



**Item:**

Continuous Quality Improvement (Bonnie Wagner)

**Requested Action:**

The Board is asked to receive information.

**Background:**

In January 2023, Trust evaluation staff – in collaboration with providers – developed a tool and process for Continuous Quality Improvement (CQI). The annual CQI process includes shared review and reflection on program implementation for all funded programs. The tool examines several components – fiscal, communications, funding acknowledgement, population focus, service delivery, training completion, performance measures, and data quality – to support the review of shared goals, contract expectations, and evaluation results to identify ways to improve and better serve children and families.

CQI reports have been completed and shared for 81 programmatic contracts in FY2025. An overview of the purpose, tool and process, results, insights and next steps will be presented to the Board by Trust staff.

**Attachments:**

CQI Presentation for the Board Meeting on 03-09-2026

CQI Report – FY2025 – Example Provider CQI Report

CQI Results by Agency-Program – FY2025

**Programmatic Impact:**

This process reinforces on-going communication and quality improvement.

**Fiscal Impact:**

None

**Recommendation:**

Continue CQI implementation.