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# UTILITY BILLING UPDATES FOR 2025

City Council Workshop – 12/6/2024  
City of Camas



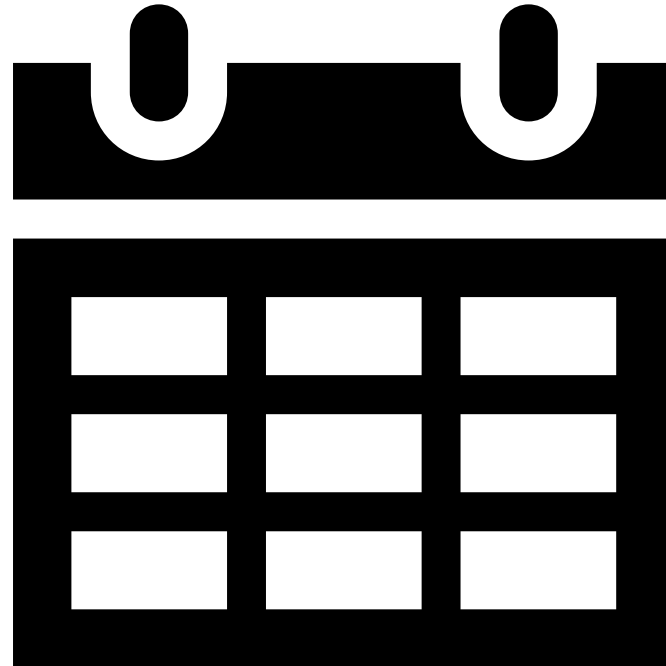
# BILLING CALENDAR

## Current State:

- Bi-monthly billing
- Lengthy due dates

## Future State:

- Monthly billing
- Shortened due dates



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# TENANT BILLING

## Current State:

- Tenants cannot set up water utilities when moving in to a rental home.
- Owner must sign agreement to allow the occupant to be billed.

## Future State:

- City utility bills may be set up in tenant's name.
- Owner notified only if there's a delinquent bill.



# NEXT STEPS

1. Staff will bring an Ordinance to Council on January 6, 2024 for consideration.

Depending on direction from Council, staff will begin outreach to customers to notify them of upcoming changes.

2. If Council adopts the Ordinance, the changes to billing due dates would take effect starting with the service period beginning on January 1, 2025.
  - This would be reflected on the bill issued on/around March 1, 2025.
3. New Utility Billing module goes live in March 2025.
  - Tenant billing will be available.
  - Will also include new customer portal to access their account history and make/schedule online payments.