



City of Clewiston Wastewater Treatment...

...transforming into a *flagship*

for South Florida & a

"Utility of the Future"...

Company Overview





Client Mix

55%

Public

45% Private 1350+ PEOPLE



100% EMPLOYEE OWNED



PEOPLE FIRST

Core Values

INTEGRITY

AUTONOMY

OWNERSHIP

COLLABORATION









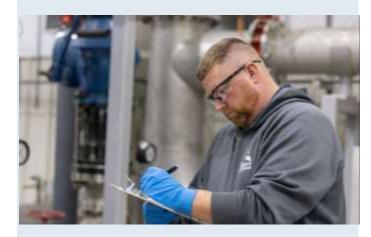
The Woodard & Curran Approach

Partnerships Lead to Success



Our relationships aren't only about providing technical and operational solutions, they're about building vested partnerships.

A Tailored Approach for Every Client



Ready-made solutions simply aren't good enough; we tailor everything we do, from concept to operations, to our clients' precise needs.

Leaving the World a Better Place



We commit to leaving our world a better place, to be stewards of the environment, and above all, to prioritize protecting the environment because our character is more important than our bottom line.



Long-Term Local O&M Partnerships





















WE SPECIALIZE IN COMMUNITIES LIKE CLEWISTON

Our tools & resources are built for medium-sized community support



- Our Funding Team secures you money!
 - >\$1 Billion in funding secured over past 5 years

Building a <u>Vested</u>
<u>Partnership</u> thru <u>Trust and</u>
<u>Transparency</u>!



- Our Asset Management Team protects your assets
 - We implement a state-of-the-art CMMS system
 - Predictive maintenance with A/M can save up to 30% annually



- Our innovation team brings you options
 - We have piloted & implemented >20 new cost-savings innovations over the past 2 years alone!
 - Working closely, we can identify new ways to optimize your facility's

Building a Culture of Pride Within the Utility!





Partnership-Trust & Transparency

Commitment to Communications



- » Contract is structured as "Cost Plus Fixed Fee"
- » O&M cost savings are returned to the City!
- » Realtime access to information
 - Financial, Operational & Compliance
- » Operating Reports keep you in control
 - Monthly & Annual
- » Our Management Team tailors communications to your expectations







Optimizing Operations

It all starts with **Safety!**



- » Implement Safety Program Requirements
- » Successful transition of facility Ops Team
- » Determine potential bottlenecks in ops & design
- » Work with the City to define budget, priorities, desired approach, & communications
- » Develop a long-range optimization plan







WE PUT PEOPLE FIRST!





- W&C Employee Benefit Plan
 - Retain all current facility FTE's
 - Compare benefits & ensure they are "made whole"
 - Individual, group & family benefits meetings
 - Woodard & Curran will recognize experience in the wastewater industry...not just with the City of Clewiston
 - On-boarding training & development
 - We prioritize health & safety to ensure we all get home at night







Partnership Starts with Great Employee Transition

Woodard & Curran Introductions



- » Employees meet Transition Team
- » Introduction to Woodard & Curran
- » Human Resources sets up benefits meeting with current staff
 - Lunch
 - Spouses invited
 - O&A session
- » Walk through of transition timeline

30-90 Days Before Start Date



- » Meet with employees to discuss roles& responsibilities
- » Offer letters sent to staff
- » Upon offer acceptance, preemployment activities scheduled
- » In person & email communication to all staff with onboarding schedule & what to bring on their first day

First Day



- » In-Person Technology & Human Resource team onboard employees
- » Onboarded 1 on 1
- » Onboarding tasks completed on day 1
 - Benefit elections
 - Direct deposit
 - Password & Email set up
 - Guided through systems with small trainings





Multiple Levels of Support





Area Manager

Fred Rogers

Technology Support

Greg Parks

Transition Project Manager

Greg Weeks

Engineering Support

Jon Himlan

SCADA / Automation

Jesse Reynolds

Safety

Steve Lindemann

IT Support

Jeannie Dubois

Process Operations Support

Nick Bingham

Technology Support

Alan Fabiano Ken Davis

Maintenance Support

Jared LeClercq

Financial Reporting

Brian Ravens

Maintenance & Repair

Celina Bland

Laboratory / Compliance

Wendy Dalton

Transition Manager

Leilah Johnson

HR Support

Linsay McAuliffe



Project Support

Going Beyond Expectations... Becoming a Vested <u>PARTNER</u>















Woodard & Curran assumed operations of our facility [during design] to ensure we meet compliance until the new WWTP becomes operational...and to ensure the new facility is properly maintained from the beginning.

Mayor Julie Wilkins City of LaBelle T 352.460.7725





Without Woodard & Curran being there to provide their expertise, the problems I was dealing with nine months prior to hiring them, would still be there today...

TJ Fish Director of Public Works City of Groveland T 352.460.7725



While we were waiting for our new plant to be built, Woodard & Curran took over, kept our old plant running, met compliance, and closed our Consent Order. It would not have happened without them...

Drew Mullins Utilities General Manager City of Starke T 904.368.1330