

PSAP Ring Time

Clewiston PD

4425 West State Road 80

La Belle, FL 33935

County: Hendry

Month - Year: February 2025

Agency Affiliation: Police

PSAP Size: Extra Large

Report Date: 03/03/2025 02:01:11

Report Date From: 02/01/2025

Report Date To: 02/28/2025

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Days Of Week: All

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

PSAP Size: All

The PSAP Ring Time Report is representative of the agent's answer time experience. Ring-to-Answer is measured from the time of presentation at the station to the time of agent answer (Ring Seconds Only).

Call Hour	Ring Times In Seconds							Total	Avg. Duration	% with Ring			
	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+			≤ 10 Secs	≤ 15 Secs	≤ 20 Secs	≤ 40 Secs
00:00	18	0	0	1	0	0	0	19	64.6	94.74%	94.74%	94.74%	100.00%
01:00	10	0	0	0	0	0	0	10	105.5	100.00%	100.00%	100.00%	100.00%
02:00	12	0	0	0	0	0	0	12	41.5	100.00%	100.00%	100.00%	100.00%
03:00	10	0	0	0	0	0	0	10	76.1	100.00%	100.00%	100.00%	100.00%
04:00	11	0	0	0	0	0	0	11	74.2	100.00%	100.00%	100.00%	100.00%
05:00	15	1	1	0	0	0	0	17	66.4	88.24%	94.12%	100.00%	100.00%
06:00	18	0	1	0	0	0	0	19	40.9	94.74%	94.74%	100.00%	100.00%
07:00	19	0	0	0	0	0	0	19	51.3	100.00%	100.00%	100.00%	100.00%
08:00	28	0	0	0	0	0	0	28	78.7	100.00%	100.00%	100.00%	100.00%
09:00	28	1	0	0	0	0	0	29	69.7	96.55%	100.00%	100.00%	100.00%
10:00	42	0	0	0	0	0	0	42	42.2	100.00%	100.00%	100.00%	100.00%
11:00	55	0	0	0	0	0	0	55	47.6	100.00%	100.00%	100.00%	100.00%
12:00	40	1	0	0	0	0	0	41	64.3	97.56%	100.00%	100.00%	100.00%
13:00	50	3	1	0	0	0	0	54	46.4	92.59%	98.15%	100.00%	100.00%
14:00	59	1	1	0	0	0	0	61	52.4	96.72%	98.36%	100.00%	100.00%
15:00	47	0	0	0	0	0	0	47	68.0	100.00%	100.00%	100.00%	100.00%
16:00	40	0	0	0	0	0	0	40	67.7	100.00%	100.00%	100.00%	100.00%
17:00	28	1	1	0	0	0	0	30	57.2	93.33%	96.67%	100.00%	100.00%
18:00	40	2	0	0	0	0	0	42	61.0	95.24%	100.00%	100.00%	100.00%
19:00	32	2	2	0	0	0	0	36	62.4	88.89%	94.44%	100.00%	100.00%
20:00	28	0	1	2	0	0	0	31	58.8	90.32%	90.32%	93.55%	100.00%
21:00	31	1	1	0	0	0	0	33	49.2	93.94%	96.97%	100.00%	100.00%
22:00	27	2	0	0	0	0	0	29	79.6	93.10%	100.00%	100.00%	100.00%
23:00	21	1	0	0	0	0	0	22	66.5	95.45%	100.00%	100.00%	100.00%
Total:	709	16	9	3	0	0	0	737	59.5	96.20%	98.37%	99.59%	100.00%
Overall %:	96.20%	2.17%	1.22%	0.41%	0.00%	0.00%	0.00%						