



**CHILDREN'S TRUST**  

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**OF ALACHUA COUNTY**

# **Continuous Quality Improvement Year 4 – Evaluation Results**

March 9, 2026



# What is CQI?

## The purpose of CQI is to:

- Intentionally review and reflect on performance.
- Engage in learning and collaborative problem solving.
- Identify support and resources to improve the system overall.
- Improve administrative processes, service delivery, and outcomes.





# Enhancing CQI

## CQI in FY2026

- Comparisons to previous years
- Include additional fiscal information
- Include rating on training completion



# CQI – Categories & Ratings Examined



Component	Item	Trust Staff
<b>Fiscal</b>	Use of Funding Allocation: Mastering = 90% or more Advancing = 60-89% Emerging = Less than 60%	Fiscal
	Communication with the Trust.	Contract Manager
<b>Operations</b>	Acknowledgement of funding support.	Contract Manager
	Program is serving the intended population.	Contract Manager
<b>Population Focus</b>	Program is implemented with quality and according to the contract specifications.	Contract Manager
<b>Service Delivery</b>	Training requirements were completed.	Data Support
<b>Training</b>	Performance goals met established targets: Mastering = All measures met Advancing = 80-99% of measures met Emerging = Less than 80% of measures met	Evaluation
	Data is complete and accurate.	Evaluation
<b>Performance Measures</b>	Data was submitted on-time.	Evaluation

# CQI Report

- Program Name and Description
- Program Scorecard
- CQI Purpose
- Component Rating & Definition
- Feedback from CTAC Staff
- Provider Reflection

Mastering

Advancing

Emerging



The Children's Trust of Alachua County  
CQI Report

**99999 - Example Agency - Example Parenting Program**

Trust Funded: 4 years (since FY2022)

Program Description: Example Parenting Program aims to serve a wide range of needs for young parents and their children. Emphasis is placed on creating a welcoming, supportive, and accessible environment for young parents to get the skills and resources they need, so children meet developmental milestones and enter kindergarten prepared for success. This will be accomplished through parenting workshops, one-on-one coaching, and intensive case management and service linkage.

CQI Report Summary	
Component	Rating
Fiscal	Advancing
Population Focus	Mastering
Operations	Emerging
Service Delivery	Advancing
Training	Advancing
Performance Measures	Advancing
Data Quality	Emerging

**Purpose of the Tool**

The purpose of CQI is to:

- Intentionally review and reflect on performance.
- Engage in learning and collaborative problem solving.
- Identify support and resources to improve the system overall.
- Improve administrative processes, service delivery, and outcomes.

**FY2025 - Result Details**

Fiscal		
Item Detail	Use of Allocation	Fiscal Rating
The percent of Children's Trust funding expended by the program relative to the awarded amount.	\$ Spent <b>\$98,250</b>	Mastering = 90% or more of award expended. Advancing = Between 60-89% expended. Emerging = Less than 60% of award expended.
Use of Funding = \$ Spent / \$ Allocated	\$ Allocated <b>\$125,550</b>	
	Use of Funding <b>78%</b>	
<p><b>Fiscal Comments</b></p> <p>The Provider has successfully achieved elevation to Advancing category due to ability to draw down on funds. The provider may find it helpful to review requested budget items alongside the contract and to reference the fiscal guidelines as a helpful resource. With continued attention, there is an opportunity to strengthen the consistency and completeness of reimbursement documentation. The Finance department of the Trust will continue to offer support and friendly reminders to assist in reducing the number of late submissions.</p>		
<p>Next year's CQI report will include additional information on timeliness and quality of reimbursement submissions.</p>		

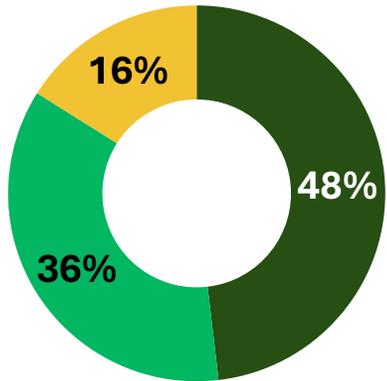
**Population Focus**

Item	Item Detail	Rating Options
Target Population	Population served aligns with contract requirements.	Mastering = All participants served met the eligibility criteria stipulated in the contract.  Advancing = Between 90-99% of participants met the eligibility criteria stipulated.  Emerging = Fewer than 90% of participants met eligibility stipulated.
	This varies by initiative; one or more of the specifications below may be used to rate if the intended population was served. <ul style="list-style-type: none"> <li>• Alachua County Residency</li> <li>• Participant Age</li> <li>• Scholarship Eligibility</li> </ul>	

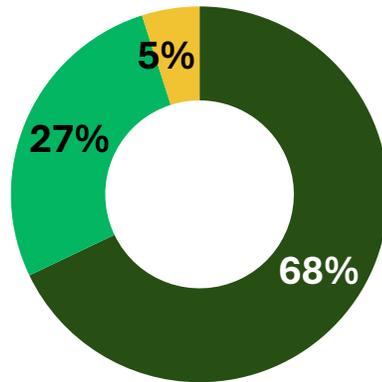
# CQI Overall Results – FY2025



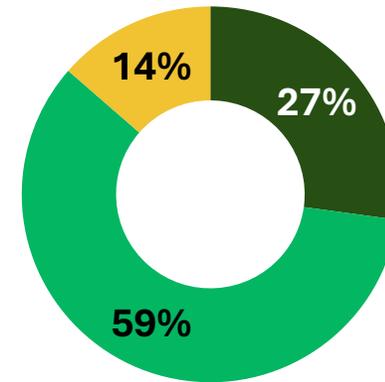
**Fiscal**



**Population Focus**



**Service Delivery**

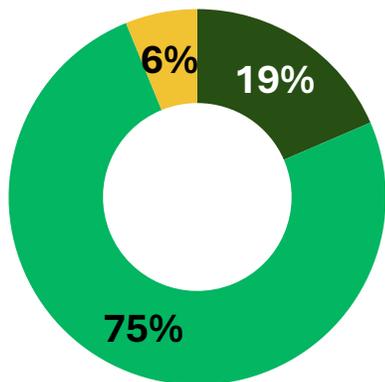


**Mastering**

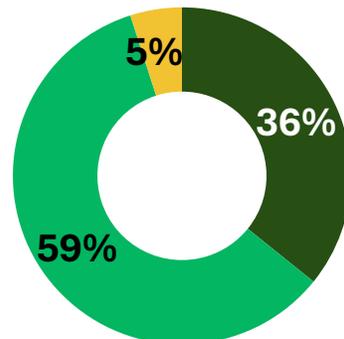
**Advancing**

**Emerging**

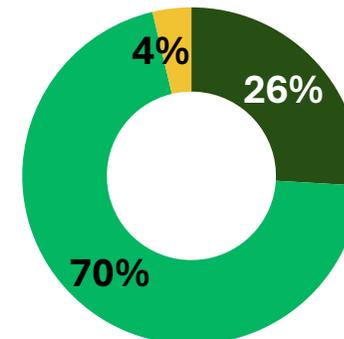
**Operations**



**Communications**



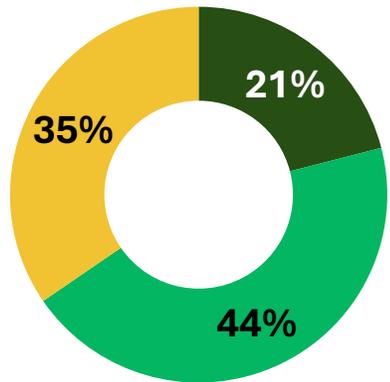
**Acknowledgement**



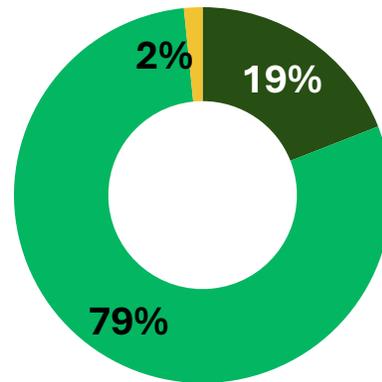
# CQI Overall Results – FY2025



### Performance Measures



### Training

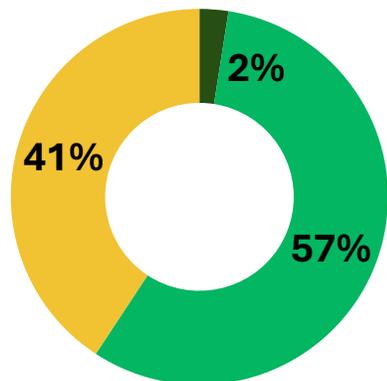


Mastering

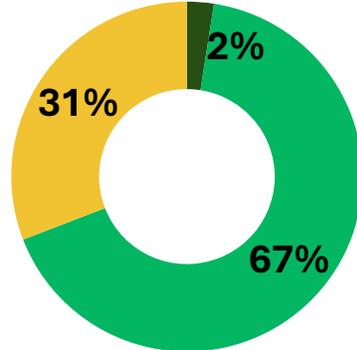
Advancing

Emerging

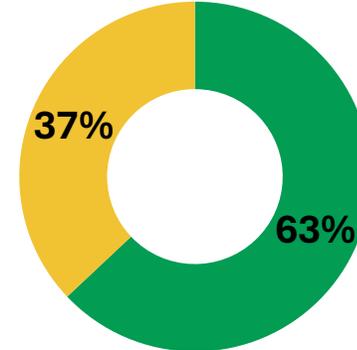
### Data Quality



### Quality



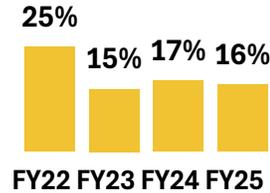
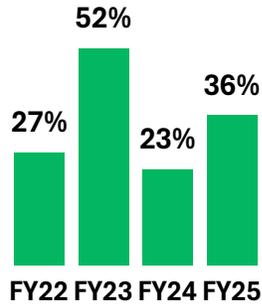
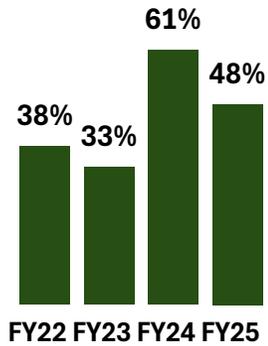
### Timeliness



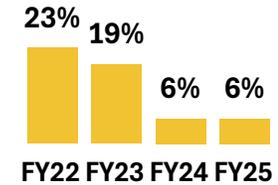
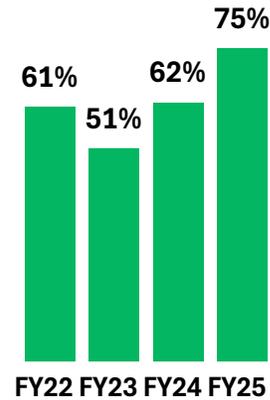
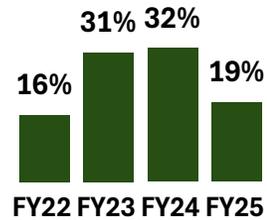
# CQI Results Historically



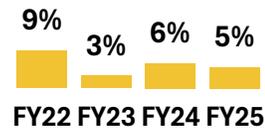
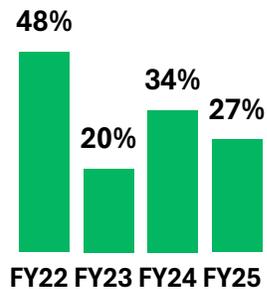
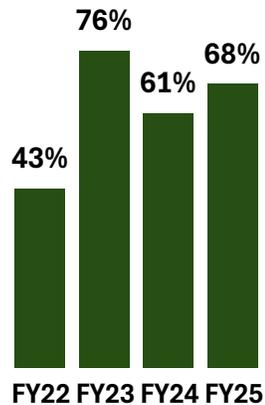
## Fiscal



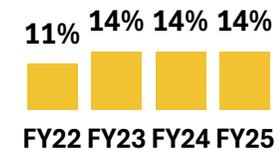
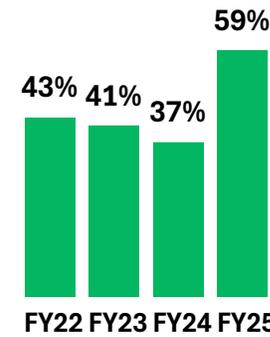
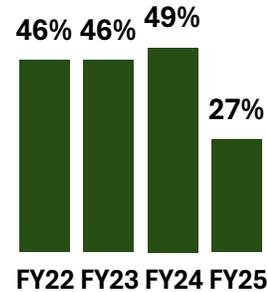
## Operations



## Population Focus



## Service Delivery



Mastering

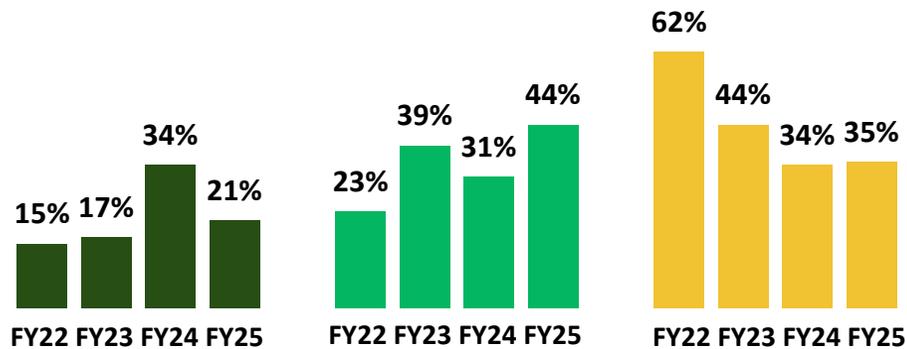
Advancing

Emerging

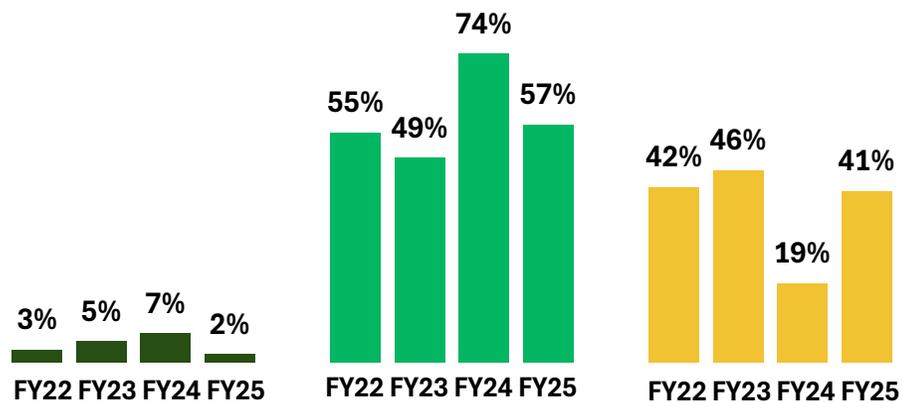
# CQI Results Historically (continued)



## Performance Measures



## Data Quality



## Performance Measures

Performance measures express shared goals and ways of measuring whether anticipated results and outcomes are achieved.

### Rating Definition

- Mastering = All measures met
- Advancing = 80-99% of measures met
- Emerging = Less than 80% of measures met

Mastering

Advancing

Emerging

## Data Quality

### Rating Definition

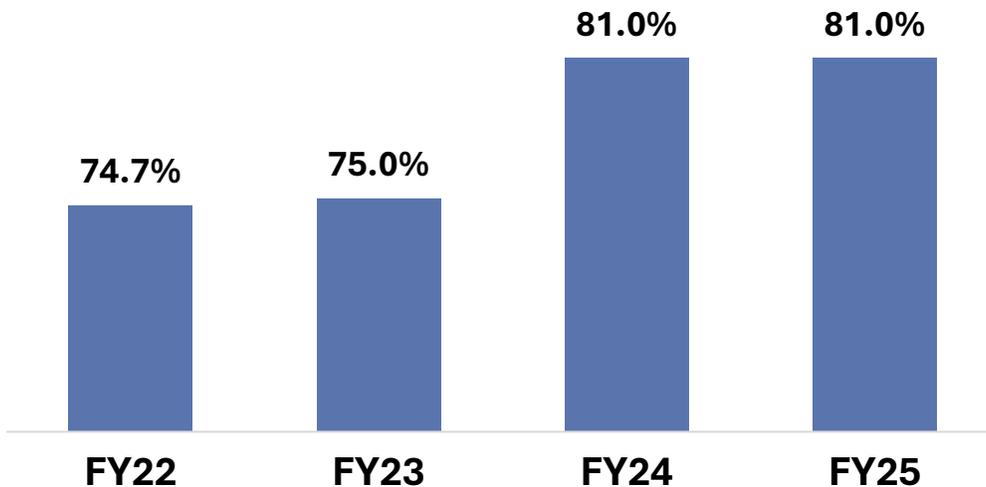
- Mastering = Data quality is exceptional and allows for meaningful insights and analysis of impact and is submitted on-time.
- Advancing = Data is complete, accurate, and provides necessary details on the program's performance and is submitted on-time.
- Emerging = Data is incomplete, contains errors, or does not provide information needed to determine program performance or is submitted after the due date.

# More on Performance Measures



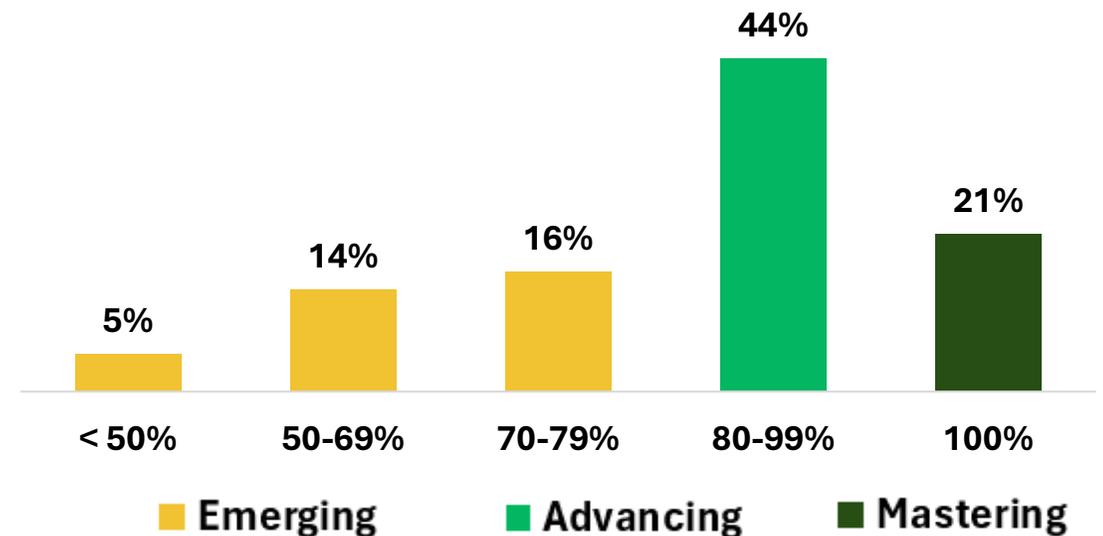
On average programs met **81%** of performance targets in FY2025.

**Average % of Performance Measure Targets Met across Programs by Fiscal Year**



Below shows a further breakdown of performance measure achievement among those Emerging in FY2025.

**FY2025: % of Performance Targets Met by Interval**





# Enhancing CQI

## CQI in FY2027

- CQI informational video in our Learning Management System
- Pathways for “Mastering” CQI components
- Include additional fiscal elements

