

PSAP Ring Time

Clewiston PD

4425 West State Road 80

La Belle, FL 33935

County: Hendry

Month - Year: April 2025

Agency Affiliation Police

PSAP Size Extra Large

Report Date: 05/03/2025 02:00:09

Report Date From: 04/01/2025

Report Date To: 04/30/2025

Period Group: Month

Time Group: 60 Minute

Time Block: 00:00 - 23:59

Days Of Week: All

Call Type: 911 Calls

Abandoned Filters: Include Abandoned

Agency Affiliation: All

PSAP Size: All

The PSAP Ring Time Report is representative of the agent's answer time experience. Ring-to-Answer is measured from the time of presentation at the station to the time of agent answer (Ring Seconds Only).

Call Hour	Ring Times In Seconds							Total	Avg. Duration	% with Ring			
	0 - 10	11-15	16 - 20	21 - 40	41 - 60	61 - 120	120+			≤ 10 Secs	≤ 15 Secs	≤ 20 Secs	≤ 40 Secs
00:00	10	0	0	0	0	0	0	10	63.9	100.00%	100.00%	100.00%	100.00%
01:00	9	0	0	0	0	0	0	9	57.2	100.00%	100.00%	100.00%	100.00%
02:00	11	0	0	0	0	0	0	11	75.5	100.00%	100.00%	100.00%	100.00%
03:00	7	0	0	0	0	0	0	7	116.4	100.00%	100.00%	100.00%	100.00%
04:00	4	0	0	0	0	0	0	4	61.5	100.00%	100.00%	100.00%	100.00%
05:00	11	0	0	0	0	0	0	11	47.9	100.00%	100.00%	100.00%	100.00%
06:00	9	0	0	0	0	0	0	9	60.8	100.00%	100.00%	100.00%	100.00%
07:00	6	0	0	0	0	0	0	6	54.8	100.00%	100.00%	100.00%	100.00%
08:00	26	2	0	0	0	0	0	28	66.9	92.86%	100.00%	100.00%	100.00%
09:00	27	5	0	0	0	0	0	32	50.9	84.38%	100.00%	100.00%	100.00%
10:00	35	3	0	0	0	0	0	38	57.6	92.11%	100.00%	100.00%	100.00%
11:00	28	1	0	0	0	0	0	29	41.9	96.55%	100.00%	100.00%	100.00%
12:00	33	6	1	1	0	0	0	41	68.5	80.49%	95.12%	97.56%	100.00%
13:00	37	3	1	0	0	0	0	41	56.3	90.24%	97.56%	100.00%	100.00%
14:00	40	8	0	0	0	0	0	48	50.1	83.33%	100.00%	100.00%	100.00%
15:00	41	0	0	0	0	0	0	41	35.3	100.00%	100.00%	100.00%	100.00%
16:00	42	0	0	0	0	0	0	42	58.7	100.00%	100.00%	100.00%	100.00%
17:00	43	0	1	0	0	0	0	44	52.2	97.73%	97.73%	100.00%	100.00%
18:00	34	2	0	0	0	0	0	36	51.6	94.44%	100.00%	100.00%	100.00%
19:00	29	2	0	0	0	0	0	31	42.6	93.55%	100.00%	100.00%	100.00%
20:00	37	0	0	0	0	0	0	37	40.8	100.00%	100.00%	100.00%	100.00%
21:00	26	1	0	0	0	0	0	27	46.1	96.30%	100.00%	100.00%	100.00%
22:00	26	2	0	1	0	0	0	29	47.9	89.66%	96.55%	96.55%	100.00%
23:00	14	0	0	0	0	0	0	14	65.8	100.00%	100.00%	100.00%	100.00%
Total:	585	35	3	2	0	0	0	625	53.3	93.60%	99.20%	99.68%	100.00%
Overall %:	93.60%	5.60%	0.48%	0.32%	0.00%	0.00%	0.00%						