

Summary of Board Meeting Evaluation Surveys

Per Board Policy 1.15, each meeting Board members will have the opportunity to evaluate the effectiveness and efficiency of meetings and provide suggestions on how to improve and best use time during Board meetings. The following is a summary of the input Board members provided for review by the Board, CTAC staff, and members of the public regarding the most recent Board meeting.

Date of Meeting: September 12, 2022

Completion Rate: 80% of Board members completed (8 of 10)

Evaluation of Meeting Components:

Board members rate effectiveness and efficiency of four components from 1 to 4. Ratings signify 1 = "poor", 2 = "fair", 3 = "good", and 4 = "excellent". Meeting components received mostly favorable ratings of "good" or "excellent". The Materials Provided and Presentations received higher than average ratings, while CTAC Staff and Meeting Facilitation received lower than average ratings. Member Hardt who participated virtually expressed frustration in not being recognized or asked to participate in discussions. She also expressed wanting feedback from staff on our ability to carry out her requests. Member Cole-Smith praised the Acting Executive Director, Kristy Goldwire, for her leadership. Very positive feedback was received on the presentations.

	Meeting Component			
Date of Meeting	Materials Provided	Meeting Facilitation	CTAC Staff	Presentations
September 12, 2022	3.75	3.63	3.63	3.88
Average Rating (January – August)	3.62	3.75	3.79	3.67

<u>Materials Provided</u> (The Board packet was received in a timely fashion and provided the information needed to prepare for the meeting)

Member Name	Rating	Average Rating	
Andrew	4		Good 25%
Certain	3		
Cole-Smith	4		
Cornell	4	2.75	
Ferrero	4	3.75	
Hardt	3		Excellent
Snyder	4	1	75%
Twombly	4		

Comments: None Received.

<u>Meeting Facilitation</u> (The Chair ensured Board members and members of the public who wanted to speak had the opportunity to be heard)

Member Name	Rating	Average Rating	Fair
Andrew	4		12%
Certain	3		Good 13%
Cole-Smith	4		13/0
Cornell	4	2.62	
Ferrero	4	3.63	
Hardt	2		Excellent
Snyder	4		75%
Twombly	4		

Comments:

• Staff seem to listen to my requests, but I cannot tell whether they can take any action on them. They do not give me feedback. (Hardt).

<u>CTAC Staff</u> (CTAC staff were knowledgeable on their agenda items and prepared to address questions, or provide a plan for follow-up)

Member Name	Rating	Average Rating	Fair 12%
Andrew	4		
Certain	3		Good 13%
Cole-Smith	4		
Cornell	4	3.63	
Ferrero	4		
Hardt	2		Excellent
Snyder	4		75%
Twombly	4		

Comments:

- Excellent leadership of the staff by Ms. Goldwire. (Cole-Smith).
- Staff seem to listen to my requests, but I cannot tell whether they can take any action on them. They do not give me feedback. (Hardt).

<u>Presentations</u> (Presentations were helpful in providing information on programs and policies to guide decision-making and allow for input and transparency)

Member Name	Rating	Average Rating	Good 12%
Andrew	4		
Certain	4		
Cole-Smith	4		
Cornell	4	2.00	
Ferrero	4	3.88	
Hardt	3		Excellent
Snyder	4	1	88%
Twombly	4		

Comments:

- Very timely and focused. (Cole-Smith).
- The presentations are the best part of the meeting for me. (Hardt)

Finally, Board members were able to provide general comments on the meeting overall as well as topics they'd like to see addressed on future agendas. Member Cole-Smith praised the leadership of her fellow board members in their roles as Chair and Co-Chair. Member Twombly expressed appreciation of the staff for their hard work. Member Hardt expressed continued frustration as a Board member.

In terms of future presentations, Board member Cole-Smith indicated that she like to see technology issues placed on a future agenda. Hardt indicated she would like to see a presentation from Sherry Kitchens of the Child Advocacy Center on the prevention of trauma. Member Hardt also noted she would like to see the Trust fund dental and mental health services for children.

General Comments:

- Great leadership from the chair and co-chair!! (Cole-Smith)
- My frustration continues. The sound is not great. People sitting close to Maggie are best heard IF THEY TAKE OFF THEIR MASK TO SPEAK. The fact that this is not part of our procedure is a manifestation of lack of respect for anyone not there in the room. I guess since we do not allow the public to attend meetings in this way anymore, that singles out me. (Hardt).
- I want to thank staff for all their hard work and the continued visibility in our communities. (Twombly)

Are there any items, presentations, or other information you would like placed on a future Board agenda?

- Technology issues. (Cole-Smith)
- Yes, please let Sherry Kitchens talk about prevention of trauma. We could make this part of all the programs we fund. It would prepare the adult supervisors and the children for better protection of the children. We have lots of money, some of which is spent on questionable things. Why don't we take care of the mental and dental needs of our children? We know from years of study of our community that these are significant gaps. (Hardt).