
City Council Regular Meeting

DEPARTMENT: Public Safety Communications

FROM: Paul Bradley, Director

MEETING: August 1, 2022

SUBJECT:

Consider approval of a five-year contract with Vista Com for the purchase of a telephone and radio recording system through an interlocal agreement with Houston-Galveston Area Council in the amount not to exceed \$179,800. (*Staff Contact: Paul Bradley, Director of Public Safety Communications*)

SUMMARY:

The Public Safety Communications Department utilizes a recording system for 9-1-1 emergency and administrative line phone calls as well as radio communications that transmit across Burleson public safety talk groups. The current recording system has not been upgraded since the last radio system upgrade. The recording software has reached end of support for integration with the radio system. Additionally, the hardware for the current recording system has reached end of life. The Department has experienced equipment failures and poor support from our current vendor. Multiple recording solutions were considered as a replacement; staff attended demonstrations, reviewed quotes and visited with neighboring Public Safety Communications organizations to determine the best solution for the City. The Eventide NexLog DX-Series recording system, provided by Vista Com, is being recommended to fulfill the City's requirement for a public safety phone and radio recording solution.

Vista Com / Eventide costs – Interlocal agreement, Houston-Galveston Area Council:

- Year 1: \$124,904 (all equipment; warranty and support)
- Year 2: \$13,724 (maintenance and support)
- Year 3: \$13,724 (maintenance and support)
- Year 4: \$13,724 (maintenance and support)
- Year 5: \$13,724 (maintenance and support)

The City has existing agreements with Motorola and CentralSquare; those contracts will be amended to add costs associated with radio connectivity and an interface to the CAD database. Recurring costs averaging \$27,577 per year are associated with the current recording system; those costs are contained within the Motorola service agreement and will be removed from the contract upon the purchase of a new system from a different vendor.

Motorola costs:

Year 1: \$10,625 (radio system connectivity and access)
Year 2: \$0 (no recurring costs)
Year 3: \$0 (no recurring costs)
Year 4: \$0 (no recurring costs)
Year 5: \$0 (no recurring costs)

CentralSquare costs:

Year 1: \$10,925 (CAD interface and services)
Year 2: \$1,600 (CAD interface maintenance)
Year 3: \$1,600 (CAD interface maintenance)
Year 4: \$1,600 (CAD interface maintenance)
Year 5: \$1,600 (CAD interface maintenance)

Total – One time and recurring costs:

Year 1: \$146,454
Year 2: \$15,324
Year 3: \$15,324
Year 4: \$15,324
Year 5: \$15,324

Replacement of the current recording system was incorporated in the budget for this fiscal year. The Public Safety Communications Department applied for financial assistance for this purchase through the Tarrant County 9-1-1 District. Emergency Communications Center (ECC) Assistance Program funds of \$18,765 and Radio Assistance Program funds of \$36,110 have been approved and will be reimbursed to the City toward the first year expenses of this project. Costs listed do not consider funds that will be reimbursed.

OPTIONS:

- 1) Approve the contract with Vista Com
- 2) Deny the contract with Vista Com

RECOMMENDATION:

Approve the contract with Vista Com as outlined.

FISCAL IMPACT:

Budgeted: Yes

Fund Name: 001 – General Fund

Amount: Total Project Cost Not to Exceed \$207,750 for 5 years

STAFF CONTACT:

Paul Bradley
Director of Public Safety Communications
pbradley@burlesontx.com
817-426-9075