

MVBA Enhanced Services

Warrant-Round-up Services

We have and will continue to always send out round-up letters for your cases in our system. But we've expanded to include pre-collection notices for cases not yet sent to collection. We can help with localized round-ups and/or amnesty programs by mailing on your behalf. Or any other type of program the court may offer. We would absorb all production and mailing costs. We can also help by getting the word out through your local publications and/or other media sources and can also help with door hangers, etc or whatever your Marshals or Warrant Officers may need.

Scofflaw

MVBA manages all processes for Scofflaw reporting and absorbs all costs. MVBA fully funds the costs with the TxDot contract and handles all the reports on the court's behalf based on the vehicle information we receive from the Court's file. The City's County seat need not actively participate in Scofflaw. The court will benefit from larger jurisdictions that utilize the program for violators that have their vehicles registered in participating jurisdictions.

Show Cause Courtesy Notices and/or Judge Hearing Notices

File transfer is via SFTP. Flexible formatting options are available. MVBA handles all costs associated with the production and mailing of notices and adheres with the court's mailing calendar. All we need are the form fields in your letter and your letterhead with logo. Typically, the fields are ***Name, Address, City, State, Zip, Court/hearing date*** but we will customize based on your court's specific fields.

Pre-Warrant Calls

MVBA began providing this service to a large volume court in order to help achieve OCA compliance and decrease internal costs. This service has allowed them to increase efficiencies by freeing up a full time-employee. MVBA can now offer this service to the City and other high-volume courts. By utilizing MVBA's technology we can help increase court efficiencies and expand resources. The court provides a list of defendants requiring a courtesy call before issuing a warrant. MVBA calls the defendant on behalf of the court, and the defendant is instructed to contact the court.

Texting Services (Call Multiplier)

As an MVBA client, your court will receive an account through Call Multiplier. This service will allow you to send a text messages to a list of defendants. This service can be used to notify defendants of outstanding warrants or citations.

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GIS Mapping Tool

We have now rolled this out to several clients with a City Marshal's office and/or warrant officers. This interactive mapping tool can assist Marshals, Warrant Officers, or PD in locating defendants when attempting to serve warrants. The mapping tool increases efficiencies in the efforts of officers serving warrants. Some of the features include:

- *Most current information on defendant*
- *Ability to group and prioritize by balance and/or geographic location*
- *Case information on each defendant*
- *Directional instruction to each location*
- *Target mapping can be provided by MVBA staff*

