



**Subject:** Scheduled Availability – NGI Trenchless Pipe & Sewer Repair:

NGI Trenchless Pipe & Sewer Repair's upcoming availability for scheduled projects. Our team will be prepared to begin work upon award of RFP **On- Call Water, Sewer, Stormwater Emergency and Repairs Services.**, following issuance of the official Notice of Intent and completion of the pre-con meeting. We are ready to assist with the following services:

- **CIPP (Cured-In-Place Pipe) lining**
- **CCTV inspections**
- **Hydro/Vac truck services**
- **Jetting and cleaning of sanitary and stormwater systems**

Our standard working hours are 7:00 a.m. to 5:00 p.m., with the understanding that when operating within a roadway, work begins no earlier than 9:00 a.m. and concludes by 4:00 p.m.

Additionally, NGI Trenchless Pipe & Sewer Repair is available for emergency work 24/7, with an initial response time of approximately four (4) hours.

If you have any upcoming projects, maintenance needs, or require emergency assistance, please don't hesitate to reach out. We'll be happy to coordinate scheduling and provide support as needed.

Best regards,  
Steven Watts  
NGI Trenchless Pipe & Sewer Repair, Inc.  
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NGI Trenchless Pipe & Sewer Repair, Inc.

November 25, 2025

Assistant Project Manager

Steven Watts/ NGI Trenchless Pipe & Sewer Repair, INC

130 Prominence Point Pkwy 130 142, Canton, GA 30114

Subject: **Proposed**

NGI Trenchless Pipe & Sewer Repair, Inc. proposes the following Scope of Services to support the City's objectives for efficient, cost-effective, and non-invasive sewer system rehabilitation. Our approach is based on the City's published Scope of Work and unit pricing items and includes enhancements to ensure long-term performance, minimized community disruption, and compliance with all regulatory requirements.

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### **1. Project Assessment and Pre-Construction Services**

- Conduct field verification of all locations provided by the City.
  - Perform CCTV inspection (where required) to confirm pipe condition, infiltration sources, or structural failures.
  - Provide detailed pre-construction documentation, including cleaning needs, access limitations, and recommended trenchless methods for each segment.
  - Coordinate with City staff to review findings and finalize a work plan.
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### **2. Cleaning and Preparation of Sewer Lines**

- Complete high-pressure jetting and mechanical cleaning of all designated sewer lines.
  - Remove debris, roots, scale, obstructions, and sediment to ensure proper pipe wall preparation.
  - Conduct post-cleaning CCTV verification to confirm readiness for repair or lining.
  - Dispose of all removed debris in accordance with state and local regulations.
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### **3. Trenchless Pipeline Rehabilitation Services**

Depending on the pipe condition and City specifications, NGI will utilize one or more of the following trenchless methods:

#### **a. Cured-In-Place Pipe (CIPP) Lining**

- Install resin-impregnated liner to restore structural integrity, eliminate infiltration, and extend asset life.
- Utilize steam or hot water curing per manufacturer and industry standards.
- Conduct post-installation CCTV to confirm quality.

#### **b. Point Repairs**

- Perform sectional CIPP point repairs for isolated defects where full lining is not justified.
- Ensure seamless bonding and long-term structural restoration.

#### **c. Lateral Reinstatement**

- Utilize robotic cutting tools to reopen service laterals after CIPP installation.
  - Confirm reinstatement quality with video documentation.
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**4. Manhole and Structure Rehabilitation**

- Apply cementitious or epoxy coatings to restore structural integrity and prevent future infiltration.
  - Repair or replace grade adjustment rings, frames, and covers as needed.
  - Conduct vacuum testing where required.
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**5. Surface Restoration and Site Cleanup**

- Restore disturbed areas, access points, and easements to pre-work conditions.
- Repair minor pavement cuts, landscaping, or turf impacted by equipment.
- Leave all areas clean, safe, and accessible.

Sincerely,

*Steven Watts*

Assistant Project Manager

NGI Trenchless Pipe & Sewer Repair, Inc.

Woodstock, Georgia

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Subject: **Proposed Approach and Project Management**

NGI Trenchless Pipe & Sewer Repair, Inc. proposes the following Scope of Services to support the City's objectives for efficient, cost-effective, and non-invasive sewer system rehabilitation. Our approach is based on the City's published Scope of Work and unit pricing items and includes enhancements to ensure long-term performance, minimized community disruption, and compliance with all regulatory requirements.

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**Approach and Project Management**

**1. Project Coordination**

- Assign a dedicated project manager who will serve as the primary point of contact.
- Provide weekly progress updates, daily field logs, and transparent communication with City inspectors.
- Coordinate traffic control, utility locates, and site access in advance.

**2. Safety and Compliance**

- Follow all OSHA regulations, City requirements, and industry best practices.
- Maintain a site-specific safety plan for each work area.
- Ensure all staff are trained in confined-space entry, trenchless operations, and emergency response.

**3. Quality Assurance and Documentation**

- Perform continuous quality control throughout cleaning, lining, and restoration.
- Provide the City with pre- and post-repair CCTV footage, test results, cure logs, and material certifications.
- Maintain detailed unit-price billing with supporting documentation.

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**Ideas to Improve or Clarify the City's Proposed Scope of Work**

NGI respectfully offers the following enhancements for consideration:

**1. Add Pre-Repair CCTV Verification**

Helps ensure the correct rehabilitation method is selected and reduces change orders.

**2. Include Digital Reporting Standards**

Standardized NASSCO PACP/MACP reporting ensures consistent documentation for City asset management systems.

**3. Allow Use of Multiple Trenchless Technologies**

Provides flexibility to choose the most cost-effective and minimally invasive repair for each location.

**4. Establish Cure Validation Requirements**

Including resin cure logs and temperature profiles increases transparency and ensures long-term liner durability.

**5. Incorporate Optional Manhole Rehabilitation Line Items**

This allows the City to address infiltration sources often associated with upstream pipe issues.