



Camas Assistance Program (CAP)

City of Camas

New Utility
Assistance Logo



C A P

**Camas Assistance
Program**



- ◇ Proclamation 20-23.2 prohibits:
 - ◇ Disconnecting any residential customers from water service due to nonpayment
 - ◇ Refusing to reconnect any residential customer who has been disconnected for nonpayment
 - ◇ Charging fees for late payment or reconnection of services
- ◇ Proclamation 20-23.4 requires local government utilities to develop and post COVID-19 customer service support programs.
 - ◇ Customer notification
 - ◇ Customer support programs
 - ◇ Public information requirements
 - ◇ State-wide resources
- ◇ Proclamation 20-23.15 as of March 31st, the utility shutoff/late fee prohibitions have been extended through July 31, 2021 or until the emergency is over whichever is sooner.

Governor Inslee's Stay Home – Stay Healthy Proclamations

Proposed Partnership



FAMILY-COMMUNITY
Resource Center

Supported by the Camas School District

Proposed CAP

City

- Customers would apply for the assistance
- Staff would review the applications for meeting thresholds
- Finance Committee would sign-off (similar to ambulance billing debt forgiveness)
- Utility bills would be paid with sliding scale

Donations in CAP

- Staff would refer customers to the Family Community Resource Center
- Center would notify the City of the assistance recommendation
- Utility bills would be paid with sliding scale

Assistance Thresholds

CAP

Proposed Utility Scale			
Up to Pct of Pov Rate	Assist Amt	Pct of full Assist Amt	Funding Source
125%	\$ 250	100%	City
135%	\$ 200	80%	Donations
138%	\$ 175	70%	Donations
150%	\$ 150	60%	Donations
175%	\$ 100	40%	Donations
180%	\$ 75	30%	Donations
185%	\$ 50	20%	Donations

Poverty Guideline

Persons in family/ household	Poverty Guideline
1	\$12,880
2	\$17,420
3	\$21,960
4	\$26,500

Ambulance Billing

Ambulance Scale	
Income as a Percentage of Federal Poverty Level*	Percentage of Debt Forgiveness
100% or below	100%
101% to 133%	75%
134% to 166%	50%
167% to 200%	25%
Greater than 200%	0%

Family of 4 assistance available \$0-\$49,025

Outreach Considerations

- ◇ Translation services and forms
- ◇ Public outreach beyond the internet
 - ◇ Library
 - ◇ City facilities
 - ◇ Family-Community Resource Center
 - ◇ Senior facilities
 - ◇ Faith-based Services
- ◇ Website
 - ◇ Forms Available
 - ◇ Video coming



Steps to encourage donations to CAP



Setup Account



Public Outreach

- Billing inserts
- Local partnerships
- Social Media
- Press Release
- Website



Neighborhood Groups

Questions

