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Scotts Valley, CA 95066
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Agreement # 3795

Rep MG

Customer

City of Capitola
420 Capitola Ave.
Capitola CA 95010

Service and Payment Agreement
For
Managed Services

This Service and Payment Agreement dated 9/1/2025 is made between (“Customer”) listed above and Exceedio Inc.

Customer agrees to purchase services listed below from Exceedio on a monthly basis for a time period of at least 3 year , commencing on date listed above.

Projected monthly fee \$6,244.32 Invoice amount may vary depending on number of active assets.

Service Description - Price List	Qty	Cost	Total
1212 - EMS ITaaS Workstation/User	98	49.00	4,802.00
1243 - EMS ITaaS Microsoft 365 Management	98	17.10	1,675.80
1216 - EMS ITaaS Mobile Device	66	17.10	1,128.60
1241 - EMS ITaaS Vendor Management - TPX VOIP	1	199.00	199.00
1200 - EMS ITaaS Special Discount / waived fee till 3/1/2027		-1,561.08	-1,561.08
Please note: ITaaS SKU Pricing increase of 4% per year starts 1/1/2026			
Per Asset/Service Pricing - does not include major projects or changes			
Sales Tax		9.25%	0.00

This Service and Payment Agreement (SAPA) is incorporated by reference into the Managed Service Agreement (MSA), including all attachments thereto, by and between Vendor and Customer . The MSA may be terminated by Vendor at any time without further notice for non-payment of the Service Fee or any portion thereof provided, however that Customer has been given an opportunity to cure such breach per the terms specified in the MSA. If the MSA is terminated by Customer prior to SAPA end date, Customer agrees to pay the lesser of: (i) all waived labor hours at the rates set forth in the MSA (or accompanying attachments) or (ii) the total due for the remaining months of the SAPA per the terms herein. *SaaS fees may be increased only to reflect documented increases in third-party licensing costs, not to exceed 5 % in any 12-month period, upon 60 days' prior written notice.

Signature _____
Read and Approved by Customer