BTX-IT's Life Cycle program











Background

BTX-IT's Life Cycle Management program replaces end-user computers, monitors, and peripheral equipment every four to five years when the warranty on the device(s) has expired.

The Life Cycle program ensures that our staff:

- Are using current technologies.
- Have parts and equipment replacement support.
- Ensure we can utilize new applications and updates as they become available.



Background

Why Dell is the Better Option Standardization & Reliability

- Consistent, enterprise-grade equipment across the organization
- Proven track record of durability and performance in municipal environments

Support & Warranty

- Strong warranty coverage and next-business-day support
- Direct vendor relationship ensures faster issue resolution Integration & Compatibility
 - Seamless integration with existing BTX-IT infrastructure
 - Hardware optimized for current and future applications



Action

BTX-IT will establish a contract with Dell to streamline the procurement process. The total amount is \$160,000 for the fiscal year under contract DIR-CPO-5792, which is budgeted annually and within the budget amount.

- Contract managed by BTX-IT
- Budgeted and within allocation
- DIR leverages the aggregated purchasing power of the State of Texas, providing state-negotiated pricing and discounts that local entities may not achieve on their own.





Recommendation

Approve a minute order authorizing expenditures with Dell Marketing LP under DIR (DIR-CPO-57920), for computers, monitors, and peripherals for the fiscal year 26 computer replacement program in the amount of \$160,000.









