organized by facility, department, or barrier status, allowing users to filter, group, and update entries efficiently. Key data fields include location, remediation type, status, cost, completion date, photos, and comments. The Dashboard can also house and update shapefiles for import into GIS mapping programs such as ArcGIS. Users can update the dashboard directly or via department-specific access, ensuring decentralized data entry while maintaining oversight. The system supports version control, update alerts, and permission-based viewing to maintain data integrity.



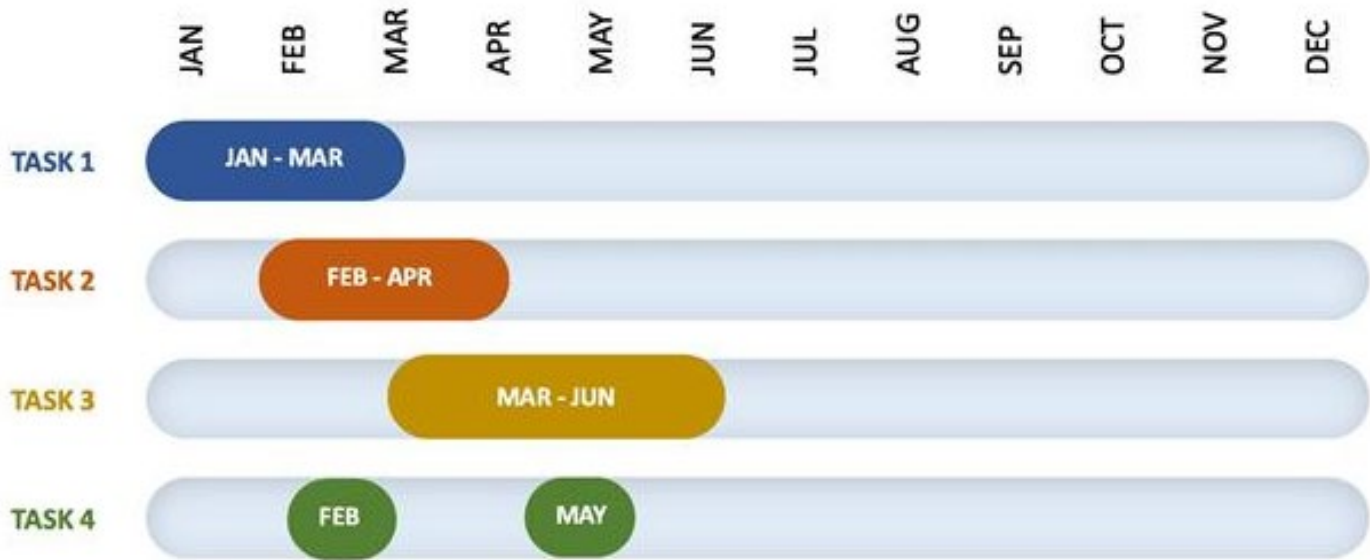
Sample Annual ADA Update Report

Dashboards are enhanced with tools to update barriers as they are remediated and create monthly reports. This combination enables stakeholders to monitor project progress, spending, and barrier resolution in an intuitive and transparent manner.

Ultimately, the SharePoint Dashboard improves cross-departmental coordination, accountability, and tracking of long-term ADA compliance efforts. The Dashboard Tracking will be especially helpful as City of Coachella creates the annual ADA Update Report as recommended by the Department of Justice (DOJ).

### PROPOSED SCHEDULE

Altura is confident in meeting the schedule that will be further refined during the kick-off meeting period of the project. We have a great deal of experience in conducting ADA Transition Plan projects to meet our client’s timelines and believe that strong communication between project management teams allows for clear and timely solutions. Please see the proposed timeline below showing the main milestone tasks for this project.



#### TASK 1

- Review of documents and Project Expectation Development**
- Kick-off Meeting
  - Staff Interviews
  - Develop Master Inventory Lists & checklists

#### TASK 2

- Conduct Barrier Assessments and Evaluate Data**
- Assess ROW facilities
  - Communication/Website

#### TASK 3

- Prepare ADA Transition Plan**
- Prepare 1<sup>st</sup> Draft and Submit
  - Town staff review Draft
  - Altura reviews Staff revisions
  - Final release of ADA Transition Plan
  - Staff training for Implementation

#### TASK 4

- Public Engagement**
- Public Meeting #1
  - All Media Surveys Released
  - Public Meeting #2
  - All Media Surveys Released

## C | ORGANIZATION AND STAFFING

Altura Solutions, LLC., headquartered in Austin, Texas, stands as a leading ADA Transition Plan firm specializing in detail-oriented development of ADA Transition Plans for public agencies, adhering to the stringent requirements of ADA Title II. Our commitment to excellence is evident in our efficient project execution, consistently delivering within allocated budgets and timelines. Established in 2006, the company is led by the Officer/Manager, Jesus Lardizabal and Manager Lynn Ann Carley. Associates include Aileen Dryden, Olaf Brunjes, Juvelyn Owen, Dolores Gonzalez, Lynda Crier, Jane Bohls, Jake van Wagner, and Kathy Keller.

Beyond our core competency in the built environment, Altura excels in providing comprehensive accessibility solutions encompassing programs, services, accessibility trainings, and client needs. Furthermore, our experience extends to collaborating with municipal Legal Departments, where we have successfully contributed to the creation of ordinances and assessment of ADA liabilities. At Altura, we bring a depth of knowledge and a commitment to excellence that sets us apart in the field.

### TECHNICAL EXPERTISE:

- Staff specialized in ADA Transition Plans
- 4 former City ADA Coordinators
- 3 ACTCP Certified ADA Coordinators
- Provided training for ADA Coordinators
- Staff with experience in:
  - Architecture
  - Engineering
  - Urban Planning
  - Landscape Architecture
  - Website & Digital Media Accessibility
  - Geographic Information Science

### ACCESSIBILITY CODES AND EXPERTISE:

- Americans with Disabilities Act Accessibility Guidelines (ADAAG)
- 2010 Standards for Accessible Design
- Federal Standards for Outdoor Developed Areas
- Public Rights-Of-Way Accessibility Guidelines (PROWAG)
- California Building Code (CBC)
- California Title 24 Standards
- Uniform Federal Accessibility Standards (UFAS)
- International Building Code (IBC)
- Universal Design Principles
- SITES Certification Experience
- Web Content Accessibility Guidelines (WCAG), levels A, AA, and AA

As a firm that specializes in assisting agencies develop Transition Plans, we are cognizant of the need to allocate appropriate resources to our client's needs. While we consistently have approximately 2-3 Transition Plan projects progressing simultaneously, we are confident that our phasing of work will allow our team to apply our expertise to the City of Coachella's ADA Transition Plan very effectively. We have regular weekly meetings discussing project needs and work as a team to compete each phase of work.

# TOWN OF CORTE MADERA, CA ADA SELF-ASSESSMENT

MAY 2024 – DECEMBER 2025

## Contact Information

Nick Cartagena, PE, TE, Senior Civil Engineer, Public Works  
300 Tamalpais Dr, Corte Madera, CA 94925

 (415) 927-5120  NCartagena@cortemadera.gov

## Project Overview

12

Facilities Analyzed  
including Offices,  
Correctional Facilities,  
Courthouses, and Parks



Created PSA and PPE  
Checklists for Staff to  
verify ADA compliance

60

Programs, Services,  
and Activities  
Analyzed



Provided Plan Reviews  
of New Construction



Website Review using  
WCAG 2.2 and other  
assistive technology tools



Provided  
Recommendations for  
Remediation

## Schedule & Budget

The original schedule had a project duration of 13 months. Altura was asked to provide additional services that extended beyond the original project scope. Altura met all original scope requirements within budget.







Contract Amount: \$183,870.00

## Scope

The Town hired Altura to evaluate public facilities, programs, and services for compliance with the Federal and California ADA Requirements. This included identifying physical barriers to accessibility, assessing policies and procedures, and recommending corrective actions to ensure equal access for all. The project focused on Town facilities and digital accessibility including a website review.

## Services

Altura interviewed Town departments to gain an understanding of the processes and how to incorporate the ADA Self-Assessment into the City's daily operations and future planning.

-  Assessment of Town-owned and leased facilities
-  Assessment of Programs, Services, and Activities (PSAs)
-  Assessment of Policies, Procedures, and Enforcement (PPEs)
-  Creation of PSA and PPE Checklists for Staff
-  Analysis of the City Website
-  CASp certified recommendations

## Staff Involvement

Mr. Lardizabal acted as the Project Principal with six other Altura staff members participating in the project. A local architecture firm subcontracted on this project to assist in the review and inspection of Town facilities as well as providing CASp certified recommendations.

# EVANSTON, IL ADA TRANSITION PLAN

JULY 2021 - SEPTEMBER 2022

## Contact Information

Stefanie Levine, Senior Project Manager, Public Works Agency

2100 Ridge Avenue, Evanston, IL 60201

 (847) 448-8043  [slevine@cityofevanston.org](mailto:slevine@cityofevanston.org)

## Project Overview

**119**

Facilities Analyzed including Offices, Correctional Facilities, Courthouses, and Parks



Created PSA and PPE Checklists for Staff to verify ADA compliance



Development of an ADA Rights-of-Way Program

**1,400+**

Programs, Services, and Activities Analyzed



Creation of an ADA Program with updated staff structure









Implementation Training for all City Staff

## Scope

The City of Evanston hired Altura to develop a City-wide ADA Transition Plan. The scope included inspections of City-owned facilities as well as reviewing the City's programs, services, and activities.

## Services

Altura interviewed all City departments to gain an understanding of the processes and how to incorporate the ADA Transition Plan into the City's daily operations.

-  Assessment of City-owned and leased facilities
-  Assessment of Programs, Services, and Activities (PSAs)
-  Assessment of Policies, Procedures, and Enforcement (PPEs)
-  Creation of PSA and PPE Checklists for Staff
-  Analysis of the City Communications Plan
-  ADA Training for City Staff & the new City ADA Coordinator

## Schedule & Budget

Working with the City, Altura was able to meet the City's original schedule of 12 months. No change orders were requested by Altura and the project deliverables all met or exceeded the original project scope.

Contract Amount: \$157,360.00

## Staff Involvement

Mr. Lardizabal acted as the Project Principal with nine other Altura staff members participating in the project. Altura worked with local firms during the assessment process and to assist with the City's public outreach and engagement with the community.

# CHARLOTTE, NC ADA TRANSITION PLAN

JANUARY 2019 – MARCH 2021

## Contact Information

Terry Bradley, ADA Coordinator/Deputy Director  
600 East 4th Street, Charlotte, NC 28202

 (704) 336-5271  tbradley@charlottenc.gov

## Project Overview

**175**

Facilities Analyzed including Offices, Correctional Facilities, Courthouses, and Parks



Created PSA and PPE Checklists for Staff to verify ADA compliance



Worked with City Legal to create ADA related ordinances and programs

**1,500+**

Programs, Services, and Activities Analyzed



Assisted with the City's Unified Development Ordinance (ORD)



Implemented Training for 1,000 City Staff

## Schedule & Budget

The original schedule had a project duration of 18 months. However, the project completion was extended to 25 months at the request of the City. Altura was asked to provide additional services that extended beyond the original project scope. These services included assisting with new COVID-19 related programs and services as well as the development of a new ADA Program and associated staff structure. Altura met all original scope requirements within budget.

Contract Amount: \$760,015.00

## Scope

The City of Charlotte hired Altura to develop a City-wide ADA Transition Plan. The scope included inspections of City-owned facilities as well as reviewing the City's programs, services, and activities including the website and other digital platforms.

## Services

Altura interviewed all City departments to gain an understanding of the processes and how to incorporate the ADA Transition Plan into the City's daily operations.

- Assessment of City-owned and leased facilities
- Assessment of Programs, Services, and Activities (PSAs)
- Assessment of Policies, Procedures, and Enforcement (PPEs)
- Creation of PSA and PPE Checklists for Staff
- Analysis of the City Communications Plan
- ADA Training for City Staff

## Staff Involvement

Mr. Lardizabal acted as the Project Principal with nine other Altura staff members participating in the project. Altura worked with a local disability advocacy firm to assist with the public outreach and historical context of the City's engagement with the community.

## ADDITIONAL REFERENCES

Customer/Client Name	City of Evanston, IL
Reference Name	Lauren Ruiz
Title	Inclusion & Accessibility Division Manager / ADA Coordinator
Phone Number	(847) 424-5496
Mailing Address	909 Davis Street, Evanston, IL 60201
Email Address	lruiz@cityofevanston.org
Service Description	Altura partnered with the City of Evanston to develop a comprehensive City-wide ADA Transition Plan. The project included facility and park inspections, programmatic assessments, and policy reviews to ensure compliance and accessibility across City services. The Plan provided a clear roadmap for addressing barriers and advancing Evanston's long-term inclusion goals.
Contract Value	\$ 157,360.00

Customer/Client Name	Town of Corte Madera, CA
Reference Name	Nick Cartegena
Title	Senior Civil Engineer
Phone Number	(415) 927-5120
Mailing Address	300 Tamalpais Drive, Corte Madera, CA 94925
Email Address	ncartegena@cortemadera.gov
Service Description	Altura supported the Town of Corte Madera in completing an ADA Self-Assessment Report. The engagement included evaluations of Town-owned facilities, parks, programs, and policies, followed by staff training to strengthen ADA knowledge and implementation. The project established a framework for ongoing accessibility improvements.
Contract Value	\$ 183,870.00

Customer/Client Name	City of Ann Arbor, MI
Reference Name	Adam Fercho
Title	Landscape Architect / Park Planner
Phone Number	(734) 794-6230 ext. 42549
Mailing Address	301 E. Huron Street, Ann Arbor, MI 48104
Email Address	afercho@a2gov.org
Service Description	The City of Ann Arbor Parks and Recreation Department needed to develop an ADA Transition Plan. The work involved comprehensive inspections of City parks and associated facilities, as well as reviews of departmental programs and services. The Plan enabled the City to prioritize barrier removal and ensure equitable access across its parks and recreation system.
Contract Value	\$ 219,957.50

**KEY PERSONNEL**



**JESÚS 'CHUY'  
LARDIZÁBAL, RAS, ADAC**  
PRESIDENT, PROJECT PRINCIPAL

With over 28 years in ADA and accessibility compliance, Chuy founded Altura Solutions in 2006 with one focus in mind: accessibility for all. Chuy's unique professional background ranges from engineering design and construction project management to City of Austin ADA Program Manager and Chair of the Austin Mayor's Committee for People with Disabilities. Mr. Lardizábal is a guest lecturer at the University of Texas School of Architecture and a presenter at the National ADA Symposium, and annual conferences for organizations such as the American Society of Landscape Architects (ASLA) and the Texas Society of Architects (TSA). Chuy is also a Certified ADA Coordinator.



**AILEEN DRYDEN, PLA**  
PROJECT MANAGER

Ms. Dryden is a professional landscape architect with over 18 years of project management experience in municipal design and construction projects. Aileen has previously been an ADA Coordinator for the City of Pflugerville, Texas and has worked extensively on the City's ADA Transition Plan. Her background in both municipal government and private industry gives her a unique understanding of the demands an ADA Transition Plan requires of government agencies, and how to best incorporate ADA requirements into standard practices. Aileen has presented at the National ADA Symposium on ADA in Parks & Recreation.



**DOLORES GONZALES**  
PSA & POLICY TECHNICAL  
OVERSIGHT

Ms. Gonzalez has worked as an ADA Coordinator for over 30 years and served as the first ADA Coordinator for the City of Austin. As such, she was responsible for working with all departments to implement the City's ADA Transition Plan. Ms. Gonzalez also headed reasonable accommodation requests City-wide. She also served on the President's Committee for Employment of People with Disabilities. She is a subject matter expert on all five ADA Titles and provides training surrounding all subjects of the ADA. Dolores provides PSA oversight and recommendations during the ADA Transition Plan creation and implementation.



**MIKE HILLIARD, CASP**  
CALIFORNIA ACCESS SPECIALIST  
HILLIARD ARCHITECTS  
LEAD INSPECTOR

Mike Hilliard is a California-licensed architect, with over four decades of industry experience. Obtaining his Certified Access Specialist (CASP) certification in 2016, he provides architectural consulting services focused on regulatory matters impacting property owners and construction projects. He works to provide his clients with design solutions that comply with the regulatory framework of their specific projects.



**OLAF BRUNJES, RAS,  
ADAC**  
ADA INSPECTOR

Mr. Brunjes is a licensed RAS with a background in architecture and extensive experience in accessibility compliance. Formerly the ADA Coordinator for the City of El Paso, Olaf updated the City's ADA Transition Plan, facilitated community outreach, and was responsible for plan implementation. Olaf has worked on many ADA Transition Plans and projects across the country collecting barrier data, providing QA/QC oversight and technical assistance. Olaf has presented at nationwide conferences and regularly provides ADA trainings to staff and clients. Olaf is also a Certified ADA Coordinator.



**JUVELYN OWEN, ADAC**  
GIS SPECIALIST  
ADA INSPECTOR

Ms. Owen has a degree in Regional and Urban Planning and a certificate in Geographic Information Science (GIS). Juvelyn works as an on-call accessibility consultant for the City of Austin and University of Texas projects. She has experience working on various ADA Transition Plans for City and County agencies and is a Certified ADA Coordinator through ACTCP. She has experience in data collection, the creation of GIS deliverables and data management. Juvelyn also assists in the coordination of trainings and ADA Transition Plan implementation.

## SUBCONSULTANT – HILLIARD ARCHITECTS



**HILLIARD  
ARCHITECTS**

Hilliard Architects provides architectural consulting services focused on building codes and regulatory matters impacting construction projects. Serving firms of all sizes throughout California, Hilliard offers services from general design and construction guidance to technical concerns such as

ADA compliance or re-purposing existing structures. Hilliard Architects is a woman-owned business (WOSB) microbusiness certified DGS with an office in Oakland, California. Established in 1988, Hilliard Architects is strategically located in Oakland, and has served a wide range of clients and offers a comprehensive range of services covering all aspects of code and regulatory issues, including design, access compliance plan review, CASp inspections, and litigation support to ensure client projects meet all necessary standards and requirements. Hilliard Architects has provided CASp Consulting services for 180 projects over the past six years, underscoring our commitment to ensuring accessibility for all.

## HILLIARD PAST PROJECTS

### CITY OF CORTE MADERA, CA | ADA SELF-EVALUATION

Town of Corte Madera, CA | Nick Cartegena, Senior Civil Engineer | [ncartagena@cortemadera.gov](mailto:ncartagena@cortemadera.gov)

The City of Corte Madera selected Altura Solutions to lead the development of a comprehensive ADA Self-Evaluation, ensuring accessibility compliance across the City's programs, facilities, parks, parking lots, streets, intersections, and sidewalks.

- As a member of Altura Solutions' team, Hilliard Architects provided CASp services and site assessments, leveraging deep knowledge of California accessibility standards and best practices.
- Key project components include evaluating the accessibility of 34.7 miles of public streets, seven parks, and multiple City facilities, including the new City Hall.

### FIRST UNITARIAN CHURCH, SAN JOSE, CA | ADA TRANSITION PLAN

Garden City Construction | Jim Salata, President | [jsalata@gardencityconst.com](mailto:jsalata@gardencityconst.com)

The First Unitarian Church of San Jose is located in downtown San Jose, California, across from St. James Park, and was designed in "Richardsonian Romanesque" style by architect George Page, who also designed the Hayes Mansion.

- Hilliard Architects were retained to develop an ADA transition plan
- Developed a plan to prioritize modifications based on severity, impact, and available resources, establishing a phased implementation timeline and budgetary considerations.

#### Additional References

- Molly Robson | Robson Homes | [merobson@robsonhomes.com](mailto:merobson@robsonhomes.com)
- Robert Hutson | UCSF Real Estate | [robert.hutson@ucsf.edu](mailto:robert.hutson@ucsf.edu)

ORGANIZATIONAL CHART



ESTIMATED LABOR HOURS TABLE

	Altura Solutions	Altura Solutions	Altura Solutions	Altura Solutions	Altura Solutions	Altura Solutions	Hilliard Architects	Hilliard Architects	Hilliard Architects
	Jesus Lardizabal	Aileen Dryden	Dolores Gonzalez	Olaf Brunjes	Juvelyn Owen	Support Staff	Principal / CASp	Code Specialist	Technical Staff
Total Hours	112	110	32	52	124	24	64	8	4

**D | PROJECT COST**

Separate Document



## E | Altura Solutions Quality Control Plan

Altura Solutions is committed to delivering high-quality, accurate, and compliant deliverables for the City of Coachella ADA Self-Evaluation and Transition Plan for the Public Right-of-Way. Our Quality Control/Quality Assurance (QC/QA) processes ensure all work products meet all applicable accessibility standards, City expectations, and community alignment before submission.

### Quality Objectives

- Ensure all findings and deliverables are accurate, defensible, and aligned with ADA 2010 Standards, California Building Code (CBC), and PROWAG requirements.
- Provide consistent, complete, and clear documents and deliverables for use by City staff, elected officials, and the public.
- Maintain internal review procedures that ensure complete deliverables.

### Quality Management Framework

Altura applies a three-part quality management approach across all projects:

- Quality Assurance – Ensures effective processes, trained personnel, and proper methodologies are used throughout the project.
- Quality Control – Identifies issues affecting accuracy, compliance, and clarity; ensures all documents undergo multi-stage review prior to release.
- Quality Improvement – Integrates internal and client feedback to continuously refine processes and deliverable quality.

### QC Roles & Responsibilities

Role	Key QC/QA Responsibilities
Project Manager	Oversees QC execution; ensures deliverables align with City expectations and scope.
CASp Lead Reviewer	Confirms technical compliance with ADA, CBC, and PROWAG; validates barrier findings and corrective actions.
Quality Assurance Reviewer	Ensures consistency across formats, language, and methodology; confirms SOP adherence.
Administrative Support	Performs version control, proofing, and document formatting to ensure public-ready deliverables.

The Project Manager and key staff will remain assigned to this project through completion of the Scope of Services.

### QC Procedures

- Internal Multi-Tier Review: A minimum of two qualified staff review all reports prior to submission, including a CASp-level review for accuracy and code compliance.
- Data Validation: Field data, GIS datasets, and findings are verified for accuracy and consistency both day of inspection as well as on the backend for all data before a second thorough analysis and the final reporting.
- Version Control: All documents are tracked using version control protocols to ensure the City receives current and clean files.
- Client Coordination: Drafts are reviewed with the City to confirm expectations and incorporate feedback prior to finalization.

### Continuous Improvement

Altura staff maintain ongoing professional development, inclusive of continuing education and accessibility training, ensuring up-to-date interpretation of accessibility regulations and best practices. Feedback from the City and community members will be incorporated to enhance final deliverables.

### Key Project QC Personnel

- Jesus Lardizabal, RAS – Project Manager
- Mike Hilliard, CASp – Principal Reviewer (CASp)
- Aileen Dryden – Quality Assurance Reviewer
- Juvelyn Owen – Administrative Support

## **F | ACCEPTANCE OF CONDITIONS**

### **CONFLICT OF INTEREST STATEMENT**

Altura Solutions has not identified any existing conflict of interest that would preclude us from working with the City of Coachella on this project.

### **TERMS AND CONDITIONS STATEMENT**

Altura Solutions accepts all terms and conditions of the RFP and the sample Professional Services Agreement with no exceptions. Altura Solutions will meet the requirements as specified in the contract upon award. Proposal remains valid for 120 days.

**ATTACHMENTS - RESUMES**

## EXPERIENCE

### President / Altura Solutions, LLC

- Serves as Principal on ADA Transition Plan projects
- Works with City Managers and Legal Departments on ADA Transition Plan implementation strategies
- Serves as subject matter expert in accessibility court cases
- Speaker at national conferences such as the National ADA Symposium and AIA Design Conferences

### ADA Program Manager / City of Austin

- Responsible for managing and maintaining the City's sidewalk and curb ramp construction projects totaling over \$14 million annually
- Managed the City's Sidewalk and Curb Ramp ADA Transition Plan
- Appointed as Person responsible for implementing the ADA Transition Plan's recommendations
- Assisted with the development and maintenance of City sidewalk and curb ramp standard details
- Reviewed development site plans for public ROW compliance with city, state, and federal accessibility guidelines and standards
- Developed innovative sidewalk and curb ramp construction delivery methods
- Developed the City's Pedestrian Master Plan including defining protocols for data collection in the public ROW and developing benchmarks for sidewalk and curb ramp compliance
- Responsible for managing infrastructure construction projects from selecting design firms via RFQ process to construction document reviews and final inspections

### Assistant Project Manager / Herndon, Staunch and Associates

- Coordinated design requirements in historical renovation projects for ADA and state and local accessibility requirements
- Managed daily construction operations as general contractor for several multi-million dollar projects while producing cost estimates, processing change orders and approving pay applications

### Project Engineer / LAW Engineering and Environmental Services

- Company lead in nation-wide ADA compliance plan reviews and inspections
- Performed reviews of public ROW projects on behalf of the Texas Department of Transportation (TxDOT)
- Performed ADA surveys of existing facilities and developed compliance solutions for TxDOT ADA surveys
- Developed standard company-wide ADA field survey forms and ADA report formats

## COMMUNITY SERVICE AND RECOGNITIONS

- Registered Accessibility Specialist (RAS #1051)
- Austin Mayor's Committee for People with Disabilities, Chair
- IBC Adopting Committee, Appointed Member
- Volunteer with Finally Home Veteran's Services
- Recognized by the National Organization on Disability for Outstanding Service Projects
- City of Austin ADA Task Force, Member
- ACE service award from Austin City Manager

## EDUCATION

2005

Master of Business Administration  
University of Texas at Austin

1995

B.S. Architectural Engineering  
University of Texas at Austin

## REPRESENTATIVE PROJECTS

### City of Evanston ADA Transition Plan, 2023 / Project Principal

- Performed site assessments
- Gathered data on over 300 programs and services
- Provided training to City Staff
- Produced final Transition Plan
- Assisting with hiring and training of ADA Coordinator

### City of Ann Arbor ADA Transition Plan, 2023 / Project Principal

- Performed site assessments
- Produced final Transition Plan
- Reviewed over 250 programs and services
- Managed team from start to finish

### City of Charlotte ADA Transition Plan, 2021 / Project Principal

- Performed site assessments
- Provided training to City Staff
- Produced final Transition Plan
- Managed team from start to finish

### Texas Department of Transportation ADA Transition Plan-Phase 3, 2019 / Accessibility Consultant

- Provided PROWAG training to TxDOT staff
- Assisted with inspection software development
- Conducted surveys of over 1,000 curb ramps
- Surveyed over 200 miles of sidewalks

### East Baton Rouge Parish Parks and Recreation ADA Transition Plan, 2019 / Project Principal

- Performed site assessments
- Assisted with hiring and training of ADA Coordinator
- Produced final Transition Plan
- Managed team from start to finish

### Oregon Department of Transportation Sidewalk Master Plan, 2018 / Lead Accessibility Consultant

- Oregon Department of Transportation Sidewalk Master Plan, 2018 / Lead Accessibility Consultant
- Provided PROWAG training to ODOT staff
- Developed standards for surveys
- Interacted with project Monitor for compliance
- Developed state-wide scoping requirements for pedestrian infrastructure
- Conducted surveys

### City of Austin Parks and Recreation Department ADA Transition Plan, 2016 / Project Principal

- Performed site assessments
- Gathered data on programs and services
- Provided training to City Staff
- Produced final Transition Plan
- Assisted with hiring and training of ADA Coordinator

### City of Austin Pedestrian Master Plan, 2007 / Project Manager

- Provided GIS-based and data-driven method to capture existing conditions
- Created standard details and construction methods compliant with PROWAG
- Secured political support and identified funding sources for implementation
- Developed award winning method for sidewalk and curb ramp construction

## EXPERIENCE

### Project Manager / Altura Solutions, LLC

- Serves as a Project Manager on ADA Transition Planning efforts
- Performs inspections of facilities for ADA compliance
- Maintains project scheduling and coordination with staff
- Provides recommendations to municipal staff for standard details, policy changes, inclusion practices, and accessibility

### Owner & Principal / Copperleaf Studio, LLC

- Provides professional landscape architectural services for both residential and commercial clients Business development - client outreach and retention
- Manages small business accounts and finances
- Provides timely and high-quality final products for clients

### Park Development Manager / City of Pflugerville

- Managed a \$25 million dollar CIP project catalog
- Developed Park CIP programming for parks, trails, and recreation facilities
- Maintained project schedules, design objectives, and budgets related to Park CIP projects as well as construction oversight and project close-out
- Prepared RFQ/RFP proposals & bid documents
- Led interdepartmental work groups/committees on City initiatives and policies including engineering project management manual, contract document procedural manual, and improving internal processes

### ADA Coordinator / City of Pflugerville

- Oversaw the administrative requirements of ADA compliance and responded to complaints filed by the public
- Collaborated with City management and the public to develop prioritized goals and objectives for City-owned facilities and the public right-of-way
- Facilitated self-evaluation reports of deficiencies and developed ADA Transition Plan to achieve federal compliance
- Led interdepartmental liaison committees

### Park Development Manager / City of Round Rock

- Managed \$65 million dollar CIP project catalog
- Secured more than \$3 million dollars in alternative funding and grants
- Co-chaired CAPRA Accreditation Section 7: Facility Land Use Management, which included facility legal requirements, acquisition of parkland, maintenance plans, and capital asset depreciation on replacement plans
- Evaluated existing facilities, defined deficiencies, and coordinated the design of new facilities
- Coordinated with vendors, consultants, general contractors, and internal staff on construction and installation schedules
- Provided cost estimates and developed designs
- Prepared RFQ/RFP proposals, bid documents, construction documents, estimates, and budget analyses
- Facilitated several public meetings and open house forums
- Supervised two direct reports with budgets of \$2.5 million

## SKILLS & RECOGNITIONS

- Registered Landscape Architect (#2999)
- Previous ADA Coordinator for the City of Pflugerville, TX
- Expertise in ADA Compliance
- Proficiency in Planning & Development
- Expertise in Budget & Feasibility Analysis
- Expertise in implementing Accessibility Guidelines for Outdoor Recreation Areas

## EDUCATION

2004

Bachelor of Landscape Architecture

Texas A&M University

## EXPERIENCE

### Programs & Services Specialist / Altura Solutions, LLC

- Assists agencies in complying with Equal Employment requirements
- Reviews government agency programs & services for ADA Title II compliance
- Provides recommendations for changes to programs & services and generates checklists for future compliance with the ADA for Transition Plans
- Trains city officials on programs focusing on human resource issues such as hiring and reasonable accommodations

### ADA Coordinator / City of Austin

- Coordinated city-wide efforts for ADA compliance through a network of 30 city departments and their ADA coordinators
- Investigated complaints through the City's ADA grievance procedure
- Maintained community relations with the public and other organizations
- Coordinated self-evaluations and provided annual updates to the City's ADA Transition Plan
- Trained city departments on a variety of topics regarding the ADA and accessibility
- Hosted Round Tables for ADA delegations from US State Departments

### Human Rights Commission Coordinator / City of Austin

- Served as a liaison between the EEO Compliance Division and City Council appointed Human Rights Commission
- Coordinated Human Rights Commission programs, including securing speakers, developing program agendas, arranging for accessibility accommodations, organizing entertainment and scholarships
- Investigated discrimination charges based on Title VII of the Civil Rights Act of 1964 and Austin Ordinance #87-0319, discrimination on the basis of disability

## SKILLS & RECOGNITIONS

- Expertise on all five ADA Titles
- Serves on the President's Committee for Employment of People with Disabilities
- State Organization on Arts and Disability Volunteer
- Austin Access Awards Founder & Volunteer
- Certified ADA Coordinator
- The Goodwill Industries of Central Texas, Board of Directors
- Designated as "ADA Trailblazer" on the 25th Anniversary of the ADA

## EDUCATION

1978

B.S. Business and  
Accounting

University of Texas  
at El Paso

## EXPERIENCE

### ICT Accessibility Specialist / Altura Solutions, LLC

- Conducts website accessibility testing
- Consults with organizations to assess accessibility in business needs and develop solutions and processes for global standards compliance
- Reviews and provides recommendations for websites and digital communications as part of ADA Transition Plans, including the City of Charlotte, City of Evanston, and Montgomery County, OH
- Provides insight and expertise on various codes relating to website accessibility and communications

### Trainer / Knowbility

- Provided training in accessible web design on topics such as standards, guidelines, testing, and best practices
- Expertise in Individuals with Disabilities Education Act (IDEA)
- Expertise in 21st Century Telecommunications and Video Act

### Accessibility Coordinator /

#### Texas Department of Family & Protective Services

- Performed highly advanced technical and consultative work including planning, developing, and implementing ICT accessibility programs, developing and maintaining agency policies, procedures, guidelines, and tools that align with state and federal guidelines
- Served as a technical expert in accessible design principles and implementation strategies

### Accessibility & Disability Rights Coordinator /

#### Texas Governors Committee on People with Disabilities

- Served as ICT Accessibility Coordinator for the Office of the Governor
- Tracked disability legislation and distributed legislative reports
- Assisted Texans with disabilities in resolving ADA issues
- Hosted formal and informal learning sessions on the Americans with Disabilities Act

## SKILLS & RECOGNITIONS

- Expertise in Web Content Accessibility Guidelines (WCAG 2.1)
- Expertise in Section 508 of the Rehabilitation Act
- Expertise in Texas Administrative Code TAC 206 and TAC 213
- Accessibility Council of Texas, Founder & Chair
- Federal Communications Commission (FCC) Accessibility Award for Employment Opportunities, Recipient
- Austin Mayor's Committee for People with Disabilities, Commissioner

## EDUCATION

2000

Webmaster in

Accessible Web Design

Austin Community College

## EXPERIENCE

### Registered Accessibility Specialist / Altura Solutions, LLC

- Performs inspections of facilities and right-of-way for ADA compliance
- Provides comprehensive accessibility consultation covering the Americans with Disabilities Act (ADA) for facilities such as parks, office buildings, historical sites, and pedestrian infrastructure
- Gives online training courses on all five titles of the ADA and various codes
- Consults on technical support for various projects as the need arises

### Registered Accessibility Specialist & Owner / Brunjes Accessibility Consulting

- Performs plan reviews and site inspections using the Texas Accessibility Standards as the code for compliance
- Serves as expert witness on accessibility related lawsuits, including inspecting the site and proposing solutions to remediate deficiencies

### Project Manager / Fokus on Architecture

- Performed individual site analysis and measured existing buildings
- Provided as-builts, schematic designs, permit sets, construction documents, and finish selections
- Acted as construction administrator to coordinate between clients, contractors, and engineers

### ADA Coordinator / City of El Paso

- Oversaw the administrative requirements of ADA compliance and responded to complaints filed by the public
- Ensured the city functioned in accordance with the ADA with regard to facilities and services
- Facilitated community outreach through meetings with the City Accessibility Advisory Committee and the Citizen's Accessibility Council
- Updated the City's ADA Transition Plan

## SKILLS & RECOGNITIONS

- Registered Accessibility Specialist (RAS #1228)
- Certified ADA Coordinator
- Speaker for various ADA Conferences and Events
- Expertise in Texas Accessibility Standards (TAS)
- Expertise in 2010 Standards for Accessible Design (SAD)
- Expertise in International Building Code Standards (IBC)
- Expertise in Uniform Federal Accessibility Standards (UFAS)
- Expertise in Section 504 Requirements

## EDUCATION

2003

Bachelor of Architecture  
Universidad Autonoma de  
Ciudad Juarez, Mexico

## EXPERIENCE

### Accessibility Consultant & GIS Specialist / Altura Solutions, LLC

- Assists in ADA Transition Plan efforts
- Performs inspections of facilities for ADA compliance
- Assists RAS team in the preparation of TDLR forms and report generation
- Performs GIS analysis of inspection findings
- Creates ADA Training Presentations
- Assists in data QA/QC and import to server for analysis
- Updates website and marketing media

### President / Supporting Women in Geography, Texas State University

- Recruited GIS professionals and organized two GIS panels
- Officiated and led meetings
- Point of contact for the organization and volunteer opportunities
- Assisted in Vision Plan research for updates to city walkability and growth

### President / Students in Urban Planning, Texas State University

- Performed special data analyses of parks for the City to produce updated trail maps
- Performed detailed analysis of food deserts in the City
- Assisted the City's Historic Preservation Commission in a survey of its Historic District
- Provided in-depth analysis of comprehensive city plans, code development, and transportation plans
- Led monthly meetings and was the point of contact for organization opportunities and speaker outreach

## SKILLS & RECOGNITIONS

- Experience in Transition Plan assessments & report generation
- Certified ADA Coordinator
- Understanding of Accessibility Standards and their application
- Experience in ESRI GIS Programs
- Attended Texas Accessibility Academy
- Experience in website creation and marketing
- Proficiency in Microsoft & Adobe products

## EDUCATION

2019

B.S. Urban & Regional  
Planning

Certificate in GIS

Texas State University



## Mike Hilliard, AIA, CASP, CSI, CDT, LEED AP

Certified Access Specialist (CASp)

Mike Hilliard, AIA, CASp is a California-licensed architect with more than 40 years of experience working with public agencies, design teams, and contractors. Since earning his Certified Access Specialist (CASp) certification in 2016, Mike has focused on building code consulting and accessibility compliance for projects across California. His expertise helps project teams navigate complex regulatory requirements, from early design through construction. Mike provides practical, code-compliant solutions tailored to each project's unique conditions, often working directly with contractors during construction or collaborating with design teams on challenging code interpretations. His services include access compliance plan reviews, CASp inspections, accessibility consulting, and technical code support. Hilliard Architects is a certified California micro-business and SBA-certified woman-owned small business (WOSB) with offices in Fresno and Oakland. .

### EDUCATION

BS/Architecture  
Cal Poly, San Luis Obispo, CA

### YEARS OF EXPERIENCE

45+ years

### REGISTRATION

Architect, CA No. C11807  
Certified Accessibility  
Specialist, CASp No. 706  
NCARB No. 29747

### CERTIFICATIONS

Certified Access Specialist  
Institute (CASI)

### CONTINUING EDUCATION

To remain current with evolving codes and regulations, Mike successfully completed the following Division of the State Architect (DSA) Academy courses:

- 2025 ACCA Public Right of Way Guidelines
- 2025 ACCA Existing Buildings and Path of Travel Requirements
- 2025 ACCA CA Electric Vehicle Charging, Codes and Regulations
- 2024 ACCA Toilets and Bathing rooms, single, multiple, and Gender Neutral

### RELEVANT EXPERIENCE

#### CASp Evaluations

- Town of Corte Madera, ADA Self-Evaluation & Transition Plan

#### CASp Accessibility Consulting

- California High-Speed Rail Stations in Merced, Fresno, Kings/Tulare, and Bakersfield Stations

#### CASp Accessibility Consulting

- California School for the Deaf, Fremont

#### CASp Consulting/Code Analysis

- San Mateo County Health Services Building, Accessibility Upgrades

#### DSA Access Compliance Plan Review

- Martin Elementary School  
South San Francisco
- Britton Middle School  
Morgan Hill
- Hartnell Community College,  
Salinas

#### San Francisco Accessible Business Entrance (ABE) Program Inspection of Public Accommodation Entrances

#### Blatteis Realty Company, Inc.

- Coffee Shop
- Bookstore
- Clothing Store
- Bakery

- Hair Salon
- Gym
- Medical Offices
- Dental Offices
- U.S. Post Office

#### Cushman & Wakefield

- High-rise Office Buildings
- First Floor Leased Retail Spaces
- Parking Garages (multi floor)
- First Floor Leased Food Service Operations

#### Privately Contracted

- Art Gallery
- Law Office
- Accountant Office
- Market

#### Complete CASp Inspections of Commercial Businesses (interior & exterior & parking lots)

- Restaurant
- Medical Offices
- Dentist Offices
- Nail Salon
- Bar

#### CASp Support During Litigation

- Oakland Bookstore
- Berkeley Liquor Store
- San Francisco Restaurant