

Library Marketing & Community Engagement

Library Advisory Board

April 22, 2025



Social Media Highlight: February

Our Adult Spelling Bee post was very popular this month.

It reached 13.6K Facebook users and received 29 reactions.



Join us Tuesday, March 4th at 6 p.m. at the Old Texas Brewing SkyBar for our Adult Spelling Beel Get your team of 2 to 6 together for some spelling fun 🐝 Get there a bit early to order some tasty appetizers and yummy beverages.

Team members must be 18+ years old. Spectators welcome.

Click here for more details: https://www.burlesontx.com/2392/Adult-Spelling-Bee



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Social Media Feedback: February is Love Your Library Month, so we asked our users why they love their library.





Burleson Public Library has so much to offer their community. All the events are fun and free, the staff is amazing and the selection of books, magazines and all the periodicals y'all have is incredible. Grateful for my Burleson Library!



Love this blind date with a book shelf!! Reading books I never would have picked up. Love the library; nicest staff with clever displays, fun programs and events, and of course access to so many books

Such a fun and creative way to discover new books! Who's ready for a blind date with a great read? –Local Life Magazine Social Media Feedback: February is Love Your Library Month, so we asked our users why they love their library.



All the events y'all host are amazing!

Love the kid library crew

This library continues to be a stand out department with a staff that cares for all of our citizens and brings programs for everyone. Beware first lines..."The man in Black fled across the Desert, and the Gunslinger followed...Because they turn into series...And I'm still reading it.

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The staff is always so friendly and helpful

Social Media Highlight: March

The community was excited about our Craft Supply Swap last month. This post reached 9.6K Facebook users and received 30 reactions.



March 4 at 10:00 AM · 🥹

Looking to try a new craft but don't want to invest a lot of money until you know if it works for you? Are you looking to downsize or move and have beautiful craft related items that need a new home? Come visit our swap!

Items for the 'Craft Supply Swap' may be dropped off at the Burleson Public Library March 17-26, during normal operating hours.

Please only bring items that are in good condition that you would want to bring home. Then, come and "shop" on March 29, from 9:00 a.m.-Noon, whether or not you donated any items.







Social Media Feedback: March's Craft Supply Swap

Leia has been sewing since we came back!! We even scored a cute box to keep her supplies a little organized

Thank you for hosting the swap! I look forward to trading some supplies at the next one.

This is an awesome idea! I will be suggesting this to my local library!

It was a great event! Thank you to everyone who donated craft supplies.

My 10yo daughter just bought a sewing machine with her own money and was able to get fabric at this event to practice little projects! Thank you so much!!

It was really nice meeting other crafters...maybe even picking up a few new hobbies



Social Media Feedback: March



On the Friends of the Library Craft Fair:

We had so much fun! Thanks for letting 'my kids' be a part of it!

We enjoyed the craft sale at the Senior Center, made sure to contribute to support the Library, bringing home a few treasures. Lunch available on site, & free frozen custard from Andy's. On Libby, CloudLibrary and hoopla:

Thank you for offering these. I use one of them almost daily.

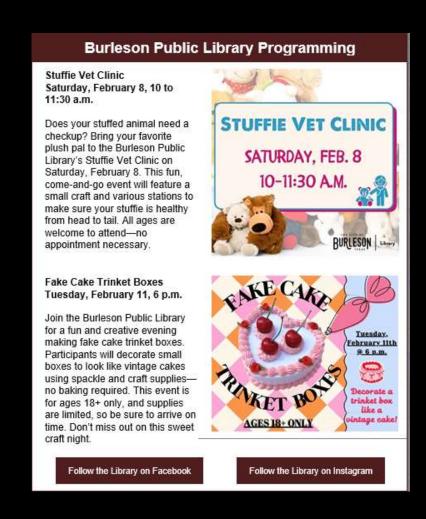
A really awesome resource we love using!



Email Marketing Campaigns: City E-Newsletter

Goal: to provide general information to a broader audience in the city of Burleson each Friday. These items are also included in the City Manager's Weekly Report to City Council.

- Feb 7: Stuffie Vet Clinic, Fake Cake Trinket Boxes
- Feb 14: Achievement of Library Excellence Award
- Feb 21: Project Prom
- Feb 28: Adult Spelling Bee, Evening Storytime
- Mar 7: Pi-Day Pi-K
- Mar 14: Hunger Games Trivia Night
- Mar 21: Library Giving Day, Craft Supply Swap
- Mar 28: Library Giving Day



Email Marketing Campaigns: Monthly Newsletter

Goal: to provide general information to library users, sent to approximately 10,500 patrons monthly.

- 45.7% open rate
- February featured CityFest, AARP Tax-Aide and Baking Kits.
- March featured the Achievement of Library Excellence Award, The Friends of the Library Craft Fair and 3D pen kits.
- Each issue also features the 10 to Try challenge for that month, along with program highlights.



BASKETBALL & LIBRARY CARDS

like peanut butter & jelly, only not



February 6 • 4:30 - 7:00 PM • BRICK

Bring the whole family to fun-filled community event! Enjoy free bounce houses, games, and more while learning about the city's exciting future. It's a great way to connect with your community.



Email Marketing Campaigns: Monthly Programs

Goal: to provide age-specific program information to subscribers monthly.

Adult Programs: 209 subscribers

• 62.3% open rate

Teen Programs: 247 subscribers

• 57.6% open rate

Children's Programs: 793 subscribers

• 62.4% open rate

Library program attendance is up 20% from last year.



Saturday, March 1, 10-11 a.m.

Join us for a fun morning of parachute play for ages 0-3! We will sing songs, play parachute games, and end with play time. This program is best suited for ages 0-3. We hope you can join us!

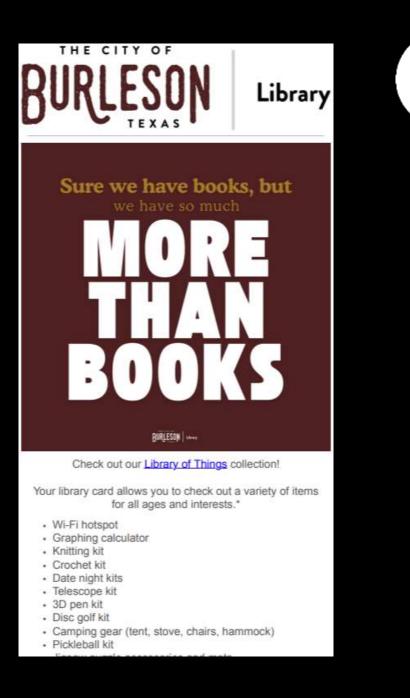


Email Marketing Campaigns: New Cardholders

Goal: to provide information to new cardholders and keep them engaged with the library. This is a series of 6 emails sent over the first 3 months.

- 1. General information, welcome to the library
- 2. Library of Things, we check out more than just books
- 3. Digital library
- 4. Programs and events
- 5. Online learning, tutoring and reading recommendations
- 6. Useful tips, how to get the most out of your library card

53% of new cardholders are still using their library card after one year. That is 3% higher than the average among our library peers.



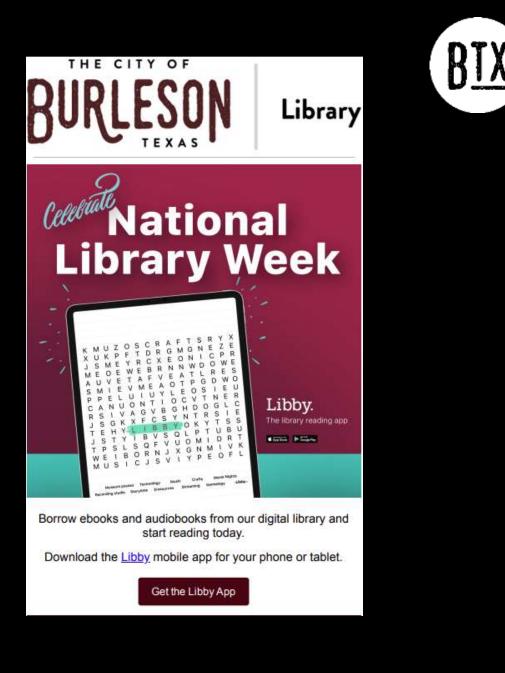
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Email Marketing Campaigns: Inactives & Occasionals

Goal: to re-engage lapsed users or occasional users and get them to use their library card.

- Check out Libby
- Check out cloudLibrary
- Featured new titles

In the past 3 months, 629 occasional users and 85 inactive users have re-engaged with the library after receiving one of these messages.



Email Marketing Campaigns: Library Patron Clusters

Goal: to keep library users engaged by showing them relevant new titles, sent monthly.

- Bedtime Stories: users who check out children's print materials
- Page Turners: users who check out adult print
- Digitarians: users who check out adult digital

In the past 3 months, 1,602 users have used their library card within 7 days after opening one of these messages.



Library



Postcard Marketing Campaigns: New Residents

Goal: to get new Burleson residents to sign up online for a library card.

217 postcards were mailed out during the months of February and March.

Library card sign ups are up 15%.



Community Engagement: Friends of the Library Annual Membership Meeting



Deputy Director Sara Miller addressed the Friends of the Library annual membership meeting on February 20.

She shared information about library services and programs, the library's master plan and facility study, and how members of the community can get more involved with the library.





Community Engagement: Chamber of Commerce

The Community Engagement Librarian currently serves as a Chamber of Commerce Ambassador.

During the months of February and March, she represented the library at 10 ribbon cuttings for new businesses. She also attended the Burleson Business Showcase (along with the Friends of the Library) and the monthly meetings.

Chamber Network at Night was at Elk Creek Assisted Living and staff created library cards for residents during the visit.





Community Engagement: Other organizations

The Community Engagement Librarian also represented the library at:

- Old Town Business Association
- Johnson County Hunger Coalition
- Public Library Managers of North Texas



Questions/Comments

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