



Item:

Continuous Quality Improvement (Bonnie Wagner)

Requested Action:

The Board is asked to receive this update.

Background:

Trust staff has been working in collaboration to develop a tool and process for CQI which includes shared review, reflection, and planning on a regular cyclical basis for all providers and programs. Staff developed an initial draft tool and concept to support the review of shared goals, evaluation results, and identifying ways to improve and better support services and systems. In January, we hosted a provider input session to introduce and gain input on the tool and process. Shortly after we sent out information on the CQI tool and process, individualized CQI reports, and survey link for all providers to have the opportunity to review and provide feedback. This feedback has been used to refine and develop the process further.

Attachments:

CQI Presentation for the Board Meeting on 04-03-2023

Sample Provider CQI Report and Tool – example

Programmatic Impact:

This process will support on-going communication and quality.

Fiscal Impact:

None.

Recommendation:

Continue implementation and collaborative refinements.