

PSAP Ring Time

Clewiston PD

4425 West State Road 80

La Belle, FL 33935

County: Hendry

Month - Year: March 2025

Agency Affiliation: Police

PSAP Size: Extra Large

Report Date: 04/03/2025 02:00:09

Report Date From: 03/01/2025

Report Date To: 03/31/2025

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Days Of Week: All

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

PSAP Size: All

The PSAP Ring Time Report is representative of the agent's answer time experience. Ring-to-Answer is measured from the time of presentation at the station to the time of agent answer (Ring Seconds Only).

Call Hour	Ring Times In Seconds							Total	Avg. Duration	% with Ring			
	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+			≤ 10 Secs	≤ 15 Secs	≤ 20 Secs	≤ 40 Secs
00:00	24	1	0	0	0	0	0	25	97.2	96.00%	100.00%	100.00%	100.00%
01:00	16	0	0	0	0	0	0	16	54.8	100.00%	100.00%	100.00%	100.00%
02:00	9	0	0	0	0	0	0	9	80.1	100.00%	100.00%	100.00%	100.00%
03:00	8	1	0	0	0	0	0	9	78.6	88.89%	100.00%	100.00%	100.00%
04:00	8	0	0	0	0	0	0	8	58.4	100.00%	100.00%	100.00%	100.00%
05:00	9	1	0	0	0	0	0	10	37.7	90.00%	100.00%	100.00%	100.00%
06:00	12	1	0	1	0	0	0	14	97.7	85.71%	92.86%	92.86%	100.00%
07:00	16	0	1	2	0	0	0	19	37.4	84.21%	84.21%	89.47%	100.00%
08:00	23	1	0	0	0	0	0	24	44.1	95.83%	100.00%	100.00%	100.00%
09:00	35	1	0	1	0	0	0	37	45.1	94.59%	97.30%	97.30%	100.00%
10:00	31	1	0	0	0	0	0	32	55.2	96.88%	100.00%	100.00%	100.00%
11:00	44	3	0	0	0	0	0	47	61.7	93.62%	100.00%	100.00%	100.00%
12:00	37	1	0	0	0	0	0	38	54.9	97.37%	100.00%	100.00%	100.00%
13:00	41	1	0	0	0	0	0	42	44.0	97.62%	100.00%	100.00%	100.00%
14:00	62	5	0	0	0	0	0	67	53.5	92.54%	100.00%	100.00%	100.00%
15:00	66	1	1	0	0	0	0	68	41.7	97.06%	98.53%	100.00%	100.00%
16:00	57	0	1	0	0	0	0	58	51.5	98.28%	98.28%	100.00%	100.00%
17:00	45	4	1	1	0	0	0	51	51.6	88.24%	96.08%	98.04%	100.00%
18:00	46	0	4	0	0	0	0	50	54.8	92.00%	92.00%	100.00%	100.00%
19:00	36	1	1	0	0	0	0	38	56.6	94.74%	97.37%	100.00%	100.00%
20:00	39	2	1	0	0	0	0	42	51.6	92.86%	97.62%	100.00%	100.00%
21:00	36	0	0	1	0	0	0	37	66.6	97.30%	97.30%	97.30%	100.00%
22:00	17	1	0	0	0	0	0	18	47.7	94.44%	100.00%	100.00%	100.00%
23:00	21	0	0	0	0	0	0	21	50.0	100.00%	100.00%	100.00%	100.00%
Total:	738	26	10	6	0	0	0	780	54.4	94.62%	97.95%	99.23%	100.00%
Overall %:	94.62%	3.33%	1.28%	0.77%	0.00%	0.00%	0.00%						