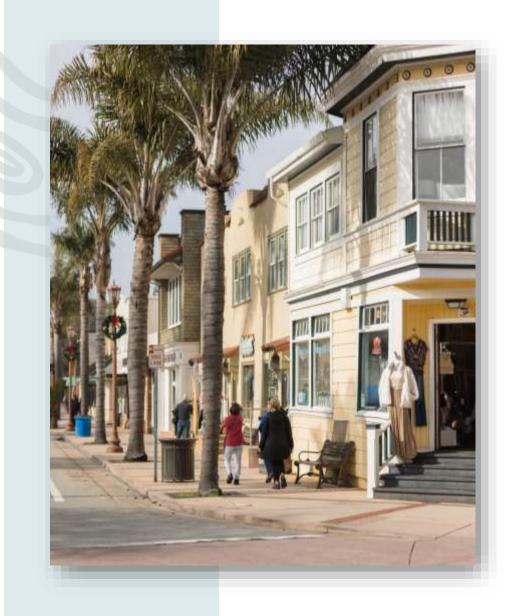
# STATE OF TOURISM: CAPITOLA

Terence Concannon, CATP CEO, Visit Santa Cruz County



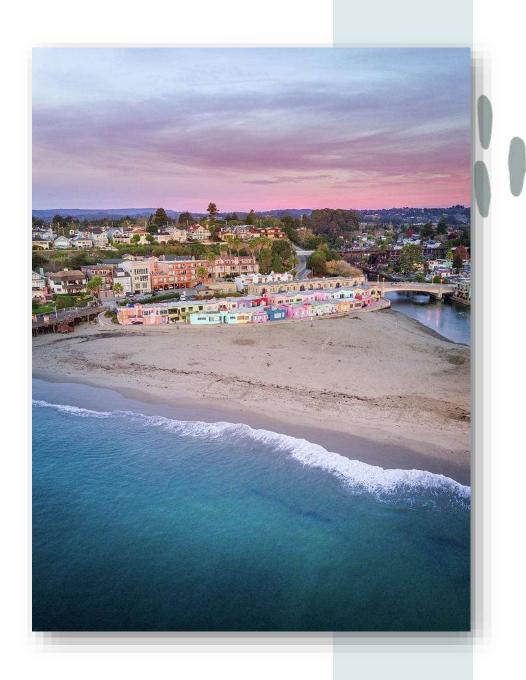


# HOW VSCC OPERATES



- CEO Terence Concannon (since 2023)
- Funded by lodging industry Tourism
   Marketing District
- Tiered assessment for hotels and STVRs
- TMD renewal in 2029
- Board of 25, with 13 representing lodging
- Certified Autism Center
- Experiential Pillars
  - Coastal
  - Redwoods
  - Agriculture
  - Arts & Culture





# FY2025 IN REVIEW

September 2024 – August 2025

## Lodging Summary

September 2024 - August 2025

September 2024 August 2025

Source: STR & KeyData

Sep 2024 - Aug 2025 % Change vs. Sep 2023 - Location Hotels Santa Cruz

ADR

\$189.29

-1.1%

Location Short Term Rentals Vacation Area - Capitola (City Limi.. ota

Supply

1.7M

-7.5%

Methodology Code

Demand

1.1M

-7.8%

Revenue

\$207.3M

-8.8%

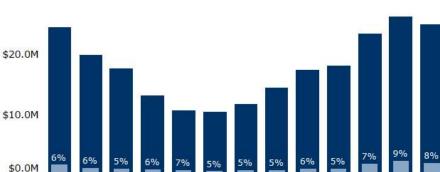
Listing Source

PRO Occupancy Toggle Adjusted Paid

Lodging Revenue & Contribution

Hotels: Santa Cruz; KeyData: Vacation Area - Capitola (City Limits)





SANTA CRUZ

COUNTY

CALIFORNIA

## Hotel Performance (Santa Cruz)

Aug 2024

Aggregated Lodging Performance

Source: STR

Sep 2024 - Aug 2025	Occupancy 65.5%	ADR \$182.38	RevPAR \$119.52	Supply 1.6M	Demand 1.1M	Revenue \$194.1M
Dec 244 000 VARIANS	05.570	Ψ102.30	4117.52	1.011	1.11	Ψ151.111
% Change vs. Sep 2023 -	0.3%	-1.3%	-1.0%	-0.2%	0.1%	-1.2%

RevPAR

\$121.22

-1.3%

#### Short Term Lodging (Vacation Area - Capitola (City Limits))

Occupancy

64.0%

-0.3%

Source: KeyData

Sources: STR and KeyData

Sep 2024 - Aug 2025	Occupancy 35.9%	ADR \$426.81	RevPAR \$153.24	Supply 86.2K	Demand 31.0K	Revenue \$13.2M
% Change vs. Sep 2023 - Aug 2024	2.4%	10.1%	12.7%	-2.7%	-0.4%	9.6%

#### Occupancy

Hotels: Santa Cruz; KeyData: Vacation Area - Capitola (City Limits)



### **Domestic Visitors**



Sample Size: 176,910

Trip Type Weekend/Weekday Trips End Date Show Top Origin/POI Start Date × September 01, 2024 August 31, 2025 US Mainland Origin Heat Map 73.2% 1.3 days 62.9% Avg. Length of Stay Overnight Repeat Top Visitor Origin States Top Visitor Origin MSAs % Share of Trips % Share of Trips States California 78.7% San Francisco-Oakland-Fremont, CA 20.3% Nevada 2.6% Sacramento-Roseville-Folsom, CA 11.9% Arizona 2.1% Los Angeles-Long Beach-Anaheim, CA

Stockton-Lodi, CA 5.0%

Riverside-San Bernardino-Ontario, CA 2.8%

San Diego-Chula Vista-Carlsbad, CA 2.3%

Car I dia Obiana Basa Babbas CA

Santa Rosa-Petaluma, CA 1.9%

Fresno, CA 4.9%

Modesto, CA 4.2%

Merced, CA 2.7%

Vallejo, CA 2.0%

# North Carolina 0.6% Distance Share

Oregon 2.1%

Texas | 1.3%

Florida | 0.9%

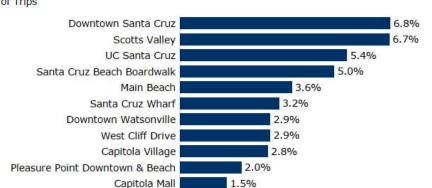
Utah | 0.8% Iowa | 0.7%

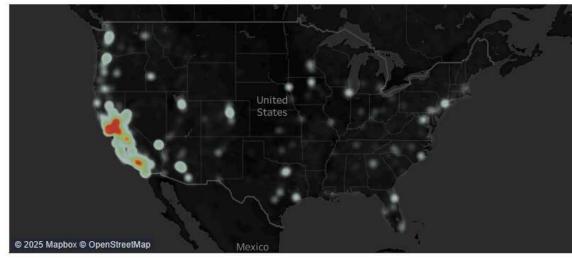
Colorado 1.1%

Washington | 1.9%

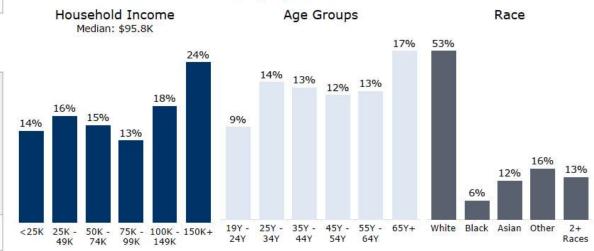
# % Share of Trips 50 - 249 miles 65.2% 250 - 499 miles 17.3% 500+ miles 17.5%

## Top POIs Visited % Share of Trips





### Demographic Estimates





Capitola Village



36%

17%

13%

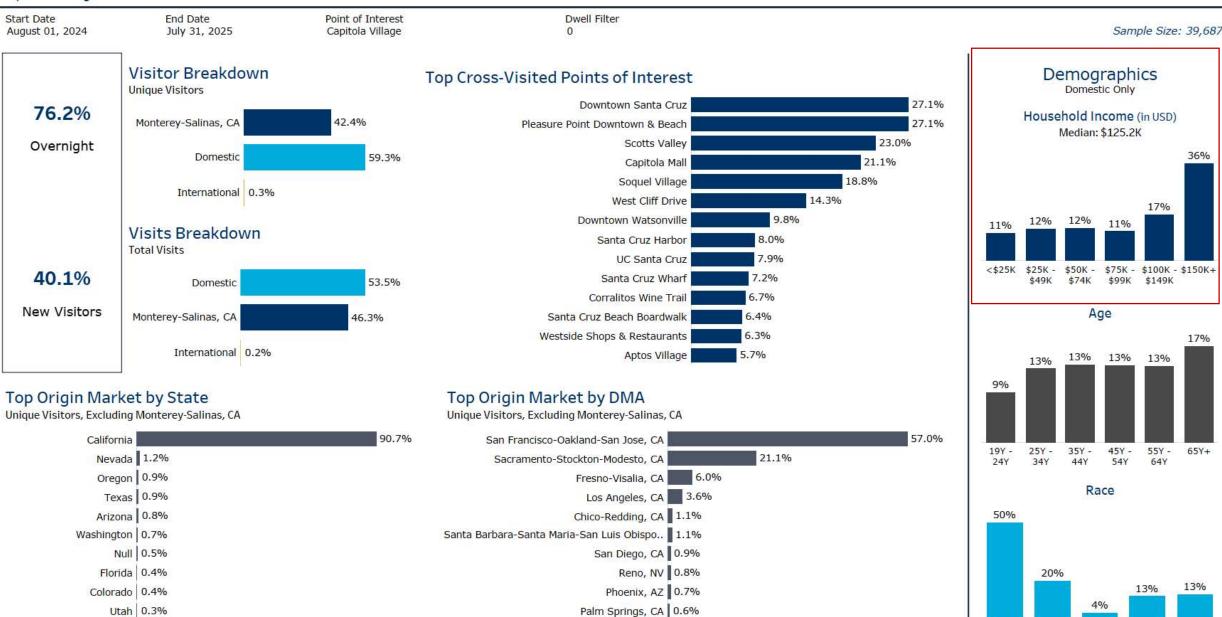
17%

55Y -

64Y

13%

2+ Races



Seattle-Tacoma, WA 0.5%

Idaho 0.3%

Black

Asian

White

# RECENT CONTENT & CAMPAIGNS

Celebrating Capitola



# Blogs

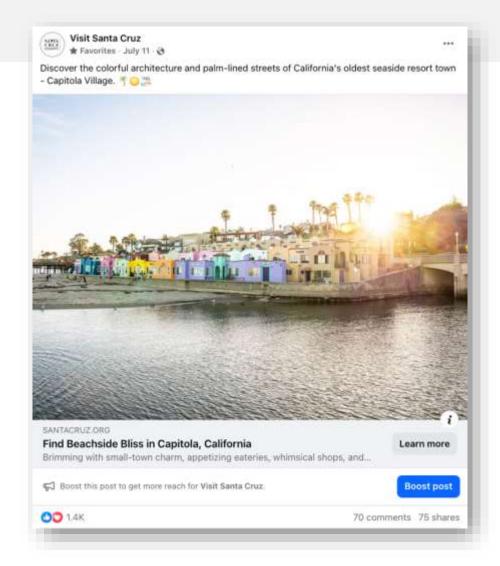


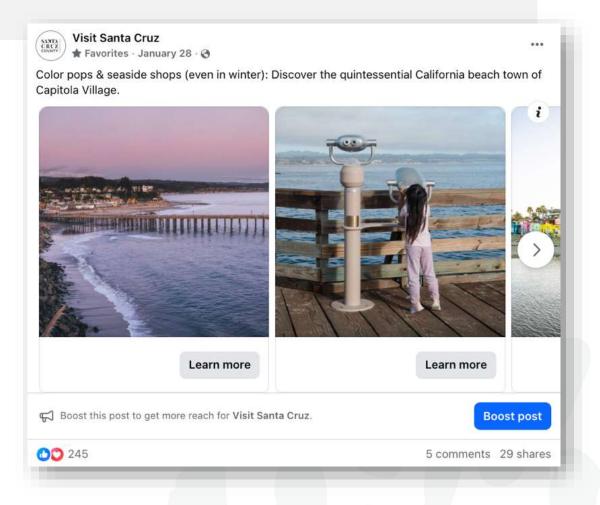
Beachside Bliss Capitola



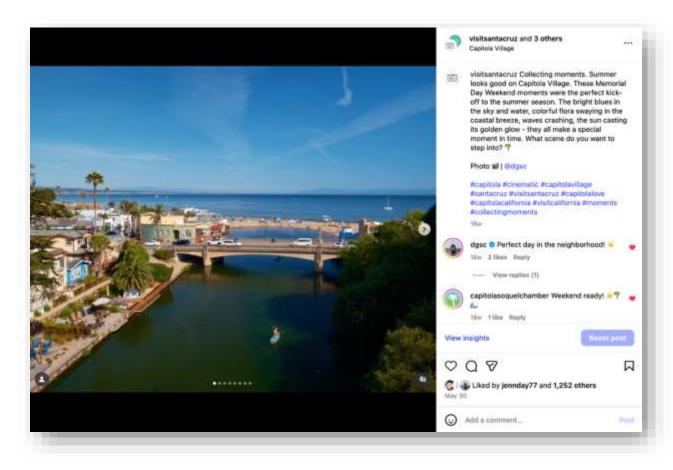
Buzz Worthy Capitola Village Spots

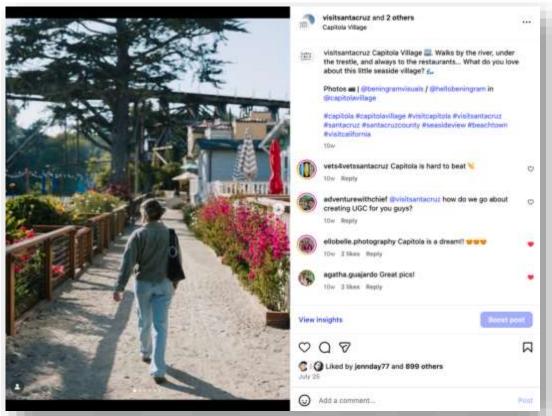
## Social Media Ads



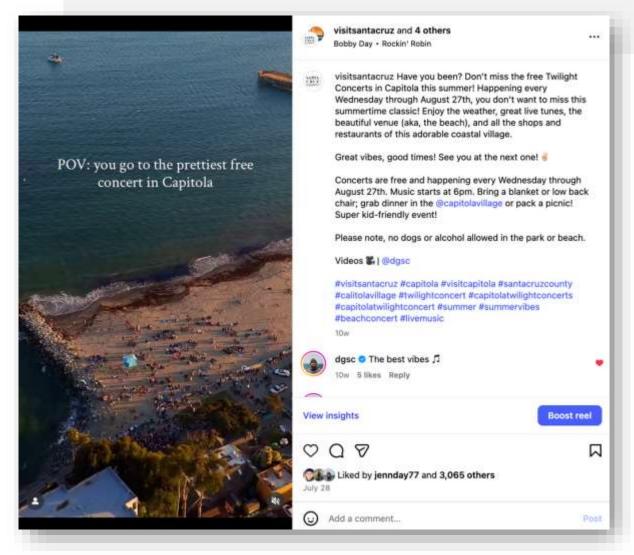


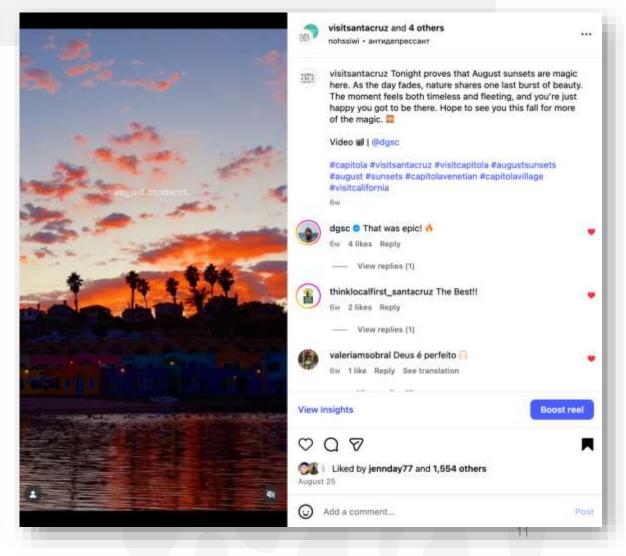
## Social Media Posts



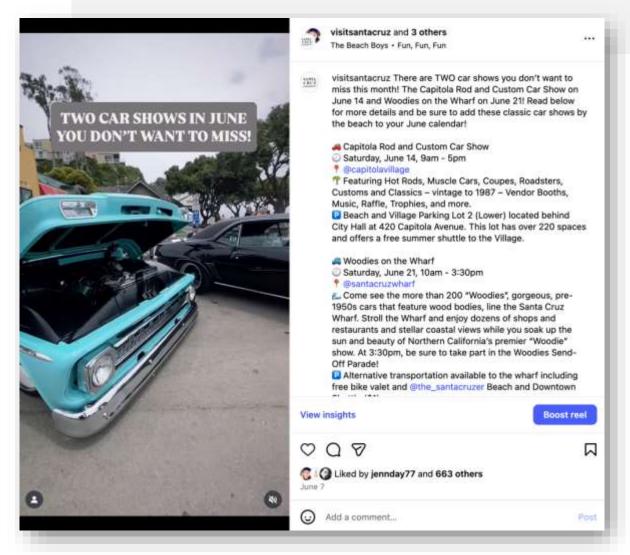


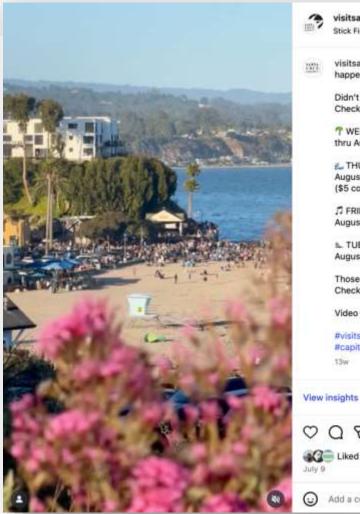
# Reels/Videos





# Reels/Videos





#### visitsantacruz and 5 others

Stick Figure + Shine

visitsantacruz Wish you were here... Capitola Twilight Concert happening now! - > 7

Didn't make this one? There are plenty more this summer! Check below for more summer concerts in Santa Cruz County:

TWEDNESDAYS: Capitola Twilight Concerts; Wednesdays thru August 27; 6pm-8pm

L THURSDAYS: Crow's Nest Beach Parties; Thursdays thru August 28; beach BBQ begins at 5:30; band begins at 8:30 (\$5 cover)

77 FRIDAYS: Midtown Summer Block Parties; Fridays thru August 29; 5pm-8:30ish

■ TUESDAYS: Live Summer Wharf Concert Series: August 12. August 26, and September 9; 6pm-8pm

Those are just a few faves, but there's a whole lot more! Check out bio link and story for dates, times, and details!

Video # | @dgsc

#visitsantacruz #capitola #santacruz #twilightconcert #capitolavillage #summer #summervibes #livemusic

Boost reel

Liked by dgsc and 1,388 others

Add a comment...

# Videos



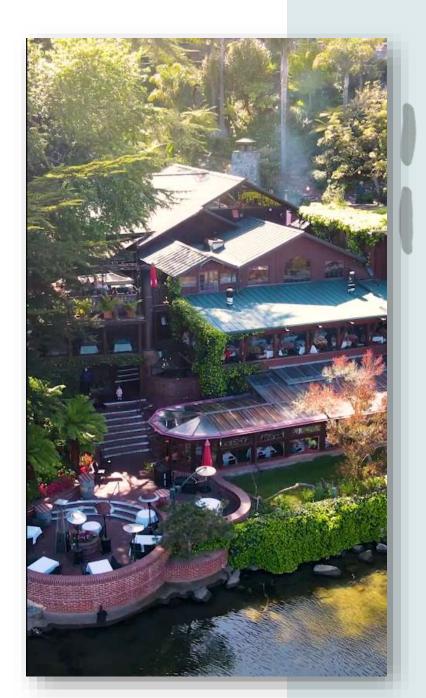
Adventure Awaits! Find Your Awe in Santa Cruz County this Season! (00:31)



Find Your Agricultural Awe in Santa Cruz County (00:15)



Coastal Glory: Find Your Awe in Santa Cruz County (00:31)





# COLLABORATION WITH VISIT CALIFORNIA

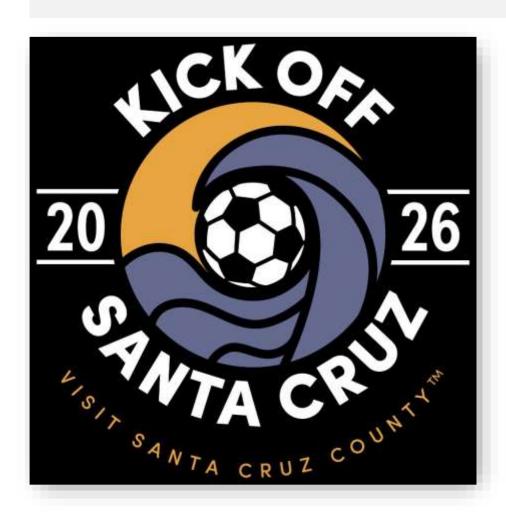
Facebook over 2 million organic views:

1,900 comments: 3,600 shares

Instagram 4,600 likes: 265 comments:

7,902 shares

## KICK OFF SANTA CRUZ 2026



- VSCC official sponsor of Bay Area Host Committee
- County group The Huddle meeting regularly
- Logo and website to be officially unveiled near EOM
- VSCC working with businesses, non-profits and schools to encourage activations, events, special offers
- Watch Parties big and small countywide

## CURRENT & FUTURE INITIATIVES

- 1. New Slogan: Find Your Awe
- 2. Reimagined Visitor Guide
- 3. Reimagined Website
- 4. New office space
- 5. County's First Visitor Center (opening soon)
- 6. FIFA World Cup Celebrations
- 7. SCC Certified Autism Destination





# THANK YOU, CAPITIOLA!

Terence Concannon, CEO, Visit Santa Cruz County tconcannon@santacruz.org

