

13.40.020 - Meter—Reading.

A. Meters shall be read as nearly as possible at regular thirty-day intervals or sixty-day intervals, and the bill rendered will be based on consumption to the nearest hundred cubic feet.

B. Other than regularly scheduled reading of water meters, water meters may be read by the city on the day a notice of change of tenancy or ownership is delivered to the city or as close as possible to such day as required in CMC 13.44.040.

(Prior code § 13.08.120)

(Ord. No. 2711, § VIII, 10-6-2014)

13.44.010 - Charges—Metered service—Billing intervals.

A. All residential and most commercial water services shall be billed at regular intervals and shall be due and payable on the twenty-first day of each month following billing. Such billings shall be delinquent on the twenty-sixth day of the month following billing.

B. All industrial and some commercial services shall be charged monthly and shall be due and payable on the tenth day of each month following billing. Such billing shall be delinquent on the eighteenth day of each month following billing.

C. A customer shall be charged the sum as per the fee schedule established by the city council per resolution for each nonsufficient fund check, or a check written on a closed account and returned by the bank to the city.

D. There shall be a penalty on all delinquent accounts assessed at the rate of five percent of the outstanding balance.

(Ord. 2444 § 4, 2006; Ord. 2402 § 1, 2005; Ord. 2376 § 1, 2004; Ord. 2212 § 1, 1999; Ord. 1913 § 1, 1992; Ord. 1666 § 1, 1988; prior code § 13.08.100)

(Ord. No. 2535, § I, 2-2-2009; Ord. No. 2642, § I, 3-5-2012; Ord. No. 2711, § IX, 10-6-2014)

13.44.015 - Billing liability—Rental properties.

A. The record owner of any real property provided utility services by the city shall be and act as the sole customer of the city. All utility services provided to the real property shall be the responsibility of the record owner of the subject property. The city shall not be responsible for unpaid billings resulting from tenants moving in or out without paying charges due, nor the collection thereof, and said charges shall be a lien on the real property until paid.

B. Except as hereinafter provided, all billings for utility services provided by the city shall be mailed to the record owner of the subject property at the record owner's address. In the event that billings are sent to a tenant or agent of the owner, the billing will become the responsibility of the tenant or agent as well as the property owner, and each can be held jointly and severally liable for such billing.

C. In the event a record owner requests billings of non-owner occupied real property be mailed to an address other than that of the record owner, including, but not limited to, any management company or to the premise address, the record owner must complete, sign, and have notarized a form provided by the finance department agreeing to the regulations and provisions associated with the request for an exception. Such form shall provide in part that the record owner agrees to be responsible for any prorating of utility billings between any tenants or lessees, any utility billings which remain unpaid, and any disconnect charges otherwise imposed pursuant to the Camas Municipal Code that may be due in the event of any delinquency associated with any tenancy.

(Ord. No. 2711, § X, 10-6-2014)

13.44.020 - Nonpayment—Shutoff—Hearing—Disconnection fees.

A. Whenever any charge for furnishing water and/or sewer services to any premises is not paid in full by the twenty-sixth day of the month following billing, the finance department shall give notice to the person or persons billed for such services at the address shown in the city's billing records of the city's intent to discontinue service if payment is not made. Such notice shall contain the following information:

1.The amount of the charges owing;

2.A statement that the person billed may request a hearing to contest the amount or validity of the charges;

3.A statement that if the charges are not paid in full or a hearing requested within ten days of the notice, the city will disconnect the service of water to such premises.

B. The notice of intent to disconnect shall also contain a request for hearing form to be utilized by any person desiring to contest the amount or validity of such charges. Any person desiring such a hearing shall file the request for hearing with the finance department within ten days of the date of the notice, and shall accompany such request with a tender of the amount of charges billed. Failure to file a request for hearing and tender the amount of charges owing within such time limit shall be deemed a waiver of the right to a hearing.

C. In the event the charges are not paid, or a hearing requested accompanied with a tender of the amount owing within ten days of the date of the notice, or if the customer's check is tendered and then is returned unpaid by the bank, then the city shall proceed to disconnect the water service to the premises.

D. In the event a hearing is requested, the amount tendered by the customer shall be deposited into the customer account. If all or a portion of the charges are found not to be owing, such amount shall be refunded to the customer or credited to the customer's account.

E. Whenever a disconnection is made at the owner's request, the sum as per the fee schedule established by the city council per resolution shall be charged for the cost of disconnecting. Whenever a disconnection is made for nonpayment, the sum as per the fee schedule established by the city council per resolution shall be charged for disconnecting.

F. If service personnel is required to go to the premises for the purpose of disconnecting the service for nonpayment, the disconnection fee shall be charged even if the service has not been physically disconnected.

G. There shall be an additional charge as per the fee schedule established by the city council per resolution for each time a service is found wrongfully or illegally reconnected after being disconnected for nonpayment.

H. If a meter or spacer must be removed, padlocked, or other means used to prevent illegal reconnection of a service, then there shall be an additional charge as per the fee schedule established by the city council per resolution for removal of such meter or spacer.

I. All disconnection charges and outstanding obligations for water and/or sewer furnished to such premises must be paid in full prior to reconnection.

J. If a customer's meter has been turned off for nonpayment and the customer requests reconnection after the hours of five p.m. or on a weekend or holiday, the customer shall be charged an additional turn-on fee as per the fee schedule established by the city council per resolution.

(Ord. 2444 §§ 5, 6, 2006; Ord. 2311 §§ 1—2, 2002; Ord. 2212 §§ 2—5, 1999; Ord. 1913 § 2, 1992; Ord. 1699 § 1, 1988; Ord. 1666 § 2, 1988; Ord. 1608 § 1, 1986; prior code § 13.08.090)

(Ord. No. 2535, §§ II—IV, 2-2-2009; Ord. No. 2642, §§ II—IV, 3-5-2012; Ord. No. 2711, § XI, 10-6-2014)

13.44.040 - Service termination.

A. Each customer about to vacate any premises supplied with water service by the city shall give notice of their intended removal at least two days prior thereto; specifying the date change-in-ownership or tenancy actually occurred, otherwise, they will be responsible for all water supplied to the premises until the city water department has notice of such removal.

B. At the time specified by the customers of the termination of the service, a reading of the water meter will be made and a bill shall be rendered based on the proportionate days of usage.

(Ord. 2212 § 7, 1999; prior code § 13.08.170)

13.64.060 - Sewer volume charges.

The sewer volume charges for each residential customer from November 1 through February 28 shall be based upon that customer's actual water consumption during that period. The four billing cycles between November 1 through February 28 shall be the customer's "four billing cycle water consumption history." The sewer volume charges for each residential unit for the remainder of the year shall be based on the average water consumption in the previous "four billing cycle water consumption history." Zero water consumption in any of the four water consumption history billing periods shall not constitute a "complete four billing cycle water consumption history."

A. Residential customers that have a "complete four billing cycle water consumption history" as specified above shall be charged the applicable inside city or outside city monthly sewer charge and volume charge as set forth in the chart in Section 13.64.010 above.

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B. Residential customers that do not have a "complete four billing cycle water consumption history" as specified above, shall be charged the applicable inside city or outside city monthly service charge set forth in Section 13.64.010 and a volume charge equivalent to seven hundred cubic feet of water usage as the monthly sewer billing rate.

C. Residential customers may apply for a reduction in sewer rates when, due to a qualifying leak as defined in Section 13.44.030, the sewer charge is substantially increased. The amount of the reduction shall be calculated in the same manner as a water leak credit as set forth in Section 13.44.030.

(Ord. No. 2571, § II, 12-21-2009; Ord. No. 2711, § XIX, 10-6-2014)