

## ~ PROCLAMATION ~

WHEREAS, the City of Camas recently participated in an independent third-party survey conducted by ETC, which measured resident satisfaction across sixteen areas of City services; and

WHEREAS, the results of this survey reflected the exceptional quality of service provided by City staff, with residents expressing high levels of satisfaction in key areas, including Library services, Waste Collection, Fire and EMS services, and overall quality of life in the City; and

WHEREAS, residents recognized the City's commitment to public safety, highlighting rapid response times from emergency services, the local fire prevention focus, and quick police emergency responses; and

WHEREAS, the City's Communications team was praised for providing timely and comprehensive information about services and programs, the quality of the City's website, and the efforts to keep residents informed; and

WHEREAS, Waste Collection and Utility Billing staff earned high marks for their accessibility and professionalism, providing responsive service through email, phone, and in-person interactions; and

WHEREAS, services such as street sweeping, snow removal, and lighting were identified as essential contributors to the residents' positive perceptions of the City's efforts to maintain a high quality of life; and

WHEREAS, the City Library offers to our residents not only a first-rate facility but also includes employees and staff committed to the best in community service, exceeding their rankings in every survey category for four consecutive years; and

WHEREAS, the City of Camas has been recognized on a number of occasions, including being named as one of the top 50 Best Places to Live by Money Magazine in 2024, an achievement which rests in large part due to the outstanding work, effort and professionalism of all City staff;

NOW, WHEREFORE, the Mayor and Administration of the City of Camas do hereby recognize and commend the exceptional efforts, dedication, and professionalism of our City staff, whose contributions have led to these remarkable survey results. We extend our gratitude for your commitment to providing outstanding customer service and enhancing the quality of life for all Camas residents.

In witness whereof, I have set my hand and caused the seal of the City of Camas to be affixed this 3<sup>rd</sup> day of February 2025.

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Steve Hogan, Mayor