



**Item:**

Continuous Quality Improvement (Bonnie Wagner)

**Requested Action:**

The Board is asked to receive information.

**Background:**

In January 2023, Trust evaluation staff – in collaboration with providers – developed a tool and process for Continuous Quality Improvement (CQI). The annual CQI process includes shared review and reflection on program implementation for all funded programs. The tool examines several components – fiscal, communications, funding acknowledgement, population focus, service delivery, performance measures, and data quality – to support the review of shared goals, contract expectations, and evaluation results to identify ways to improve and better serve children and families.

CQI reports are being shared and completed with 70 programmatic contracts that served children in FY2024. An overview of the purpose, tool and process, results, insights and next steps will be presented to the Board by Trust staff.

**Attachments:**

CQI Presentation for the Board Meeting on 02-10-2025

CQI Report – FY2024 – Example Provider CQI Report

**Programmatic Impact:**

This process will reinforce on-going communication and quality improvement.

**Fiscal Impact:**

None.

**Recommendation:**

Continue CQI implementation.