#### **EXHIBIT A**

Resolution No.

## Annual Report & Proposed Fiscal Year 2024-25 Budget CVWBIA Assessment Basis CVWBIA Business Listing and Assessment Method

#### **Mission Statement**

The objective of the CVWBIA is to provide a unified organization to promote, stimulate and improve the business conditions in the designated area, primarily during the shoulder season, September – May. The belief is that if the lodging properties and short-term rentals are full, the rest of the businesses in the area will benefit.

This can be achieved by the CVWBIA continuing to fund activities and projects that will:

- Improve access to information regarding the businesses and services provided by the Village and Wharf BIA to likely visitors to the area via newsletters, the internet, print and television advertising.
- Provide fun, family-oriented events throughout the year emphasizing the attributes of the Village and Wharf.
- Improve and enhance the appearance of the Village and Wharf in partnership with the City of Capitola.
- Enhance the ability of the CVWBIA to serve as a liaison between the business community and local governments.

In FY 2019-20 CVWBIA began to receive a portion of the Transient Occupancy Tax (TOT) collected by the City and made commitments based on projected TOT revenues. In January 2023 storm related flooding cause major damage to the wharf and some village businesses. Recovery has moved swiftly but business has not returned to pre-storm levels. FY 2024-25 assessments will remain at FY 2023-24 levels.

# As the CVWBIA begins its nineteenth year we will continue and expand successful programs from prior years, which include the following:

- 1. Website In 2021-22 the CVWBIA marketing team created a new, up to date, mobile compatible, website (www.capitolavillage.com) for ease of use and connectivity to BIA member's businesses, lodging and short-term rentals. Each member has a unique page with links to their individual websites. There is a schedule of events and other helpful features. Visitors can sign up on the site to receive newsletters. This process continues in 2024-25 as technology changes quickly. We will also take advantage of opportunities to direct visitors to our website through QR Codes for special events, parking, and other visitor information. Visitors can now access members website or business phone directly from the BIA website. Monthly summaries of traffic to the site have shown the businesses the value of the website. The website is managed by Craig Nunes, Board Member and Volunteer Web Admin.
- 2. <u>Social Media</u> In April of 2023-24 a new Communications Team joined the BIA. They create a monthly newsletter, manages all our social media channels and plan new avenues to promote the village. Our email newsletters are sent to over 24,000 subscribers each month. Our Facebook page has over 19,803 followers with our top 5 cities being: San Jose, Santa Cruz, Modesto, Sacramento, and Capitola. Our Instagram is growing the fastest with over 21,397 active followers. The purpose of the Communication Team is to collectively promote

the Capitola Village businesses and to be a resource for ongoing growth. Our Village Ambassador continues to develop relationships with our members to facilitate sharing their promotions and announcements with our social media contacts.

- 3. <u>Advertising</u> While placing an emphasis on our social media development, there is still a need for carefully placed advertising in quality visitor publications. We are constantly monitoring these publications for the ones with the most effective online presence. In addition, in 2023-24 the BIA continued the television promotion on Hulu. With Hulu we are able to target very specific audiences by income levels and zip codes. The analytics are quite extensive as well. We are focusing on Sacramento, San Francisco and the Central Valley. This campaign will continue in 2024-25.
- 4. <u>Village Brochures</u> We print 25,000 brochures and distribute them throughout Santa Cruz County. A new addition to the brochure is a QR Code taking the visitor directly to our website. Many visitors depend on their phones to access information while traveling.

We contract with Certified Display Service. This company has exclusive rights to lobby racks in the hotels, resorts, and visitor centers in the county. These brochures are also available in various places of business throughout the Village and Wharf. We feel it is important to make visitors to other areas in the county aware of Capitola Village and Wharf through these brochures. Additionally, there are distribution locations at the Gilroy Visitors Center on Hwy 101, San Jose Airport, and the Monterey Airport.

- 5. <u>Branding and Logo Development</u> We continue to update logos, colors, and other marketing material to reflect current trends.
- 6. <u>Sip and Stroll & Cookie Walk</u> These events benefit all the businesses in the village. We hope to be able to hold up to three Sip and Stroll events in November, February and May. The Cookie Walk is family oriented and takes place the weekend after Thanksgiving.
- 7. <u>Winter Festivities</u> Window decorating contest, lighted wreaths and palm trees are components of the winter festivities with other events in the planning stages.
- 8. <u>Easter Egg Hunt</u> This is a free event for children that takes place over one week of spring break.
- 9. Public Works and Village Enhancement The CVWBIA contributes annually to the City of Capitola Public Works Department. Our contribution is used to help maintain the Village and Wharf. This year we are concentrating on landscaping and cleanliness of the village both in public spaces and private planting areas. The BIA has been instrumental in providing and maintaining signage for Long Term Parking in Lots 1 & 2.

#### Capitola Village & Wharf Business Improvement Area Assessment Basis

The method of assessment classifies businesses within the CVWBIA boundaries into nine categories:

- 1. Retail / Service businesses
- 2. Restaurant Full Bar
- 3. Restaurant Beer and Wine
- 4. Restaurant No Alcohol
- 5. Wine/Beer Service
- 6. Seasonal Food Service
- 7. Office and Professional businesses / Specialty
- 8. Short-term Rental businesses
- 9. Hotel / Motel / Inn businesses

Assessment fees are assigned to these nine business categories by number of full-time equivalent employees, a flat rate, and a per unit amount. Registered non-profits are exempt from assessment fees.

The following table shows the assessment fees for the proposed CVWBIA for FY 2024-25 at same level as last fiscal year.

	Number of Full-Time Equivalent				
	Employees*				
Business Category	0-5 employees	6 – 10 employees	More than 10 employees		
Retail / Service	\$315	\$630	N/A		
Restaurant Full Bar	N/A	\$720	\$1,080		
Restaurant Beer and Wine	\$367.50	\$682.50	\$1,042.50		
Restaurant No Alcohol	\$315	\$630	N/A		
	Flat Fee				
Wine/Beer Service	\$315				
Office / Professional / Specialty	\$90				
Short-term Rental**	\$135				
Seasonal Food Service	\$210				
	Per Unit Fee				
Hotel / Motel / Inn	\$180 per unit				

**Footnote\*** "<u>Full-time employee</u>" is an employee who works 2,000 hours per year or more. Multiple part-time employees are combined into a single full-time employee for the basis of this assessment calculation. (i.e. "fulltime equivalents")

**Footnote\*\*** "Short-term rental" businesses are defined as those dwellings which, at least once per fiscal year, are rented to a tenant for a tenancy of less than thirty days.

Associate Membership. CVWBIA is authorized to accept "associate membership" financial contributions from businesses outside the CVWBIA with approval of the board. The category and assessment will be the same as if the business is within the CVWBIA area.

<u>New Business Assessment</u>. Assessments will be prorated by the quarter in which a business opens.

**Business Closing.** A business notifying the CVWBIA before the end of the first quarter of the fiscal year (September 30th) that it will close before December 31<sup>st</sup> will be exempt from paying the assessment for that fiscal year. If the business does not close before December 31st, it must pay the year's assessment in full.

**<u>Late Charge.</u>** No late charge will be assessed with the FY 2024-25 dues.

<u>Delinquencies.</u> CVWBIA has a clear policy relative to delinquent assessments. Businesses that have not paid their assessment by October 31, 2024, will be removed from the CVWBIA website and brochure. They will be ineligible to participate in any CVWBIA activity. Assessments that have not been paid by January 31, 2025, will be sent to collections.

# Capitola Village & Wharf Business Improvement Area Proposed Budget for FY 2024-2025 FY 22/23 FY 23/24 FY 24/25 FY 24/25 FY 24/25

	FY 22/23		1	FY 23/24		FY 24/25		FY 24/25		FY 24/25	
		Actual		Adopted Budget	A	ssessment Budget	T	OT Budget	To	tal Budget	
Beginning Fund Balance	\$	39,393	\$	44,242	\$	33,426			\$	33,426	
Revenues											
Member Assessment		53,384		53,584		53,370				53,370	
Associate Assessment				0						0	
Assessment Revenues - Trade		0		0						0	
Late Fees		0		0						0	
TOT Revenue		38,227		36,500		0		37,000		37,000	
Sip № Stroll		53,199		54,000		54,000				54,000	
Cookie Walk				2,500		2,500				2,500	
Interest Revenue	_	978	_	100	_	100	_		_	100	
Total Revenues	\$	145,789	\$	146,684	\$	109,970	S	37,000	\$	146,970	
Total Source of Funds	\$	185,182	\$	190,926	\$	143,396	\$	37,000	\$	180,396	
Expenditures											
Charitable Donations				6,000		3,000				3,000	
CDS Direct Distribution		2,880		4,000		3,000				3,000	
Doubtful Accounts				5,000		3,000				3,000	
Insurance		1,743		2,000		2,000				2,000	
Office Supplies		583		1,000		500				500	
Storage Unit		2,281		1,700		1,700				1,700	
Renewal		755		800		800				800	
Total Administration	\$	8,242	\$	20,500	\$	14,000	\$	-	\$	14,000	
City Accounting Services	\$	4,200	\$	4,200	\$	4,200			\$	4,200	
City Public Works		3,000		3,000		3,000				3,000	
Total City Services	\$	7,200	\$	7,200	\$	7,200	\$	-	\$	7,200	
Ambassador		\$7,200		\$7,200		\$6,000				\$6,000	
Communications Manager		18,000		18,000		36,000				36,000	
Directories Printing		5,073		4,000		3,000				3,000	
VSC TV Partnership		7,869		0						0	
VSC Map				0		700				700	
Insurance				2,000						0	
Miscellaneous Print		300		0						0	
Miscellaneous Advertising				15,000		15,000				15,000	
Miscellaneous Marketing						7,500				7,500	
Monterey Travel Magazine				600						0	
Print Explore				1,000						0	
Social Media Boost				3,000		3,000				3,000	
Website Management		8,633		6,000		6,000				6,000	
Video Photo Production				6,000						0	
Village Enhancement		29,265		16,000		0		14,000		14,000	
Total Marketing	\$	76,340	\$	78,800	\$	77,200	\$	14,000	\$	91,200	
Holiday & Events		\$4,877		\$15,000		\$0		\$7,500		\$7,500	
Palm Tree Lights				0		0				0	
Sip N' Stroll - Cookie Walk	_	44,282		36,000		36,000				36,000	
Total Special Events	\$	49,158	\$	51,000	\$	36,000	\$	7,500	\$	43,500	
Total Expenditures	\$	140,940	\$	157,500	\$	134,400	\$	21,500	\$	155,900	
Ending Fund Balance	\$	44,242	\$	33,426					\$	24,496	

# Capitola Village & Wharf Business Improvement Area Budget Discussion

The CVWBIA will begin Fiscal Year 2024-25 with an estimated fund balance of \$33,000. **Revenues:** The proposed revenue is derived from the CVWBIA business roster and corresponding assessment rates.

#### **Expenditures:**

**Summary.** The proposed expenditures are divided into these categories: Administration \$14,000, City Services \$7,200, Marketing \$91,200, and Special Events \$43,500.

The following is a roster of open businesses in the assessment area as of June 2, 2024.

## Capitola Village & Wharf Business Improvement Area Business Listing and Assessment Method

Business Type	Business Type Assessment Method		Estimate Assessment		
F1 = Restaurant Full Bar	Per employee category: 6-10 EEs, >10 EEs	F1	\$6,480		
F2 = Restaurant Beer & Wine	Per employee category: 0-5 EEs, 6-10 EEs, >10 EEs	F2	\$3,255		
F3 = Restaurant No Alcohol	Per employee category: 0-5 EEs, 6-10 EEs	F3	\$3,780		
F4 = Wine & Beer Service	Flat fee	F4	\$1,575		
F5 = Seasonal Food	Flat fee	F5	\$210		
H = Hotel/Motel/Inn	Flat fee per unit or room	Н	\$9,360		
O = Office/Professional	Flat fee	0	\$1,800		
R = Retail/Service	Per employee category: 0-5 EEs, 6-10 EEs	R	\$13,545		
SR = Short Term Rental	Flat fee per unit	SR	\$13,365		
		Total	\$53,370		

Business Name	TYPE	FY24/25 Est. Size	FY24/25 Amount
Paradise Beach Grille	<b>F1</b>	11+	\$1,080
Shadowbrook Restaurant	<b>F1</b>	11+	\$1,080
Zelda's	F1	11+	\$1,080
Britannia Arms Pub & Rest.	F1	0 - 10	\$720
Bay Bar & Grill	F1	0 - 10	\$720
The Sand Bar	F1	0 - 10	\$720
Margaritaville	F1	11+	\$1,080
El Toro Bravo	F2	0 - 5	\$368
Thai Basil	F2	0 - 5	\$368
Geisha Japanese Restaurant & Tea House	F2	0 - 5	\$368
My Thai Beach / Sea Side Siam	F2	0 - 5	\$368
Caruso's Tuscan Cuisine	F2	0 - 5	\$368
Avenue Café	F2	0 - 5	\$368
Tacos Moreno 3	F2	0 - 5	\$368
Trestles Restaurant	F2	6 - 10	\$683
Mr. Toots Coffee & Tea	F3	0 - 5	\$315

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Pizza My Heart	F3	6 - 10	\$630
Castagnola Deli & Café Polar Bear Ice Cream	F3	0 - 5 6 - 10	\$315
	F3	0 - 10	\$630
Mijos Taqueria Sandcastle Café	F3	0 - 5	\$315
	F3		\$315
Schneider Consulting LLC dba Boba Bay	F3	0 - 5	\$315
The Daily Grind Coffee & Bottle Shop	F3	0 - 5	\$315
La Marea Café	F3	0-5	\$315
Lost Gatos Meats Capitola	F3	0-5	\$315
Armida Winery	F4	n/a	\$315
Cork and Fork LLC	F4	n/a	\$315
Capitola Wine Bar & Merchants	F4	n/a	\$315
Capitola Tap House	F4	n/a	\$315
English Ales Brewers, Inc.	F4	n/a	\$315
Left Coast Sausage Worx	F5	n/a	\$210
Venetian Hotel	H	19	\$3,420
Capitola Beach Suites aka Harbor Lights	H	10	\$1,800
Inn at Depot Hill	H	13	\$2,340
Capitola Hotel	H	10	\$1,800
David Lyng & Associates	О	n/a	\$90
Katz & Lapides	0	n/a	\$90
Michael Lavigne Real Estate	О	n/a	\$90
Newman & Marcus,LLP	0	n/a	\$90
Suess Insurance Agency	0	n/a	\$90
Latta	О	0 - 5	\$90
Capitola Village Real Estate	0	n/a	\$90
Law Offices of Sam Storey	О	n/a	\$90
John H. McSpadden	0	n/a	\$90
Miles J. Dolinger, Attorney at Law	0	n/a	\$90
Visions by Sheena	О	n/a	\$90
Capitola Village Massage	О	n/a	\$90
Yellow Bus	О	n/a	\$90
Revest Homes, Inc.	О	n/a	\$90
Monet Salon	О	n/a	\$90
Community CPA	О	n/a	\$90
Bare Skin & Body	О	n/a	\$90
Law Offices of Peter Rausch, Jr.	О		\$90
Keenly Financial Inc.	О	n/a	\$90
The Inner Beauty Sanctuary	О	n/a	\$90
MRA Sales, dba Capitola Beach Co.	R	0 - 5	\$315
Big Kahuna Hawaiian Shirts	R	0 - 5	\$315
Craft Gallery	R	0 - 5	\$315
Craft Gallery Annex	R	0 - 5	\$315
Euphoria Rio Mix	R	0 - 5	\$315

Erro to Dido		0.5	¢215
Free to Ride Hot Feet	R	0 - 5 0 - 5	\$315
	R		\$315
Kickback	R	0 - 5	\$315
Nubia Swimwear	R	0 - 5	\$315
Oceania	R	0 - 5	\$315
Phoebe's	R	0 - 5	\$315
Rainbow City Limit	R	0 - 5	\$315
Slap Happy	R	0 - 5	\$315
Super Silver	R	0 - 5	\$315
Sweet Asylum	R	0 - 5	\$315
Yvonne	R	0 - 5	\$315
Parking at the Mercantile	R	0 - 5	\$315
Parking at the Theater	R	0 - 5	\$315
Lumen Gallery	R	0 - 5	\$315
Capitola Reef	R	0 - 5	\$315
Art Inspired	R	0 - 5	\$315
Sea Level T's	R	0 - 5	\$315
Vanity by the Sea	R	0 - 5	\$315
Xandra Swimwear	R	0 - 5	\$315
Quality Market	R	0 - 5	\$315
Capitola Seashells	R	0 - 5	\$315
Jade Allen	R	0 - 5	\$315
Pueblo Viejo Imports	R	0 - 5	\$315
Mia Bella Boutique	R	0 - 5	\$315
Ethos Santa Cruz	R	0 - 5	\$315
Tony Pagliaro Photography	R	0 - 5	\$315
Mercantile Arcade	R	0 - 5	\$315
Carousel Taffy & Treats	R	0 - 5	\$315
Coastal Life	R	0 - 5	\$315
Capitola Candy Café	R	0 - 5	\$315
Capitola Sweet Shoppe	R	0 - 5	\$315
Santa Cruz Apparel	R	0 - 5	\$315
Stoke Brands dba Midtown Surf Shop	R	0 - 5	\$315
Capitola Paws	R	0 - 5	\$315
Nectar California LLC	R	0 - 5	\$315
Katalinas Boutique LLC	R	0 - 5	\$315
Clementine & Co.	R	0 - 5	\$315
Brad's Barkery	R	0-5	\$315
Capitola Family Home	SR	1	\$135
Capitola Pelican House	SR	1	\$135
Capitola Venetian #5	SR	1	\$135
Capitola Venetian #14	SR	1	\$135
Capitola Venetian #8	SR	1	\$135
Capitola Beach Bungalow	SR	1	\$135

Capitola Beach Cottage	SR	1	\$135
Capitola Cliffs Unit 3	SR	1	\$135
Good Time	SR	1	\$135
Michael J. Pirnik	SR	1	\$135
Relaxing Family Condo by the River	SR	1	\$135
Bridgepoint Bungalow	SR	1	\$135
Capitola Cliffs Unit 4 / Begonia Beach Cottage	SR	2	\$270
Capitola Venetian #7	SR	1	\$135
Capitola Venetian Unit 3	SR	1	\$135
Capitola Venetian #1	SR	1	\$135
Oceanfront Capitola Tuscan Villa	SR	1	\$135
Capitola Cliffs #4960-2	SR	1	\$135
Capitola Venetian #11	SR	1	\$135
Beach Charmer	SR	1	\$135
Capitola Venetian #2	SR	1	\$135
Castillo Properties	SR	2	\$270
Capitola Cliffs Unit #1	SR	1	\$135
Deborah Cohen	SR	1	\$135
Bayside Capitola Beach Condo	SR	1	\$135
Capitola Vista #1	SR	1	\$135
Capitola Vista #2	SR	1	\$135
Capitola Vista #3	SR	1	\$135
Capitola Vista #4	SR	1	\$135
Capitola Sea Spray	SR	1	\$135
Creekside Cottage	SR	1	\$135
Capitola Cherry Ave	SR	1	\$135
Luxurious Historic Windmill Silo House	SR	2	\$270
Capitola Bluegum A & B	SR	2	\$270
Grandma's Nest Capitola Venetian #9	SR	1	\$135
CV Retreat with Garage	SR	1	\$135
Capitola Seashell Sanctuary Units A and B	SR	2	\$270
Vista Cortile Condo	SR	1	\$135
Capitola Village Deco Beach House	SR	1	\$135
Talbot Family	SR	1	\$135
Capitola Venetian #16	SR	1	\$135
Capitola Lawn Way #5-4	SR	1	\$135
Capitola Breeeze Condo & Seaview Condo	SR	2	\$270
Luxury Home in CV with Hot Tub	SR	1	\$135
Capitola Riverview #421	SR	1	\$135
Capitola Riverview #323	SR	1	\$135
An Iconic Oceanfront Pink Venetian	SR	1	\$135
114 - 116 Lawn Way LLC	SR	2	\$270
Capitola Village Retreat Units A & B	SR	2	\$270
Capitola Cliff House	SR	1	\$135

208 Monterey Ave #A	SR	1	\$135
Capitola Village #316-B & 316-C	SR	1	\$135
Maritime Star	SR	1	\$135
James Lin	SR	1	\$135
Urban Chic Living / Life is Better at Capitola Beach	SR	2	\$270
Capitola Oceanside	SR	1	\$135
Capitola Dreamin'	SR	1	\$135
Capitola Riverview #402	SR	1	\$135
Capitola Riverview #310	SR	1	\$135
Capitola Riverview #312	SR	1	\$135
Oceanside Dream Beach House	SR	1	\$135
Capitola Trestles #5	SR	1	\$135
Paradise Properties Capitola Village #321-B	SR	1	\$135
Bombora LLC Capitola Village #419	SR	2	\$270
Colorful Capitola Village Cottage Unit A & UnitB	SR	2	\$270
Capitola Suites	SR	1	\$135
Five Bedroom Beach Front Home in CV	SR	1	\$135
Capitola Monterey 109-3 & 109-10	SR	1	\$135
Capitola Riverfront Home with Parking	SR	1	\$135
Surf Loft	SR	1	\$135
425 Capitola Ave	SR	1	\$135
Beach Getaway in the Heart of CV / Brand New Luxury CV Home	SR	2	\$270
CV Condo, Dog Friendly, Free Parking	SR	1	\$135
Pet Friendly CV Homee with Garage	SR	1	\$135
CV Home with Parking Spot	SR	1	\$135
Riverview Retreat (A) / Oceanview Oasis (B)	SR	2	\$270
Capitola Hideaway	SR	1	\$135
Bella Capitola	SR	1	\$135
Kohala Properties 831	SR	1	\$135
109 Monterey Avenue#9	SR	1	\$135
Capitola Village Bungalow	SR	1	\$135
Capitola Village Hideaway	SR	1	\$135
321 Riverview Ave.	SR	1	\$135
Capitola Seaglass Cottage	SR	1	\$135
222 San Jose Ave.	SR	1	\$135
201 Monterey Avenue Suite 2	SR	1	\$135