

Staff Report

September 5, 2023 Council Regular Meeting

Resolution 23-007 New Position in the Information Technology Department

Presenter: Jennifer Gorsuch, Administrative Services Director

Time Estimate: 5 minutes

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BACKGROUND: At the August 21 Workshop, staff presented a proposed new position for the Information Technology department titled System Administrator. This position is included in the 2023-2024 biennial budget and no funds are being requested. This position will be in the CPEA bargaining group and the parties have agreed on the duties and salary presented.

SUMMARY:

A dedicated System Administrator plays an instrumental role in fortifying our defenses, diligently monitoring systems, implementing proactive security protocols, and promptly addressing any potential breaches. This will safeguard sensitive information, mitigate risks, and uphold the public's trust in our digital operations. Furthermore, as we continue work on the implementation of the Tyler system and the transition to Microsoft 365, the continued demands placed on the City's IT staff and necessary projects continue to increase.

At a time that is defined by increasing cyber threats and data vulnerabilities, bolstering our city's cybersecurity infrastructure remains paramount. By dedicating a role to the critical functions of cybersecurity, system support/maintenance, and technology projects, we are demonstrating our commitment to prudent governance and the safeguarding of city resources. This position will help the city ensure that we are prepared to navigate the continually evolving technological landscape.

BUDGET IMPACT: This position was included in the 2023-2024 adopted budget and no additional funding is requested.

RECOMMENDATION: Staff recommends Resolution 23-007 be adopted by Council.