



**Item:**

CQI – Procedure for Addressing Contract Underperformance (Bonnie Wagner)

**Requested Action:**

The Board is asked to approve this recommendation.

**Background:**

During the March 2026 Board meeting, staff gave a presentation on the Continuous Quality Improvement (CQI) process and results for FY2025 funded programs. The Board made a motion for Trust staff to bring back a recommendation regarding funded providers that receive one or more “emerging” ratings on their CQI report. In the attachment staff detailed the CQI process, support, and interventions made with providers when they underperform contractually.

**Attachments:**

CQI - Procedure for Addressing Underperforming Contracts on 06-08-2026

**Fiscal Impact:**

None

**Recommendation:**

I recommend the Board approves this procedure.