

May 10, 2023

Burleson Fire Department
828 S.W. Alsbury Blvd.
Burleson, Texas 76028

RE: ImageTrend Sole Source

Dear Casey Davis,

Thank you for your recent sole source inquiry. ImageTrend Elite™ is solely developed, produced, distributed and supported by ImageTrend, Inc. This product is copyrighted and trademarked. ImageTrend's suite of solutions allow for native interoperability of the system's platform and provides seamless integration with the other ImageTrend modules such as ImageTrend's Location, Occupants and Inspections Module. With Locations, Occupants and Inspections, Elite lets you capture structure data and tie that data to records centric to the location itself, or the physical structure itself, all inside of Elite. Another example of seamless interoperability would be with Elite and its Investigations module, a module where images and information can be saved directly to the incident run form record. Integrations from Elite to Computer Aided Dispatch systems are also possible and setup by ImageTrend Client Services. These integrations remove human error for critical patient care data.

This solution from ImageTrend, Inc. is based upon the unique modules and basic architectural features of the data management systems that have been designed by ImageTrend for many applications. The experience and input from our current users have collaboratively helped us to develop a commercial-off-the-shelf (COTS) solution and best practices exclusively for the EMS market. ImageTrend was among the first companies to gain NEMSIS v3 compliance for state systems certification in the market; ImageTrend has proven success working with 41 State EMS systems.

ImageTrend is the only company to offer a fully integrated EMS/Fire solution compatible with NEMSIS v3/NFIRS that incorporates both mobile-device compatibility from the ground up, as well as the option to self-host the Elite EMS system database in their own hosted environment. The Elite solution is scalable within one system to handle millions of incidents with thousands of users annually. Elite's unique security concept and enterprise design allow for multiple tiered, secure usage and views by individual services, regional groups and state entities all within one system.

The Elite solution offers drag and drop form template configuration available to manage system-wide, regionally or specific to agency's workflow, in addition, easy to create validation rules to meet state or agency documentation standards. The solution includes a proprietary Report Writer for usage and generation of standard and ad hoc reports by any level of system user within their reporting permission rights.

As the sole source vendor of this software, we distribute on a use license basis and maintain beneficiary escrow accounts. All data obtained and maintained within the application is proprietary to and owned by the licensed user. ImageTrend does not distribute the source code to any other vendors or resellers and therefore development, modification or implementation of Elite and its modules and extensions can only be performed by ImageTrend, Inc.

Please feel free to contact us at 1-888-469-7789 if you need any further information.

Sincerely,



Joseph T. Graw
Chief Executive Officer
20855 Kensington Blvd.
Lakeville, MN 55044
Phone: (952) 469 - 1589
Fax: (952) 469 - 5671