

# **CITY OF BURNET**

**DISCUSS AND CONSIDER TERMINATING CONTRACT WITH  
PERDUE FOR COLLECTION SERVICES**

# COLLECTION SERVICES

City of Burnet currently has a contract with Perdue for collection services.

261 accounts in collections for Utilities

997 cases in collections for Municipal Court



# Why are we looking at different options?

Court has seen a decline in percentage of cases cleared through the current collection agency

Currently at about 30% clearance (court)

Benchmark: Marble Falls Municipal Court has about 68% clearance with MVBA per their 24-25 budget benchmark for Municipal Court

Utility Billing: looking at a service provider that can provide better reporting and tracking of accounts

# Benefits

Opportunity to utilize additional resources provided by another provider.

Clean slate: Allows both Court and Utility billing to track and evaluate new service provider from the beginning of service.

# Moving Forward

90 day “wrap-up period” for Municipal Court that will allow Perdue to work all accounts.

No “wrap-up period” for Utilities

STAFF RECOMMENDS  
APPROVAL OF  
RESOLUTION NO.  
R2024-77 AS  
PRESENTED

Questions?