## Firm's Qualifications Rating Worksheet

RFP#: 2025-002 RFP Name: Solid Waste Franchise Proposal

Firm: BFI Waste Services, LLC DBA Republic Services Score: 72

	<b>EVALUATION CRITERIA</b>	Maximum Points	Score	Comments
1	Cost Proposal	40	28	Rate competitive, but incomplete. Omissions reduce clarity for Town budgeting.
2	Experience & Past Performance	20	17	Longstanding provider, but proposal lacks detail on performance metrics or past audits.
3	Service Plan & Equipment	20	15	Excellent technology. Did not demonstrate use of technology ion capabilities in bulk or recycling.
4	Customer Service & Local Presence	10	7	Customer service strong; local presence/community partnership weak. While not required, as long as the vendor has been with the Town, the current Town Council has not been provided with an direct update on operations, etc
5	Completeness of Proposal	10	5	Documentation deficiencies create compliance risks.
	Total Score	100		

Rater:

Howard W. Brown, Jr., ICMA-CM Interim Town Manager